To educate healthcare entities interested in patient administrative data exchange (i.e., providers, health plans, IT vendors, clearinghouses) about the CAQH Committee on Operating Rules for Information Exchange (CORE) Phase II Rules. The CORE operating rules build on existing standards to make electronic transactions more predictable and consistent, regardless of the technology.

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<th>CONTENT OUTLINE SECTIONS</th>
<th>SPEAKER</th>
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| 20 minutes   | 2:00 pm – 2:20 pm | Overview of CAQH, CORE Mission and Goals, Phase II Rules and Requirements Overview | • Introduction to CAQH  
• CORE Mission  
• CORE Participants, Commitments and Statements of Support  
• CORE Goal  
• Phase II Rules/Requirements Overview | Steven Zlotkus  
Marketing & Business Development  
CAQH | 2 - 16 |
| 20 minutes   | 2:20 pm – 2:40 pm | Phase II Operating Rules | • BCBS of Tennessee Overview  
• Data Content 270/271  
• Patient Identifiers  
  – Last Name Normalization  
  – Use of AAA Error Codes  
• Claim Status  
• Questions? | Susan Langford  
Project Manager  
EDI Systems  
BCBS of Tennessee | 17-28 |
<p>| 5 Minutes    | 2:40 pm – 2:45 pm | Q &amp; A |  | All |</p>
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| 20 minutes   | 2:45 pm – 3:05 pm   | Phase II Operating Rules | • Connectivity  
- Envelope Standards  
- Submitter Authentication  
- Metadata | David Mercer  
*Research and Development Manager*  
The SSI Group, Inc | 29 - 45 |
| 5 Minutes    | 3:05 pm – 3:10 pm   | Q & A                | All                                                            |                                      |                     |
| 15 minutes   | 3:10 pm – 3:25 pm   | Phase III and Beyond | • National and Regional Coordination  
- Phase III Scope and Next Steps | Steven Zlotkus  
*Marketing & Business Development*  
CAQH | 46-54 |
| 5 Minutes    | 3:25 pm – 3:30 pm   | Q & A                | All                                                            |                                      |                     |

**NOTE:** Additional follow up questions may be referred to Steven Zlotkus at CAQH, 202-778-3226 or szlotkus@caqh.org.