



Achieve 98% accuracy for primary source verification

Accelerate the credentialing cycle with real-time data validation

Because of the complexity of managing primary source verification, many organizations turn to external vendors. However, without a direct connection to provider data the process often becomes disruptive for both providers and health plans. That's why CAQH collaborated with health plans and providers to develop a PSV solution as part of the Credentialing Suite that delivers greater accuracy, speed and control to credentialing teams.

Faster primary source verification starts with automation

Provider data is retrieved for verification anytime a provider updates their credentialing information, without the need for further intervention. The CAQH solution then uses more than 500 sources to check the data, including medical schools, licensing boards, government registries and more. A specially trained team then validates files to ensure plans have complete and accurate information for credentialing and network decisions.

NCQA-certified performance

CAQH is an NCQA-certified CVO for adhering to the highest quality and process standards for verifying practitioners' credentials and consistently delivering accurate and quality files.

The Strength of Our Data

98.5%
accuracy and completeness
of returned files

95%
of initial provider files
returned within 8-14 days

1M+
primary source verifications
completed

Build a Better Network

When it comes to primary source verification, plans no longer need to choose between their in-house program or a CVO. CAQH combines highly trained staff and technology resources to help organizations scale for growth and keep up with increased credentialing volume.

- **Data:** PSV flows from the provider data portal, reducing manual entry and risk of errors.
- **Accuracy:** Provider information is verified with primary sources and validated using advanced data science.
- **Control:** Dashboard reports for each provider file track progress in real time.
- **Outreach:** Coordinated outreach reduces duplicate requests from multiple plans.
- **Medicaid Plans:** CAQH checks the Medicaid state exclusion list, the Death Master File and NPPES as an added layer of protection.
- **Cost Savings:** Eliminate provider fees and pass through costs with automation and a direct connection to the CAQH Credentialing Solution.

“CAQH has made it so easy to complete primary source verification. The accuracy of the files gives us more confidence in the results and our overall credentialing process. Extremely helpful.”

–Largest Medicaid MCO in the U.S.

Driving change with technology

CAQH solutions automate workflows, deliver a wealth of accurate and actionable data, and create a better experience for both providers and health plans.

Find out how more accurate PSV can accelerate your credentialing cycle. Email sales@caqh.org or visit caqh.org/credentialing to learn more.

Proven Results



20%

reduction in labor costs



12-Day

reduction to complete PSV



20-Minute

time savings per provider file