



Voluntary CORE Certification National Webinar

**New Phase IV
Certification**

Wednesday,
September 28th, 2016
2:00 – 3:00 PM ET

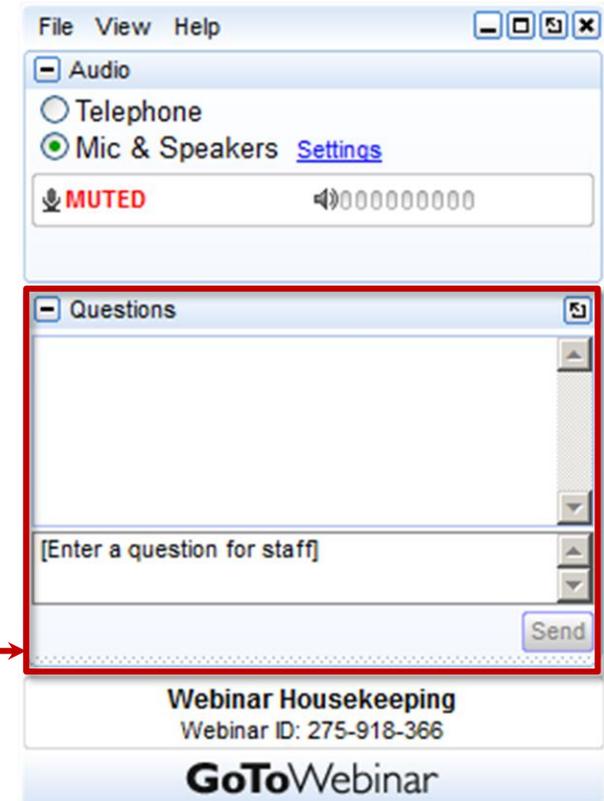
Logistics

Presentation Slides & How to Participate in Today's Session

- Download a copy of today's presentation slides at caqh.org/core/events
 - Navigate to the Resources section for today's event to find a PDF version of today's presentation slides
 - Also, a copy of the slides and the webinar recording will be emailed to all attendees in the next 1-2 business days
- The phones will be muted upon entry and during the presentation portion of the session
- At any time throughout the session, you may communicate a question via the web

Resources

- [Presentation Slides](#)



Questions can be submitted **at any time** with the **Questions panel on the right side of the GoToWebinar desktop**

Thank You Speakers!

CAQH CORE would like to thank our guest presenter for today's webinar.



Ashish Gandhi
Senior Technical Project Manager

Gregg Prothero
Product Manager

Session Outline

- Welcome and Introduction
- Value of Voluntary Phase IV CORE Certification
- Phase IV CORE Certification Process
- Edifecs Testing Portal for Phase IV
- Q & A

CAQH
CORE

Voluntary Phase IV CORE Certification

Matthew Albright
Senior Manager

Voluntary CORE Certification

Developed BY Industry, FOR Industry



CORE Certification is the most robust and widely-recognized industry program of its kind – the Gold Standard. Its approach assures an independent, industry-developed confirmation of conformance with operating rules and underlying standards:

Requirements are developed by broad, multi-stakeholder industry representation via transparent discussion and polling processes.

Required conformance testing is conducted by third party testing vendors that are experts in EDI and testing.

CAQH CORE serves as a neutral, non-commercial administrator:

Authorizes the conformance testing vendors.

Reviews and approves the Certification applications, e.g. trading partner dependencies, number of platforms, and conformance test reports before a Certification Seal is awarded.



CORE Certifications Awarded by Stakeholder Type

Nearly 300 CORE Certifications to date!

<p>Health Plans</p> 						
<p>Providers</p> 						
<p>Clearinghouses</p> 						
<p>Vendor Solutions</p> 						

Phase IV CORE Certification



Be an industry leader and become Phase IV Certified in 2017!

- If you are already certified in Phases I, II, and/or III, become certified in Phase IV to demonstrate that you are maximizing the efficiencies afforded by the operating rules and underlying standards.
- If you're a health plan and have not yet been certified in all phases, consider certifying in the remaining phases simultaneously, saving time and resources in implementation and testing.
- If you are a vendor that supports any of the transactions covered in the Phase IV CAQH CORE Operating Rules, Phase IV Certification assures your existing and prospective customers that you are using industry-developed business rules to offer quality infrastructure and deliver secure transactions.



A CAQH Initiative



A CAQH Initiative



A CAQH Initiative



A CAQH Initiative

Contact CORE@CAQH.org if you are interested, or have further questions about CORE Certification.

Polling Question #1:

Do you anticipate that your organization will pursue Phase IV voluntary CORE certification?

1. Yes, as soon as Phase IV certification launches this Fall
2. Yes, likely sometime in the next 12 months
3. Unsure, need more information
4. No
5. Not applicable to my stakeholder type

CAQH
CORE

Voluntary CORE Certification Process

Taha Anjarwalla
Senior Associate

Navigation from CAQH Website to CORE Certification Page

<http://www.caqh.org>

<http://www.caqh.org/core/core-certification>

www.caqh.org

CAQH

Solutions →

CAQH has launched a new solution to improve provide DirectAssure enables the more than 1.3 million provide ProView to easily review and update their self-reported use in health plan directories.

CORE →

- Overview
- Governance
- Operating Rules
- CORE Certification**
- Industry Topics and Comment Letters
- Education and Implementation Resource Center
- HHS HIPAA Compliance
- FAQs
- Join CORE

www.caqh.org/core/core-certification

CAQH

CORE ↓

- Overview
- Governance
- Operating Rules
- CORE Certification** ▼
- CORE Certification Process
- CORE-certified Organizations
- CORE Endorsers
- Industry Topics and Comment Letters
- Education and Implementation Resource Center
- HHS HIPAA Compliance
- FAQs
- Join CORE ▼
- List of Participating Organizations

Solutions →

Explorations →

CORE Certification

Certification: HHS Proposed Pro

CORE Certification

Thank you for your interest in CORE Certification. CORE Certification Seals to entities that create, transmit, and financial transactions addressed by the CAQH CORE Certification means an entity has demonstrated the operating in conformance with applicable requirements CAQH CORE Operating Rules.

If you are a health plan, provider, clearinghouse, or

CORE Certification's Four Component Process

Navigation on the CORE Certification Process Page

<http://www.caqh.org/core/core-certification-process>

www.caqh.org/core/core-certification-process

CORE

Solutions → Explorations → About →

CORE Certification Process

CORE Certification: A Step-By-Step Process For Phases I-IV

NOTE: Voluntary CORE Certification on the recently approved Phase IV CAQH CORE Operating Rules will be available in the Summer of 2016. Follow the link to access the Phase IV CAQH CORE Voluntary Certification Test Suite.

Overview

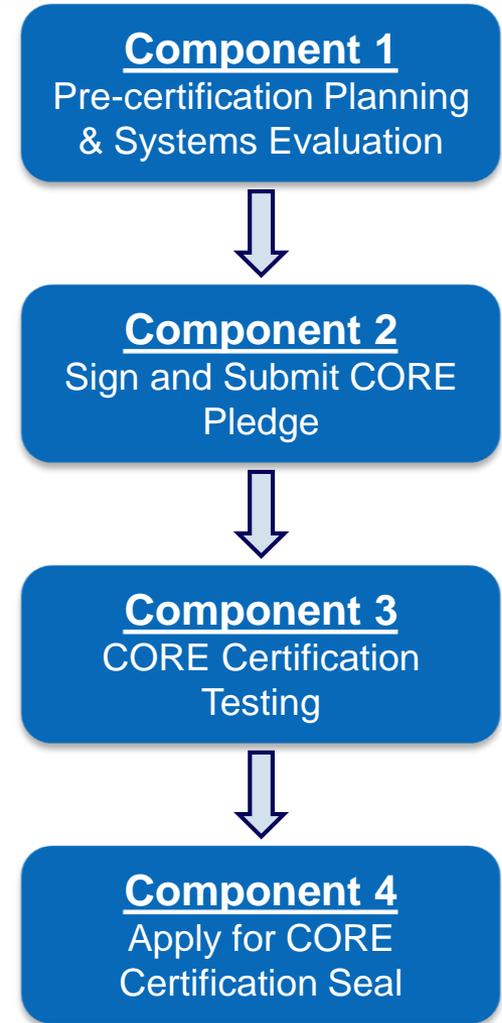
Thank you for your interest in CORE Certification. CAQH certifies and awards CORE Certification Seals to entities that create, transmit or use the administrative transactions addressed by the CAQH CORE Operating Rules. CORE Certification means an entity has demonstrated that its IT system or product is operating in conformance with a specific phase(s) of the CAQH CORE Operating Rules. Voluntary CORE Certification is available for providers, health plans, clearinghouses, and product vendors.

Organizations that do not create, transmit, or use administrative healthcare transactions, and therefore cannot implement the CAQH CORE Operating Rules, can demonstrate their support for the CORE mission and vision and operating rules by applying for and using the CORE Endorser Seal. Please refer to the CORE Endorser Seal: Application Process page for further information.

CORE Certification on phases of the CAQH CORE Operating Rules can be completed concurrently or successively. An entity may choose to test and become certified for Phase I, then Phase II, and later Phase III or undergo combined voluntary CORE Certification testing for all three phases concurrently. To become voluntarily certified on a higher phase of CAQH CORE Operating Rules an entity must be CORE-certified on the earlier phases.

The CORE Certification process has four components:

1. Pre-certification Planning and Systems Evaluation
2. Signing and Submitting the CORE Pledge and Appropriate Phase II and Phase III Addenda
3. CORE Certification Testing
4. Applying for the CORE Seal



1: Pre-certification Planning and Systems Evaluation

Navigation on the CORE Certification Process Page

Component 1

Pre-certification Planning & Systems Evaluation



Understand requirements of the CAQH CORE Operating Rules and scope your internal efforts to adopt and implement the operating rules

<http://www.caqh.org/core/core-certification-process>

Component 1: Pre-certification Planning and Systems Evaluation

1. Obtain and review the Rules and Policies
 - Phase I - CORE Rules and Policies Version 1.1.0
 - Phase II - CORE Rules and Policies Version 2.1.0
 - Phase III - CORE Rules and Policies Version 3.0.0
2. Obtain and review the Certification Policy
 - Phase I - CORE 102: Certification Policy Version 1.1.0
 - Phase II - CORE 202: Certification Policy Version 2.1.0
 - Phase III - CORE 302: Certification Policy Version 3.0.0
3. Obtain and review the Testing Policy
 - Phase I - CORE 104: Testing Policy Version 1.1.0
 - Phase II - CORE 204: Testing Policy Version 2.1.0
 - Phase III - CORE 304: Testing Policy Version 3.0.0
4. Obtain and review the Master Test Suite
 - Phase I - CORE Master Test Suite Version 1.1.0
 - Phase II - CORE Master Test Suite Version 2.1.0
 - Phase III - CORE Master Test Suite Version 3.0.0
5. Obtain and review the Master Test Bed Data (if completing Phase I or Phase II CORE Certification)
 - Phase I - CORE Master Test Bed Data Version 1.2.0
 - Phase II - CORE Master Test Bed Data Version 2.2.0
6. Gauge your organization's ability to adopt and become compliant with the CORE rules by identifying systems/software gaps. CAQH CORE offers Analysis & Planning Guides that can help entities to identify system/software gaps and create a project plan to complete any necessary system remediation:
 - *Analysis & Planning Guide for CAQH CORE Eligibility & Claim Status Operating Rules*
 - *Analysis & Planning Guide for CAQH CORE EFT & ERA Operating Rules*

2: Sign and Submit the CORE Pledge

Navigation on the CORE Certification Process Page

Component 2 Sign and Submit CORE Pledge



Formally communicate your intent to pursue CORE Certification for a given phase of CAQH CORE Operating Rules

<http://www.caqh.org/core/core-certification-process>

Component 2: Sign and Submit the CORE Pledge

1. Sign the appropriate CORE Pledge (Phase I, Phase II, or Phase III). NOTE: Organizations seeking CORE certification must complete CORE certification testing within 180 days of submitting the signed CORE Pledge to CAQH. The CORE Pledge must be signed by an authorized executive level employee.

Phase I CORE 101 Eligibility and Benefits Pledge version 1.1.0 March 2011

CORE, and Participant agrees that neither CAQH nor CORE (nor their respective members, representatives, and/or agents) will be held responsible for the results of using the Phase I CORE Operating Rules in Participant's business and that neither CAQH nor CORE (or their respective members, representatives, and/or agents) shall have any liability to Participant arising from or related to the Phase I CORE Operating Rules or their use by Participant. Remedies for breach of the Phase I CORE Operating Rules are as set forth in the Phase I CORE Operating Rules; this Pledge does not create any additional remedies against Participant.

Participant recognizes that, as a standard, the Phase I CORE Operating Rules are being made publicly available for use by the healthcare industry in anticipation of broad industry adoption. As such, Participant acknowledges that it has no intellectual property rights in the Phase I CORE Operating Rules and that any intellectual property rights in the Phase I CORE Operating Rules are owned by CAQH and CORE.

Participant represents that its participation with CORE and this Pledge to use the Phase I CORE Operating Rules are entirely voluntary. Participant may withdraw from using the Phase I CORE Operating Rules at any time by submitting sixty (60) days written notice to CORE. In addition, CORE (including CORE as acting through CAQH) may terminate this Pledge upon written notice if Participant loses its Certification and such Certification is not reinstated within one-hundred eighty (180) days, or if Participant fails to obtain Certification within one-hundred eighty (180) days of execution of this Pledge. In the event of termination of the Pledge for any reason, Participant must immediately stop using all CORE trademarks, including any references to being "CORE-certified."

Accepted:

Acknowledged:

Participant:

Council for Affordable Quality Healthcare
on behalf of CORE

By: _____

By: _____

Name: _____

Name: _____

Title: _____

Title: _____

Date: _____

Date: _____

3: CORE Certification Testing

Navigation on the CORE Certification Process Page

Component 3 CORE Certification Testing



An entity seeking CORE Certification works with a CORE-authorized testing vendor to perform tests based upon CORE Phase I-III testing criteria specific to that entity's stakeholder type

<http://www.caqh.org/core/core-certification-process>

Component 3: CORE Certification Testing

CORE certification testing is to be completed in three phases: Pre-Testing, Testing and Post-Testing. All stakeholders essential to the success of eligibility and benefits and/or claim status data exchange transactions are addressed in the CORE certification testing process – providers, health plans, clearinghouses, and vendors. CORE testing varies by each stakeholder type.

Testing Phase

1. Schedule CORE certification testing with your selected CORE-authorized testing vendor. CORE-authorized vendors are committed to a CORE-certification testing request within 30 business days from when you contact them, unless you ask otherwise.



CAQH CORE-Authorized Testing Vendors

edifecs

Phase I & Phase II CAQH CORE Eligibility and Claim Status Certification
Testing: www.edifecs.com/customer_community/edifecs_compliance_online_for_healthcare/CORE_Phase_I_II_Te

Phase III CAQH CORE EFT & ERA Certification
Testing: www.edifecs.com/customer_community/edifecs_compliance_online_for_healthcare/core_phase_iii_testi

4: Applying For the CORE Seal

Navigation on the CORE Certification Process Page

<http://www.caqh.org/core/core-certification-process>

Component 4

Apply for CORE Certification Seal



Complete and submit a CORE Seal Application Form, CORE HIPAA Attestation Form, and CORE Seal Fee.

CORE SEAL FEE* SCALE	
Health Plans	
Below \$75 million in net annual revenue:	\$4,000 fee
\$75 million and above in net annual revenue:	\$6,000 fee
Clearinghouses	
Below \$75 million in net annual revenue:	\$4,000 fee
EHNAC HNAP-EHN accredited	- apply 10% (\$4
\$75 million and above in net annual revenue:	\$6,000 fee
EHNAC HNAP-EHN accredited	- apply 10% (\$6
Vendors	
Below \$75 million in net annual revenue:	\$4,000 fee
\$75 million and above in net annual revenue:	\$6,000 fee
Providers	

1. Complete the appropriate CORE Seal Application(s) (Phase I, Phase II, or Phase III).
2. Package the completed CORE Seal Application form with the following required paperwork:
 1. Successful testing results from a CORE-authorized testing vendor affirming successful completion of CORE certification testing.
 2. Completed HIPAA Attestation Form for the appropriate phase(s) (Phase I, Phase II or Phase III) *Note: The form must be signed by an authorized executive.*

Phase I CAQH CORE® HIPAA Attestation Form*
version 1.3.0 August 2014

_____(“Entity”), in consideration of the Committee on Op Rules for Information Exchange (“CORE”) deeming Entity eligible to apply to participate CORE Certification Program, hereby submits this attestation to compliance with any provisions of the Administrative Simplification provisions of the Health Insurance Portability and Accountability Act of 1996 (“HIPAA”) as amended by the Health Information Tech for Economic and Clinical Health Act (“HITECH”) (enacted as part of the An Recovery and Reinvestment Act of 2009) and the Affordable Care Act (“ACA”) (Law Nos. 111-148 and 111-152, enacted in March 2010) and the standards, operati and related regulations and guidance promulgated thereunder (referred to collectively, here as “the HIPAA requirements”), as may be amended from time to time.

Entity recognizes that CAQH CORE does not certify for all aspects of the HIPAA “HIPAA Compliance.” Entity will not rely on CAQH CORE for these determinations bu government for its various requirements.

With this attestation, the Entity hereby represents and warrants the following:

(a) it is, and shall remain, to the best of its knowledge, compliant with standards, op regulations promulgated by the Secretary of the U.S. Department of Health ar “Secretary”) under HIPAA that govern health care eligibility benefit inquiry and applicable, the standards, operating rules, and related regulations adopted under Pt 45 of the Code of Federal Regulations, as may be amended from time to time;

(b) it can send and receive, as applicable or in the case of a software vendor, support i Committee (“ASC”) X12 Standards for Electronic Data Interchange Technical Rep Eligibility Benefit Inquiry and Response (270/271), April 2006, ASC X12N005 version of such standards, as may be updated or amended from time to time (the “

Phase I CORE® Seal Application
version 1.1.1 May 2014

A. Contact Information

Organization _____

Name of product being certified (if applicable) _____

Contact Name (individual responsible for your organization’s CORE-certification process) _____

Mailing Address _____

Phone _____

Fax _____

Email _____

B. Required Documents (Please attach the following with this application)

Certifiers

1. Certification testing results documentation (as provided by the CORE-autho vendor with which you worked).
2. HIPAA attestation form (requires executive-level signature).
3. Health Plan IT exemption request (if applicable; requires executive-level sig
4. Signed Pledge (Unless previously submitted)

Endorsers

1. Signed Pledge

Voluntary CORE Certification: *Completion Timeline*

Average Start to Finish: 3-6 months*

Step 1 Pre-Certification Planning & Evaluation

Conducted internally by certifying entity; **time to complete depends on internal resources**

Step 2 Submission of CORE Pledge

After submitting pledge, entities have **180 business days to complete certification testing**

NOTE: CORE Pledge** can be submitted at any time (e.g., after testing has been completed)

Step 3 CORE Certification Testing

On average testing takes **20-60 business days**

Time to complete may depend on level of resources entity commits to certification testing effort

NOTE: All system adjustments to conform with CAQH CORE Operating Rules should be completed before this step

Step 4: Submission of CORE Certification Seal Application

Completed application must include:

- CORE HIPAA Attestation Form**
- CORE Certification Seal Application & appropriate Seal Fee (*one-time fee per phase of certification*)
- Health Plan IT System Exemption Form (*if applicable*)**

*Timeframe varies by stakeholder type and by individual organization

**Must be signed by an authorized executive

Application Approval & CORE Certification Seal Distribution

CORE reserves **30 business days** from receipt of **complete** application to review and approve

Navigation on CORE-certified Organizations Page

<http://www.caqh.org/core/core-certified-organizations-pending-and-current>

The screenshot shows the CAQH CORE website interface. On the left is a purple navigation menu with the following items: Overview, Governance, Operating Rules, CORE Certification (with a sub-menu), CORE Endorsers, Industry Topics and Comment Letters, Education and Implementation Resource Center, HHS HIPAA Compliance, FAQs, and Join CORE (with a sub-menu). The 'CORE-certified Organizations' link in the sub-menu is highlighted with a red box. Below the menu are sections for 'CONTACT CAQH CORE' (with an email address) and '2014 CAQH INDEX' (with a download button). The main content area is titled 'CORE-certified Organizations (Pending and Current)' and 'CORE-Certified Organizations/Products'. It includes a descriptive paragraph and a table of organizations. The table has tabs for 'HEALTH PLANS', 'PROVIDERS', 'CLEARINGHOUSES', and 'VENDORS'. A red box highlights the 'HEALTH PLANS' tab. A legend box titled 'CERTIFIED PHASES (COMMITTED PHASES)' is also highlighted with a red box. The table lists three organizations: Aetna, Inc. (with the Aetna logo), Alabama Medicaid Agency (with the Alabama Medicaid logo), and Alameda Alliance for Health. Each organization is associated with one or more phases (Phase I, Phase II, Phase III).

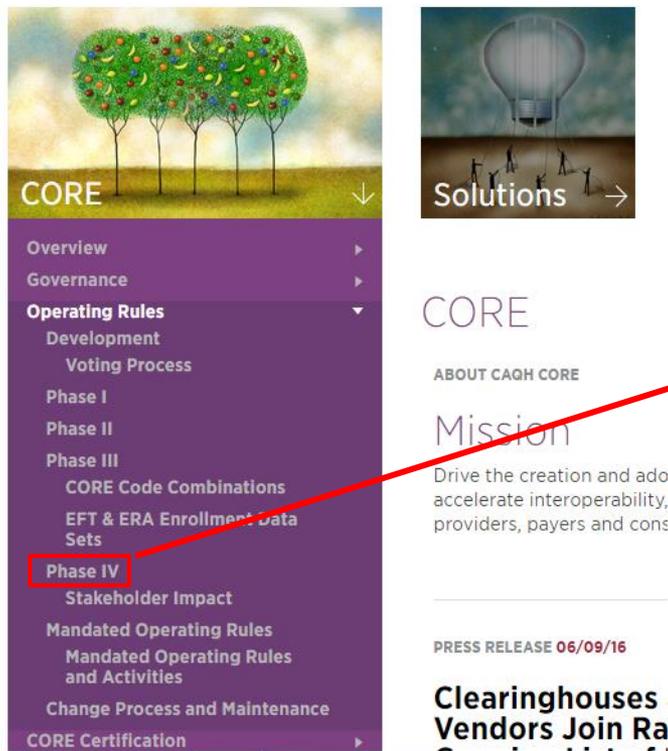
ORGANIZATION	CERTIFIED PHASES (COMMITTED PHASES)
Aetna, Inc. 	Phase I Phase II
Alabama Medicaid Agency 	Phase I Phase II Phase III
Alameda Alliance for Health	Phase I Phase II Phase III

View Pending and Current CORE-Certified Organizations by Stakeholder Type.

Denotes an organization is currently CORE-certified

A (Phase #) denotes an organization is pending CORE Certification.

Navigation to Resources for Phase IV CORE Certification



Phase IV CAQH CORE Operating Rules and Policies

Phase IV CAQH CORE Operating Rules

The Complete Set of Phase IV CAQH CORE Operating Rules is available [HERE](#).

Phase IV CAQH CORE 450 Health Care Claim (837) Infrastructure Rule v4.0.0

Phase IV CAQH CORE 452 Health Care Services Review - Request for Review and Response (278) Infrastructure Rule v4.0.0

Phase IV CAQH CORE 454 Benefit Enrollment and Maintenance (834) Infrastructure Rule v4.0.0

Phase IV CAQH CORE 456 Premium Payment (820) Infrastructure Rule v4.0.0

Phase IV CAQH CORE 470 Connectivity Rule v4.0.0

Phase IV CAQH CORE-Required Processing Mode and Payload Type Tables v4.0.0

XML Schema Specification (normative)

Web Services Definition Language (WSDL) Specification (normative)

Phase IV CAQH CORE Voluntary Certification

For each Phase of CAQH CORE Operating Rules, a CAQH CORE Certification Test Suite is developed specifying how entities can demonstrate conformance with each respective phase through pursuit of CORE Certification. Based on the Phase IV CAQH CORE Voluntary Certification Test Suite, also approved as part of the Phase IV package, a CAQH CORE-authorized testing vendor will build the Phase IV testing site over the coming months and voluntary CORE Certification will be available in Summer 2016. Please contact CORE@caqh.org if your entity is interested in becoming an early adopter of this rule set. If you want to become a CAQH CORE-authorized testing vendor, learn more [HERE](#).

Phase IV CAQH CORE Policies

Phase IV CAQH CORE 400 Guiding Principles

Phase IV CAQH CORE 401 Pledge

Phase IV CAQH CORE 402 Certification Policy

Phase IV CAQH CORE 403 Health Plan IT System Exemption Policy

Phase IV CAQH CORE 404 Certification Testing Policy

Phase IV CAQH CORE 405 Enforcement Policy

ACA Mandated Operating Rules

The Patient Protection and Affordable Care Act (PPACA), also known as the Affordable

Voluntary CORE Certification: Resources

- [CAQH CORE Analysis and Planning Guides](#): Identifies system/software gaps and helps create a project plan to complete any necessary system remediation.
- [CAQH CORE Certification Test Suites](#) & [CAQH CORE Master Test Bed Data](#): Identifies stakeholder-specific conformance testing requirements of the CAQH CORE Operating Rules for voluntary CAQH CORE Certification.
- CAQH CORE staff support via phone (202.517.0375) and email (CORE@CAQH.org).
- Free resources from Edifecs, CORE-authorized Testing Vendor (Info.CoreCertification@edifecs.com).
- [CAQH CORE FAQs](#): Addresses questions pertaining to technical rule requirements and stakeholder specific implementation on the CAQH CORE Operating Rules.



The Edifecs logo is displayed in white text on a dark grey background. The background features a faint, geometric pattern of interconnected lines and dots, resembling a network or a molecular structure. The logo itself is in a clean, sans-serif font, with a small red square above the letter 'i'.

CAQH CORE AUTHORIZED TESTING VENDOR

Testing Portal for Phase IV

Demo and Overview

Ashish Gandhi
Senior Technical Project Manager, Edifecs

Healthcare Experts

Over 350 of the top healthcare companies trust Edifecs for EDI validation and HIPAA compliance, making us a leader in data governance for healthcare companies and enabler of value-based partnerships.



Industry Leader in Validation

- Eligibility Requests
- Claim Status / Submission
- Remittance Advice
- Refer Authorization
- Enrollment
- NCPDP



Industry Leader in Compliance

- HIPAA
- Operating Rules
- ICD-10
- EFT / Payments
- MU / ACA



Innovating Clinical Interoperability

- Clinical Attachments
- Care Documents
- Discharge Summaries
- Labs
- HL7 / FHIR

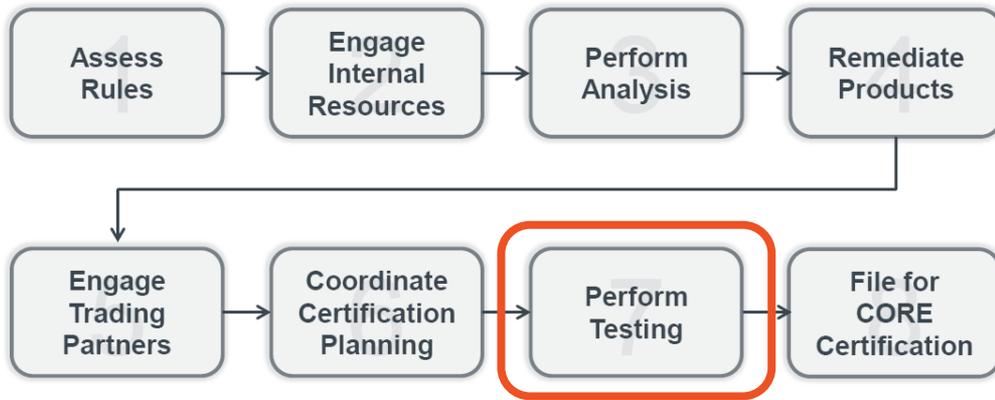
Overcoming Challenges

The process can be confusing and roadblocks with systems are common. Having helped many organizations get CORE certified and as a trusted CAQH CORE partner, we fully understand the concerns and challenges of testing.

- Internal systems
- Setting up connectivity
- Creating master test data
- Understanding rules or policies
- Limited time to implement and test
- Mitigating resource constraints for testing
- Implementation complexity that compounds over future updates
- Maintaining and monitoring compliance

Perform “Free” Conformance Testing

Certification Testing portal is a free industry service enabling health plans, providers, vendors and clearinghouses to successfully complete all test cases recommended by CAQH CORE.



The Phase IV CAQH CORE CERTIFICATION System is used by entities seeking Phase IV CAQH CORE Voluntary Certification for the:

- Health Care Claim (**837**- Institutional/ Professional/Dental),
- Request for Review and Response/Prior Authorization (**278**),
- Benefit Enrollment & Maintenance (**834**)
- and Premium Payment (**820**) transactions respectively.

Prepare Yourself for Testing

1

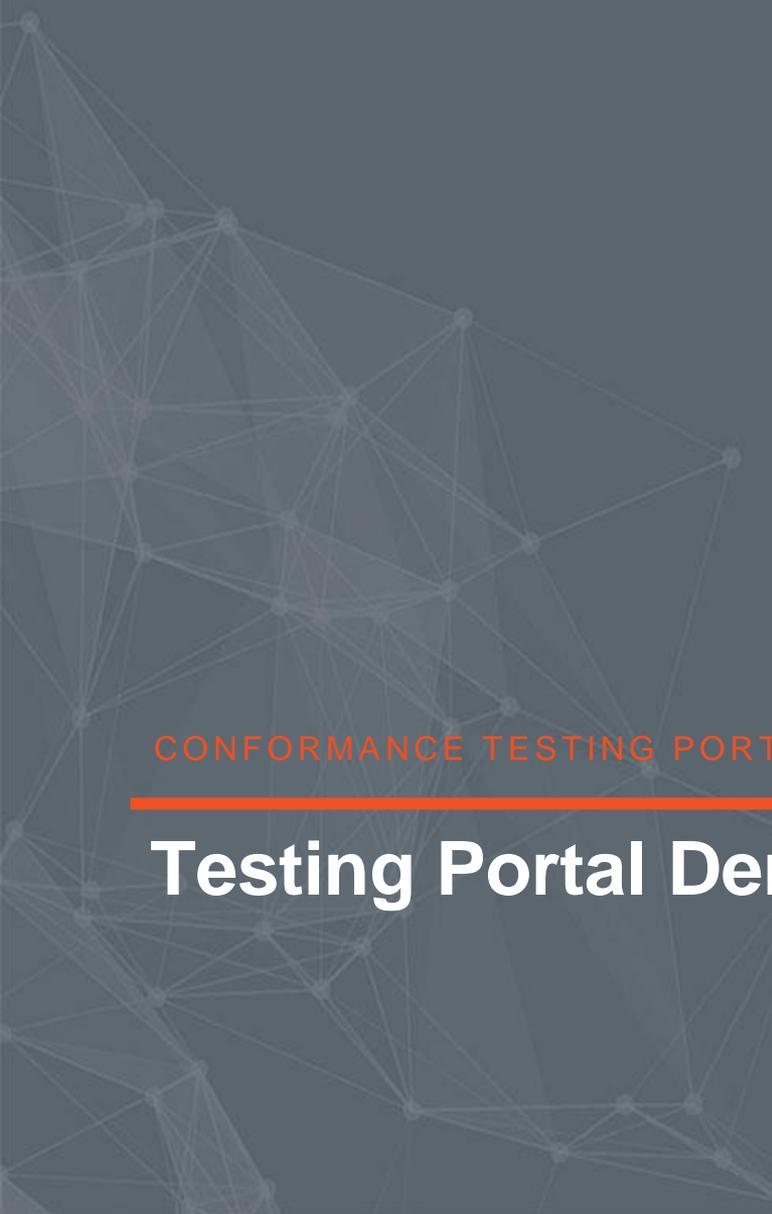
Review, understand and analyze the following components of CORE Certification in depth provided by CAQH CORE:

- CORE Testing Policy
- Operating Rules and their applicability
- Master test bed data for CORE Testing
- CORE Test Suite cases

2

On the connectivity side, make sure that your system follows the requirements specified in the connectivity specification provided by CAQH CORE.

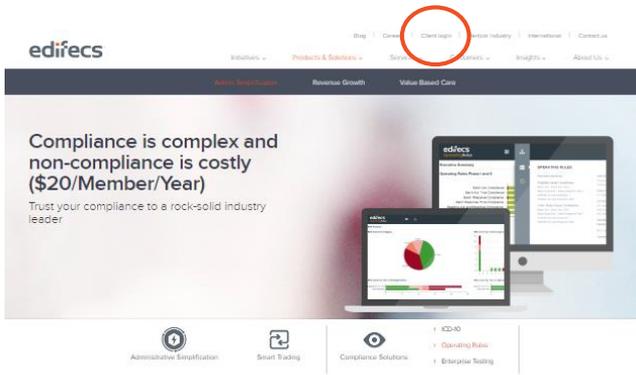
- Note: These requirements change from Phase I/II/III. Connectivity protocols change, security changes, and data format changes.



CONFORMANCE TESTING PORTAL

Testing Portal Demo

CORE Certification – Starting the Process



Start here. <http://www.edifecs.com/login>



Client Login



CORE Phase I/II/III/IV

The Edifecs testing service allows entities interested in becoming certified to perform the requirements necessary to show implementation of all applicable CORE Rules. Registered CORE stakeholders may use their current username/password to logon.



Compliance Online

Edifecs Compliance Online is a subscription-based service for HIPAA testing & certification. It provides services for healthcare professionals working towards implementing transaction-based interoperability solutions using healthcare transaction standards.



Commerce Desk Login

Edifecs CommerceDesk Online is a subscription-based industry resource site for integration/middleware professionals to get access to EDI standards based information, testing services and lot more.



ServiceDesk

Edifecs ServiceDesk is a self-service customer support portal for our customers. ServiceDesk provides access to resources, product information and updates, online visibility to their support issues and a lot of other useful technical support information.

CORE Login

Compliance Login

Commerce Desk

ServiceDesk Login

Start by selecting the Client Login button under the CORE Phase I/II/III/IV

- Free testing service based on CORE approved test suites
- Dedicated web portal available 24/7
- Online and live support for quick issue resolution

Operating Rules

Do you have the capability to support eligibility & claim status transactions in both real-time & batch as required by ACA? Are deadlines tight because of limited resources & subject matter expertise during implementation of Operating Rules? Are you aware that your remittance advice (ERA) must use only standardized reason codes?

Operating Rules simplify administration but implementing Operating Rules is not simple. Compliance is critical due to self penalties. Edifecs products can help your organization rapidly gain capabilities to support Operating Rules transactions that will improve service while reducing costly manual operations. Edifecs has helped more than 200 organizations successfully implement Operating Rules and has helped hundreds more achieve CORE certification. Edifecs offers a full range of software solutions and services to achieve and maintain CORE compliance. Learn More.



CORE Certification - Registration

The certification page allows the stakeholder to register through a user friendly wizard-based process.

Registration Request

First Name

Last Name

Company Name

Company Email Address

Testing Service Phase VII
 Phase III
 Phase IV (Beta Testing)

Phase I/II Login

Username [Recover Username](#)

Password [Recover Password](#)

Phase IV Login (Beta Testing)

Username [Recover Username](#)

Password [Recover Password](#)

Phase III Login

Username [Recover Username](#)

Password [Recover Password](#)

- The CORE Phase Login webpage allows the stakeholder to choose the testing service according to their business requirement.
- The Phase IV registration is required if the stakeholder deals with the Health Care Claim (837), Health Care Services Review - Request for Review and Response (278), Benefit Enrolment and Maintenance (834), and/or Payroll Deducted and Other Group Premium Payment for Insurance Products (820) transaction type.
- The CORE Phase Login page provides *Quick Start Guide* for the stakeholder to view more information regarding CORE Testing.

Quick Start Guide

This Guide is used in connection with Edifecs CORE Phase IV Certification Testing System. It is meant to serve as an instruction document for the design and general utility of this system and is not a step-by-step CORE Certification guide.

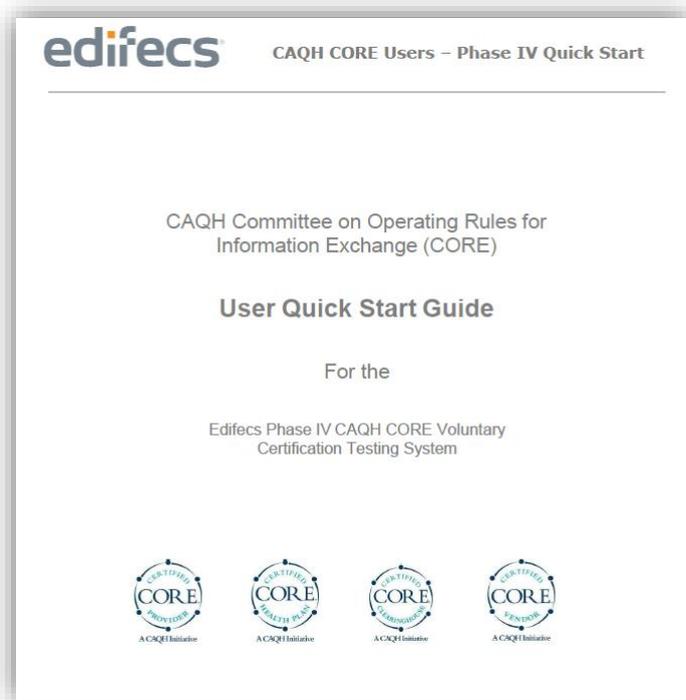


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III. Where do I go for Connectivity information?	16
IV. What if there is more than one of us testing?	17

Testing Portal – Account Registration

Account Registration Wizard
Create User Identification Name and Password
Register your account and contact information. The * denotes a required field.

Name, Title and Email
First Name: * [] M.I. [] Last Name: * []
Title: []
Email Address: []
Confirm Email: []
Preferred Email: []

Phone and Fax
Business Phone: []
Cell Phone: []
Home Phone: []
Business Fax: []

Business Address
Address Line 1: []
Address Line 2: []
City: [] State/Region: []
Zip/Postal Code: [] Country: [Please select a country]

Shipping Address
Shipping Address Line 1: []
Shipping Address Line 2: []
City: [] State/Region: []
Zip/Postal Code: [] Country: [Please select a country]

Additional Information
CAQH CORE Pledge Date: 08/10/2016
CORE Stakeholder Type (Please select the CORE stakeholder type you represent. If you have questions about which stakeholder type you are, please contact CORE at CORE@CAQH.org): *

- None --
- Provider
- Health Plan
- Provider Vendor (Vendors with Provider facing Products)
- Health Plan Vendor (Vendors with Health Plan facing Products)
- Clearing House (Clearing House with Health Plan facing Products Only)
- Clearing House (Clearing House with Provider facing Products Only)
- Clearing House (Clearing House with Both Provider and Health Plan facing Products)

Cancel Previous Next

- None --
- Provider
- Health Plan
- Provider Vendor (Vendors with Provider facing Products)
- Health Plan Vendor (Vendors with Health Plan facing Products)
- Clearing House (Clearing House with Health Plan facing Products Only)
- Clearing House (Clearing House with Provider facing Products Only)
- Clearing House (Clearing House with Both Provider and Health Plan facing Products)

Edifecs CORE Portal facilitates a smooth wizard-based self-registration process with automated email notification on registration and confirmation of accounts.

Your Testing Account – First Look

Welcome to the Edifecs CAQH-CORE Testing Portal

Congratulations! You have successfully enrolled into the Edifecs CORE testing system and are ready to begin Phase IV certification testing. Edifecs is proud to have been selected by CAQH as an approved certification vendor and is offering this certification testing portal at no charge to you.

In preparation for testing please make sure that you have reviewed the [CAQH Step-by-step CORE Certification Process](#) and [Phase IV Rules](#) information. This webpage will provide you with links to the necessary documents to complete the initial steps of CORE certification, as well as provide you a step-by-step review of the certification process. Please note that the primary document to begin the certification process is the [CORE Pledge](#). You can begin testing without having signed the Pledge, but the Pledge must be signed and submitted prior to applying for the CORE seal. Also note that once you have signed the Pledge you will have 180 business days to complete the certification testing required for your Stakeholder type. To begin testing please follow the simple outlined steps below.

- 1 **Download and Review the CORE Testing Quick Start Guide.**
- 2 **Determine the transactions for which you would be performing the testing to be CORE certified. Select appropriate test suite and options from the test cases to perform the testing**
- 3 **Make certain that you have the required connectivity resources available.**

Please check with your internal IT team if you have questions regarding these requirements or your organization's ability to meet them. Before you begin testing, please be sure you have the resources to formulate the posts and communications required during the process. Edifecs experts will be available to answer any questions related to testing. However, Edifecs experts will not be available to solve any connectivity issues. Questions related to connectivity and your internal capabilities should be directed to your internal IT staff.
- 4 **Click on the "Programs" tab at the top to access the testing programs that you have been enrolled in for CORE testing.**

List of Programs

This contains the list of programs you have that you have opted to test for:

edifecs CORE

Welcome test phase Manage
test phase Manage

Home Programs

Start

My Programs

My Programs

Under "Program Name," the "Test Suite" program or programs that fit your organization are listed based on the information you provided at registration. By selecting the program(s), you will be led to the series of tasks required for your stakeholder type.

- To Access a Program, select it from the list.
- To Complete a Program, select it from the list, and be sure to complete all of its tasks. Note that not all programs have tasks.

Program Name	Deadline Date	Last Accessed Date
Help For CORE Certification		08/10/2015
Test Suite for Health Plan and Health Plan-Facing		09/02/2015
Test Suite for Providers and Provider-Facing Stake		

Public Programs

This is a list of public programs in which the partner that you represent is not currently enrolled.

- To Preview a Program, select it from the list.
- To Enroll in a Program, select it from the list, and then be sure to set the target start date.

There are no additional public programs currently available.

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List of Testing Tasks

There is a list of testing tasks corresponding to the program you are testing for.

The screenshot displays the 'Test Suite for Health...' dashboard in the edifecs CORE system. The interface includes a navigation menu on the left, a top navigation bar with 'Home', 'Programs', and 'Test Suite for Health...', and a 'Logoff' button. The main content area is divided into several sections:

- Description:** A text block explaining that the system tailors testing tasks based on Phase IV transactions. It includes a note: "Note: Do NOT use your browser's back button in this system. By clicking the Start button on the left hand box, you will always be returned to this My Program Dashboard page. If you would like to edit your contact information, click the Manage button in the top right corner by your name. If you would like to add more users to your account or edit your organization information, click the Manage button in the top right corner next to the name of your organization and follow the instructions in the Quick Start Guide."
- Activity:** A summary section showing:
 - Target Date: Now (dropdown)
 - Current Target: 08/23/2016
 - Set by test phase on 08/23/2016
 - Activity Summary: Last Accessed: 09/01/2016, by test phase; Joined Date: 08/10/2016; Completion Date: (empty)
- Tasks (Incomplete):** A table listing 10 tasks with their required status and completion messages. A warning states: "There are 4 'Required' tasks that must still be completed."

Task Name	Task Required	Task Status Message
Indicate use of 820 and/or 834	Yes	Completed -- Complete
Indicate connectivity used for 278	Yes	Completed -- Complete
Indicate use of I, P, and/or D 837	Yes	Completed -- Complete
#1a Upload the Table of Contents from St...	Yes	Not Started -- Incomplete ...
#1b Upload a Sample Page From the Stakeh...	Yes	Not Started -- Incomplete ...
#2a Upload the Table of Contents from St...	Yes	Not Started -- Incomplete ...
#2b Upload a Sample Page From the Stakeh...	Yes	Completed -- Complete
#3a Upload the Table of Contents from St...	Yes	Completed -- Complete
#3b Upload a Sample Page From the Stakeh...	Yes	Completed -- Complete
#5a Upload the Table of Contents from St...	Yes	Completed -- Complete
#5b Upload a Sample Page From the Stakeh...	Yes	Completed -- Complete
#7a Upload a Response Time Log File for ...	Yes	Completed -- Complete
#8 Upload a Response Time Log File for 8 ...	Yes	Completed -- Complete
#9 Upload a Response Time Log File for 8 ...	Yes	Completed -- Complete
#10b Upload a Response Time Log File for ...	Yes	Completed -- Complete
- Notes:** A section indicating "No notes are currently available".

Testing Options Task

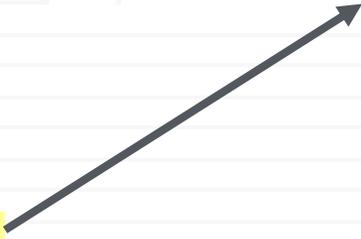
While testing for CORE Certification, the stakeholder must select a profile type from the options depending on their business implementation. This allows the stakeholders to select the correct option which describe their business for Claims.

1 Instructions

Complete the steps below and click Save and close (on either bottom or top ribbon) to submit your choice or cancel to return to My Program Dashboard. Once you save and close, you will be returned to a refreshed My Program Dashboard which will list all the remaining Testing Tasks associated with your use of the transactions. The Notes and Comments section is for your internal use and is not required. If you have a question or item with testing this particular task, please click Add Item on bottom and Top ribbon and follow the cues to submit a question or Item to Edifecs support. Track your submitted Items by clicking Items on the left hand menu.

2 Select Option (When finished be sure to click save and close.)

<input type="radio"/>	Process 837 I Only in Both Real time and Batch processing mode.	
<input type="radio"/>	Process 837 P Only in Both Real time and Batch processing mode.	
<input type="radio"/>	Process 837 D Only in Both Real time and Batch processing mode.	
<input type="radio"/>	Process Both 837 I & P in Both Real time and Batch processing mode.	
<input checked="" type="radio"/>	Process All 837 I, P and D in Both Real time and Batch processing mode.	 Process All 837 I, P and D in Both Real time and Batch processing mode.
<input type="radio"/>	Process 837 (I) only in Batch processing mode Only.	
<input type="radio"/>	Process 837 (P) only in Batch processing mode Only.	



Testing Options Task

The following allows the stakeholders to select the correct option which describe their business use of Prior Authorization transaction.

The screenshot displays the Edifecs CORE web application interface. The top navigation bar includes 'Home', 'Programs', and 'Test Suite for Provi...'. The left sidebar contains a menu with 'Start', 'Testing Steps', 'FAQs', 'Edifecs Support', 'Add Issue', and 'Edifecs Products'. The main content area is titled 'Branching Tasks' and features a 'Save and Close' button, a 'Cancel' button, and an 'Add Issue' button. The task title is 'Indicate the use of 278'. The instructions state: 'Complete the steps below and click Save and close (on either bottom or top ribbon) to submit your choice or cancel to return to My Program Dashboard. Once you save and close, you will be returned to a refreshed My Program Dashboard which will list all the remaining Testing Tasks associated with your use of the transactions. The Notes and Comments section is for your internal use and is not required. If you have a question or item with testing this particular task, please click Add Item on bottom and Top ribbon and follow the cues to submit a question or item to Edifecs support. Track your submitted items by clicking items on the left hand menu.' The 'Select Option' section has three radio buttons: 'Real Time Only' (selected), 'Batch Processing Mode', and 'Both Real Time and Batch Processing Mode'. The 'Notes and Comments' section shows 'Task Deadline: May 27, 2016', 'Last Partner Update: 08/31/2016', and 'Completed Date: 08/31/2016'. The 'Notes' field is empty, and the 'Access Authorizations' dropdown is set to 'Public'. The bottom of the form has 'Save and Close', 'Cancel', and 'Add Issue' buttons. The footer includes 'Powered by: Edifecs' and '© EDIFECS CONFIDENTIAL 2016'.

Downloading the Test Files

These test cases provide the test files that will be useful to the stakeholder while testing. They can be easily downloaded from this task.

The screenshot displays the Edifecs CORE web application interface. The top navigation bar includes 'Home', 'Programs', and 'Test Suite for Provi...'. The main content area is titled 'Complete Test Data Task' and features a 'Download Test Files' section with a 'Required' status. The interface is divided into three numbered steps:

- 1 Instructions:** A text block instructs the user to download sample test data and verify it. Below this is a button labeled 'Download the Test Data To Your Computer' with a download icon. The button text includes 'Size: 2659 bytes' and 'Right click the link and choose "Save Target As."'. A red box highlights this button.
- 2 Mark as Completed:** A text block instructs the user to click 'Save and Close' after finishing. Below this is a radio button group with 'Not started' and 'Completed' options. A red box highlights the 'Completed' radio button.
- 3 Notes and Comments:** A section for task details including 'Task Deadline: May 30, 2016', 'Last Partner Update: 08/31/2016', and 'Completed Date: 08/31/2016'. It also includes a 'Notes' field with a text area and an 'Access Authorization' dropdown set to 'Public'. A red box highlights the 'Notes' field.

The bottom of the interface has a toolbar with 'Save and Close', 'Cancel', and 'Add Issue' buttons.

Connectivity Task

This is an important and critical task as it verifies the CAQH CORE recommended connectivity protocols.

The screenshot displays the Edifecs CORE web application interface. At the top, the Edifecs logo and 'CORE' are visible. Below this is a navigation bar with 'Home', 'Programs', and 'Test Suite for Health...'. The main content area is titled '#25c Respond to a Valid 837 (D) Claim with 277 CA using SOAP+WSDL in Batch Processing Mode (Rule 450, Test Suite Test #6 & #7)' and is marked as 'Required'. A 'Testing Instructions' section provides detailed steps for completing the task, including reviewing guidelines, using the 'Run Test' button, and retrieving responses. A 'Run Test' button is highlighted in yellow, and a 'Retrieve Responses' button is shown below it. The page is powered by Edifecs.

edifecs CORE

Home Programs Test Suite for Health...

Start #25c Respond to a Valid 837 (D) Claim with 277 CA using SOAP+WSDL in Batch Processing Mode (Rule 450, Test Suite Test #6 & #7) Required

Testing Steps

FAQs

Edifecs Support

Add Issue

Edifecs Products

1 Testing Instructions

This task is designed to allow CORE Stakeholders to be able to receive a 837 (D) Claim via the SOAP+WSDL Communication Method and respond with the appropriate Response. This task will walk you through a wizard that will allow you to enter in the necessary information for submission to your web service server and then submit a 837 (D) Claim according to the specifications you entered and to the URL that you provide.

This task will be completed when you receive the 837 (D) Claim and process it so as to produce the expected response.

To complete this task please do the following:

1. Review the outlined steps in the box below. If desired you may elect to view the 837 (D) Guideline associated with this task, using the "View Guideline" button.
2. Use the "Run Test" button to begin the wizard process where you will specify the URL of your server and the Receiver ID. For X.509 certificate authentication method, please download the Edifecs X.509 Client certificate from the link provided in the wizard in order to register this certificate in your system.
3. In the **Review Data Information** screen the values are automatically populated from the EDI data file. If any information is updated they will be populated in the submitted 837 (D) Claim. This is done so that the testing entity can provide with the information they would like to see on the request that is posted to them.
4. Once complete with the wizard, selecting "Finish" will cause the web service client to submit a 837 (D) Claim to your web service server according to the specifications you provided. The expectation is that an appropriate batch response will be returned in the **same communication session**.
5. Note the **Test Results** in the lower panel, and click on "details" if necessary to determine why a file was invalid.
6. Select "Save and Close" once you have completed this task to your satisfaction to save the task.

By completing this task you are completing CAQH CORE Rule 450: Acknowledgements, Test Suite Test #6 and #7 in the Phase IV CAQH CORE Voluntary Certification Test Suite

1. Run the test wizard.
Run Test
2. Retrieve the Responses
Retrieve Responses
3. Return to this page to get the test results.

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Connectivity Task (contd.)

Responder 'Generic Batch Submission' Verification Test Wizard

Enter server URL and request parameters

Server URL
Specify the URL of your server where the batch request will be sent.
URL:

Authentication Method: * X.509 Certificate

Select Batch Payload types set
Payload Types Set:

Select SHA algorithm for Payload's checksum computation
SHA Algorithm: (dropdown menu open showing: SHA-1, SHA-224, SHA-256, SHA-384, SHA-512)

The **Sender ID and Receiver ID** specified below will be inserted into the EDI data file before it is sent to your server. Be sure to specify your EDI system to expect this Sender and Receiver ID pair. Your server must also be configured with these IDs when sending response documents. Be sure the Sender and Receiver IDs are registered with your EDI system before sending your response.

Sender ID:

Receiver ID:

Payload ID:

Data file:

Click **Next** to continue or **Cancel** to exit the wizard.

Upload Task

This task requires the testing entity to provide the required supporting documentation required by the CAQH CORE rules.

The screenshot displays the 'edifecs CORE' web application interface. At the top, there is a navigation bar with 'Home', 'Programs', and 'Test Suite for Health...'. The user is logged in as 'test account' with a 'test health plan'. The main task is titled '#4a Upload the Table of Contents from Stakeholder's 837 (I) Companion Guide (Rule 450, Test Suite Test #9)' and is marked as 'Required'. The task instructions state: 'This task is designed to allow CORE Stakeholders to upload a screen shot or other electronic copy/image of the Table of Contents of the Stakeholder's 837 (I) Companion Guide. Once uploaded Edifecs support will verify that the uploaded document meets the CORE testing criteria. Once verified the task will be marked as "Completed."' The instructions list three steps: 1. Use the 'Add New Attachment' function to browse and select the document. 2. Select the 'Partner Steps Complete' radio button. 3. Select the 'Save and Close' button. Below the instructions is an 'Attachment' section with a table for file uploads. The 'Add New Attachment' section shows 'Step 1: Select File' with a 'Choose File' button and 'No file chosen', and 'Step 2: Attach File' with an 'Attach File' button. The task status is 'Not started' (selected) and 'Complete'. The 'Notes and Comments' section shows a 'Task Deadline' of 'April 30, 2016' and an 'Access Authorization' of 'Public'. The interface is powered by edifecs.

Testing Completion Task

This is the last task and includes details of relevant documentation that has to be submitted to apply for the CORE Seal.

The screenshot displays the Edifecs CORE web application interface. The top navigation bar includes the Edifecs logo, the text 'CORE', and user information: 'Welcome test phase' and 'test phase' with 'Manage' buttons, and a 'Logoff' button. The main content area is titled 'Complete To-Do Task' and shows a task titled '#28 CORE Testing Complete and Certification Next Steps' with a 'Required' status. The task is divided into three sections: 1. 'Instructions' detailing the purpose and steps for completion, including downloading and submitting various forms (CORE Pledge, HIPAA Attestation Form, CORE Seal Application Form, and CORE IT Exemption Form). 2. 'Mark as Completed' with radio buttons for 'Not started' (selected) and 'Completed'. 3. 'Notes and Comments' with fields for 'Task Deadline', 'Last Partner Update' (June 1, 2016), and 'Completed Date', along with a 'Notes' text area and an 'Access Authorizations' dropdown menu set to 'Public'. A 'Powered by: Edifecs' logo is visible in the bottom left corner of the interface.

Other Important Features – Submit an Issue

Home Programs Test Suite for Healt...

Start
Testing Steps
FAQs
Edifecs Support
• Add Issue
Edifecs Products

Open an Issue
Send feedback, request information, or submit a problem.
To submit the issue to Edifecs Support please use the "Save" or "Save and Close" option at the top. **Issue #: ----**

1 Subject (Short description of the issue)

2 Assign, Update Status, and Categorize
Status:
Severity:
Categories: There aren't any categories available

3 Initial Issue Summary (Detailed description of the issue. Use "Notes" for entering ongoing comments.)

4 Attach Supporting Files (Attachments are uploaded on "Save")

File Name	Created	Size	Delete
+ Add New Attachment			
Step 1: Select File Browse to the local file on your system for uploading.		<input type="button" value="Choose File"/>	No file chosen
Step 2: Authorization Public Attachments are visible to partners.		<input type="text" value="Public"/>	
Step 3: Add Note (Optional) Add a short note about this file.		<input type="text"/>	
Step 4: Attach File After clicking attach, please wait for the file to upload and the screen to refresh.		<input type="button" value="Attach File"/>	

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Edifecs Extended Testing & Monitoring

Gregg Prothero
Product Manager, Edifecs

Business Drivers for Extending Testing

HHS requires health plans to maintain perpetual compliance with Operating Rules. Monthly measures applied to the production environment are critical for tracking on-going compliance.



to avoid penalties



support the health plan's return on investment

including increased adoption of electronic transactions



avoid of costly phone calls from providers

Edifecs On-Going Monitoring – Track and Manage Operating Rules



To Learn More.....

Choosing Edifecs as the partner for Operating Rules implementation significantly reduces the risk of being non-conformant and increases efficiencies through the adoption of electronic transactions in place of more costly and inefficient alternatives.



Operating Rules Solution Suite

Business Issue

All health plans and state Medicaid agencies are required to support eligibility and claim status and in real time. Such must be CDSE compliant if supported. It is health plan's business requirements falls within the CAQH defined scenarios for EDI than they are required to use the valid CAQH-EDS contributions. If a health plan Medicaid is not supporting these transactions, there is a high probability that they are currently non-compliant. Production environment for health plans is also continuously changing due to business and compliance driven changes, creating the risk of non-compliance. Penalty for non-compliance is \$100,000 per year. There is significant opportunity to reduce phone call related costs by adopting electronic transactions if the plan already hasn't and implementing Operating Rules.

Implementation of Operating Rules requires significant planning and execution over a period of several months. As a result starting early and closing any gaps are critical

for health plans to achieve compliance and avoid the steep compliance penalties. Often health plan face challenges in the form of conflicting priorities, lack of resources and subject matter expertise. All this results in delays, increased IT and administrative costs and ultimately penalties and lack of preparedness for compliance audits.

The Solution

In support of the upcoming 2016 Edifecs provides a comprehensive based solution that covers all Operating Rules implementation. The Edifecs solution significantly reduces cost and time required to achieve compliance and to stay compliant.

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Operating Rule Standard Solution

Business Issue

Operating Rules require health plans to maintain perpetual compliance using monthly measures applied to the production environment. As a result it is critical for plans to track the on-going compliance measures to production not only to avoid penalties, but also to support the health plan's return on investment including increased adoption of all electronic transactions and avoidance of costly phone calls from providers.

The HIPAA Administrative Simplification provisions require all HIPAA covered entities to comply with the federally mandated requirements by their effective dates (January 1, 2013 for the eligibility and claim status operating rules & January 1, 2014 for the Electronic Remittance Advice and Electronic Funds Transfer). The penalties to be assessed for non-compliance were established by the HITECH rules in 2009. Due to HITECH, CMS OIGES penalties for HIPAA non-compliance have increased, now up to \$1.5 million per entity per year. Penalties may be assessed based on:

- Complaints from trading partners
- Random audits conducted by OIG

Another component to the penalties is the NPSIM published by HHS in January 2014. It imposes significant penalties for health plans that fail to certify compliance.

The Solution

In support of a health plan's need for maintaining the on-going compliance monitoring, the Edifecs solution includes over twenty dashboards and reports. These tools enable health plans comprehensively track compliance measures and when needed research the root causes of non-compliance issues. These dashboards support full integration with in-house, on-site processing provided by the Edifecs solution's architecture of the transaction workflow, or can be made available for use with a health plan's existing HIPAA EDI transaction through an interface based exchange of data. In either case the health plan can confidently assess and address compliance measures across the Operating Rules mandate requirements.

Why Edifecs?

Only product based solution in the industry to provide visibility into compliance and opportunities to improve operations. Our product based solution is backed by our highly skilled implementation teams with experience in:

- Implementing Operating Rules at over a dozen commercial health plans and state Medicaid agencies
- Implementing Real-time eligibility verification transactions for customers that supported the transactions in batch only mode
- Implementing HIPAA transaction standards and front end automation of transactions at nearly 100 health plans
- Providing support to over 100 organizations and over OIGES certification

File Head | Operating Rule Standard Solution

https://www.edifecs.com/downloads/Admin_Simp_Compliance_Operating_Rules_Solution_Suite_Data_Sheet_2015.pdf

https://www.edifecs.com/downloads/Operating_Rule_Standard_Solution_Datasheet.pdf

Request a copy of the Quick Start Guides
Courtney@edifecs.com

Want to learn more about conformance testing? Sign up for the Operating Rules Blog www.edifecs.com/e/

Visit Edifecs.com for the latest information on operating rules products, services and ongoing monitoring solutions

<http://www.edifecs.com/products-solutions/admin-simp/operating-rules/>

Follow Edifecs on LinkedIn

<https://www.linkedin.com/company/edifecs>

Polling Question #2:

Before this webinar, what level of knowledge did you have regarding Voluntary CORE Certification?

1. Very aware
2. Somewhat aware
3. Not aware

Polling Question #3:

What prompted your interest to attend this webinar on Phase IV CORE Certification? (Check all that apply)

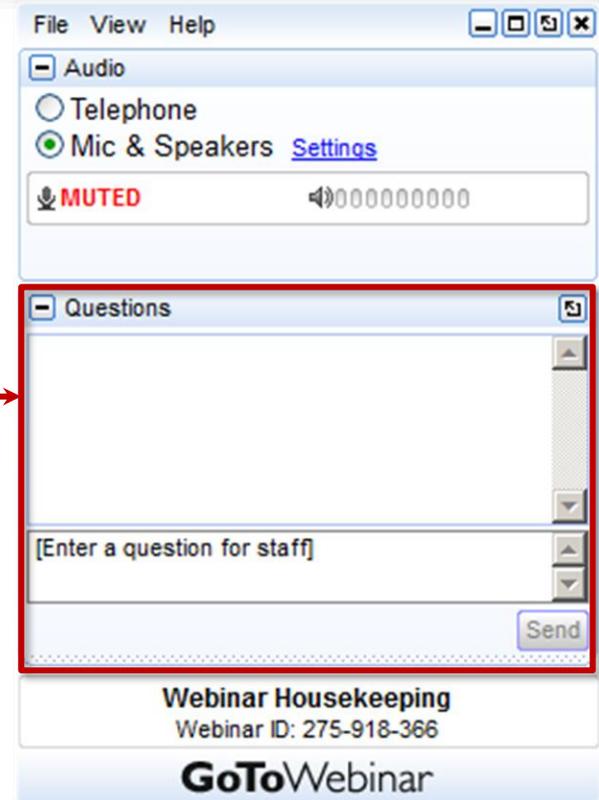
1. Seeking further information on Voluntary CORE Certification
2. Seeking further information on Voluntary Phase IV CORE Certification
3. Requested by trading partners/clients to learn more about Phase IV CORE Certification or to be Phase IV CORE-certified
4. Other

Audience Q & A

Please submit your questions

Enter your question into the “Questions” pane in the lower right hand corner of your screen.

**You can also submit questions at any time to
CORE@caqh.org**



Reminder - Download a copy of today's presentation slides at caqh.org/core/events

- Navigate to the Resources section for today's event to find a PDF version of today's presentation slides.
- Also, a copy of the slides and the webinar recording will be emailed to all attendees in the next 1-2 business days.

Resources

- [Presentation Slides](#)

New e-Learning Resources from CORE

www.caqh.org/core/elearning-resources

The screenshot shows a navigation menu on the left with the following items: Overview, Governance, Operating Rules, CORE Certification, Industry Topics and Comment Letters, Education and Implementation Resource Center (expanded), e-Learning Resources (highlighted by a mouse cursor), Events, and Impact (ROI). The main content area on the right is titled "e-Learning Resources" and contains the text: "Welcome to the new CAQH CORE e-Learning Resources page. CORE Education and Outreach is working to create new online learning resources including e-learning modules, information widgets and dashboards, and short informational videos."

Learn about the four components needed to complete voluntary CORE Certification

The page is titled "The Four Components of Voluntary CORE Certification" and includes the instruction "Click the icons to learn more." It features a four-step process:

- 1 Pre-certification Planning & Systems Evaluation
- 2 Sign & Submit CORE Pledge
- 3 CORE Certification Testing
- 4 Apply for CORE Certification Seal

Additional elements include social media icons for LinkedIn, CAQH CORE Homepage, and Twitter, and a circular icon labeled "Why CORE Certify?"

Explore our new interactive map to learn which Medicaid agencies are achieving CORE Certification.

The page is titled "Landscape of Voluntary CORE Certification Medicaid Agencies and Managed Medicaid Plans" and is dated "As of July 2016". It features an interactive map of the United States with a legend on the left:

- All Locations - CORE-certified, Pledged and Testing
- CORE-certified Medicaid Agencies
- CORE-certified Managed Medicaid Plan(s)
- Medicaid Agencies that have CORE Pledged and are Testing

Below the legend is a "RESET MAP" button with the instruction "Click the buttons above". The CAQH CORE logo is in the bottom right corner.

Upcoming CAQH CORE Education Sessions

Uniform Use of CARCs and RARCs: How to Improve Your Denial Management Process with a Case Study Presentation from Anthem
TUESDAY, OCTOBER 4TH, 2016 – 2 PM ET

CAQH CORE Town Hall National Webinar
THURSDAY, NOVEMBER 3, 2016 – 2 PM ET

To register, please go to www.caqh.org/core/events

Engage with CAQH CORE!

[CAQH CORE Website](#)

or contact us at CORE@CAQH.org



Participate in the CAQH CORE Code Combinations Task Group (CCTG) or the Enrollment Data Task Group

Become a [CAQH CORE Participating Organization](#)

Explore Voluntary CORE Certification

Register for our educational [webinars](#)

Dedicated webpages:

- ✓ [Code Combination Maintenance](#)
- ✓ [EFT/ERA Enrollment Maintenance](#)
- ✓ [Voluntary CORE Certification](#)
- ✓ [CAQH CORE Phase IV Operating Rules](#)

Thank you for joining us!

Website: www.CAQH.org/CORE

Email: CORE@CAQH.org



@CAQH