

EDIFECS™

simplifying healthcare administration
CAQH®

CORE® Certification using the v5010 Platform

Thursday, May 19, 2011 2:00 pm – 3:00 pm ET

Featured Presenter:

Ross Lippincott

Vice President, 5010 and ICD-10 Programs & Services

UnitedHealth Group

 **UnitedHealthcare®**

Discussion Topics

- Learning Objectives
- CORE Operating Rules
- CORE Certification - A Step-by-Step Process
- UnitedHealthcare CORE Certification Experience
- Live demonstration of the Edifecs v5010 CORE Testing Platform
- Questions & Answers

Learning Objectives

- Learn how Operating Rules build upon standards and are developed in a milestone-based phased approach
- Discover how CORE Certification and Testing may be incorporated into your organization's HIPAA v5010 implementation project
- Gain insight from a leading health plan about the importance of pre-certification planning
- View a live Edifecs demo of the CORE v5010 testing platform and observe key steps in achieving a successful conformance test

An Introduction to CAQH® and Its Initiatives

CAQH is a catalyst for industry collaboration on initiatives that simplify healthcare administration for health plans and providers, resulting in a better care experience for patients and caregivers



Industry-wide stakeholder collaboration to facilitate the development and adoption of industry-wide operating rules for administrative transactions. More than 120 participating organizations, covering all segments of the industry; includes SDOs, government, health plans, providers, vendors, associations, etc. The health plans represent approximately 75 percent of the commercially insured.



An industry utility that replaces multiple health plan paper processes for collecting provider data with a single, electronic, uniform data-collection system (i.e. credentialing). Over 900,000 provider participant and over 550 organizations work with the system, including a range of public and private entities.

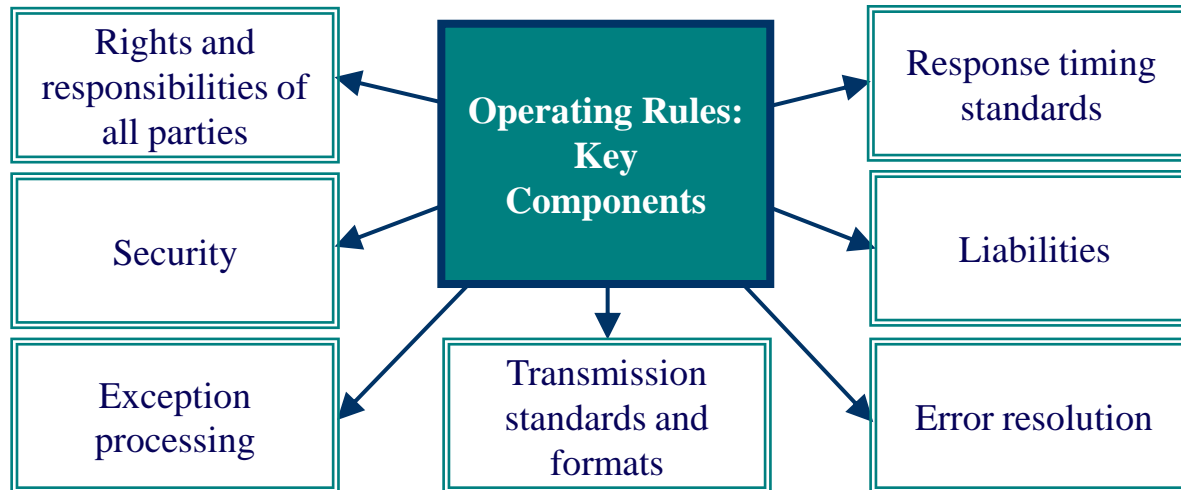
CORE Mission and Status

- CORE Mission: To build consensus among healthcare industry stakeholders on a set of operating rules that facilitate administrative interoperability between health plans and providers
 - Enable providers to submit transactions from system of their choice (*vendor agnostic*) & quickly receive a standardized response from any participating stakeholder
 - Facilitate administrative and clinical data integration
- CORE has been authoring operating rules on a voluntary basis since 2005 as well as a certification process for plans, vendors and large providers
- CORE is not:
 - Replicating the work being done by standard-setting bodies, e.g., ASC X12, HL7
 - Developing software or building a database
- The National Committee on Vital and Health Statistics (NCVHS) has recommended* CAQH CORE as a qualified nonprofit entity to author operating rules for:
 - Eligibility and Claims Status transactions (non-retail pharmacy)
 - Electronic Funds Transfer (EFT) and Electronic Healthcare Payment and Remittance Advice(ERA); in collaboration with NACHA – The Electronic Payments Association

* As outlined in Section 1104 of the Patient Protection and Affordable Care Act (ACA)
NCVHS makes recommendations to HHS regarding operating rules

What are Healthcare Operating Rules?

- As defined in the [Patient Protection and Affordable Care Act \(ACA\)](#), the term refers to “...the necessary business rules and guidelines for the electronic exchange of information that are not defined by a standard or its implementation specifications...”
- Operating rules encourage an interoperable network and, thereby, can allow providers to use the system of their choosing (*remaining vendor agnostic is a key CORE principle*)
- Prior to CORE, operating rules did not exist in healthcare outside of individual trading relationships or regional efforts; current healthcare operating rules build upon a range of standards, healthcare specific, e.g. ASC X12, and industry neutral, e.g. HTTPS

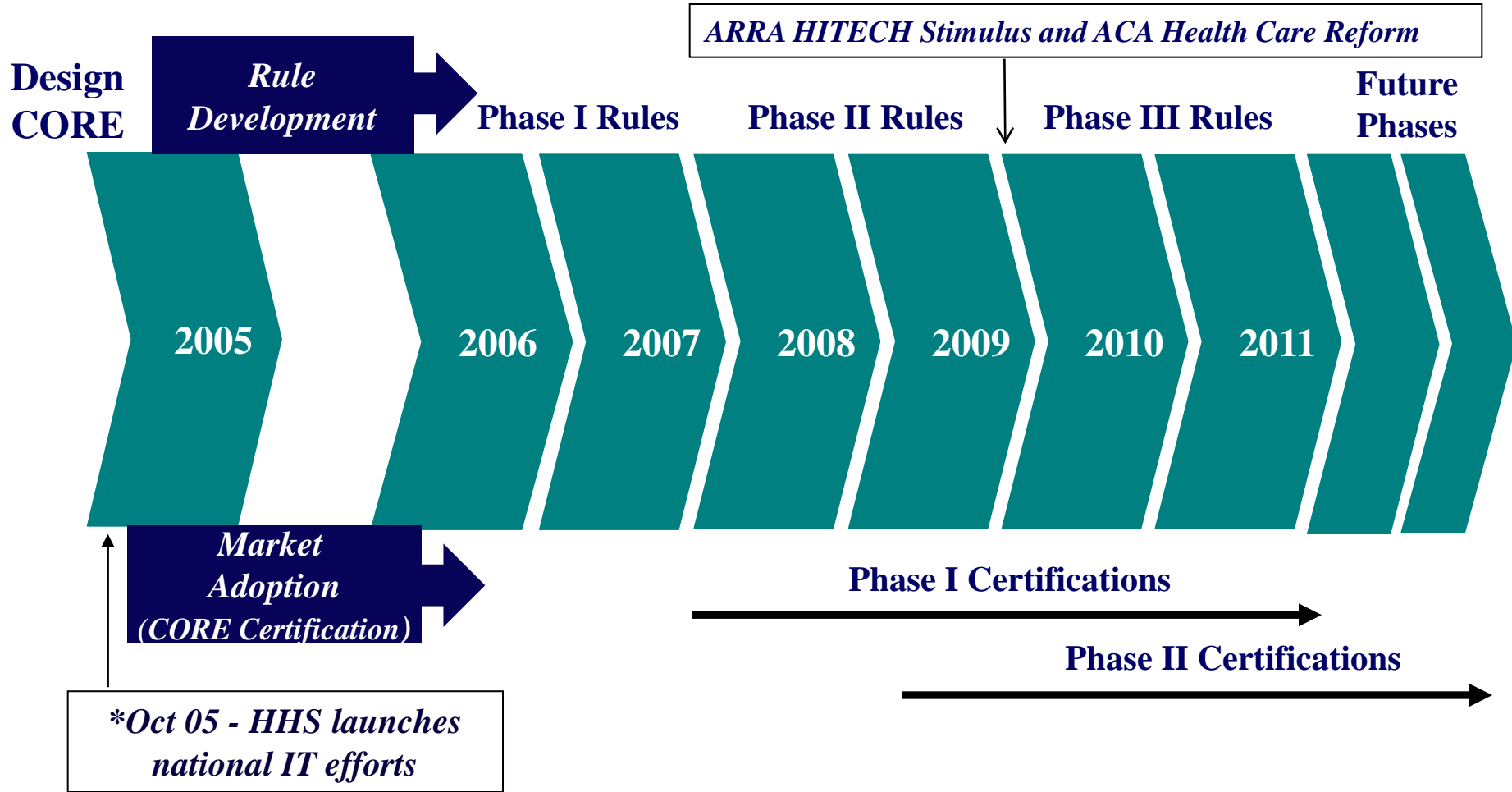


CORE Scope: Rules Development

- CORE Phases are designed around a set of transaction-based data content rules coupled with infrastructure rules
 - Rules complement each other
 - Phases establish milestones that encourage feasible progress in resolving industry business needs while minimizing barriers to adoption
- Currently, the transactions to which data content and/or infrastructure rules apply include:
 - Eligibility (270/271)
 - Claim Status (276/277)
 - *Payment/Remittance (835)
 - *Authorizations (278)
 - *Health ID Cards
- Infrastructure rules applied to transactions (Real Time and Batch)
 - Connectivity (i.e., communications protocol, security)
 - Acknowledgements
 - Response Time
 - System Availability
 - Companion Guide (flow and format)
 - AAA Error Code Reporting and Last Name Normalization

*Part of draft Phase III Operating Rules

CORE: *Voluntary* Operating Rule Development and Implementation Approach



REMINDER: CORE rules are a baseline; entities are encouraged to go beyond the minimum CORE requirements.

CORE Operating Rules Phased Development*

CORE Phase I

- ✓ Approved
- ✓ Implemented
- ✓ *Certification Available*

CORE's first set of operating rules are helping:

- Electronically confirm patient benefit coverage and co-pay, coinsurance and base deductible information
- Provide timely and consistent access to this information in real-time (i.e., infrastructure rules – e.g., response time, connectivity safe harbor, companion guide)

CORE Phase II

- ✓ Approved
- ✓ Implemented
- ✓ *Certification Available*

CORE's second set of rules expand on Phase I to include:

- Patient accumulators (remaining deductible)
- Rules to help improve patient matching
- Claim status transaction “infrastructure” requirements (e.g., claim status response time)
- More prescriptive connectivity requirements (e.g., digital certificates)

CORE Phase III

- ✓ In development

CORE's third set of rules focus on:

- Claim status data content requirements (276 / 277)
- Prior Authorization / Referral (278)
- EFT and Health Care Claim Payment / Advice (835)
- 277 Claim Acknowledgement for Health Care Claims (837)
- Standard Health Benefit / Insurance ID Card
- More prescriptive connectivity requirements
- Additional eligibility financials

simplifying healthcare administration

CAQH[®]

Phase I and II CORE Rules: Updated to Reflect HIPAA-adopted v5010 Standards with Associated Errata

- **HIPAA v5010:** Effective January 1, 2012 HIPAA-covered entities will be required to comply with HIPAA-adopted v5010 transaction sets and associated errata (hereafter v5010)
- **CORE Policy Since inception:** Whenever federal or state legislation/regulation mandates a change to an underlying standard(s) addressed by CORE Operating Rules, then the affected CORE operating rule and related Test Suite that address the transaction data content will be updated to support the revised HIPAA-adopted standard and associated errata
- **CORE v5010 Operating Rules Revision:** The original set of Phase I and Phase II CORE Operating Rules and related Test Suites were based upon the HIPAA-adopted v4010 transactions but were designed with v5010 in mind. Some of the CORE v4010 data content rules requirements have been incorporated into HIPAA v5010 and are therefore not included in the updated CORE v5010 operating rules
 - Few changes were needed in CORE v4010 Operating Rules given the prework and analysis based on HIPAA v5010 draft plans
- The CORE website includes a [Summary of v5010 Updates](#) detailing the changes

Synergies between CORE v5010 Operating Rules and HIPAA-adopted v5010

You can implement CORE v5010 Operating Rules together with HIPAA 5010 standards; the CORE v5010 data content requirements are minimal compared to scope of HIPAA 5010

Moreover; implementing CORE v5010 Operating Rules goes above and beyond to bring business value, e.g. eligibility response returns patient financials

CORE v5010 Data Content Rules address certain situational elements/codes for 48 service type codes; note the synergies with HIPAA v5010 below

- HIPAA v5010 eligibility response requires the return of coverage status and dates for service type codes
 - CORE v5010 Operating Rules** do not include these requirements
 - CORE-certified entities returned coverage status and dates in the 271 Response transaction prior to the HIPAA v5010 mandated standard*
 - **Benefit:** Entities who are CORE-certified were compliant with the mandate and did not incur additional costs
- HIPAA v5010 standard and CORE v5010 Operating Rule add three new service type codes
 - HIPAA v5010 eligibility response requires the return of coverage status and dates for three new service type codes, , i.e. Hospital, Mental Health and Urgent Care
 - CORE v5010 Data Content Rules** requires the return of patient financial responsibility information, i.e. patient deductible, co-pay, coinsurance and remaining deductible for the same three service type codes
 - **Benefit:** Combined implementation includes faster path to complete at lower costs

improving healthcare administration



CORE Certification and Testing



CORE Certification Overview



- CAQH CORE certifies and awards certification seals to four types of entities that *create, transmit or use eligibility and claim status data*: health plans, providers, vendors and clearinghouses
- CORE certification is voluntary and achieved by organizations that can demonstrate their systems operate in accordance with CORE Operating Rules
- Each phase of operating rules requires it's own certification. Phase I and Phase II CORE certification may be conducted sequentially or concurrently
- CORE testing protocols are designed to demonstrate conformance with a specific phase of the CORE Operating Rules
- Edifecs is an independent, CORE-authorized testing entity providing a CORE certification testing platform

See CAQH website for complete list of CORE [Certifications](#) & [Endorsements](#)

CORE Certification: A Step-by-Step Process

Each step in the CORE certification process is comprised of multiple activities which are completed sequentially

Process Steps	Timeframe
<p>1. Pre-certification Planning and Systems Evaluation Understand the requirements of the CORE Operating Rules and scope your internal efforts to adopt and implement the rules (includes self-testing)</p>	<p>2 -13 months depending upon size and status of organization</p>
<p>2. Sign and Submit the CORE Pledge Formally communicate your intent to pursue CORE certification for a given Phase of CORE Operating Rules</p>	<p>Official Start</p>
<p>3. CORE Certification Testing</p> <ul style="list-style-type: none"> • Comprised of three phases: Pre-testing, Testing and Post-testing • Each CORE Phase has its own set of test criteria; testing is comprised of stakeholder-specific test scripts by rule • Testing is conducted in conjunction with a CORE-authorized testing vendor 	<p>Up to 180 days</p>
<p>4. Apply For the CORE Seal Entities successfully achieving CORE certification will receive a CORE “Seal” that corresponds with the Phase and stakeholder-type of completed testing</p>	<p>Up to 30 days</p>

UnitedHealthcare CORE Certification Testing Experience

United Healthcare: Company Profile

- UnitedHealth Group (NYSE: UNH) is a diversified health and well-being company offering a broad spectrum of products and services through two distinct platforms
 - UnitedHealthcare provides health care coverage and benefits services to groups and individuals
 - Optum provides information and technology-enabled health services
- UnitedHealthcare offers a broad variety of products and services to employers, governments, commercial payers, intermediaries and individual consumers
- As a national health plan, UnitedHealthcare services approximately 37 million members across three health benefits operating units
- Approximately 21 million eligibility and claim status transactions per month in 2010
- Transactions are exchanged with a mix of directly connected providers and intermediaries
- A Phase I and Phase II v5010 CORE-certified health plan
- CAQH Member and CORE Participant
- Current CAQH Board Chair: David S. Wichmann, Executive VP, UnitedHealth Group and President, UnitedHealth Group Operations



CORE Certification: Project Background

UnitedHealthcare decided to pursue CORE certification in early 2009 to coincide with their HIPAA v5010 implementation planning

Rationale for Adopting CORE Operating Rules:

- Results from an internal research analysis indicated as many as 30% of call center service requests could be resolved by adopting the CORE Operating Rules for eligibility response transactions
- Management's interest in leveraging voluntary CORE Operating Rules to gain valuable experience and insight about the benefits associated with implementing industry operating rules prior to federal and state mandates

CORE Certification: Key Project Decisions

- CORE Operating Rules implementation was managed as its own project. The timeframe for implementing CORE Operating Rules ran concurrently with the organization's HIPAA v5010 implementation

Rationale

- Project requirements for HIPAA v5010 implementation and CORE Operating Rules adoption overlapped. CORE Operating Rule requirements were deemed to be approximately 10% of the total HIPAA v5010 implementation total effort
 - Project resources were shared between the CORE Certification and HIPAA v5010 implementation project teams with the goal of reducing project costs and ensuring availability of subject matter experts
- Pursue Phase I and II CORE Certification concurrently

Rationale

- The estimated cost of implementing Phase I and II together is less than pursuing each phase separately
- Planning, analysis, design, coding and testing are best handled as a whole
- The requirements for Phase I and Phase II CORE Certification impacted the same IT systems
- The need for rigorous internal testing required focused effort
- Others may want to make sequential to make the effort more manageable

CORE Certification: Project Approach

- UnitedHealthcare Executive Management supported CORE certification as a critical organizational priority
- Enterprise-wide requirements were created for the HIPAA v5010 compliance project as well as for the implementation of Phase I and II CORE Operating Rules
 - These requirements were shared with the different business segments for incorporation into their own business segment specific requirements
 - Any issues or questions regarding the enterprise requirements were handled by one team to ensure consistency across the enterprise

Lessons Learned: Test Planning & Systems Evaluation

- A full understanding of CORE Operating Rules requirements and how they impact your organization's IT systems is essential
- Upfront business/systems planning and analysis is a major component of the project
- Technical and business analyst resources must be available and work closely together throughout the full lifecycle of the project
 - Need somebody who really knows your health benefits products and how they are implemented in your systems
- Pursuing CORE certification concurrently with UnitedHealthcare v5010 testing and deployments enabled both the business and IT teams to address the gaps immediately
- If you rely on vendors, make sure they are involved early in the planning process
- UnitedHealthcare maintains a dedicated testing environment to ensure stability throughout testing

Lessons Learned: Certification Testing

- Consider early on how CORE Master Test Bed Data (for testing eligibility rule) will be loaded and used within the context of your system environment. Advanced planning for test data setup is very critical.
 - It took approximately 8 weeks to setup the data due to complexity of the UnitedHealthcare claim platforms
 - Detailed understanding of the CORE Master test data along with your external interfaces/dependencies, and the data flow between applications is very critical
- Majority of the CORE requirements were rigorously tested internally before executing first test script
- Execute the test scripts first that you have concerns with as you can run the test scripts as many times as you want and this will give you more lead time to fix any problem areas
- Weekly staff meetings to assess progress once testing began were important

CORE Certification and Testing:

Live Certification Testing
Edifecs Demonstration

Edifecs Introduction

Company Overview

What We Do

- Modernize front-end information exchange infrastructure for health plans and trading partners
- Streamline the processing and exchange of healthcare transactions in real-time at the edge-of-the-enterprise
- Help healthcare organizations drive down administrative costs and achieve regulatory compliance

Customer Momentum

- 44 Blue Cross and Blue Shield plans out of total 64 covering 36 states and District of Columbia
- 35 of the largest commercial plans
- 71 of the largest healthcare providers
- 26 state Medicaid's out of 50

Company Growth

- Founded in 1996 (15 years), headquartered in Bellevue, WA
- Edifecs 4-yr (2007-2010) average growth rate is over 50%
- Employee-owned (no outside investors), Debt-free, Profitable
- Edifecs has over 300 employees, with over 140 in Engineering dedicated to developing healthcare solutions
- Seasoned Leadership Team, executive experience at Microsoft, AT&T, Hewlett Packard, Oracle, GE Healthcare, Wipro, Accenture and other leading technology companies



100 Fastest Growing Companies in WA



Inc5000 fastest-growing private companies in the US



100 Best Places to work for in WA

How Edifecs Supports CORE

- Works directly with CORE in development of operating rules and test case scenarios
- Has a dedicated web access for CORE testing with the following features:
 - On-line enrollment which allows for identifying which CORE stakeholder type is enrolling for testing
 - (1) health plan, (2) product-specific vendors, (3) clearinghouses, (4) providers
 - Allow for on-line testing 24/7
 - Submission of CORE Certification paperwork
 - Reporting
 - Re-certification
 - Appeals process
 - Audits
 - Service Standards
- Has on-line and live support for quick issue resolution

Demo Storyline

- *Connections Unlimited* is a clearinghouse who is already Phase I CORE-certified and has recently pledged to become Phase II CORE-certified
- As part of the CORE Certification Process, they must test all applicable CORE requirements and will do this using the CORE-authorized testing site on www.edifecs.com
- Today's demonstration will highlight the following points:
 - Registration of your organization
 - Selection of programs for testing
 - Test script examples including downloading files, uploading files and connectivity
 - How to resolve issues
 - Next steps after testing is complete

Question & Answer Session

Appendix A: CORE Certification Steps

CAQH CORE Website Resources

Learn more about [CORE Certification: A Step-by-Step Process](#)

Prepare by studying [CORE Operating Rules](#)

Additional Planning Tools* [CORE Readiness Assessment - Planning Doc #1](#)
[Gap Analysis Worksheet - Planning Doc #2](#)

* To be completed in sequence

Step 1: Pre-certification Planning and System Evaluation

A solid understanding of the CORE Operating Rules combined with an effective planning effort is the basis for a successful Certification Testing outcome

Activities	Key Points
a) Discover and master	Understand and thoroughly review CORE policies, procedures and operating rules. They are publicly available for free at v5010 CORE Operating Rules on the CAQH website
b) Plan and analyze	<ul style="list-style-type: none"> • Make key project decisions, i.e. Phase I/Phase II • Determine which CORE Operating Rules apply to your organization; understand the role of your intermediaries • Refer to the CORE Readiness Worksheet • Identify where current capabilities require system enhancement • Inventory your high level project requirements on the CORE Gap Analysis Worksheet • Determine Pledge date
c) Create a project plan	Implement formal project management practices in alignment with systems development lifecycle
d) Consider potential exemptions	Determine if your organization is eligible for the Health Plan IT Exemption

Step 2: Sign and Submit the CORE Pledge

The CORE Pledge indicates an organization’s commitment to adopt, implement and comply with the CORE Operating Rules, to encourage trading partners to use the rules and to be a publicly recognized supporter of them

Activities	Key Points
a) Complete appropriate Pledge form	<p>Determine CORE Phase(s) for which you are seeking certification.</p> <p>Phase I and Phase II Pledge forms are readily available on the CAQH website</p> <p>Note: CORE pledge must be signed by an authorized executive</p>
b) Submit the signed pledge to become a CORE-certified entity	<p>Organizations seeking CORE certification may submit a signed CORE Pledge form via email core@caqh.org, fax: (202) 861-1454, or mail:</p> <p style="padding-left: 40px;">CORE, c/o CAQH 601 Pennsylvania Avenue, NW South Building, Suite 500 Washington, DC 20004 <i>Questions:</i> Contact CAQH at (202) 861-6380</p> <p>Note: In advance of submitting Pledge, confirm ability to successfully meet the 180-day window from date of Pledge to date of completed testing</p>

Step 3: CORE Certification Testing

The successful completion of a stakeholder-specific CORE Certification Test Suite is a prerequisite for obtaining a CORE-certified seal

Activities	Key Points
a) Pre-Testing	<ul style="list-style-type: none"> • Review Testing Policy, Master Test Suite and Master Test Bed Data • Upgrade all affected internal systems as previously defined in Step 1 • Complete your internal testing of CORE-ready systems <p>Note: This step may be performed prior to submitting CORE Pledge</p>
b) Testing	<ul style="list-style-type: none"> • Register and schedule your testing with a CORE-authorized testing vendor • Certification testing is conformance-based and as such is not exhaustive • The CORE Test Suite must be used by all stakeholders in order to maintain standard and consistent test results • Certification test scripts are specific to stakeholder-type • Data Content Rules are tested using a CORE Master Test Bed of Data • Testing must be successfully completed within 180-days of pledge
c) Post-Testing	Remediate all systems/software issues identified by testing process and, if necessary, repeat CORE Certification testing

Step 4: Apply for Your CORE Seal

A prerequisite to receiving your CORE-certified Seal is CAQH CORE's receipt of successful testing results from a CORE-authorized testing vendor

Activities	Key Points
a) Determine your CORE Seal fee	A one time application fee per CORE Phase is assessed based upon a stakeholder-specific fee scale
b) Complete appropriate CORE Seal Application	Phase I Application or Phase II Application may be found on the CAQH website
c) Bundle together all required application paperwork	Package includes: <ul style="list-style-type: none"> • Proof of successful certification testing • HIPAA Attestation Form(s) for Phase I or Phase II which must be signed by an authorized executive • If applicable, file a Health Plan IT Exemption Request Form
d) Submit the CORE Seal Application package	Forward CORE Seal Application form with the CORE Seal fee to: CORE, c/o CAQH 601 Pennsylvania Avenue, NW South Building, Suite 500 Washington, DC 20004 Note: CORE will have 30 business days from receipt of application to complete its assessment of the application

Become a CORE Endorser

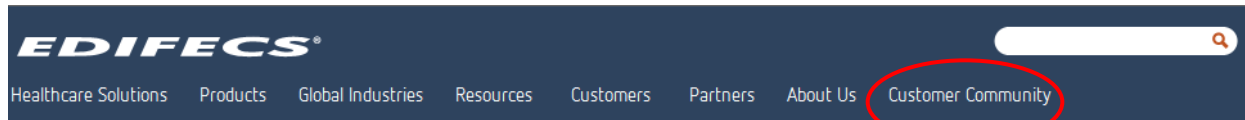
Entities that do not create, use or transmit eligibility, benefits or claims status data can demonstrate support for the CORE mission, vision and operating rules by applying for a CORE Endorser Seal.

Activities	Key Points
a) Complete appropriate Pledge form	<p>Determine CORE Phase(s) for which you are seeking Endorser status; no application fee required</p> <p>Access Phase I Endorser and Phase II Endorser pledge forms on the CAQH website</p> <p><i>Note:</i> CORE pledge must be signed by an authorized executive</p>
b) Submit the signed CORE Endorser Pledge	<p>Organizations seeking CORE Endorser status may forward a signed CORE Endorser Pledge form via email to core@caqh.org, fax: (202) 861-1454, or mail:</p> <p>CORE, c/o CAQH 601 Pennsylvania Avenue, NW South Building, Suite 500 Washington, DC 20004 <i>Questions:</i> Contact CAQH at (202) 861-6380</p>

Appendix B: Edifecs CORE Certification Testing Portal Visuals

Edifecs Home Page

Click on Customer Community/Edifecs Compliance Online



Flying Free

CAQH CORE Certification Testing... for FREE

CORE.

The Edifecs Story



Our business was founded on the desire to help global enterprises perform better by unifying disparate information channels and automating core business processes. Today, 1600 customers including 350 healthcare organizations run on Edifecs technology to improve operational performance.

> [Learn more about our company](#)

Healthcare Solutions



Edifecs Unified Channel™ solutions streamline the processing and exchange of administrative, financial and clinical transactions at the edge-of-the-enterprise.

[Learn about Unified Operations](#)

Regulatory Solutions



Edifecs Regulatory Solutions help healthcare organizations achieve and maintain compliance with an ever growing set of regulations and standards for healthcare information exchange.

Testimonials

"We are very pleased with the solutions that Edifecs has provided to BCBSLA. We are experiencing improved HIPAA validation results and throughput. Edifecs is a leader in creating a pragmatic vision and delivering solutions to streamline and optimize unification of the front-end channel. We value our partnerships that continually drive innovation in the Healthcare market."

*Bob Drelick, Vice President Information Technology
BCBS LA*

Start here

Customer Community

Registration & Login Page

EDIFECS

Healthcare Solutions Products Global Industries Resources Customers Partners About Us **Customer Community**

Customer Community | CORE Phase I/II Testing 5010

Register or Log-In to gain community access to the various online services and support we provide.

Members Log In

Edifecs Compliance Online for Healthcare

Edifecs5010 compliance Online

Edifecs Compliance Online

CORE Phase I Testing

CORE Phase I/II Testing 4010

CORE Phase I/II Testing 5010

Edifecs ServiceDesk

Username

[Recover Username](#)

Password

[Recover Password](#)

Login **Register**

CORE
Committee on Operating Rules
for Information Exchange

The Edifecs testing service allows entities interested in becoming certified to perform the requirements necessary to show implementation of all applicable CORE Rules. Registered CORE stakeholders may use their current username/password to logon. Non-registered CORE stakeholders please select the appropriate program from the drop-down list above and click the register button to begin the CORE certification testing process. Please see the [Edifecs CORE Phase II Quick Start Guide](#) for more information regarding Phase II CORE Testing.

Contact Us

Either by phone or e-mail we would love to answer any questions you may have.

Sales: 425.452.0620
Support: 425.452.0623

> [Email Us](#)
> [Request More Info](#)

SHARE

Email confirmation sent when registration is approved

Edifecs CORE Testing Portal

Home Page – Registration Complete

Home Partners Contacts Issues Reports Programs CORE Certification H... Setup Help Logoff

Start
Manage
About Edifecs

WELCOME TO THE EDIFECS CAQH-CORE TESTING PORTAL

EDIFECS, Inc

Edifecs Solutions
Healthcare Solutions
Products
Compliance Online
Resources

Congratulations! You have successfully enrolled into the Edifecs CORE testing system and are ready to begin certification testing. Edifecs is proud to have been selected by CAQH as an approved certification vendor and is offering this certification testing portal at no charge to you the CORE Stakeholder.

In preparation for testing please make sure that you have reviewed the [CAQH Step-by-step CORE Certification Process](#) information. This webpage will provide you with links to the necessary documents to complete the initial steps of CORE certification, as well as provide you a step-by-step review of the certification process. Please note that the primary document to begin the certification process is the [CORE Pledge](#). You can begin testing without having signed the Pledge, but the Pledge must be signed and submitted prior to applying for the CORE seal. Also note that once you have signed the Pledge you will have 180 days to complete the certification testing required for your Stakeholder type. To begin testing please follow the simple outlined steps below.

- 1 [Download and Review the Edifecs CORE Testing Quick Start Guide.](#) **“Quick Start” Guide offers testing portal guidance**
[Launch Quick Start Guide](#)
- 2 Determine whether you are going to test Subscribers Only or Subscribers with Dependents.
Some health plans, like CMS (Medicare), have systems where the patient is always the member or subscriber. In these cases there is no dependent separate from the patient. You may elect to test either Subscribers Only or Subscribers with Dependents, but are not required to test both. This is designed to accommodate health plans with systems where the patient is the member/subscriber as well as those where the patient may be either the member/subscriber or a dependent.
- 3 Make certain that you have the connectivity resources available.
CORE Testing requires that 270 Eligibility Requests and 271 Eligibility Responses are transmitted to and received from the CORE testing site using the two envelope standards (HTTP Mime Multipart and SOAP+WSDL). It is expected that as a CORE Stakeholder and testing entity that you have some knowledge of how the protocol works and have the resources to formulate the posts and communications required during the testing process. Edifecs will be more than happy to answer any questions related to testing. However, Edifecs will not perform the connectivity requirements on behalf of CORE testing stakeholders. Questions related to connectivity and your internal capabilities should be directed to internal IT staff, who should have the resources to assist CORE stakeholders in their connectivity testing.
- 4 Click on the "Programs" tab at the top to access the testing programs that you have been enrolled in for CORE testing.

Powered by **EDIFECS**

Edifecs CORE Testing Portal

Test Scripts Assigned by Stakeholder

Home Partners Contacts Issues Reports Programs CORE Certification H... Information Source R... Setup Help Logoff

Start Information Source R... - Program Tasks All Tasks 30

Testing Steps Close [Icons]

Testing Report You must **complete all required tasks** to successfully complete this program. Select a task for details, and for the specific steps required to complete it.

FAQs

Edifecs Support

• Add Issue

Edifecs Products

Manage

Task Name	Task Required	Applicable	Task Status Message
#29a AAA Error Code Rule for CORE Base Data #7 using SOAP+WSDL (Rule 259_1)	Yes	Yes	Not Started -- Incomplete (Action Required)
#29b AAA Error Code Rule for CORE Base Data #8 using SOAP+WSDL (Rule 259_1)	Yes	Yes	Not Started -- Incomplete (Action Required)
#29c AAA Error Code Rule for CORE Base Data #9 using SOAP+WSDL (Rule 259_1)	Yes	Yes	Not Started -- Incomplete (Action Required)
#29d AAA Error Code Rule for CORE Base Data #10 using SOAP+WSDL (Rule 259_1)	Yes	Yes	Not Started -- Incomplete (Action Required)
#29e AAA Error Code Rule for CORE Base Data #11 using SOAP+WSDL (Rule 259_1)	Yes	Yes	Not Started -- Incomplete (Action Required)
#29f AAA Error Code Rule for CORE Base Data #12 using SOAP+WSDL (Rule 259_1)	Yes	Yes	Not Started -- Incomplete (Action Required)
#30 Upload a Response Time Log File for 270/271 (Rule 156_3)	Yes	No	Completed -- Complete
#31 Upload a 270/271 Linking Log File (Rule 156_4)	Yes	No	Completed -- Complete
#32 Upload a Response Time Log File for 276/277 (Rule 250_3)	Yes	Yes	Completed -- Complete
#33 Upload a 276/277 Linking Log File (Rule 250_4)	Yes	Yes	Not Started -- Incomplete (Action Required)
#34 Upload Notice of Regularly Scheduled Downtime for 270/271 (Rule 157_1)	Yes	No	Not Started -- Incomplete (Action Optional)
#35 Upload Notice of Non-Routine Downtime for 270/271 (Rule 157_2)	Yes	No	Not Started -- Incomplete (Action Optional)
#36 Upload Notice of Unscheduled/Emergency Downtime for 270/271 (Rule 157_3)	Yes	No	Not Started -- Incomplete (Action Optional)
#37 Upload Notice of Regularly Scheduled Downtime for 276/277 (Rule 250_1)	Yes	Yes	Not Started -- Incomplete (Action Required)
#38 Upload Notice of Non-Routine Downtime for 276/277 (Rule 250_2)	Yes	Yes	Not Started -- Incomplete (Action Required)
#39 Upload Notice of Unscheduled/Emergency Downtime for 276/277 (Rule 250_3)	Yes	Yes	Not Started -- Incomplete (Action Required)
#40 CORE Testing Complete and Certification Next Steps	Yes	Yes	Not Started -- Incomplete (Action Required)

Record(s) 91 - 107 (107 total) [1] [2] [3] [4] [5]

Test scripts assigned based on the certification stakeholder-type (i.e., health plan, vendor, clearinghouse, provider)

Completion status (i.e., not started, pending, or completed) allows organization to easily track progress



The presentation will be made available
at the [CORE Education Events](#) page

For more information, please contact
marketing@edifecs.com or CORE@caqh.org

Ross Lippincott
UnitedHealth Group
Vice President, 5010 and ICD-10 Programs & Services

Alison Schambach
Edifecs,
Senior Healthcare Business Consultant

Monica B. Cunningham
CAQH
CORE Consultant, Education & Outreach

Steven Zlotkus
CAQH
Senior Analyst