

## **CAQH Membership Your Opportunity to Simplify Healthcare Administration**

A nonprofit alliance of health plans and trade associations, CAQH serves as a catalyst for industry collaboration on initiatives that simplify healthcare administration for health plans and providers, resulting in a better care experience for patients and caregivers.

The organization and its members are working to achieve a healthcare system in which administrative processes are efficient, predictable, and easily understood by patients, caregivers and providers. In this system, administrative and clinical data are integrated to effectively support the delivery of care.

CAQH is reducing administrative burden for providers and its health plan members through two main initiatives:

- ***Committee on Operating Rules for Information Exchange<sup>®</sup> (CORE)*** – CORE has brought together more than 120 industry stakeholders to develop a solution that enables consistent provider access to healthcare administrative information before or at the time of service using their choice of electronic system. That solution is significantly improving patient insurance verification and promoting health plan-provider interoperability.
- ***Universal Provider Datasource<sup>®</sup> (UPD)*** – UPD is effectively eliminating paperwork and redundancy for more than 600 health plans, hospitals and managed care organizations and over 900,000 providers. To date, the initiative has eliminated more than 2.7 million legacy credentialing applications and saves over \$106 million per year.

### **Benefits to Your Business**

CAQH identifies, implements and promotes initiatives designed to benefit all health plans. CAQH membership offers

- Opportunity to contribute to industry-wide administrative solutions – Health plans are often viewed as a challenge to improvements in healthcare. CAQH initiatives enable members to develop meaningful, lasting administrative solutions with broad impact – and to receive recognition for it.
- Discounted fees related to CORE, UPD and any future initiatives
  - Participation on CORE is free to CAQH members (a \$6,000 annual fee).
  - CORE Certification Seal fees are waived for CAQH members (a \$6,000 fee per rule phase).

- CAQH members are entitled to a \$.50 reduction in per provider UPD service fees (\$4.00 versus \$4.50 for standard provider types; \$3.00 versus \$3.50 for allied health professionals).
- Opportunity to collaborate with other concerned industry stakeholders – CAQH acts as an intermediary, bringing together a diversity of entities (health plans, hospitals, managed care organizations, large provider groups, health IT vendors, federal and state agencies, standard-setting entities and more) to collaborate in common cause. CAQH membership creates an environment for members to further strengthen relationships with these committed organizations.
- Opportunity for staff and managers to grow professionally – Collaboration is the hallmark of CAQH. Membership allows your staff to share experiences and learn from their peers at other companies. It also allows staff to be a part of significant efforts that are literally changing the healthcare industry.
- Access to data and information that can improve your business – All CAQH initiatives are research driven. Data collected to conceive and evaluate programs are made available to member plans. Whether it is data from physician interviews or public opinion research, CAQH can provide important information that can help you improve your individual business.

### **Benefits to the Healthcare Industry**

In addition to organizational benefits, CAQH members also receive industry-wide benefits, including

- Opportunities for process standardization and information to simplify lives of physicians and members – Providers often complain about the administrative burden associated with health plans. CAQH specifically implements programs designed to streamline the administrative process and strengthen relationships between providers and health plans.
- An independent, apolitical forum – Members work with senior-level peers from across the industry in a non-competitive environment on solutions that are specific, meaningful and produce concrete results.
- Positive industry visibility – CAQH provides a mechanism for generating positive recognition of the healthcare industry's voluntary efforts to streamline healthcare administration.

Learn how membership in CAQH can benefit your company. Contact CAQH at [info@caqh.org](mailto:info@caqh.org) today.