Agenda
All activities will be held at the Omni Shoreham Hotel, Washington, DC

Wednesday, September 28, 2016

6:00 – 8:00 PM **Evening Reception**
Empire Foyer and Empire Patio (Rain back-up: Empire Ballroom)

Enjoy an evening of networking with healthcare leaders from across the nation, for whom healthcare provider data is a key priority.

Thursday, September 29, 2016

7:30 – 9:00 AM **Registration, Networking Breakfast**
Empire Foyer and Empire Ballroom

9:00 – 9:05 **Welcome and Introductions**
Empire Ballroom

Robin Thomashauer, Executive Director, CAQH

9:05 – 9:35 **OPENING KEYNOTE ADDRESS: A Time to Act – Addressing the Provider Data Challenges of Today for the Healthcare System of Tomorrow**
Empire Ballroom

The Summit will open with an overview of the U.S. healthcare system need for, and challenges of obtaining, accurate and timely healthcare provider data – setting the stage for the day's dialogue.

Shantanu Agrawal, MD, Deputy Administrator and Director, Center for Program Integrity, CMS

9:35 – 10:00 **TOPIC: The Current Landscape and Challenges with Provider Data**
Empire Ballroom

Based on the findings from a CAQH White Paper developed in collaboration with Manatt Health, the session will discuss pressing issues, including current and pending regulation, industry needs and consumer demands. The presenter will highlight insights gathered through months of interviews with thought leaders representing key healthcare stakeholders.

Jonah Frohlich, Managing Director, Manatt Health

10:00 – 11:00 **TOPIC: Stakeholder Needs and Priorities for Provider Data**
Empire Ballroom

What are the most critical uses for accurate healthcare provider data? What are the challenges and barriers to meeting those needs, and where are areas of promise? A diverse panel of leaders representing a health plan, healthcare provider, state Medicaid agency, consumer-focused organization and CMS will discuss how their organizations are addressing these questions. Panel members will offer ideas and identify common themes and potential areas for collaboration among the varied viewpoints.

Dennis Elliott, Director, Provider Services, TennCare
Hank Fanberg, Director, Technology Advocacy and Innovation, CHRISTUS Health
Betsy Imholz, Director, Special Projects, ConsumersUnion
Jessica Kahn, Director, Data and Systems Group, Center for Medicaid and CHIP Services, CMS
Timothy Kaja, COO, SVP UnitedHealthcare Networks, UnitedHealthcare

| 11:00 – 11:15 | **Break** |
| | *Empire Foyer* |

11:15 – 12:30   **BREAKOUT TOPIC: Challenges and Barriers in Priority Use Cases**
Empire Ballroom, Executive Room, Cabinet Room and Forum Room

With the issue overview laid out in earlier sessions, attendees will engage in a dialogue based on their own knowledge and experience. Each breakout group will include Summit participants representing various stakeholders, and will consider one critical use case for provider data:

- Breakout #1: Provider directory.
- Breakout #2: Network management.
- Breakout #3: Health information exchange.
- Breakout #4: Quality measures, reporting, and payment.

Guided by a facilitator, participants will discuss the provider data needs of their own organizations and the resources required to adequately address them, ongoing challenges, and current endeavors.

Sessions will be facilitated by Manatt Health and CAQH staff.

12:30 – 1:40   **Networking Lunch and Reporting of Breakout Groups**
Empire Ballroom and Empire Patio

Facilitators from each breakout group will share key discussion points, including areas of concern and agreement, with all participants during this lunch session.

1:40 – 3:00   **BREAKOUT TOPIC: Creating an Actionable Roadmap to the Future of Provider Data – Part I**
Empire Ballroom, Executive Room, and Cabinet Room

With a goal of addressing the provider data challenges discussed in the morning sessions, participants in these multi-stakeholder breakout groups will each identify the critical processes, guiding principles, key roles, and required next steps to develop an actionable plan for industry success. Each group will focus on a critical overarching need that impacts a range of provider data use cases:

- Breakout #1: Establishing provider data content guidelines.
- Breakout #2: Defining provider data quality.
- Breakout #3: Collaborating on industry approaches to provider data management.

Participants will be asked to define and outline potential strategies and action steps for each topic. A facilitator will lead each group and capture the outcomes.

Robert Booz, Former VP, Distinguished Analyst, Gartner, Inc.
Stacy Eiselstein, VP, Provider Network Operations, BlueCross BlueShield Tennessee
Tim Pletcher, Executive Director, MiHIN

3:00 – 3:15   **Break**
Empire Foyer

3:15 – 4:00   **TOPIC: Creating an Actionable Roadmap to the Future of Provider Data – Part II**
Empire Ballroom

After sharing major findings from the Part I breakout groups, all Summit participants will have an opportunity to provide feedback on the resulting recommendations. This moderated exchange will prioritize next steps, including potential roles and responsibilities, for laying out a realistic course of action for the industry to address challenges articulated in the Summit.

4:00 – 4:30   **Summary and Opportunities to Collaborate on Next Steps**
Empire Ballroom

Chet Burrell, President and CEO, CareFirst
Robin Thomashauer, Executive Director, CAQH

ADJOURN AT 4:30