# Solutions

# Simplify credentialing with a powerful, integrated platform

#### Provider Data Collection, PSV and Sanctions Monitoring

Provider credentialing is an essential business and compliance function. Shouldn't it be accurate and efficient for everyone involved? Yet, it's often burdensome and costly for both providers and health plans alike. Solutions to automate this workflow have brought new problems: multiple tools that don't integrate or address the entire credentialing process. That's why for more than 20 years CAQH has been bringing the industry together to make the business of healthcare streamlined and efficient.

Today, the nation's providers and health plans trust CAQH to collect and manage provider data, verify primary sources and monitor for sanctions. The result delivers streamlined administration, greater regulatory compliance and improved network management.

## Better Data Helps You Credential Providers Faster

The CAQH Credentialing Suite is a data management platform driven by a powerful workflow that automates the credentialing process.

Today, more than 2 million practitioners rely on CAQH to manage and exchange their data more efficiently. Providers and group administrators enter their information once and share it with all plans they designate. This approach improves data accuracy and lowers administrative burden to credential your provider network faster.

## Simplify Credentialing with a Powerful Workflow

A shorter, more cost-effective credentialing cycle empowers your organization to build and maintain a high-quality network, giving your members access to the best possible care.

- Lower costs by automating manual and timeconsuming processes.
- Reduce time from initial credentialing to provider network participation.
- **Improve** productivity through automation, including provider outreach.
- Scale with network growth and keep up with increased credentialing volume.

#### Credentialing as easy as 1-2-3



# The nation's providers rely on CAQH to enter, update and verify their professional information

Getting the right data from the start has proven to be one of the biggest challenges in the credentialing cycle. Engaging with providers is essential to collecting accurate and up-to-date provider information. This, combined with a robust approach to validating and enriching the data, has enabled CAQH to provide the industry with an essential source of truth.

The CAQH Provider Data Portal leverages proprietary technology to collect provider data, identify errors, and prompt providers to confirm or update discrepancies. Once providers complete the credentialing application they can share it with all participating plans at the same time, eliminating redunant requests. The combination of provider engagement and advanced analytics results in less provider abrasion, improved data accuracy and more efficient business processes for plans.

- All 50 states accept CAQH credentialing applications
- 1.4M providers have attested within the last four months
- **73%** of U.S. physicians have a complete CAQH profile



"The data quality is very good, the processes are automated, and we've been able to reduce staff time. We now depend on CAQH solutions to help our plan bring efficiencies to the provider credential and re-credential processes."

Blue Cross and Blue Shield of Alabama



# 2. Primary Source Verification

## Faster primary source verification starts with better quality data

A thorough verification process is critical for building a safe, high-quality healthcare network. Because of the complexity of managing PSV, many organizations turn to CVOs. However, this extra step in the process often becomes disruptive for both providers and health plans.

CAQH embeds **Primary Source Verification** directly into the credentialing process, continuously checking state licensing boards, federal registries and more than 500 sources to validate the credentialing data entered by providers. This real-time data verification allows CAQH to **achieve a 98% accuracy rating** for completeness and data quality.

- 95% of initial provider files returned within 8-14 days
- 1.1M primary source verifications completed to date



### An added layer of protection for your members

While primary source verification is a snapshot in time, continuous sanctions monitoring identifies issues as soon as they are reported. The CAQH **Sanctions Monitoring** solution is another way health plans can feel confident providers in their network are providing safe, high-quality care to members.

CAQH continuously monitors state licensing boards and other federal sources for sanctions and disciplinary actions. The solution identifies issues, including providers with multiple state licenses, and flags all sanctioned providers on health plan rosters. This streamlines an often manual and painstaking process, while enhancing regulatory compliance.

- 98% accuracy in sanctions detection
- 1800+ sources checked nationwide for various practitioner types
- 290K+ sanctions records delivered to the Provider Data Portal

#### **Driving change with technology**

CAQH solutions automate workflows, deliver a wealth of accurate and actionable data, and create a better experience for both providers and health plans.

Find out how better provider data can transform your credentialing process. Email sales@caqh.org or visit caqh.org/credentialing to learn more.

#### **CAQH Credentialing Suite**



#### **Provider Data Portal**

Ease provider burden with one streamlined workflow



#### **Primary Source Verification**

Consolidate PSV and meet NCQA requirements



#### **Sanctions Monitoring**

Maintain consistent sanctions oversight