

Unlock Cost Savings by Reducing Data Gaps and Improving Primacy with Term Date Finder



Overview

Missing term dates are one of the biggest drivers of undetermined overlaps, which drive up claims costs and administrative burdens. Health plans face \$20 PMPY in additional manual work, and unresolved data gaps can escalate to \$325 per member per year (PMPY) in claims costs.

Term Date Finder (TDF) automatically identifies and applies missing term dates—improving data accuracy, reducing overlaps, and increasing automation.

By automatically applying missing term dates you can:

- Reduce undetermined overlaps and associated costs.
- Lower manual intervention costs by automating term date identification.
- Increase primacy determination and automation opportunities.
- Minimize false positive overlaps and inaccurate data.
- Free up administrative resources for higher-priority tasks.

The Challenge

Missing termination dates contribute to over half of undetermined primacy cases, leading to higher costs and increased manual work. These gaps delay reimbursement and create friction with members and providers.

The Solution

Term Date Finder uses EDI transactions and proprietary logic to automatically assign missing term dates, eliminating manual intervention and improving data accuracy.

The Results

Health plans using Term Date Finder achieved:

100% **success rate** in assigning missing term dates.

98% **accuracy** confirmed through audits.

61% **of records** had primacy changes or full overlap resolution.

Ready to save time and money?

Contact your CAQH account manager or visit caqh.org/cob today to get started with Term Date Finder.