Unlocking the Value: Using UPD Data Across the Enterprise

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Portico Systems

What We Do

- Reduce administrative, medical and IT costs while improving provider satisfaction
- Offer a modular platform that is exclusively built for end-to-end provider operations
- Leverage 500+ staff years of domain expertise

History & Highlights

- Founded in 1997
- Portico Platform released in 2004
- 6 of the top 40 largest payers as clients
- 18MM+ covered lives serviced through Portico
- Thought & Market Leadership
- Partner for Provider Information Strategies
- Recognition and Awards including:
  - Gartner “Industry Leader” for Portico™ NPI Solutions

Sample Clients
Enterprise Value of Credentialing Data
Barriers to Unlocking the Value

- Trust in data quality
- Integration
- Security
- Traceability to Sources
- Conflict Resolution
- Organizational Design
- Impact Analysis
Keys to Unlocking the Value

- Trust in data quality
- Traceability to Sources
- Conflict Resolution
- Impact Analysis
- Organizational Design
- Integration
- Security

- Intelligent Data Exchange
- Rules Driven Data Integrity
- Workflow Engine
- Flexible & Granular Security Model
- Plug and Play
Regional Blue Case Study

External Constituents
- Practitioners
- Group Administrators

Core Systems
- Claims Systems: Nasco, QNXT
- Care Management System: MEDecision, Dr. Quality
- Data Repository: IBM DB2, Internal E.D.W.
- Provider Directories: Online (5 minutes), Print
- Provider Affairs: Informatics, Network Management

Internal Users
- Credit (Cred)
- Information Management (Info Mgmt)
- Inquiry

External Interfaces
- Delegated Entities
- CAQH

Provider Portal
- Submission Review
- Registration, Credentialing, Maintenance
- NPI Submission, Resolution

Intelligent Front Office with Analytics

Service Engines
- Rules Engine
- Business Objects
- Workflow / Tasks
- Security & Audit
- Reports
- Integration

Provider 360° Information Model
- Provider Healthcare Delivery View
- Business Relationship View
- Member Experience View

Provider Gateway
- NPI Crosswalk

Flat File
- XML
- DOCMDB
- ANSI 274
- HTPP Post
- Flattened Files
Extendible Credentialing Process