



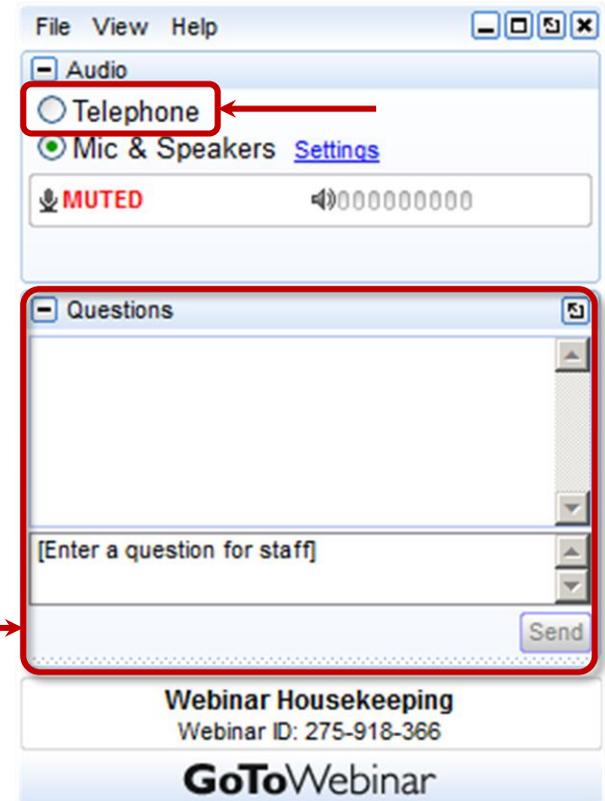
# Voluntary CORE Certification Basics National Webinar

Wednesday,  
March 9th, 2016  
2:00 – 3:00 PM ET

# Logistics – *How to Participate in Today's Session*

- Download a copy of today's presentation on the [CAQH.org website](http://CAQH.org)
  - Navigate to the CORE Education Events page and access a pdf version of today's presentation under the list for today's event
- The phones will be muted upon entry and during the presentation portion of the session
- At any time throughout the session, you may communicate a question via the web

- Questions can be submitted **at any time** with the **Questions panel on the right side of the GoToWebinar desktop**



# Thank You Speakers!

**CAQH CORE would like to thank our guest presenter for today's webinar.**



**Ashish Gandhi**  
Senior Technical Project Manager

# Session Outline

- Welcome and Introduction
- Value of Voluntary CORE Certification
- CORE Certification Process
- Edifecs Testing Portal
- Q & A

CAQH  
CORE

# Value of Voluntary CORE Certification

**Matthew Albright**  
Senior Manager

# ACA Mandated Operating Rules and Certification Compliance Dates

Phases I-II COMPLIANCE	Phase III COMPLIANCE	ACA-Mandated HHS Health Plan Certification	Phase IV
January 1, 2013	January 1, 2014	TBD	TBD
<p><b>Health plan eligibility</b></p> <p><b>Claim status transactions</b></p> <p><i>HIPAA covered entities conduct these transactions using the CAQH CORE Operating Rules</i></p>	<p><b>Electronic funds transfer (EFT)</b></p> <p><b>Health care payment and remittance advice (ERA)</b></p> <p><i>HIPAA covered entities conduct these transactions using the CAQH CORE Operating Rules</i></p>	<p><b>ACA mandates health plans must certify to HHS compliance with Eligibility/ Claim Status/ EFT/ERA operating rules and underlying standards</b></p> <p><i>Applies only to health plans and includes potential penalties for incomplete certification</i></p>	<p>Health claims or equivalent encounter information</p> <p>Referral, certification and authorization</p> <p>Enrollment/ disenrollment in a health plan</p> <p>Health plan premium payments</p> <p>Health claims attachments (HHS Standard not yet mandated)</p>
Mandated Requirements	Mandated Requirements	New HHS proposed rule expected April, 2016	Phase IV Op Rules approved for voluntary implementation by CAQH CORE Part Org and CORE Board

# CORE Certification is the Gold Standard

*Conformance is Defined BY Industry, FOR Industry*



- CORE Certification is the most robust and widely-recognized industry program of its kind.
- Its approach assures an independent, industry-developed confirmation of conformance with operating rules and underlying standards.
- Requirements were developed by broad, multi-stakeholder representation through transparent discussion and polling process.
- Requires conformance testing by third party testing vendors that are experts in EDI and testing.
- CAQH CORE serves as a neutral, non-commercial administrator:
  - Authorizes the conformance testing vendors.
  - Reviews and approves the Certification applications and conformance test reports before Certification Seal is awarded.

# Entities that Can Become CORE-Certified

Health Plan Stakeholder Types	Provider Stakeholder Types	Clearinghouse Stakeholder Types	Vendor Solutions or Products
HIPAA-covered Health Plan	HIPAA-covered Provider	Clearinghouse as defined by HIPAA	Health Plan vendor service
Third Party Administrators	Physicians	Clearinghouse (not covered by HIPAA)	Health Plan vendor product
Health Insurance Issuer	Hospitals	Health Information Exchange	Provider vendor service
Government Payers, including Medicaid Plans	Provider's agent	Health Insurance Marketplaces or Exchanges	Provider vendor plan
Group Health Plan	Independent Physician Association	Financial Institution	
Health Plan Agent			

- ✓ All Trading Partners are strongly encouraged to become CORE-certified.

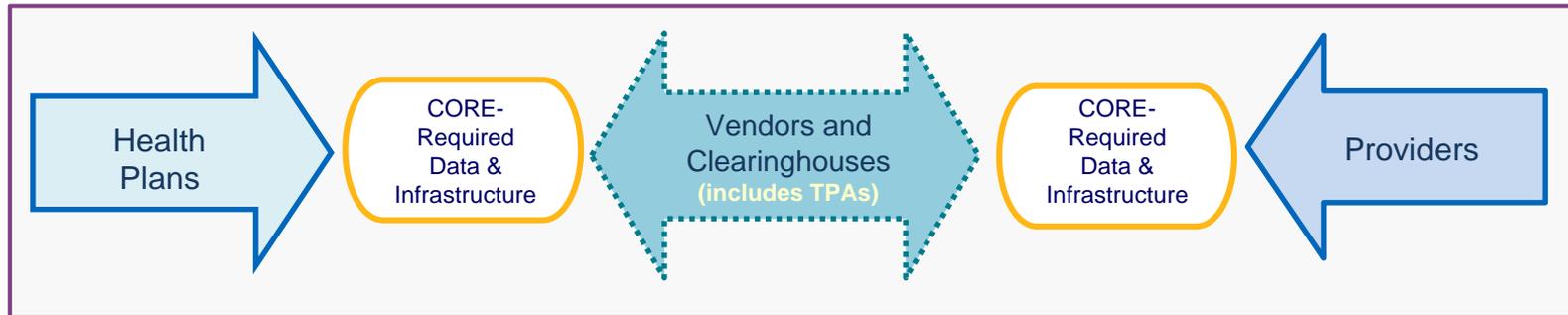
# Why Entities Get CORE-Certified

Health Plan Stakeholders	Provider Stakeholders	Clearinghouse Stakeholders	Vendor Solutions or Products
Assure and publicize a health plan's capability to <u>conduct secure, timely, and streamlined electronic transactions</u> , with rich and consistent data sets for its customers.	<u>Obtain time and cost savings</u> by eliminating need for time-consuming calls and paperwork.	Add value for current customers and <u>attract new customers</u> .	
In an environment of increasing government oversight, the CORE Certification Seal is widely recognized as the preeminent method by which the industry <u>demonstrates conformance with federally mandated operating rules</u> .	Enable a <u>better patient experience</u> and increase patient satisfaction.	CORE Certification is becoming a <u>trading partner contract expectation</u> by health plans and providers.	
Assurance that your business partners, vendors, and software or services are maximizing the efficiencies afforded by the operating rules.	Declaration that your business partners, vendors, and software or services are maximizing the efficiencies afforded by the operating rules.	<p>Guarantee to your customers that your systems, products, or services are conformant with the operating rules.</p> <p>Becoming CORE-certified allows your health plan or provider customers the value-add of "drafting" behind your certification and also becoming CORE-certified.</p>	
Achieving these goals through a process that uses industry-developed conformance requirements, a third-party tester, and a neutral, non-commercial administrator.			

# Importance of Trading Partner Relationships

## *Determining Stakeholder Type*

### STREAMLINED ADMINISTRATIVE DATA EXCHANGE

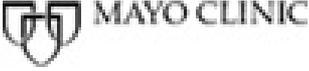


- **HIPAA-covered entities**, including healthcare clearinghouses, health plans, and providers, work together to exchange transaction data in a variety of ways.
- **Non-HIPAA-covered entities** (e.g. vendors) play a crucial role in enabling their provider and Health Plan clients to realize the benefits of industry adoption of CAQH CORE Operating Rules; these entities may act as Business Associates on behalf of a HIPAA covered entity.
  - Providers rely on their vendors/Practice Management System Vendors (PMS) to achieve their administrative cost saving goals and achieve end-to-end interoperability.
  - Health plans and clearinghouses work together in a variety of ways.

***Identifying the roles and responsibilities of an entity's trading partners is an important first step in preparing for Voluntary CORE Certification.***

# CORE Certifications Awarded by Stakeholder Type

Over 250 CORE Certifications to date!

Health Plan Stakeholder Types	Provider Stakeholder Types	Clearinghouse Stakeholder Types	Vendor Solutions or Products
			
			
			
			

# Polling Question #1:

## *Barriers to Voluntary CORE Certification*

In your organization's experience, what are the barriers to pursuing Voluntary CORE Certification at this time? (Select all that apply)

1. Lack of resources (human, financial, time, other)
2. Lack of understanding
3. Voluntary CORE Certification is not federally mandated
4. Our systems have not been remediated to meet CAQH CORE Operating Rules
5. Lack of management support/prioritization

CAQH  
CORE

# CORE Certification Process

**Taha Anjarwalla**  
Senior Associate

# Navigation from CAQH Website to CORE Certification Page

<http://www.caqh.org>

<http://www.caqh.org/core/core-certification>

www.caqh.org

www.caqh.org/core/core-certification



CAQH has launched a new solution to improve provider DirectAssure enables the more than 1.3 million providers to use ProView to easily review and update their self-reported use in health plan directories.

Solutions →

Overview  
Governance  
Operating Rules  
**CORE Certification**  
Industry Topics and Comment Letters

Education and Implementation Resource Center  
HHS HIPAA Compliance  
FAQs  
Join CORE



CORE

Solutions → Explorations →

CORE Certification

**Certification: HHS Proposed Process**  
CORE Certification

Thank you for your interest in CORE Certification. CORE Certification Seals to entities that create, transmit, and financial transactions addressed by the CAQH CORE Certification means an entity has demonstrated the operating in conformance with applicable requirements CAQH CORE Operating Rules.

If you are a health plan, provider, clearinghouse, or related to the CORE Certification please click [HERE](#). If you are a HIPAA-covered health plan, also interested in

Overview  
Governance  
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**CORE Certification**  
CORE Certification Process  
**CORE-certified Organizations**  
CORE Endorsers  
Industry Topics and Comment Letters  
Education and Implementation Resource Center  
HHS HIPAA Compliance  
FAQs  
Join CORE  
List of Participating Organizations

# CORE Certification's Four Component Process

## Navigation on the CORE Certification Process Page

<http://www.caqh.org/core/core-certification-process>

www.caqh.org/core/core-certification-process

CORE

- Overview
- Governance
- Operating Rules
- CORE Certification**
  - CORE Certification Process**
  - CORE-certified Organizations
  - CORE Endorsers
- Industry Topics and Comment Letters
- Education and Implementation Resource Center
- HHS HIPAA Compliance
- FAQs
- Join CORE
  - List of Participating Organizations

CONTACT CAQH CORE

Questions or requests for CAQH CORE? Email: [core@caqh.org](mailto:core@caqh.org)

CORE PLEDGE

**Sign the CORE Pledge**

Organizations seeking CORE certification may submit a CORE Pledge to CAQH. CORE certification testing must then be completed within 180 days. Learn more.

### CORE Certification Process

#### CORE Certification: A Step-By-Step Process For Phases I-IV

**NOTE: Voluntary CORE Certification on the recently approved Phase IV CAQH CORE Operating Rules will be available in the Summer of 2016. Follow the link to access the Phase IV CAQH CORE Voluntary Certification Test Suite.**

#### Overview

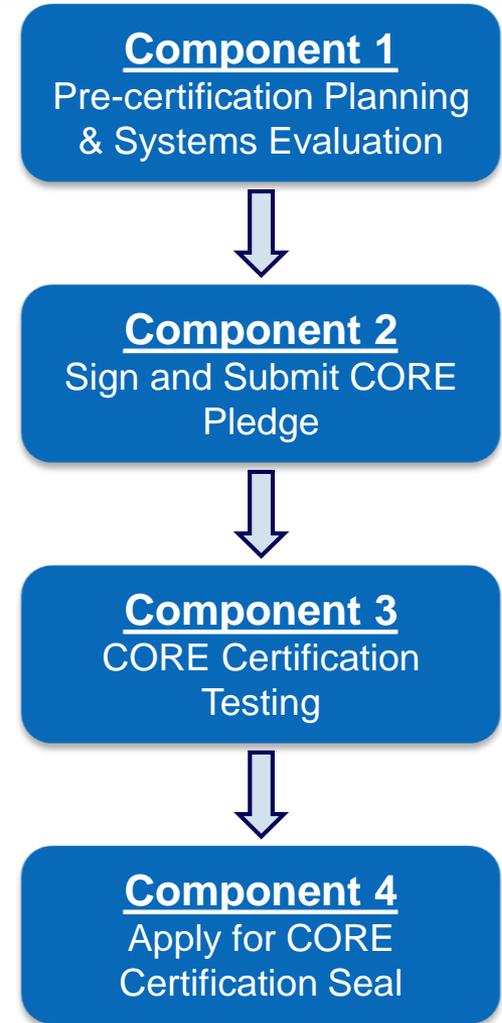
Thank you for your interest in CORE Certification. CAQH certifies and awards CORE Certification Seals to entities that create, transmit or use the administrative transactions addressed by the CAQH CORE Operating Rules. CORE Certification means an entity has demonstrated that its IT system or product is operating in conformance with a specific phase(s) of the CAQH CORE Operating Rules. Voluntary CORE Certification is available for providers, health plans, clearinghouses, and product vendors.

Organizations that do not create, transmit, or use administrative healthcare transactions, and therefore cannot implement the CAQH CORE Operating Rules, can demonstrate their support for the CORE mission and vision and operating rules by applying for and using the CORE Endorser Seal. Please refer to the CORE Endorser Seal Application Process page for further information.

CORE Certification on phases of the CAQH CORE Operating Rules can be completed concurrently or successively. An entity may choose to test and become certified for Phase I, then Phase II, and later Phase III or undergo combined voluntary CORE Certification testing for all three phases concurrently. To become voluntarily certified on a higher phase of CAQH CORE Operating Rules an entity must be CORE-certified on the earlier phases.

The CORE Certification process has four components:

1. Pre-certification Planning and Systems Evaluation
2. Signing and Submitting the CORE Pledge and Appropriate Phase II and Phase III Addenda
3. CORE Certification Testing
4. Applying for the CORE Seal



# 1: Pre-certification Planning and Systems Evaluation

## Navigation on the CORE Certification Process Page

### Component 1

#### Pre-certification Planning & Systems Evaluation



Understand requirements of the CAQH CORE Operating Rules and scope your internal efforts to adopt and implement the operating rules

<http://www.caqh.org/core/core-certification-process>

#### Component 1: Pre-certification Planning and Systems Evaluation

1. Obtain and review the Rules and Policies
  - Phase I - CORE Rules and Policies Version 1.1.0
  - Phase II - CORE Rules and Policies Version 2.1.0
  - Phase III - CORE Rules and Policies Version 3.0.0
2. Obtain and review the Certification Policy
  - Phase I - CORE 102: Certification Policy Version 1.1.0
  - Phase II - CORE 202: Certification Policy Version 2.1.0
  - Phase III - CORE 302: Certification Policy Version 3.0.0
3. Obtain and review the Testing Policy
  - Phase I - CORE 104: Testing Policy Version 1.1.0
  - Phase II - CORE 204: Testing Policy Version 2.1.0
  - Phase III - CORE 304: Testing Policy Version 3.0.0
4. Obtain and review the Master Test Suite
  - Phase I - CORE Master Test Suite Version 1.1.0
  - Phase II - CORE Master Test Suite Version 2.1.0
  - Phase III - CORE Master Test Suite Version 3.0.0
5. Obtain and review the Master Test Bed Data (if completing Phase I or Phase II CORE Certification)
  - Phase I - CORE Master Test Bed Data Version 1.2.0
  - Phase II - CORE Master Test Bed Data Version 2.2.0
6. Gauge your organization's ability to adopt and become compliant with the CORE rules by identifying systems/software gaps. CAQH CORE offers Analysis & Planning Guides that can help entities to identify system/software gaps and create a project plan to complete any necessary system remediation:
  - *Analysis & Planning Guide for CAQH CORE Eligibility & Claim Status Operating Rules*
  - *Analysis & Planning Guide for CAQH CORE EFT & ERA Operating Rules*

# 2: Sign and Submit the CORE Pledge

## Navigation on the CORE Certification Process Page

### Component 2 Sign and Submit CORE Pledge



Formally communicate your intent to pursue CORE Certification for a given phase of CAQH CORE Operating Rules

<http://www.caqh.org/core/core-certification-process>

#### Component 2: Sign and Submit the CORE Pledge

1. Sign the appropriate CORE Pledge (Phase I, Phase II, or Phase III). NOTE: Organizations seeking CORE certification must complete CORE certification testing within 180 days of submitting the signed CORE Pledge to CAQH. The CORE Pledge must be signed by an authorized executive level employee.

**Phase I CORE 101 Eligibility and Benefits Pledge**  
version 1.1.0 March 2011

CORE, and Participant agrees that neither CAQH nor CORE (nor their respective members, representatives, and/or agents) will be held responsible for the results of using the Phase I CORE Operating Rules in Participant's business and that neither CAQH nor CORE (or their respective members, representatives, and/or agents) shall have any liability to Participant arising from or related to the Phase I CORE Operating Rules or their use by Participant. Remedies for breach of the Phase I CORE Operating Rules are as set forth in the Phase I CORE Operating Rules; this Pledge does not create any additional remedies against Participant.

Participant recognizes that, as a standard, the Phase I CORE Operating Rules are being made publicly available for use by the healthcare industry in anticipation of broad industry adoption. As such, Participant acknowledges that it has no intellectual property rights in the Phase I CORE Operating Rules and that any intellectual property rights in the Phase I CORE Operating Rules are owned by CAQH and CORE.

Participant represents that its participation with CORE and this Pledge to use the Phase I CORE Operating Rules are entirely voluntary. Participant may withdraw from using the Phase I CORE Operating Rules at any time by submitting sixty (60) days written notice to CORE. In addition, CORE (including CORE as acting through CAQH) may terminate this Pledge upon written notice if Participant loses its Certification and such Certification is not reinstated within one-hundred eighty (180) days, or if Participant fails to obtain Certification within one-hundred eighty (180) days of execution of this Pledge. In the event of termination of the Pledge for any reason, Participant must immediately stop using all CORE trademarks, including any references to being "CORE-certified."

Accepted: \_\_\_\_\_ Acknowledged: \_\_\_\_\_

Participant: \_\_\_\_\_ Council for Affordable Quality Healthcare  
on behalf of CORE

By: \_\_\_\_\_ By: \_\_\_\_\_

Name: \_\_\_\_\_ Name: \_\_\_\_\_

Title: \_\_\_\_\_ Title: \_\_\_\_\_

Date: \_\_\_\_\_ Date: \_\_\_\_\_

# 3: CORE Certification Testing

## Navigation on the CORE Certification Process Page

### Component 3 CORE Certification Testing



An entity seeking CORE Certification works with a CORE-authorized testing vendor to perform tests based upon CORE Phase I-III testing criteria specific to that entity's stakeholder type

<http://www.caqh.org/core/core-certification-process>

### Component 3: CORE Certification Testing

CORE certification testing is to be completed in three phases: Pre-Testing, Testing and Post-Testing. All stakeholders essential to the success of eligibility and benefits and/or claim status data exchange transactions are addressed in the CORE certification testing process – providers, health plans, clearinghouses, and vendors. CORE testing varies by each stakeholder type.

#### Testing Phase

1. Schedule CORE certification testing with your selected CORE-authorized testing vendor. CORE-authorized vendors are committed to a CORE-certification testing request within 30 business days from when you contact them, unless you ask otherwise.



#### CAQH CORE-Authorized Testing Vendors

**edifecs**

Phase I & Phase II CAQH CORE Eligibility and Claim Status Certification  
Testing: [www.edifecs.com/customer\\_community/edifecs\\_compliance\\_online\\_for\\_healthcare/CORE\\_Phase\\_I\\_II\\_Te](http://www.edifecs.com/customer_community/edifecs_compliance_online_for_healthcare/CORE_Phase_I_II_Te)

Phase III CAQH CORE EFT & ERA Certification  
Testing: [www.edifecs.com/customer\\_community/edifecs\\_compliance\\_online\\_for\\_healthcare/core\\_phase\\_iii\\_testin](http://www.edifecs.com/customer_community/edifecs_compliance_online_for_healthcare/core_phase_iii_testin)

# 4: Applying For the CORE Seal

## Navigation on the CORE Certification Process Page

### Component 4

#### Apply for CORE Certification Seal



Complete and submit a CORE Seal Application Form, CORE HIPAA Attestation Form, and CORE Seal Fee.

<http://www.caqh.org/core/core-certification-process>

CORE SEAL FEE* SCALE	
<b>Health Plans</b>	
Below \$75 million in net annual revenue:	\$4,000 fee
\$75 million and above in net annual revenue:	\$6,000 fee
<b>Clearinghouses</b>	
Below \$75 million in net annual revenue:	\$4,000 fee
EHNAC HNAP-EHN accredited	- apply 10% (\$400) di
\$75 million and above in net annual revenue:	\$6,000 fee
EHNAC HNAP-EHN accredited	- apply 10% (\$600) di
<b>Vendors</b>	
Below \$75 million in net annual revenue:	\$4,000 fee
\$75 million and above in net annual revenue:	\$6,000 fee
<b>Providers</b>	

1. Complete the appropriate CORE Seal Application(s) (Phase I, Phase II, or Phase III).
2. Package the completed CORE Seal Application form with the following required paperwork:
  1. Successful testing results from a CORE-authorized testing vendor affirming successful completion of CORE certification testing.
  2. Completed HIPAA Attestation Form for the appropriate phase(s) (Phase I, Phase II or Phase III) Note: The form must be signed by an authorized executive.

**Phase I CAQH CORE® HIPAA Attestation Form\***  
version 1.3.0 August 2014

\_\_\_\_\_, ("Entity"), in consideration of the Committee on Og Rules for Information Exchange ("CORE") deeming Entity eligible to participate in the CORE Certification Program, hereby submits this attestation to compliance with applicable provisions of the Administrative Simplification provisions of the Health Insurance Portability and Accountability Act of 1996 ("HIPAA") as amended by the Health Information Technology for Economic and Clinical Health Act ("HITECH") (enacted as part of the American Recovery and Reinvestment Act of 2009) and the Affordable Care Act ("ACA") (Law Nos. 111-148 and 111-152, enacted in March 2010) and the standards, operating rules and related regulations and guidance promulgated thereunder (referred to collectively, here as "the HIPAA requirements"), as may be amended from time to time.

Entity recognizes that CAQH CORE does not certify for all aspects of the HIPAA "HIPAA Compliance." Entity will not rely on CAQH CORE for these determinations but government for its various requirements.

With this attestation, the Entity hereby represents and warrants the following:

- (a) it is, and shall remain, to the best of its knowledge, compliant with standards, operating rules, and related regulations promulgated by the Secretary of the U.S. Department of Health and Human Services ("Secretary") under HIPAA that govern health care eligibility benefit inquiry and response, as applicable, the standards, operating rules, and related regulations adopted under Part 45 of the Code of Federal Regulations, as may be amended from time to time;
- (b) it can send and receive, as applicable or in the case of a software vendor, support information from the Committee ("ASC") X12 Standards for Electronic Data Interchange Technical Rep Eligibility Benefit Inquiry and Response (270/271), April 2006, ASC X12N/005 version of such standards, as may be updated or amended from time to time (the "X12N/005")

**Phase I CORE® Seal Application**  
version 1.1.1 May 2014

**A. Contact Information**

Organization \_\_\_\_\_

Name of product being certified (if applicable) \_\_\_\_\_

Contact Name (individual responsible for your organization's CORE-certification process) \_\_\_\_\_

Mailing Address \_\_\_\_\_

Phone \_\_\_\_\_

Fax \_\_\_\_\_

Email \_\_\_\_\_

**B. Required Documents (Please attach the following with this application)**

**Certifiers**

1. Certification testing results documentation (as provided by the CORE-authorized testing vendor with which you worked).
2. HIPAA attestation form (requires executive-level signature)
3. Health Plan IT exemption request (if applicable; requires executive-level signature)
4. Signed Pledge (Unless previously submitted)

**Endorsers**

1. Signed Pledge

# Voluntary CORE Certification: *Completion Timeline*

Average Start to Finish: 3-6 months\*

## Step 1 Pre-Certification Planning & Evaluation

Conducted internally by certifying entity; **time to complete depends on internal resources**

## Step 2 Submission of CORE Pledge

After submitting pledge, entities have **180 business days to complete certification testing**

**NOTE:** CORE Pledge\*\* can be submitted at any time (e.g., after testing has been completed)

## Step 3 CORE Certification Testing

On average testing takes **20-60 business days**

Time to complete may depend on level of resources entity commits to certification testing effort

**NOTE:** All system adjustments to conform with CAQH CORE Operating Rules should be completed before this step

## Step 4: Submission of CORE Certification Seal Application

Completed application must include:

- CORE HIPAA Attestation Form\*\*
- CORE Certification Seal Application & appropriate Seal Fee (*one-time fee per phase of certification*)
- Health Plan IT System Exemption Form (*if applicable*)\*\*

\*Timeframe varies by stakeholder type and by individual organization

\*\*Must be signed by an authorized executive

## Application Approval & CORE Certification Seal Distribution

CORE reserves **30 business days** from receipt of **complete** application to review and approve

# Navigation on CORE-certified Organizations Page

<http://www.caqh.org/core/core-certified-organizations-pending-and-current>

www.caqh.org/core/core-certified-organizations-pending-and-current

- Overview
- Governance
- Operating Rules
- CORE Certification**
  - CORE Certification Process
  - CORE-certified Organizations**
  - CORE Endorsers
- Industry Topics and Comment Letters
- Education and Implementation Resource Center
- HHS HIPAA Compliance
- FAQs
- Join CORE
  - List of Participating Organizations

## CORE-certified Organizations (Pending and Current)

### CORE-Certified Organizations/Products

View pending and current CORE Certifications below. CAQH certifies and awards CORE Certification Seals to entities that create, transmit or use the administrative transactions addressed by the CAQH CORE Operating Rules. CORE Certification means an entity has demonstrated that its IT system or product is operating in conformance with a specific phase(s) of the CAQH CORE Operating Rules. Voluntary CORE Certification is available for providers, health plans, clearinghouses, and product vendors. Organizations that do not create, transmit, or use administrative healthcare transactions, and therefore cannot implement the CAQH CORE Operating Rules, can demonstrate their support for the CORE mission and vision and operating rules by applying for and using the CORE Endorser Seal. View endorser organizations by visiting the CORE Endorsers page.

#### CONTACT CAQH CORE

Questions or requests for CAQH CORE?  
Email:

[core@caqh.org](mailto:core@caqh.org)

#### 2014 CAQH INDEX



Download the 2014  
CAQH Index report

	HEALTH PLANS	PROVIDERS	CLEARINGHOUSES	VENDORS
<b>ORGANIZATION</b>				<b>CERTIFIED PHASES (COMMITTED PHASES)</b>
Aetna, Inc.				Phase I Phase II
Alabama Medicaid Agency				Phase I Phase II Phase III
Alameda Alliance for Health				Phase I Phase II Phase III

View Pending and Current CORE-Certified Organizations by Stakeholder Type.

Denotes an organization is currently CORE-certified

A (Phase #) denotes an organization is pending CORE Certification.

# Voluntary CORE Certification: Resources

- [CAQH CORE Analysis and Planning Guides](#): Identifies system/software gaps and helps create a project plan to complete any necessary system remediation.
- [CAQH CORE Certification Test Suites](#) & [CAQH CORE Master Test Bed Data](#): Identifies stakeholder-specific conformance testing requirements of the CAQH CORE Operating Rules for voluntary CAQH CORE Certification.
- CAQH CORE staff support via phone (202.517.0375) and email ([CORE@CAQH.org](mailto:CORE@CAQH.org)).
- Free resources from Edifecs, CORE-authorized Testing Vendor ([Info.CoreCertification@edifecs.com](mailto:Info.CoreCertification@edifecs.com)).
- [CAQH CORE FAQs](#): Addresses questions pertaining to technical rule requirements and stakeholder specific implementation on the CAQH CORE Operating Rules.



## Polling Question #2:

### *CORE Certification of Business Partners or Products*

How many of your business partners or the products/services you use are CORE-certified?

1. All
2. Some
3. None
4. I don't know
5. Not applicable

**edifecs**<sup>®</sup>



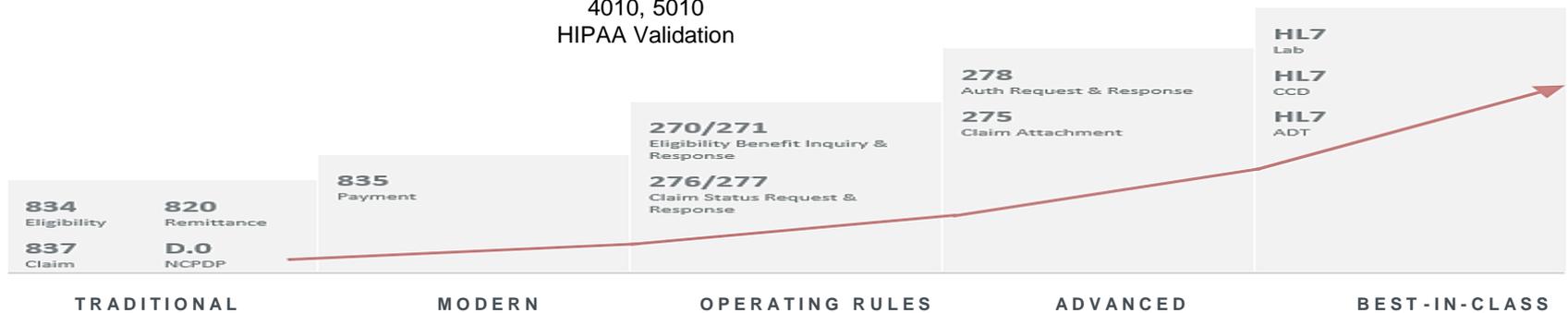
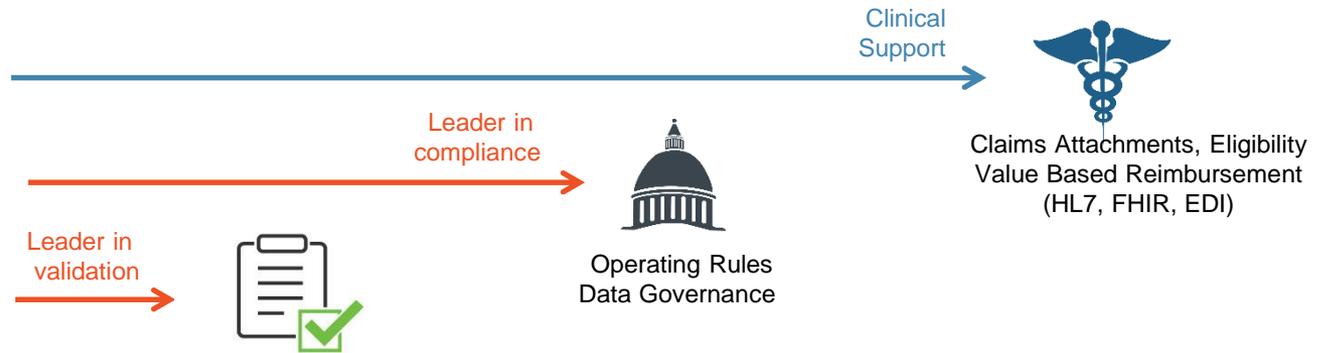
# Pathways to Compliant & Productive Partnerships

**Conformance Testing portal  
walkthrough**

**Ashish Gandhi, Senior Technical Project Manager**

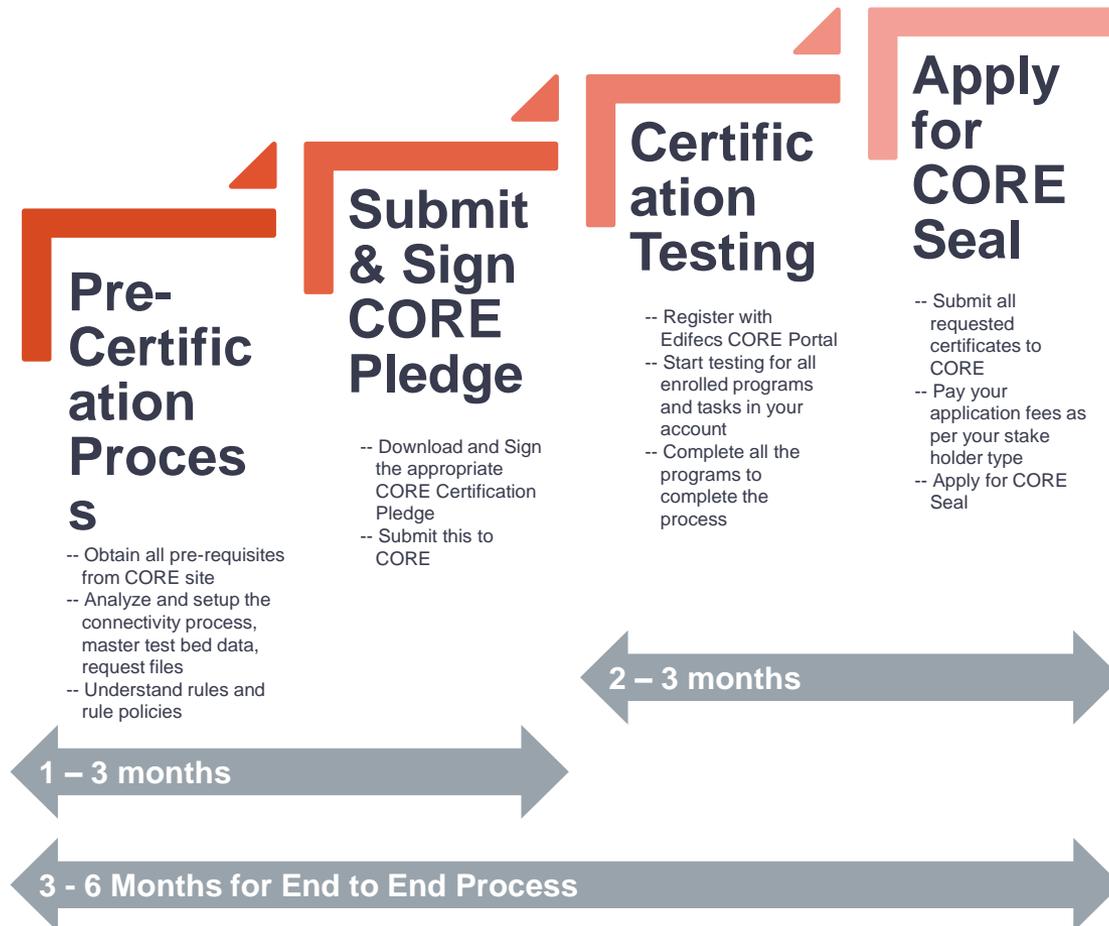
# Healthcare Compliance Experts

Over 250 of the top healthcare companies trust Edifecs for EDI validation and HIPAA compliance. Making us a **leader in data governance for healthcare** companies and enabler of value-based partnerships.



# 4 Step process for Certification

A typical procedure to achieve CAQH CORE Certification for any of the CAQH CORE Operating Rule phases.



- The **FIRST** and **ONLY** designated CAQH CORE Authorized Testing vendor.
- Dedicated self-service web portal available **24/7** with **Tier 1 support** for quick issue resolution.
- 200+ Health care organizations have completed CORE Certification Testing for Phase I/II/III with Edifecs' Testing Portal.
- Helping healthcare organizations with voluntary CORE certification testing since 2006.

# CORE Certification – Starting the process



Careers | Client login | Vertical industry | International | Contact us

Initiatives ▾ Products & Solutions ▾ Services ▾ Customers ▾ Insights ▾ About Us ▾

## Client Login



### CORE Phase I/II/III

The Edifecs testing service allows entities interested in becoming certified to perform the requirements necessary to show implementation of all applicable CORE Rules. Registered CORE stakeholders may use their current username/password to logon.

CORE Login



### Compliance Online

Edifecs Compliance Online is a subscription-based service for HIPAA testing & certification. It provides services for healthcare professionals working towards implementing transaction-based Interoperability solutions using healthcare transaction standards.

Compliance Login



### Commerce Desk Login

Edifecs CommerceDesk Online is a subscription-based industry resource site for Integration/middleware professionals to get access to EDI standards based information, testing services and lot more.

Commerce Desk



### ServiceDesk

Edifecs ServiceDesk is a self-service customer support portal for our customers. ServiceDesk provides access to resources, product information and updates, online visibility to their support issues and a lot of other useful technical support information.

Service Desk Login

- Start here. <http://www.edifecs.com/login>
- Start by selecting the Client Login button under the CORE Phase I/II/III

# CORE Certification - Registration

The certification page allows the stakeholder to register through a user friendly wizard-based process.



## CORE Phase Login

The Edifecs testing service allows entities interested in becoming certified, to perform the requirements necessary to show implementation of all applicable CORE Rules. Registered CORE stakeholders may use their current username/password to login. Non-registered CORE stakeholders please click the register button to begin the CORE certification testing process. Please see the Edifecs [CORE Phase II Quick Start Guide](#) and [CORE Phase III Quick Start Guide](#) for more information regarding CORE Testing.

### Registration Request

First Name

Last Name

Company Name

Company Email Address

Testing Service  Phase I/II  
 Phase III

[Register](#)

### Phase I/II Login

Username  [Recover Username](#)

Password  [Recover Password](#)

[Submit](#)

### Phase III Login

Username  [Recover Username](#)

Password  [Recover Password](#)

[Submit](#)

- The CORE Phase Login webpage allows the stakeholder to choose the testing service according to their business requirement.
- The Phase I-II registration is required if the stakeholder deals with the Eligibility benefit inquiry and response - 270/271 and/or Claim Status Request and Response - 276/277 transaction type.
- The Phase III registration is required if the stakeholder deals with the Claim Payment/Advice set - 835 transactions.
- The CORE Phase Login page provides *Quick Start Guide* for the stakeholder to view more information regarding CORE Testing.

# Testing Portal – Account Registration

Edifecs CORE Portal facilitates a smooth wizard-based self-registration process with automated email notification on registration and confirmation of accounts.

**Account Registration Wizard**

**Create User Identification Name and Password**  
Register your account and contact information. The \* denotes a required field.

**Name, Title and Email**  
First Name:\* [ ] M.I. [ ] Last Name:\* [ ]  
Title: [ ]  
Email Address:\* [ ]  
Confirm Email Address:\* [ ]  
Preferred Email Type: [ HI ]

**Phone and Fax**  
Business Phone: [ ]  
Cell Phone: [ ]  
Home Phone: [ ]  
Business Fax: [ ]

**Business Address**  
Address Line 1: [ ]  
Address Line 2: [ ]  
City: [ ]  
Zip: [ ]

**User Name, Password & Security Q**  
User Name:\* [ ]  
Password:\* [ ]  
Security Question: [ Se ]  
Your Answer: [ ]

**Account Registration Wizard**

**Enter Organization Information**  
Please fill out the form below, the \* denotes a required field.

**Name and Identifiers**  
Name: \* [ ]

**Phone, URL, and Email**  
Copy User Information [ ]  
Primary Phone: [ ] Extension: [ ]  
Primary Fax: [ ]  
Email Address: [ ]  
Home Page: [ ]  
Commerce Page: [ ]

**Billing Address**  
Billing Address Line 1: [ ]  
Billing Address Line 2: [ ]  
City: [ ] State/Region: [ ]  
Zip/Postal Code: [ ] Country: [ Please select a country ]

**Shipping Address**  
Shipping Address Line 1: [ ]  
Shipping Address Line 2: [ ]  
City: [ ] State/Region: [ ]  
Zip/Postal Code: [ ] Country: [ Please select a country ]

**Additional Information**  
CORE Stakeholder Type: \*  
 -- None --  
 Provider (Submit 270 Requests and/or 276 Requests - Information Requestor)  
 Provider Vendor (Submit 270 Requests and/or 276 Requests - Information Requestor)  
 Health Plan (Receive 270 Requests and/or 276 Requests - Information Source)  
 Clearinghouse (Submit 270 Requests and/or 276 Requests - Information Requestor)  
 Clearinghouse (Receive 270 Requests and/or 276 Requests - Information Source)  
 Clearinghouse (Submit and Receive 270 Requests and/or 276 Requests - Both)

CORE Batch Support: \*  
 -- None --  
 Real Time Only  
 Both Batch and Real Time

CORE Pledge Date: [ ]

Cancel Previous Next

**CORE Stakeholder Type: \***

- None --
- Provider (Submit 270 Requests and/or 276 Requests - Information Requestor)
- Provider Vendor (Submit 270 Requests and/or 276 Requests - Information Requestor)
- Health Plan (Receive 270 Requests and/or 276 Requests - Information Source)
- Clearinghouse (Submit 270 Requests and/or 276 Requests - Information Requestor)
- Clearinghouse (Receive 270 Requests and/or 276 Requests - Information Source)
- Clearinghouse (Submit and Receive 270 Requests and/or 276 Requests - Both)

# Your Testing Account – First Look

The screenshot shows the Edifecs CORE Testing Portal. At the top left is the Edifecs logo and 'CORE'. On the right, there are 'Welcome Test Phase' and 'TestPhase' buttons, each with a 'Manage' link and a pencil icon. Below this is a navigation bar with 'Home', 'Programs', and 'CORE Certification H...'. A 'Logoff' button is in the top right corner. The main content area has a header 'Welcome to the Edifecs CAQH-CORE Testing Portal' and a congratulatory message. It lists four steps for getting started: 1. Download and Review the CORE Testing Quick Start Guide. 2. Determine whether you are going to test Subscribers or Subscribers with Dependents. 3. Make certain that you have the required connectivity resources available. 4. Click on the "Programs" tab at the top to access the testing programs that you have been enrolled in for CORE testing. A footer contains the copyright notice: 'Copyright © 2015 Edifecs, Inc. All Rights Reserved'. On the right side, there is a sidebar with the Edifecs logo and a list of links: Edifecs Solutions, Healthcare Solutions, Products, Compliance Online, and Resources. A 'Powered by: Edifecs' logo is in the bottom left corner.

edifecs CORE

Welcome Test Phase [Manage](#)  
TestPhase [Manage](#)

Home Programs CORE Certification H... Logoff

Start  
About Edifecs

## Welcome to the Edifecs CAQH-CORE Testing Portal

**Congratulations!** You have successfully enrolled into the Edifecs CORE testing system and are ready to begin certification testing. Edifecs is proud to have been selected by CAQH as an approved certification vendor and is offering this certification testing portal at no charge to you the CORE Stakeholder.

In preparation for testing please make sure that you have reviewed the [CAQH Step-by-step CORE Certification Process](#) information. This webpage will provide you with links to the necessary documents to complete the initial steps of CORE certification, as well as provide you a step-by-step review of the certification process. Please note that the primary document to begin the certification process is the [CORE Pledge](#). You can begin testing without having signed the Pledge, but the Pledge must be signed and submitted prior to applying for the CORE seal. Also note that once you have signed the Pledge you will have 180 days to complete the certification testing required for your Stakeholder type. To begin testing please follow the simple outlined steps below.

- 1 Download and Review the [CORE Testing Quick Start Guide](#).
- 2 Determine whether you are going to test Subscribers or Subscribers with Dependents.  

You may elect to test either Subscribers or Subscribers with Dependents, but you are not required to test both. This is designed to accommodate health plans with systems where the patient is the member/subscriber as well as those where the patient may be either the member/subscriber or a dependent.
- 3 Make certain that you have the required connectivity resources available.  

CORE Testing requires that 270 Eligibility Requests and 271 Eligibility Responses are transmitted to and received from the CORE testing site using the two envelope standards (HTTP Mime Multipart and SOAP+WSDL). Please check with your internal IT team if you have questions regarding these requirements or your organization's ability to meet them. Before you begin testing, please be sure you have the resources to formulate the posts and communications required during the process. Edifecs experts will be available to answer any questions related to testing. However, Edifecs experts will not be available to solve any connectivity issues on behalf of CORE testing stakeholders. Questions related to connectivity and your internal capabilities should be directed to your internal IT staff.
- 4 Click on the "Programs" tab at the top to access the testing programs that you have been enrolled in for CORE testing.

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Products  
Compliance Online  
Resources

# Testing Options Task

While testing for CORE Certification, the stakeholder must select a profile type from the options depending on their business implementation or claim/eligibility status.

 **Select an Option**

**1 Instructions**  
Complete the steps below to finish this task.

**2 Select Option** (When finished be sure to click save and close.)

- Option 1:  
Phase I certified and 276/277 will use Phase II connectivity.
- Option 2:  
Phase I certified and 276/277 will use Phase I connectivity.
- Option 3:  
Phase I not certified and 276/277 will use Phase II connectivity.
- Option 4:  
Phase I not certified and 276/277 will use Phase I connectivity.
- Option 5:  
Test for 276/277 CORE Rules implementation only (for entities that do not conduct 270/271) using Phase II connectivity.
- Option 6:  
Test for 276/277 CORE Rules implementation only (for entities that do not conduct 270/271) using Phase I connectivity.
- Option 7:  
Test for 270/271 CORE Rules implementation only (for entities that do not conduct 276/277). Phase I certified.
- Option 8:  
Test for 270/271 CORE Rules implementation only (for entities that do not conduct 276/277). Phase I not certified.



Option 3:

Phase I not certified and 276/277 will use Phase II connectivity.



# Connectivity Task

This is an important and critical task as it verifies the CAQH CORE recommended connectivity protocols.

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Home Programs CORE Certification H... 5010 - Information S...

Start Complete Responder Real-Time Verification Task

Save and Close Cancel Add Issue

Testing Steps

FAQs

Edifecs Support

Add Issue

Edifecs Products

### #3a Respond to Invalid 270 Eligibility Inquiry with 999 using HTTP Mime Multipart (Rule 151, 3) Required

1 Testing Instructions

This task is designed to allow CORE Stakeholders to be able to receive a 270 Eligibility Inquiry via the HTTP Mime Multipart Communication Method and respond with the appropriate acknowledgement per CORE Rule 151 Real Time Acknowledgements Rule. This task will walk you through a wizard that will allow you to enter in the necessary HTTP/S information for submission to your HTTP/S server and then submit a 270 Eligibility Inquiry according to the specifications you entered and to the URL that you provide.

This task will be completed if you receive the 270 Eligibility Inquiry and process it so as to produce the expected response. In the present case an invalid 270 Eligibility Inquiry will be submitted to your HTTP/S server expecting a 999 rejecting the 270 Eligibility Inquiry file.

To complete this task please do the following:

- Review the outlined steps in the box below.
- Use the "Run Test" button to begin the wizard process where you will specify the URL of your server, the Receiver ID and have an option to select the Authentication Method. In the case of the Username/password Authentication enter the appropriate username/password values. In the case of the X.509 certificate authentication method, please download the Edifecs X.509 Client certificate from the link provided in the wizard in order to register this certificate in your system.
- In the **Review Data Information** screen the values are automatically populated from the EDI data file. If any information is updated they will be populated in the submitted 270 Eligibility Inquiry. This is done so that the testing entity can provide with the information they would like to see on the request that is posted to them.
- Once complete with the wizard, selecting "Finish" will cause the HTTP/S client to submit a 270 Eligibility Inquiry to your HTTP/S server according to the specifications you provided. The expectation is that an appropriate real time response will be returned in the **same HTTP/S communication session**.
- Note the **Test Results** in the lower panel, and click on "details" if necessary to determine why a file was invalid.
- Select "Save and Close" once you have completed this task to your satisfaction to save the task.

By completing this task you are complying to the following CORE RULE and Test script(s):

- CORE RULE 151: Real Time Acknowledgements. Test 3.

1 Run the test wizard.

Run Test

2 Return to this page to get the test results.

2 Test Results

No Files Submitted

Please complete the testing instructions in section one above.

Task Status: Not Started -- Incomplete (Action Required)

3 Test History

No files have been uploaded.

4 Notes and Comments

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edifecs CORE

Home Programs CORE Certification H... 5010 - Information S...

Start

Testing Steps

FAQs

Edifecs Support

Add Issue

Edifecs Products

### Responder Real-Time Verification Test Wizard

Enter server URL and request parameters

Server URL

Specify the URL of your server where the real-time request will be sent.

URL:

Authentication Method: \*

Username/Password

X.509 Certificate

Username/Password Parameters

Enter the Username and Password parameters. Parameter values cannot be longer than 50 characters.

Username:

Password:

The Sender ID and Receiver ID specified below will be inserted into the EDI data file before it is sent to your server. Be sure to configure your EDI system to expect this Sender and Receiver ID pair. Your server must also be configured to use these IDs when sending response documents. Be sure the Sender and Receiver IDs are reversed when sending your response.

Sender ID:

Receiver ID:

Payload ID:

Data file:

Click Next to continue or Cancel to exit the wizard.

Cancel Previous Next

# Upload Task

There are various types of tasks that an organization has to perform on the Edifecs CORE Portal.

Home Programs CORE Certification H... 5010 - Information S...

Complete Manual Task

Save and Close Cancel Add Issue

### #9 Upload the Table of Contents from Stakeholder's 276/277 Companion Guide (Rule 250, 1) Required

To complete this task, follow the steps listed below.

**1 Instructions**  
This task is designed to allow CORE Stakeholders to upload a screen shot or other electronic copy/image of the Table of Contents of the Stakeholder's 276/277 Companion Guide. Once uploaded Edifecs support will verify that the uploaded document meets the CORE testing criteria. Once verified the task will be marked as "Completed."

CORE Rule 250: Companion Guide, Test Script 1 states:  
"[Stakeholders should submit] the Table of Contents of the 276/277 companion document, including an example of the 276/277 content requirements."

To complete this task please do the following:

1. Use the "Add New Attachment" function in order to browse to and select the testers screenshot or other electronic copy/image of the **Companion Guide - Table of Contents**, and attach that document. We accept files in the following format - DOC, JPEG, PNG, GIF, BMP, PDF, TIF, XLS, TXT, CSV, XML.
2. Select the "Partner Steps Complete" radio button to signify that you have attached the required document.
3. Select the "Save and Close" button at the top or bottom of the screen in order to save the task.

By completing this task you are complying to the following CORE RULE and Test script(s):

- CORE RULE 250: Companion Guide. Test 1.

**Attachment:**

File Name	Created	Size	Delete
<b>+ Add New Attachment</b>			
Step 1: Select File Browse to the local file on your system for uploading.		<input type="button" value="Browse..."/>	
Step 2: Attach File After clicking attach, please wait for the file to upload and the screen to refresh.		<input type="button" value="Attach File"/>	

**2 Mark as Completed**  
When finished with the instructions, update your status to "Partner Steps Complete." The program administrator will then update your status to "All Steps Complete" after review and any additional steps.

Not started  Partner Steps Complete

**3 Notes and Comments**  
Task Deadline:   
Last Partner Update: May 21, 2011   
Completed Date:

Notes  Access Authorization: Public

Powered by:

# Testing Completion Task

This is the last task and includes details of relevant documentation that has to be submitted to apply for the CORE Seal.

The screenshot displays the Edifecs CORE web application interface. At the top, there is a navigation bar with the Edifecs logo and 'CORE' branding. Below this, a dark navigation menu contains links for Home, Programs, CORE Certification H..., and 5010 - Information S... The main content area is titled 'Complete To-Do Task' and features a sub-header '#41 CORE Testing Complete and Certification Next Steps'. The task is divided into three numbered sections: 1. Instructions, 2. Mark as Completed, and 3. Notes and Comments. The 'Instructions' section provides a detailed list of five steps, each with sub-steps (a and b) linking to various forms like the CORE Pledge, HIPAA Attestation Form, CORE Seal Application Form, and IT Exemption Form. The 'Mark as Completed' section includes a radio button interface where 'Completed' is selected. The 'Notes and Comments' section contains a form with fields for Task Deadline, Last Partner Update, and Completed Date, along with an 'Access Authorization' dropdown menu set to 'Private'.

**edifecs CORE**

Home Programs CORE Certification H... 5010 - Information S...

Start Complete Manual Task

**edifecs CORE**

Home Partners Contacts Issues Reports Programs CORE Certification H... 5010 - Information S...

Start Complete To-Do Task

Save and Close Cancel Add Issue

### #41 CORE Testing Complete and Certification Next Steps

**1 Instructions**

The purpose of this task is to allow the Certifying Entity to notify Edifecs that they have completed their testing and are ready to proceed to the next steps of completing CORE certification, pending appropriate Edifecs review.

To complete this task, select the radio button "Complete" once you have completed the following:

1. Downloaded, signed and submitted the **CORE Pledge**. (Note: You will have 180 days to complete certification testing from the time that the Pledge is signed)
  - a. [CORE Pledge Phase I](#)
  - b. [CORE Pledge Phase II](#)
2. Completed **all required tasks** in this and all programs you are required to test for certification.
3. Downloaded, signed and submitted the **CORE HIPAA Attestation Form**.
  - a. [HIPAA Attestation Form Phase I](#)
  - b. [HIPAA Attestation Form Phase II](#)
4. Downloaded, signed and submitted the **CORE Seal Application Form**.
  - a. [CORE Seal Application Form Phase I](#)
  - b. [CORE Seal Application Form Phase II](#)
5. Downloaded, signed and submitted the **CORE IT Exemption Form**. (if applicable)
  - a. [IT Exemption Form Phase I](#)
  - b. [IT Exemption Form Phase II](#)

At the completion of this task and the related tasks in the other programs you are required to comply with, you will have completed all required tasks for certification testing and should anticipate a response from CORE.

**2 Mark as Completed**

When finished set the status to completed and click "Save and Close".

Not started  Completed

**3 Notes and Comments**

Task Deadline: \_\_\_\_\_  
Last Partner Update: June 26, 2013  
Completed Date: 12/15/2015

Notes \_\_\_\_\_ Access Authorization: Private

# Other Important Features – Submit an Issue

The screenshot shows the 'Open an Issue' form in the edifecs CORE system. The form is titled 'Open an Issue' and includes instructions: 'Send feedback, request information, or submit a problem. To submit the issue to Edifecs Support please use the "Save" or "Save and Close" option at the top.' The form is divided into four numbered sections:

- 1 Subject** (Short description of the issue): A text input field containing 'Test'.
- 2 Assign, Update Status, and Categorize**: Includes a 'Status' dropdown menu set to 'Open Community Owner', a 'Severity' dropdown menu set to '3 - Important', and a note that 'There aren't any categories available'.
- 3 Initial Issue Summary** (Detailed description of the issue. Use "Notes" for entering ongoing comments.): A large text area for entering the issue details.
- 4 Attach Supporting Files** (Attachments are uploaded on "Save"): Includes a table with columns 'File Name', 'Created', 'Size', and 'Delete'. Below the table is an 'Add New Attachment' section with four steps: 'Step 1: Select File' (with a 'Browse...' button), 'Step 2: Authorization' (with a 'Public' dropdown), 'Step 3: Add Note (Optional)' (with a text input field), and 'Step 4: Attach File' (with an 'Attach File' button).

At the top right of the form, there is an 'Issue #' field with the value '----'. At the bottom of the form, there are buttons for 'Save and Close', 'Save', and 'Cancel'.

The screenshot shows the 'Issues' list in the edifecs CORE system. The list has columns for 'Control Number Name', 'Issue Status', 'Issue Priority', and 'Issue Severity'. There is one issue listed:

Control Number Name	Issue Status	Issue Priority	Issue Severity
B47 Test	Open Community Owner	P3	3 - Impo ...

# FAQs

- **Are we exempt for Phase I/II/III since they are outsourced?**

You need to include a statement and explanation to that effect and based on that we will manually close all the applicable tasks and you will not have to perform certification testing for those tasks. For the remaining tasks you will need to provide the supporting documentation in order to complete the process on the portal and obtain the CORE seal.

- **We have successfully completed all of the testing steps. Will we receive an email from Edifecs stating that the testing has been completed so that it can be submitted to CAQH CORE along with the CAQH CORE documents?**

Once Entity finishes the last step and marks testing complete, our portal generates an automatic report which we send to CAQH CORE directly. If the Entity would like a copy, they can request it.

- **How can we reach the Edifecs CORE support team?**

There are 2 ways:

1. Log an issue on the portal through your registered account (recommended)
2. Write an email to [info.corecertification@Edifecs.com](mailto:info.corecertification@Edifecs.com)

# Learn More

Fit Gap Analysis and Scope: Edifecs Operating Rules (OR) Assessment **Example Gap Analysis**

Fit Gap ID	Description	GAP (Y/N)	Recommended Solution	Comments
4.3.2 Phase I CORE Rule 153 (Connectivity)				
NOTE: The items in this section generally require a combination of internet infrastructure (web servers, load balancers, firewalls, etc.) with a Web Service solution for validating and processing web delivered EDI data. The Web Service solution can be designed in house, or various commercial solutions are available.				
4.3.2.1	HTTP/S Format specs in Companion Guide - Detailed HTTP/S Message format specification must be included in the publicly available Companion Guide	Y		<b>CURRENT STATE</b> Health Plan does not currently have processing for the 270/271. It also does not support web service over https as a communication method. Therefore a GAP is indicated.  <b>BEST ADVICE</b> If Health Plan is to take on CORE compliance internally, then it must include this information in its companion guide.
4.3.2.2	HTTP/S 1.1 over Public Internet - Ability to implement HTTP/S 1.1 over the public internet to exchange data for Eligibility Benefit Request and Response transactions (270/271) - both batch and real time transactions	Y		
4.3.2.3	HTTP/S Server Role - Information Sources must be able to perform the role of an HTTP/S server (Information Receivers must be able to perform the role of an HTTP/S client.)			
4.3.2.4	Request-Response Message - Ability to receive a sender's request/message and respond appropriately based on type request (real time, batch submission, or batch request pickup)			

**Example Blog Posts**




**Operating Rules, business transactions and administrative simplification savings opportunities**  
By Edifecs on October 14, 2015  
Given the stiff penalties for health plans who don't comply, these educational sessions will help ensure that your organization...

**To certify or not to certify? That is the question.**  
By Amrita Kaikura on August 12, 2015  
The NPRM assumes that there are 3,000 to 5,000 health plans that will need to comply with the Operating...

[READ MORE](#)

- Request a copy of the Quick Start Guides
  - [Courtney@edifecs.com](mailto:Courtney@edifecs.com)
- Want to learn more about conformance testing? Sign up for the Operating Rules Blog
  - [www.edifecs.com/e/](http://www.edifecs.com/e/)
- Visit Edifecs.com for the latest information on operating rules products, services and ongoing monitoring solutions
  - <http://www.edifecs.com/products-solutions/admin-simp/operating-rules/>
- Follow Edifecs on LinkedIn
  - <https://www.linkedin.com/company/edifecs>

## Polling Question #3: *CORE Certification Benefits*

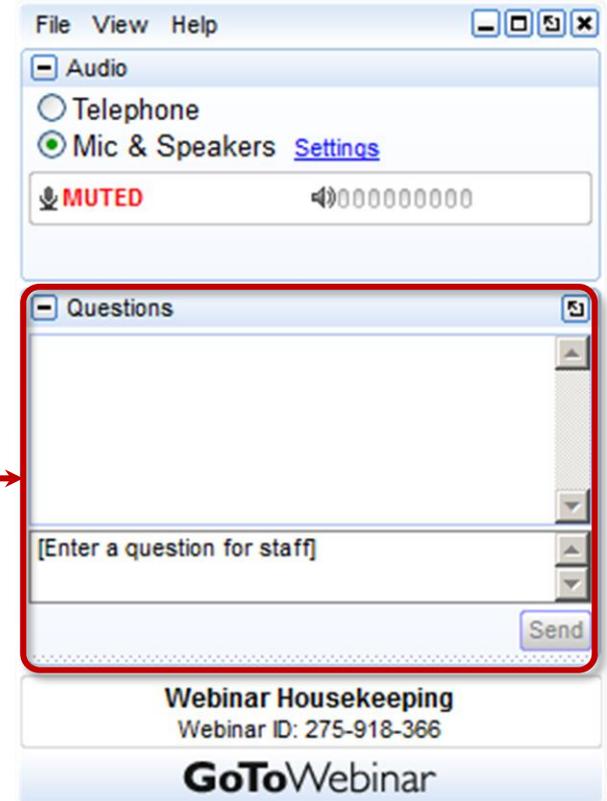
Which benefit of CORE Certification would be most important to your organization?

1. Demonstrates conformance with the operating rules.
2. Improves business processes leading to greater efficiencies for our customers (for example, requires real-time patient financials for providers).
3. Provides an objective assessment of our systems through the use of industry-developed conformance requirements and a third-party tester (CORE-authorized).
4. Ensures my business partners/fiscal agents are functioning as efficiently as possible and are conformant with operating rules.
5. It is a useful marketing tool.

# Audience Q & A

**Please submit your questions**

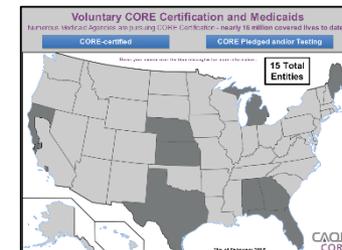
Enter your question into the “Questions” pane in the lower right hand corner of your screen.



# Key Takeaways

- CORE Certification gives assurance that entities are transacting healthcare data exchange efficiently and effectively and they are conformant with the operating rules and underlying standards.
- CORE Certification is the most robust and widely-recognized industry program of its kind, and was developed BY industry FOR industry.
- Medicaid in particular has unique considerations and achieves key benefits from CORE Certification
  - Follow the link below to an interactive dashboard to explore which Medicaid entities have achieved CORE Certification, and which ones are in the process of certifying.

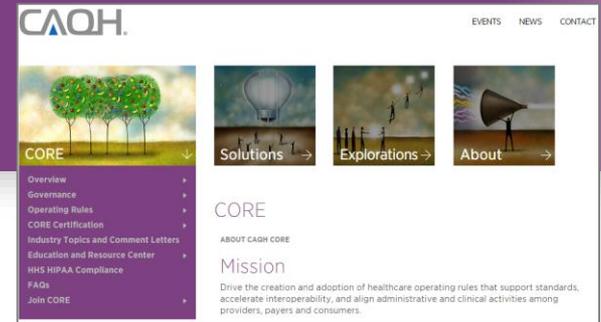
[Voluntary CORE Certification and Medicaid](#)



# Engage with CAQH CORE!

[CAQH CORE Website](http://CAQH.org)

or contact us at [CORE@CAQH.org](mailto:CORE@CAQH.org)



**Participate** in the CAQH CORE Code Combinations Task Group (CCTG) or the Enrollment Data Task Group

**Become a** [CAQH CORE Participating Organization](#)

**Explore** Voluntary CORE Certification

**Register** for our educational [webinars](#)

Dedicated webpages:

- ✓ [Code Combination Maintenance](#)
- ✓ [EFT/ERA Enrollment Maintenance](#)
- ✓ [Voluntary CORE Certification](#)
- ✓ [CAQH CORE Phase IV Operating Rules](#)
- ✓ [e-Learning Resources](#)

# Upcoming CAQH CORE Educational Webinars



## New Phase IV CAQH CORE Operating Rules National Webinar – Focus on Infrastructure

Tuesday, March 22, 2016 | 2:00 - 3:00 pm ET **Register [HERE](#)**

The new Phase IV CAQH CORE Operating Rules address infrastructure requirements and build on the industry's familiarity with previous operating rule requirements to ensure there is a foundational set of national infrastructure rules for all HIPAA-mandated transactions.



# Thank you for joining us!

Website: [www.CAQH.org/CORE](http://www.CAQH.org/CORE)

Email: [CORE@CAQH.org](mailto:CORE@CAQH.org)



@CAQHCORE

# Voluntary CORE Certification Testing: Types of Test Scripts

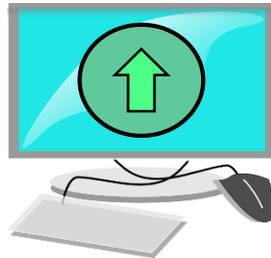
CORE Certification Testing is comprised of stakeholder-specific test scripts for each CAQH CORE Operating Rule

## Attestation



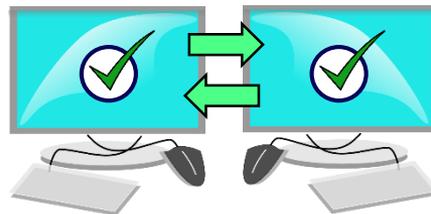
Along with other specified documentation, an entity must sign an attestation signifying their current or planned compliance

## Upload



Upload specified document to the testing site as proof of compliance

## System Transaction



Conduct the actual transaction for which you are testing with the CORE-certified testing vendor