



COB SMART®



Okta MFA Portal User Guide

COB Smart Portal Okta Multifactor Authentication (MFA)

- This new feature will allow participating organizations to adopt additional security measures and make the information in the COB Smart Portal more secure.
- Users will have a faster, more streamlined, and more self-service login
- MFA allows for a more customizable login experience

This Guide Will Cover

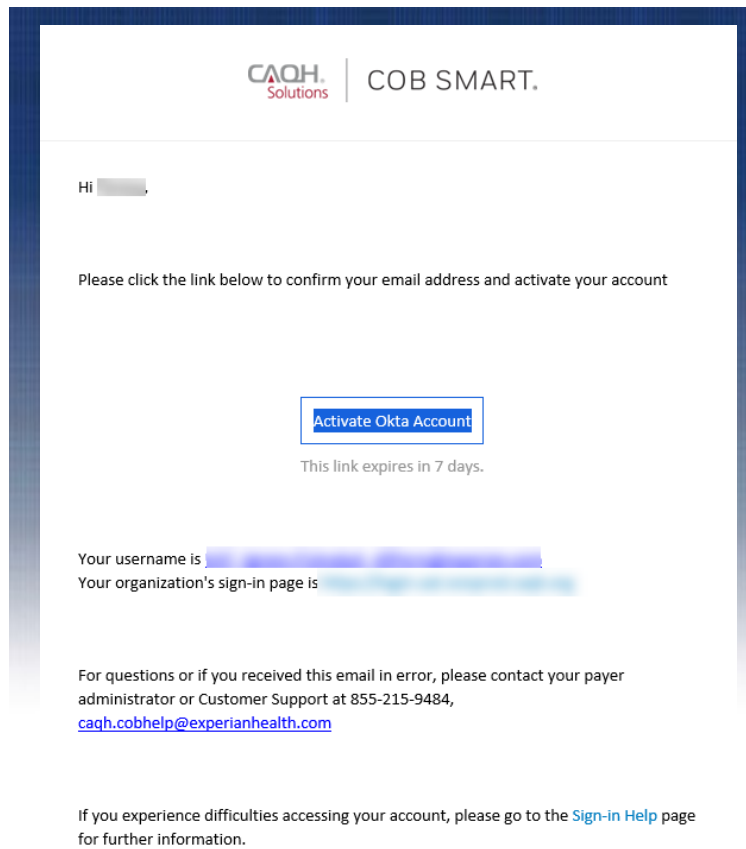
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Okta MFA Account Registration

You will receive an email with a link to register your account within Okta to access the portal.

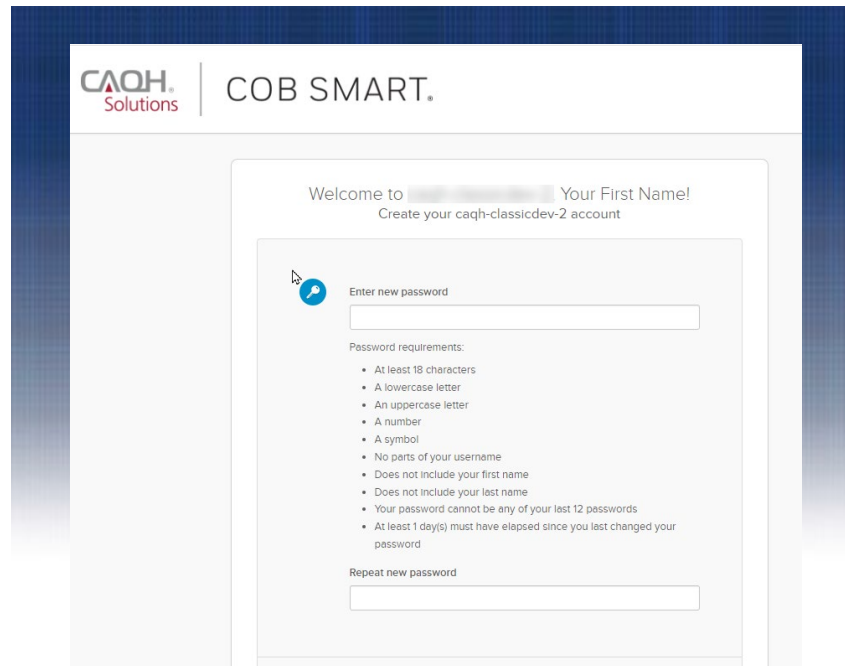
NOTE: If you cannot locate the Okta registration email, please check your junk or spam folder. If you have not received your registration email, please contact your administrator.



To activate your Okta Account please complete the following:

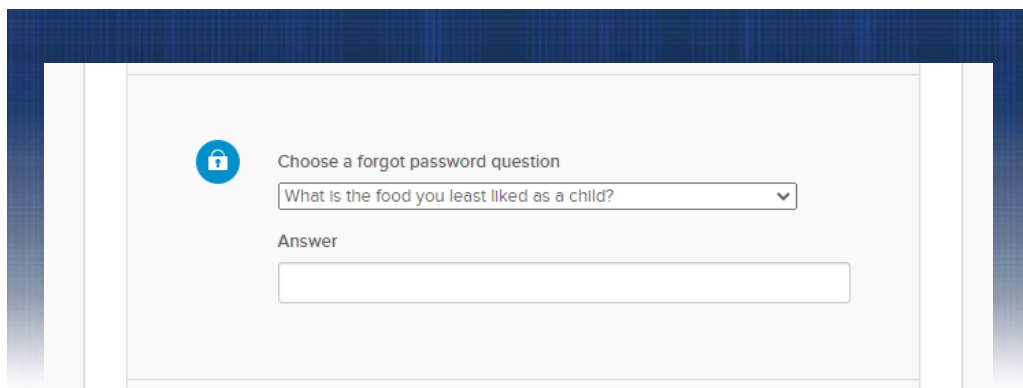
Step 1: Click the **Activate Okta Account** button. This link will expire in 7 days.

Step 2: Create your password. Password requirements can be found on the screen and here.



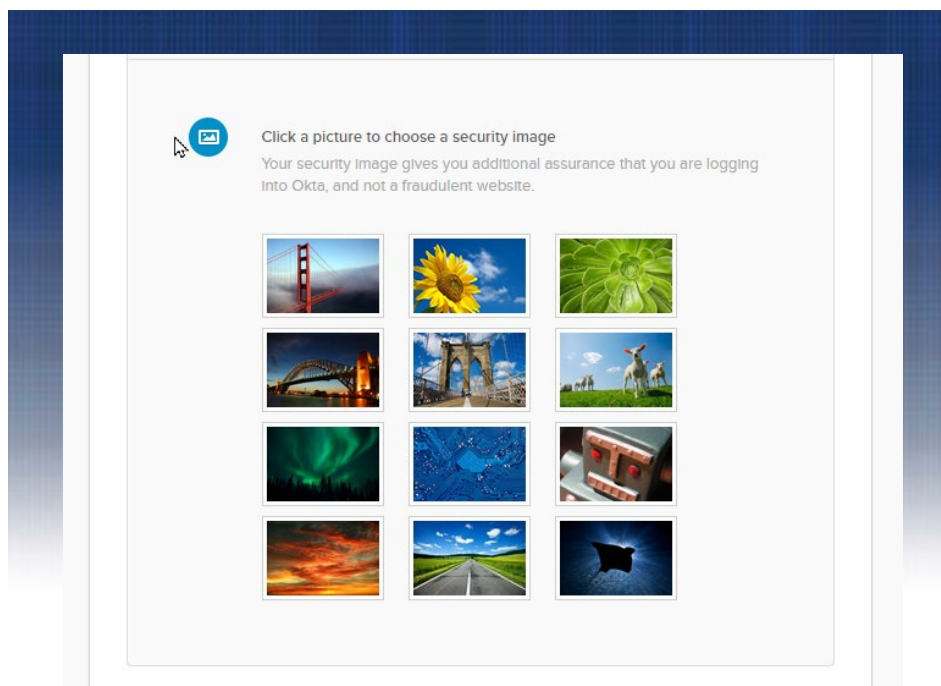
The screenshot shows the COB SMART password creation interface. At the top, the CAQH Solutions logo and 'COB SMART.' are displayed. Below this, a welcome message reads 'Welcome to [redacted] Your First Name!' and 'Create your caqh-classicdev-2 account'. The main section is titled 'Enter new password' and features a text input field. Below the input field, a list of password requirements is provided: at least 18 characters, a lowercase letter, an uppercase letter, a number, a symbol, no parts of the username, no first or last name, not one of the last 12 passwords, and at least 1 day since the last change. At the bottom, there is a 'Repeat new password' section with another text input field.

Step 3: Create a forgot password question.

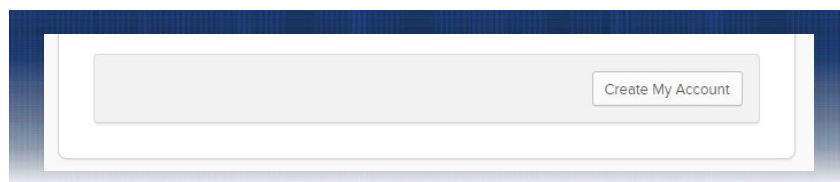


The screenshot shows the COB SMART forgot password question screen. It features a blue padlock icon and the text 'Choose a forgot password question'. Below this is a dropdown menu with the selected question 'What is the food you least liked as a child?'. Underneath the dropdown, the word 'Answer' is displayed, followed by a text input field for the user's response.

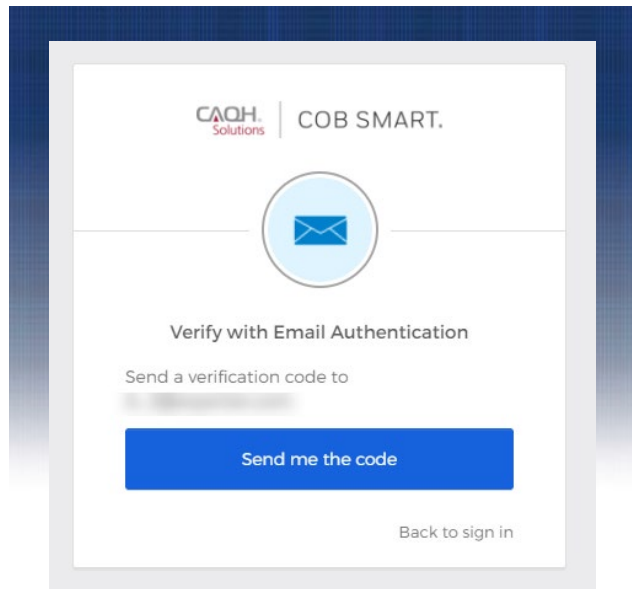
Step 4: Choose a security image.



Step 5: Click **Create My Account**.

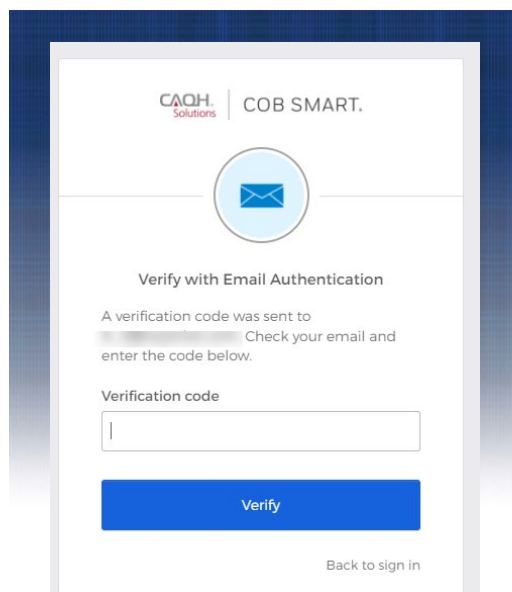


Step 6: Click **Send me the code** – this will send a 2-factor code to the email address on your account. This will allow you to sign into Okta and then the **COB Smart Portal**.

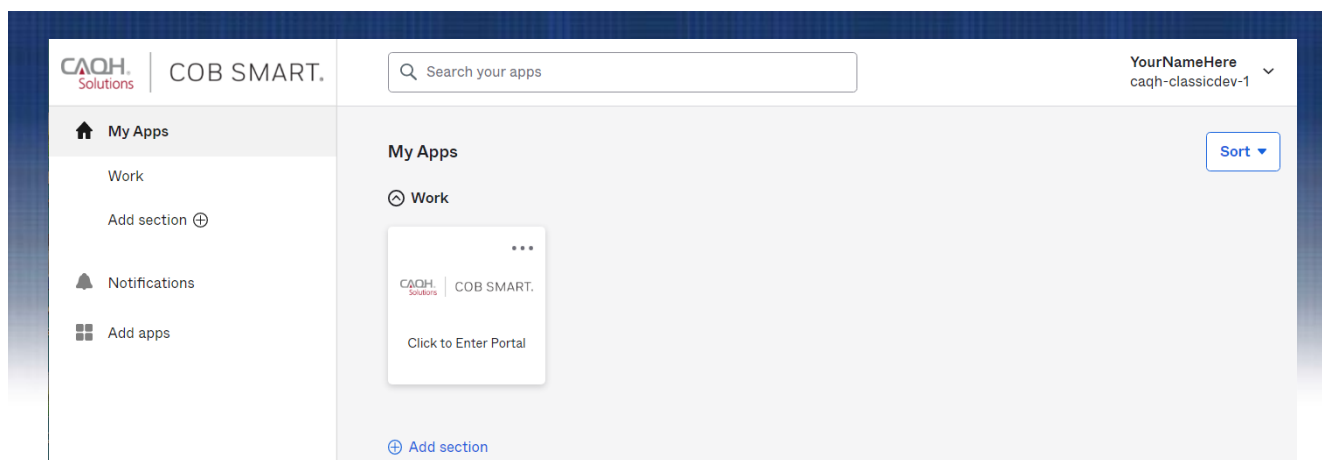


Step 7: Input the code you received via email and click **Verify**.

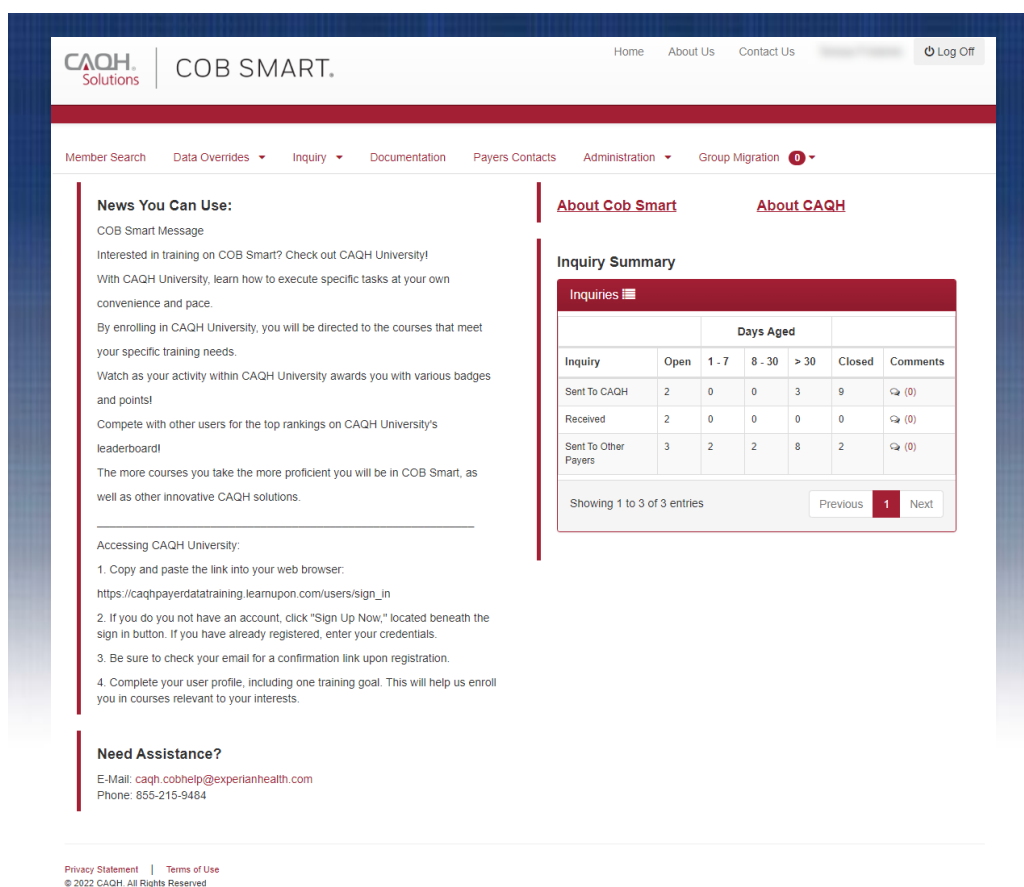
NOTE: The verification code will expire after 10 minutes.



Step 8: Click the **COB Smart Portal** application icon to sign into the **COB Smart Portal**.



You will be taken into the **COB Smart Portal**.



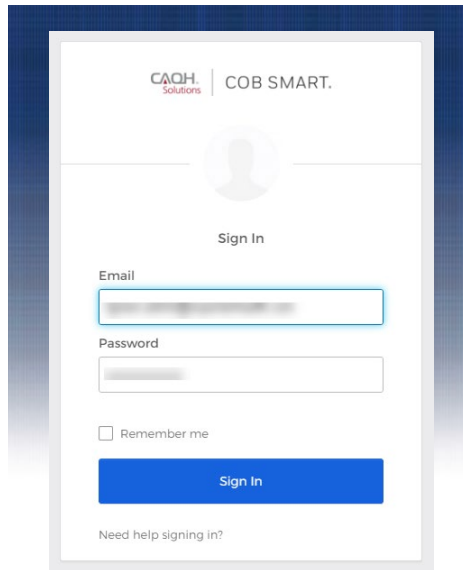
NOTE: The example of the **COB Smart Portal Home Screen** displays access for a Payer Administrator. Payer Analysts may have fewer options available based on their permissions provisioning.

How to log in to the **COB Smart Portal**

After your Okta MFA account has been activated, you may continue to log in to the portal using your existing bookmarks or the portal URL.

Step 1: Go to URL: <https://cob.caqh.org/>

Step 2: Input your **Email** address and **Password** then click **Sign In**.

A screenshot of the COB SMART Sign In page. At the top, the CAQH Solutions and COB SMART logos are displayed. Below the logos is a circular placeholder for a user profile picture. Underneath the picture is the text "Sign In". The form contains two input fields: "Email" and "Password". Below the password field is a checkbox labeled "Remember me". At the bottom of the form is a blue button labeled "Sign In". Below the button is a link that says "Need help signing in?".

CAQH Solutions | COB SMART.

Sign In

Email

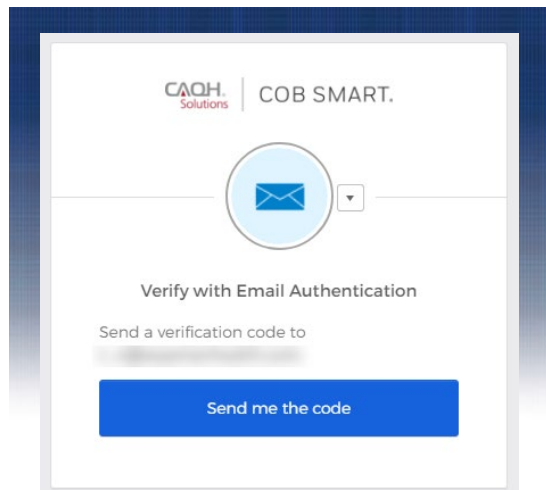
Password

☐ Remember me

Sign In

Need help signing in?

Step 3: Click **Send me the code** button. This will send you an email with your 2-factor authentication code.

A screenshot of the COB SMART Verify with Email Authentication page. At the top, the CAQH Solutions and COB SMART logos are displayed. Below the logos is a circular icon containing an envelope, representing email. To the right of the icon is a small dropdown arrow. Below the icon is the text "Verify with Email Authentication". Underneath this text is a label "Send a verification code to" followed by a blurred input field. At the bottom of the form is a blue button labeled "Send me the code".

CAQH Solutions | COB SMART.

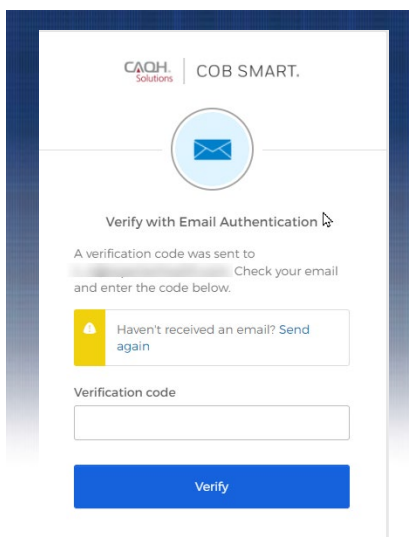
Verify with Email Authentication

Send a verification code to

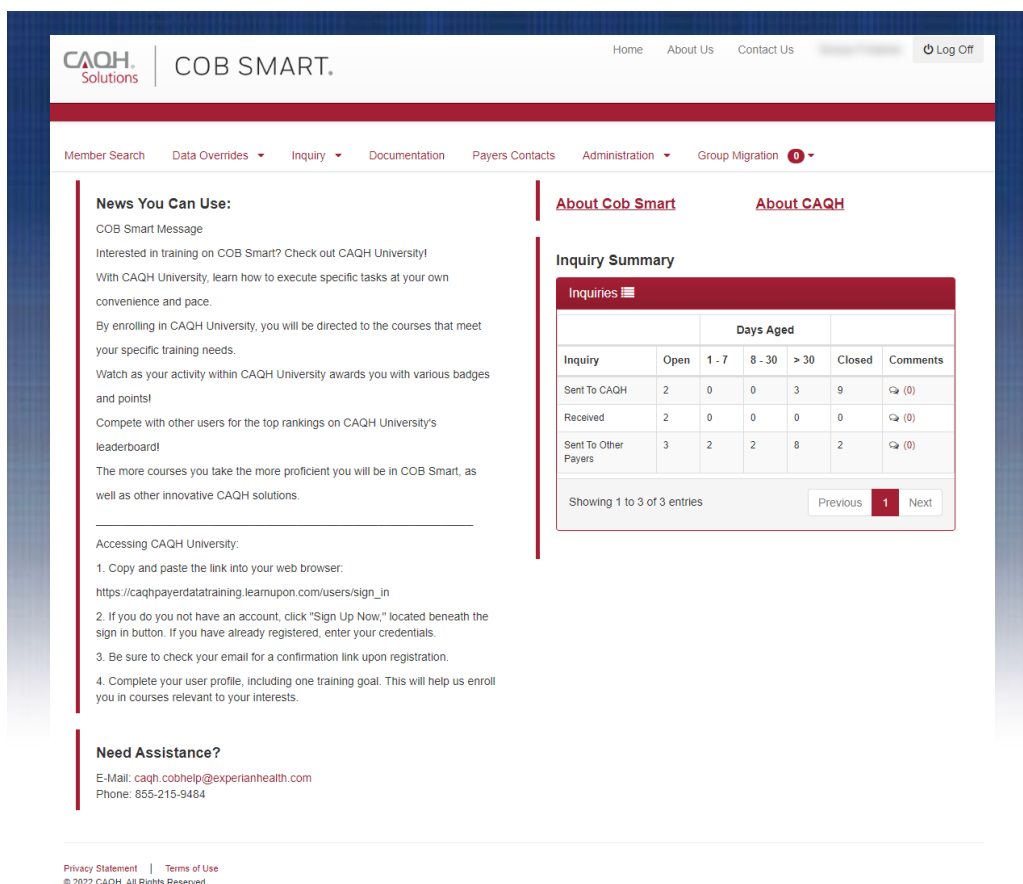
Send me the code

Step 4: Input the code and click **Verify**.

NOTE: The verification code expires after **10 minutes**. If you don't enter a verification code after 3 minutes you will be prompted to resend the authentication email, or you can re-enter your password to send a new email with a 2-factor authentication code.



You will be taken into the **COB Smart Portal**.



News You Can Use:

COB Smart Message

Interested in training on COB Smart? Check out CAQH University!

With CAQH University, learn how to execute specific tasks at your own convenience and pace.

By enrolling in CAQH University, you will be directed to the courses that meet your specific training needs.

Watch as your activity within CAQH University awards you with various badges and points!

Compete with other users for the top rankings on CAQH University's leaderboard!

The more courses you take the more proficient you will be in COB Smart, as well as other innovative CAQH solutions.

Accessing CAQH University:

1. Copy and paste the link into your web browser:
https://caqhpaydatatraining.learnupon.com/users/sign_in
2. If you do not have an account, click "Sign Up Now," located beneath the sign in button. If you have already registered, enter your credentials.
3. Be sure to check your email for a confirmation link upon registration.
4. Complete your user profile, including one training goal. This will help us enroll you in courses relevant to your interests.

Need Assistance?

E-Mail: caqh.cobhelp@experianhealth.com
Phone: 855-215-9484

About Cob Smart **About CAQH**

Inquiry Summary

Inquiries

Inquiry	Open	Days Aged			Closed	Comments
		1 - 7	8 - 30	> 30		
Sent To CAQH	2	0	0	3	9	🔍 (0)
Received	2	0	0	0	0	🔍 (0)
Sent To Other Payers	3	2	2	8	2	🔍 (0)

Showing 1 to 3 of 3 entries

Previous 1 Next

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Edit User Profile Information

Step 1: To edit your user information, log into the **COB Smart Portal** and click on **your name** located on the right side of the top menu bar.

News You Can Use:

The four digit SSN project is scheduled to move to production on May 18. Health plans that have tested the four digit SSN format may begin to submit production files starting the week of May 22.

In order to execute an SSN search, Portal users will be required to use both the last four digits of the member SSN and the member date of birth after May 18. This process was covered in the portal user training sessions and user guides. There are no changes when executing a search using MemberID. Please direct any questions on the new search functionality to CAQH through your account manager.

Need Assistance?

E-Mail: caqh.cobhelp@experianhealth.com
Phone: 855-215-9484

About Cob Smart **About CAQH**

Inquiry Summary

Inquiries

Inquiry	Open	Days Aged			Closed	Comments
		1 - 7	8 - 30	> 30		
Sent To CAQH	5	5	0	11	6	🔍 (2)
Received	0	0	0	40	0	🔍 (2)
Sent To Other Payers	0	0	0	44	4	🔍 (3)

Showing 1 to 3 of 3 entries Previous **1** Next

On the Manage My Account page you can update your user information. Once you have made your changes click **Submit Changes**.

NOTE: To have your email address updated, please have your payer administrator edit your user information from the **Manage User** menu. If a user's email address is changed, they must use the new email address and their old password the next time they log in to the **COB Smart Portal**.

(*) indicates required fields.

First Name *

Last Name *

Email *

Phone Number

Mobile Phone Number

By providing the mobile number I accept CAQH Terms of Service

Address Line 1 *

Address Line 2

City *

State *

Zip Code *

Submit Changes **Cancel**

Send Reset Password Request

Enroll in SMS Text 2-factor Authentication

SMS Text 2-factor authentication is optional within the portal and Okta. If you wish to enroll, navigate to the **Manage My Account** screen by clicking on your name located on the right side of the top menu bar.

News You Can Use:

The four digit SSN project is scheduled to move to production on May 18. Health plans that have tested the four digit SSN format may begin to submit production files starting the week of May 22.

In order to execute an SSN search, Portal users will be required to use both the last four digits of the member SSN and the member date of birth after May 18. This process was covered in the portal user training sessions and user guides. There are no changes when executing a search using MemberID. Please direct any questions on the new search functionality to CAQH through your account manager.

Need Assistance?
E-Mail: caqh.cobhelp@experianhealth.com
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Sent To CAQH	5	5	0	11	6	🔍 (2)
Received	0	0	0	40	0	🔍 (2)
Sent To Other Payers	0	0	0	44	4	🔍 (3)

Showing 1 to 3 of 3 entries Previous 1 Next

On the **Manage My Account** screen enter a valid **mobile phone** number and click **Submit Changes**. Please read the **CAQH Terms of Service** prior to enrolling in **SMS Text 2-factor authentication**.

(*) indicates required fields.

First Name * YourName

Last Name * Here

Email * [Redacted]

Phone Number [Redacted]

Mobile Phone Number (555) 555-5555
By providing the mobile number I accept CAQH Terms of Service

Address Line 1 * 1234 Your Street

Address Line 2 [Redacted]

City * YourCity

State * District of Columbia

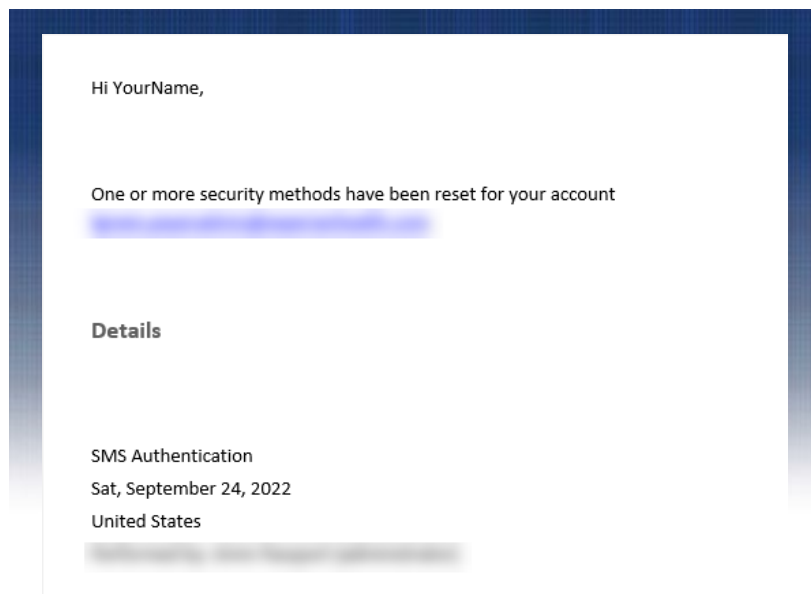
Zip Code * 37012

Submit Changes **Cancel**

Once your mobile number has been entered, you will be able to use SMS Text 2-factor authentication OR email authentication to log into the **COB Smart Portal**.

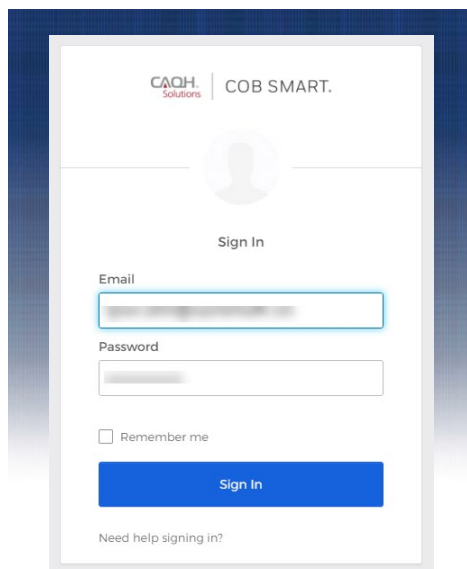
NOTE: You may at any time remove your mobile number from your account page. This will automatically disable SMS 2-factor authentication on your account.

If you or an administrator removes or changes your mobile number, you will receive an email notification that a security method has been reset.



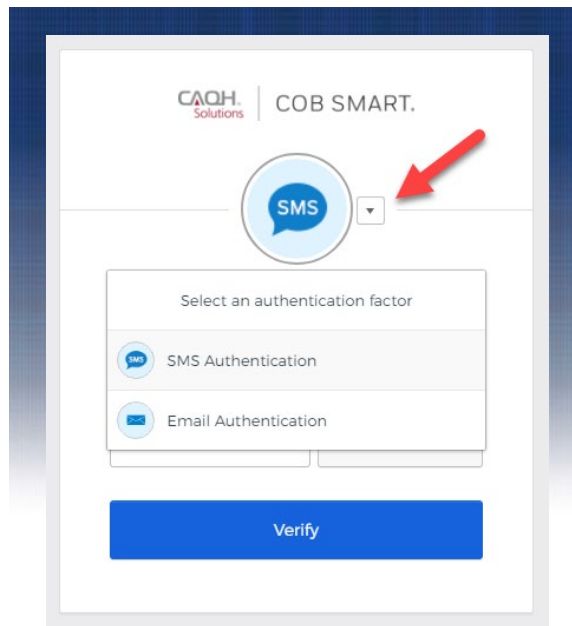
Setting up SMS as an Authentication Factor

To change to using SMS Text navigate to the **COB Smart Portal**, enter your email address and your password, then click the **Sign in** button.



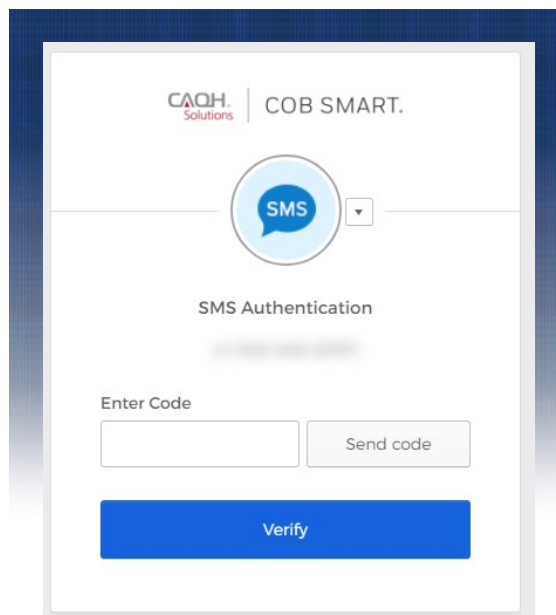
Step 1: On the Verify screen you can select the dropdown to pick email or **SMS Authentication**.

NOTE: Once selected you will automatically see the SMS authentication option the next time you log in to the **COB Smart Portal**. You can change the authentication method back to email at any time using the dropdown menu.



Step 2: Select **SMS Authentication** and click the **Send Code** button.

NOTE: You must click send code to receive a new SMS authentication code every time you log in.

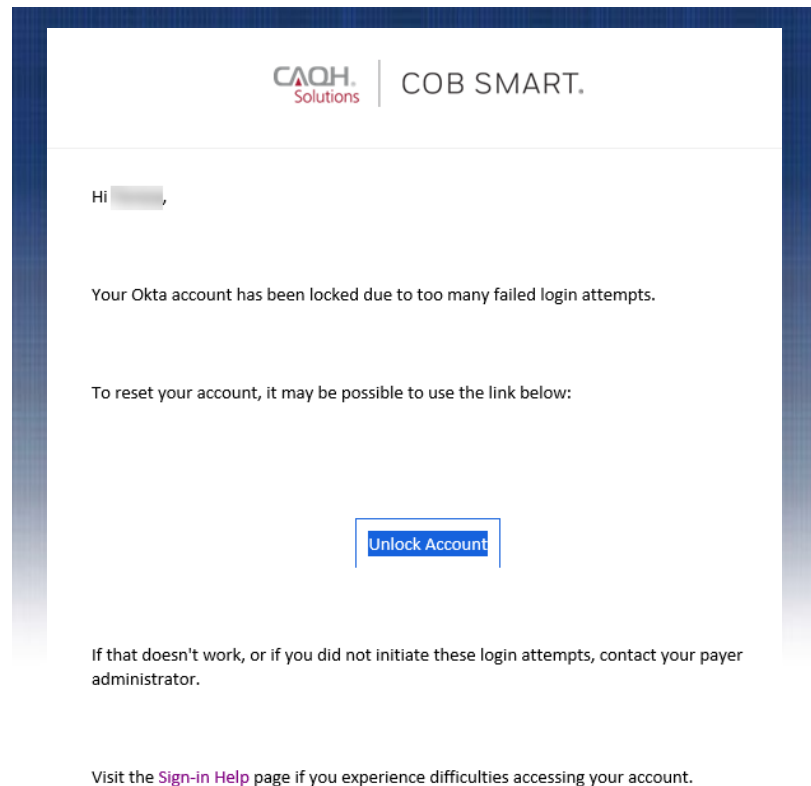


Step 3: Enter the code and click **Verify**. Once verified you will be logged into the **COB Smart Portal**.

NOTE: The verification code will expire after 5 minutes. You may at any time remove your mobile number from your account page. This will automatically disable SMS 2-factor authentication on your account.

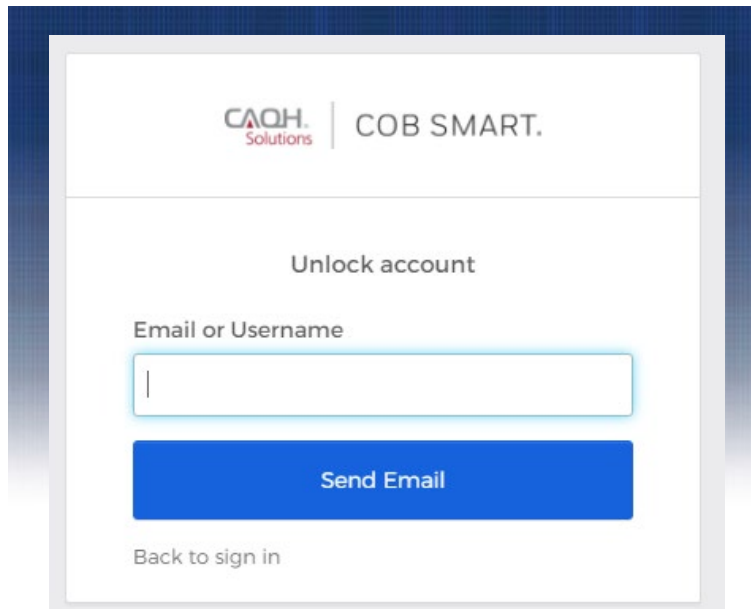
Unlock Account

When logging in to your account, if you enter an incorrect password 5 times, your account will be locked. You may follow the self-help instructions to unlock your account or wait 1 hour for your account to automatically unlock. When your account becomes locked, **Unlock Account** will display, and you will receive an email with a link to unlock your account.



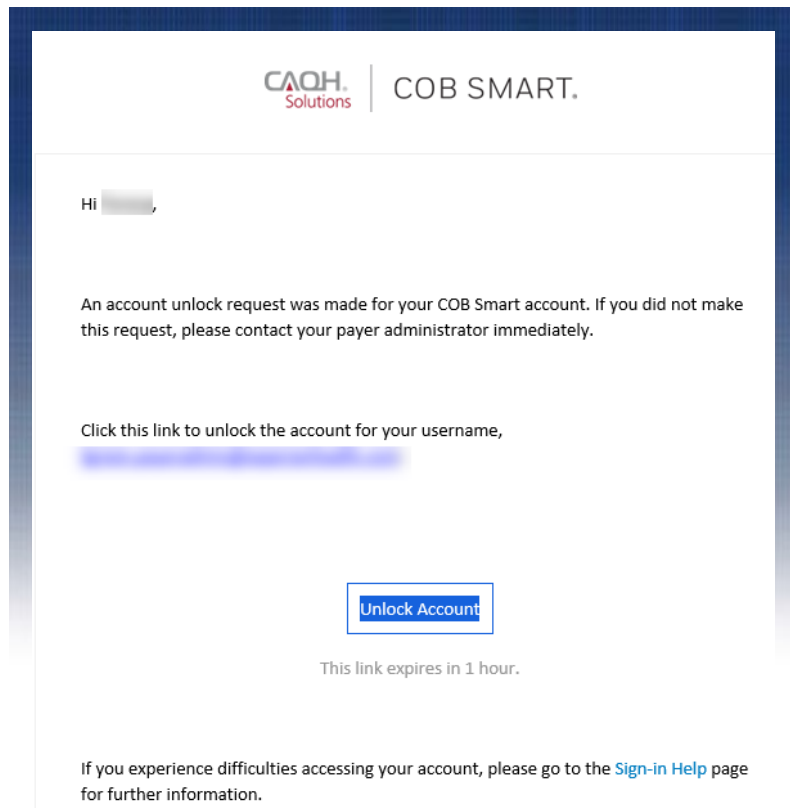
Step 1: If you are not already on the unlock account screen, click the **Unlock Account** link in email.

Step 2: Input the email address for your account and click the **Send Email** button.



The screenshot shows a web form titled "Unlock account" under the CAQH Solutions and COB SMART logos. It features a text input field labeled "Email or Username" with a blue border. Below the field is a blue button labeled "Send Email". At the bottom left of the form is a link that says "Back to sign in".

You will receive an email stating an unlock request was made.

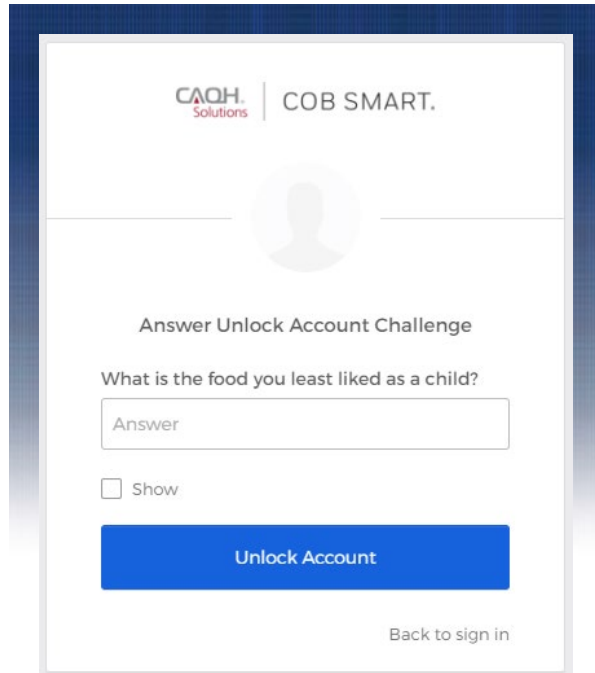


The screenshot shows an email template with the CAQH Solutions and COB SMART logos at the top. The email body starts with "Hi [redacted],". It then states: "An account unlock request was made for your COB Smart account. If you did not make this request, please contact your payer administrator immediately." Below this is a line of text: "Click this link to unlock the account for your username," followed by a blue, underlined link. A blue button labeled "Unlock Account" is positioned below the link. At the bottom of the email body, it says "This link expires in 1 hour." and "If you experience difficulties accessing your account, please go to the [Sign-in Help](#) page for further information."

Step 3: Click the **Unlock Account** link in the email.

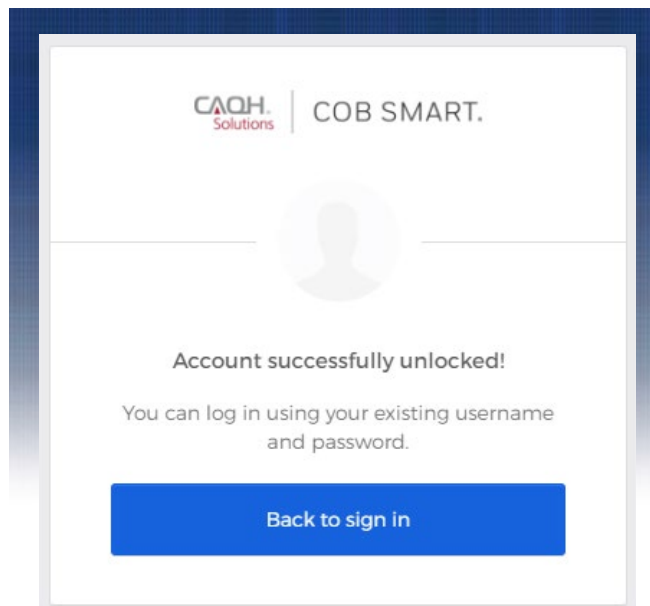
NOTE: This link expires in 1 hour.

Step 4: Enter the answer your secret question and click the **Unlock Account** button.



The screenshot shows a web interface for COB SMART. At the top, the CAQH Solutions logo is on the left and COB SMART. is on the right. Below the logos is a circular placeholder for a user profile picture. The main heading is "Answer Unlock Account Challenge". Below this is the question "What is the food you least liked as a child?". There is a text input field with the placeholder text "Answer". Below the input field is a checkbox labeled "Show". At the bottom is a large blue button labeled "Unlock Account". In the bottom right corner, there is a link that says "Back to sign in".

You will receive the message that your account has been unlocked. Click the **Back to sign in** button to log into the **COB Smart Portal**. If you are unable to unlock your account, please contact your administrator.



The screenshot shows a web interface for COB SMART. At the top, the CAQH Solutions logo is on the left and COB SMART. is on the right. Below the logos is a circular placeholder for a user profile picture. The main heading is "Account successfully unlocked!". Below this is the text "You can log in using your existing username and password.". At the bottom is a large blue button labeled "Back to sign in".

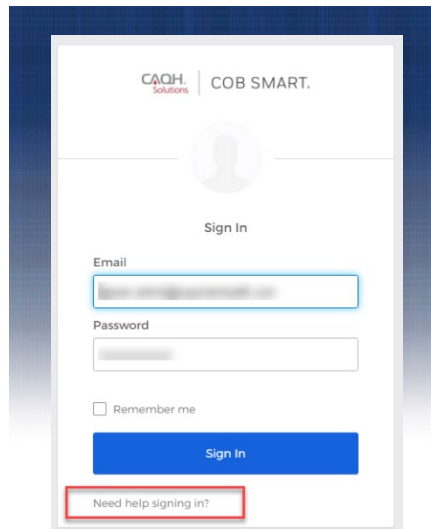
Forgot Password/Reset Password

Once your Okta account is registered, if you forget your password, you can use the self-service **Forgot Password** feature within Okta.

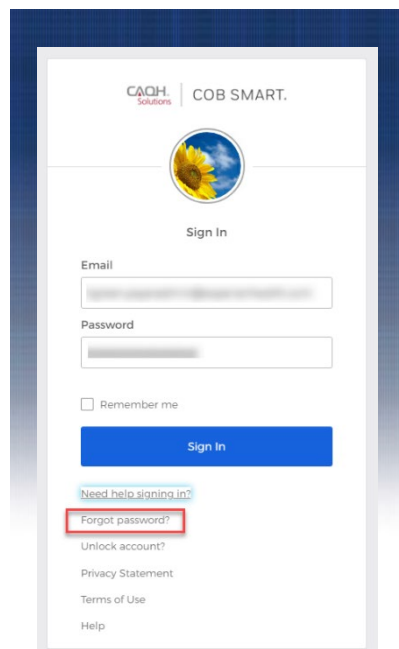
NOTE: *Send Reset Password Request* is also available on the Edit User page.

Step 1: Go to URL: <https://cob.caqh.org/>

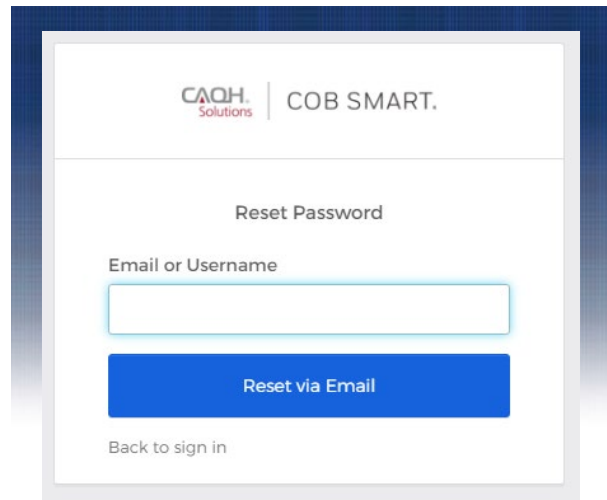
Step 2: Click **Need help signing in?** located below the Sign In button.



Step 3: Click **Forgot password?** link.

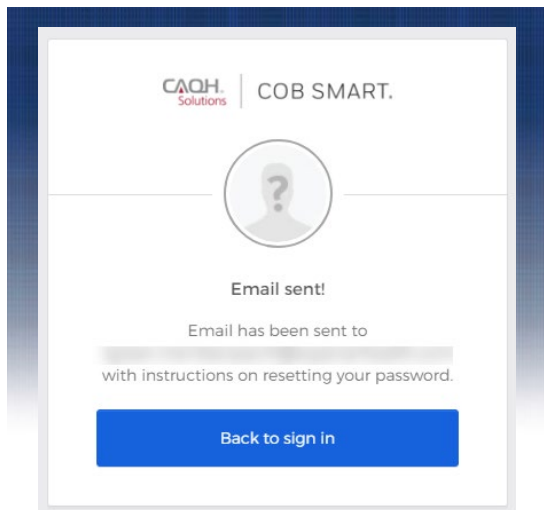


Step 4: Input the email address associated with your account and click **Reset via Email**.

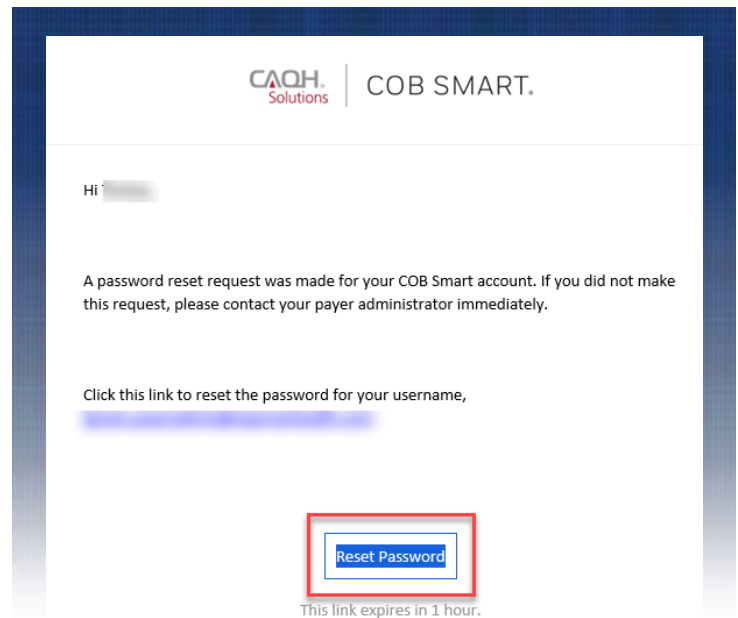


The screenshot shows the 'Reset Password' page for COB SMART. At the top, the CAQH Solutions and COB SMART logos are displayed. Below the title 'Reset Password', there is a label 'Email or Username' above a text input field. A blue button labeled 'Reset via Email' is positioned below the input field. At the bottom left, there is a link that says 'Back to sign in'.

Step 5: A confirmation will appear on the screen and an email will be sent with further instructions.



The screenshot shows a confirmation page for COB SMART. It features a circular icon with a question mark. Below the icon, the text reads 'Email sent!' followed by 'Email has been sent to' and a blurred email address, and 'with instructions on resetting your password.' A blue button labeled 'Back to sign in' is at the bottom.



The screenshot shows the content of a password reset email from COB SMART. It starts with 'Hi' followed by a blurred name. The main text states: 'A password reset request was made for your COB Smart account. If you did not make this request, please contact your payer administrator immediately.' Below this, it says 'Click this link to reset the password for your username,' followed by a blurred link. A blue button labeled 'Reset Password' is highlighted with a red box. At the bottom, it says 'This link expires in 1 hour.'

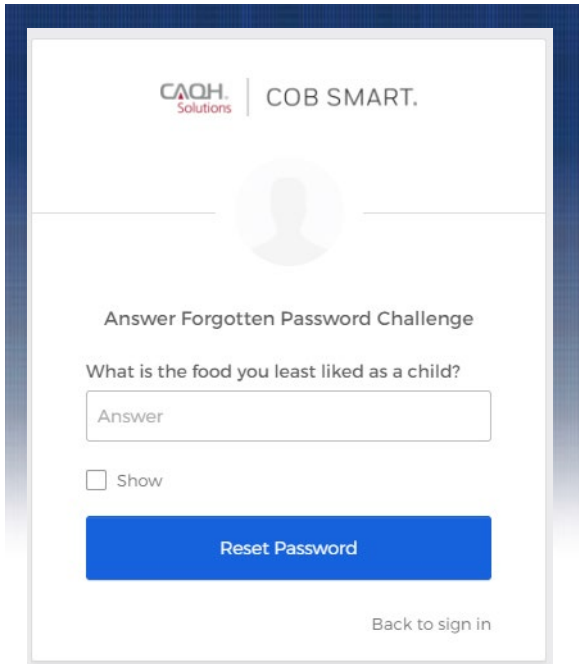
If you experience difficulties accessing your account, send a help request to an administrator or visit [Sign-in Help](#) page for further information.

NOTE: You may only reset your password once in a 24-hour period. If you attempt to reset your password more than once within 24 hours, you will receive an email requesting you contact your administrator for further assistance.

Step 6: Click on the **Reset Password** link within the email.

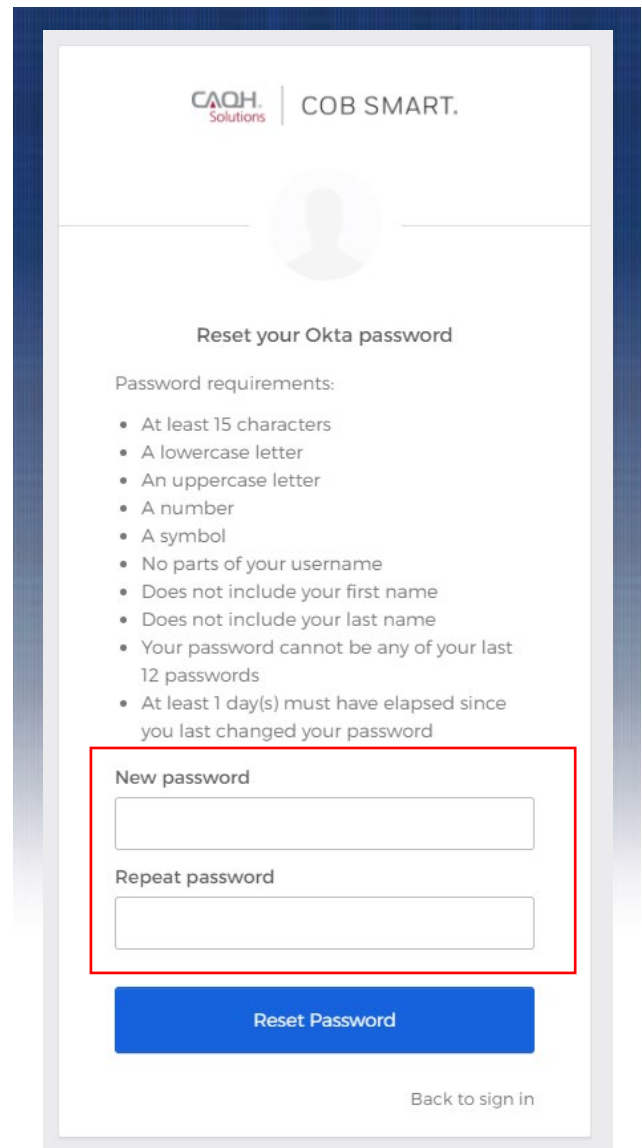
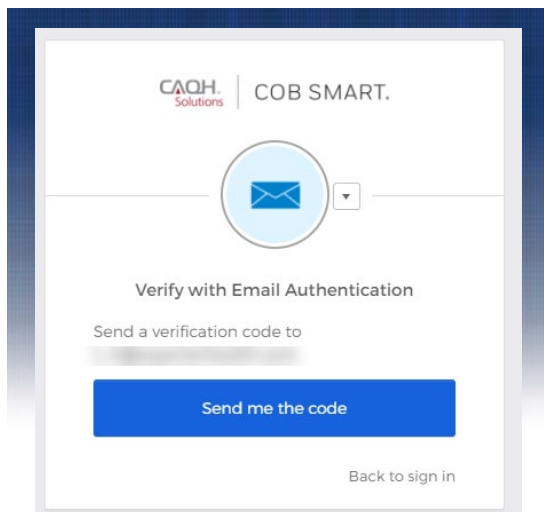
NOTE: This link expires in 1 hour.

Step 7: Answer your forgot password question and click **Reset Password**.



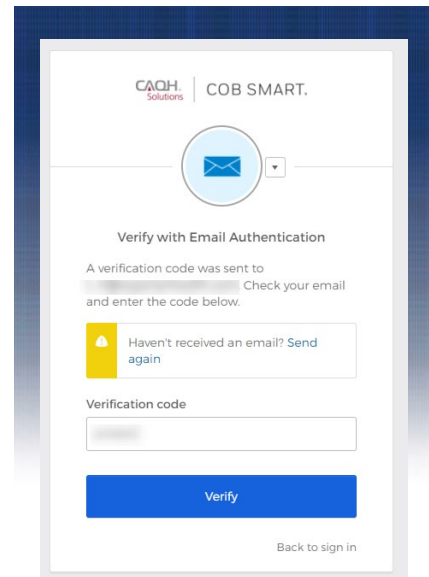
Step 8: Input new password and click **Reset Password**. You will receive an email that your password has been changed.

Step 9: Click **Send me the code** button.

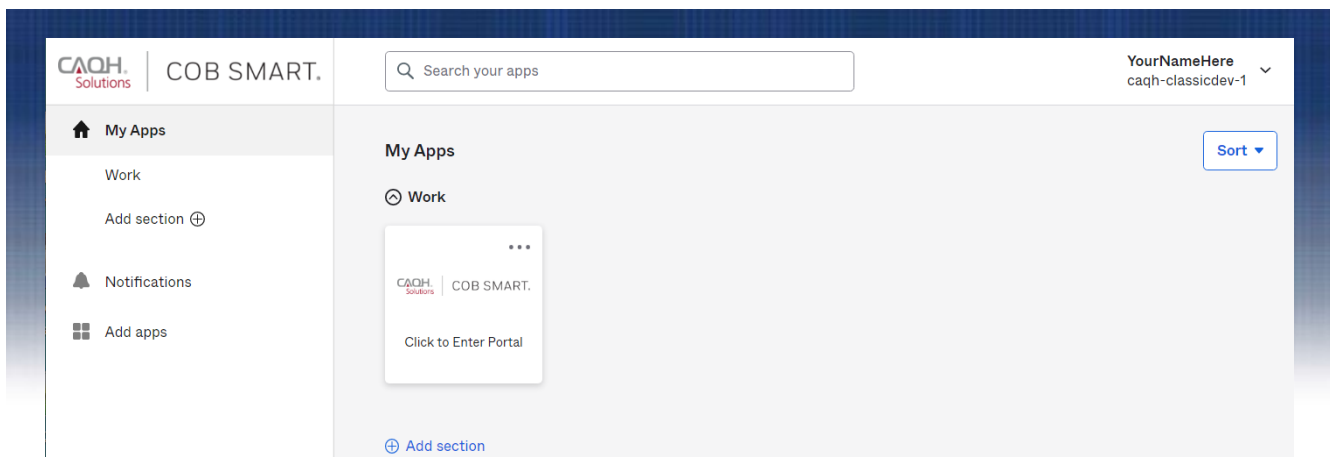


Step 10: Input your Verification code and click **Verify**.

NOTE: The verification code will expire after 10 minutes.



Step 11: On the Okta dashboard click on the application icon for **COB Smart Portal**.



NOTE: Once you click on the application icon, you will be navigated directly to the **COB Smart Portal**.

Password Requirements

Your password for the portal must meet the following requirements:

- Password must be a minimum of 15 characters
- Must contain at least one lower case letter
- Must contain at least one upper case letter
- Must contain at least one number
- Must contain at least one symbol (Examples: !@#\$\$%^&*)
- Does not contain part of the username (email address)
- Does not contain the First Name
- Does not contain the Last Name
- Does not contain restricted common words (Example: password)
- Cannot be set to a password used in the previous 12 passwords

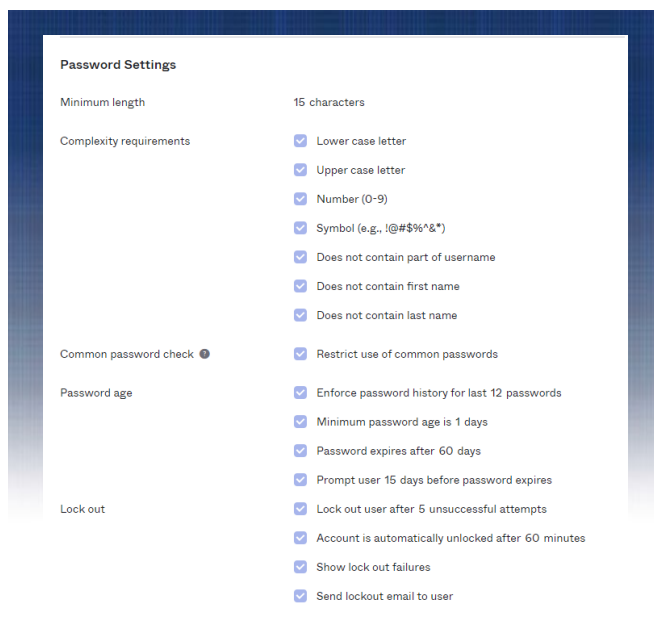
Passwords can only be reset once per day, unless reset by an administrative action

Passwords will expire after 60 days

Users will receive a notice 15 days prior to password expiration

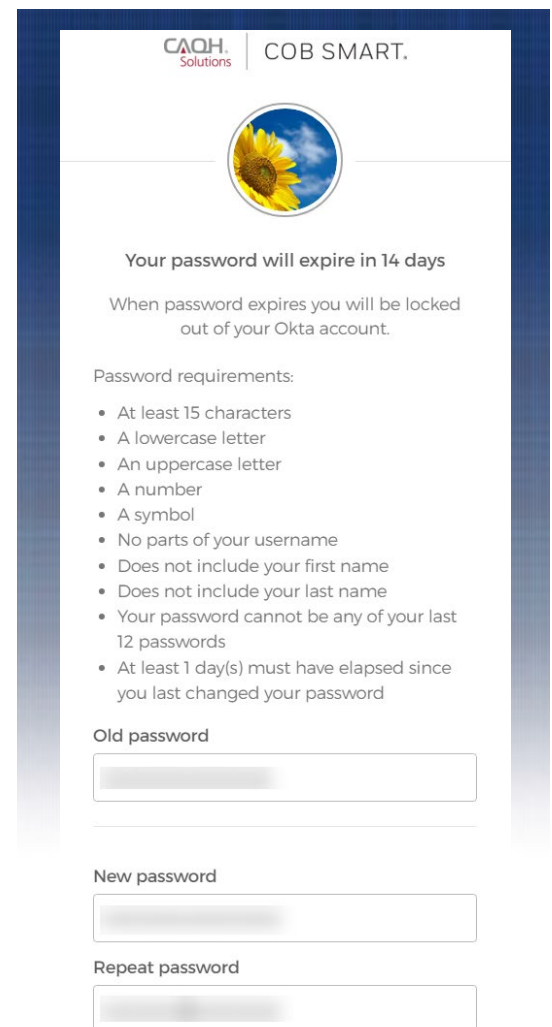
User account will be locked after 5 unsuccessful login attempts

- User can follow self-help to unlock account
- Account will automatically be unlocked after 60 minutes




Password Settings

Minimum length	15 characters
Complexity requirements	<ul style="list-style-type: none"><input checked="" type="checkbox"/> Lower case letter<input checked="" type="checkbox"/> Upper case letter<input checked="" type="checkbox"/> Number (0-9)<input checked="" type="checkbox"/> Symbol (e.g., !@#\$\$%^&*)<input checked="" type="checkbox"/> Does not contain part of username<input checked="" type="checkbox"/> Does not contain first name<input checked="" type="checkbox"/> Does not contain last name
Common password check	<input checked="" type="checkbox"/> Restrict use of common passwords
Password age	<ul style="list-style-type: none"><input checked="" type="checkbox"/> Enforce password history for last 12 passwords<input checked="" type="checkbox"/> Minimum password age is 1 days<input checked="" type="checkbox"/> Password expires after 60 days<input checked="" type="checkbox"/> Prompt user 15 days before password expires
Lock out	<ul style="list-style-type: none"><input checked="" type="checkbox"/> Lock out user after 5 unsuccessful attempts<input checked="" type="checkbox"/> Account is automatically unlocked after 60 minutes<input checked="" type="checkbox"/> Show lock out failures<input checked="" type="checkbox"/> Send lockout email to user



CAQH. Solutions | COB SMART.



Your password will expire in 14 days

When password expires you will be locked out of your Okta account.

Password requirements:

- At least 15 characters
- A lowercase letter
- An uppercase letter
- A number
- A symbol
- No parts of your username
- Does not include your first name
- Does not include your last name
- Your password cannot be any of your last 12 passwords
- At least 1 day(s) must have elapsed since you last changed your password

Old password

New password

Repeat password

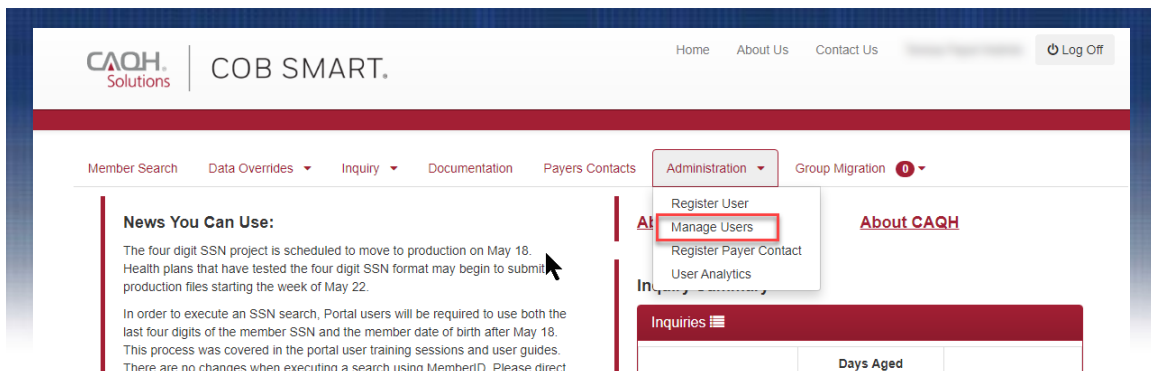
Administration

This section applies only to Payer Level administrators and above.

Resend Activation Email

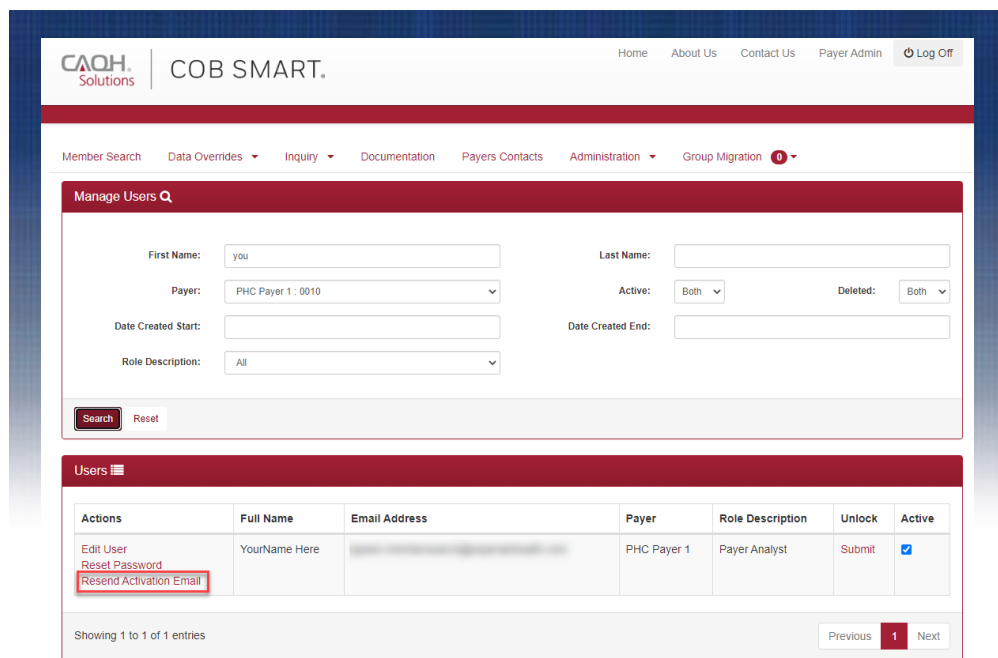
If a user cannot locate the Okta registration email, please have them check the junk or spam folder. If the user is still unable to locate the Okta registration email an administrator may **resend the activation** email.

Step 1: Log on to the **COB Smart Portal** and navigate to **Administration/Manage Users**.



Step 2: Search for the user.

Step 3: Click the **Resend Activation Email** link.



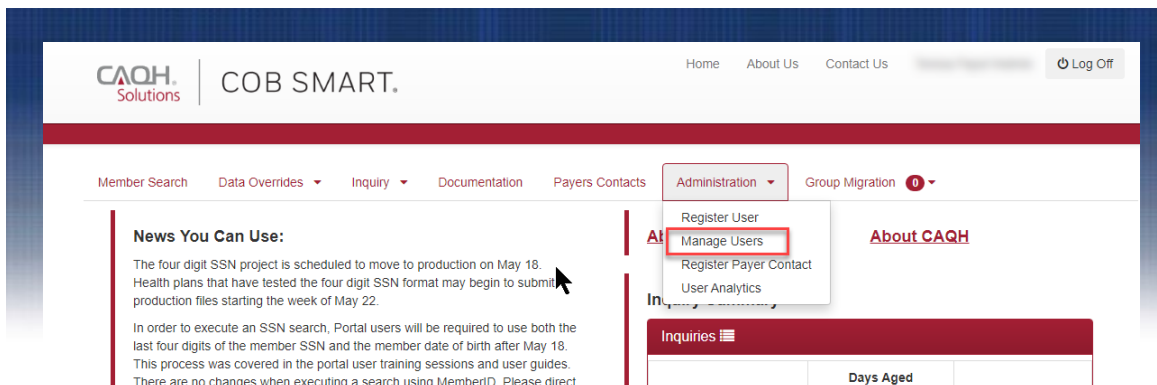
Step 4: Verify the user has received the Okta registration email.

NOTE: Once a user has registered their account, you will not be able to resend the activation email and will receive an error message if you click the link.

Reset Password

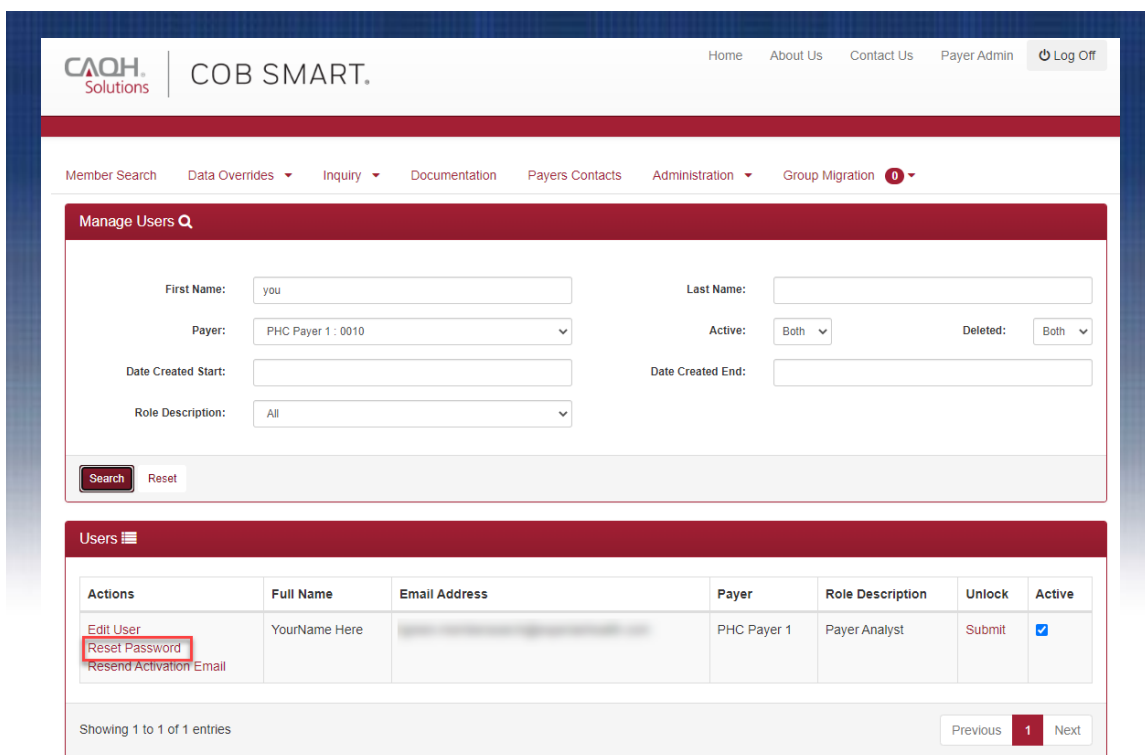
If a user requires their password to be reset, they can complete the self-help reset password steps. If they are unable to reset their password, an administrator can reset the password.

Step 1: Log on to the **COB Smart Portal** and navigate to **Administration/Manage Users**.



Step 2: Search for the user.

Step 3: Click the **Reset Password** link.

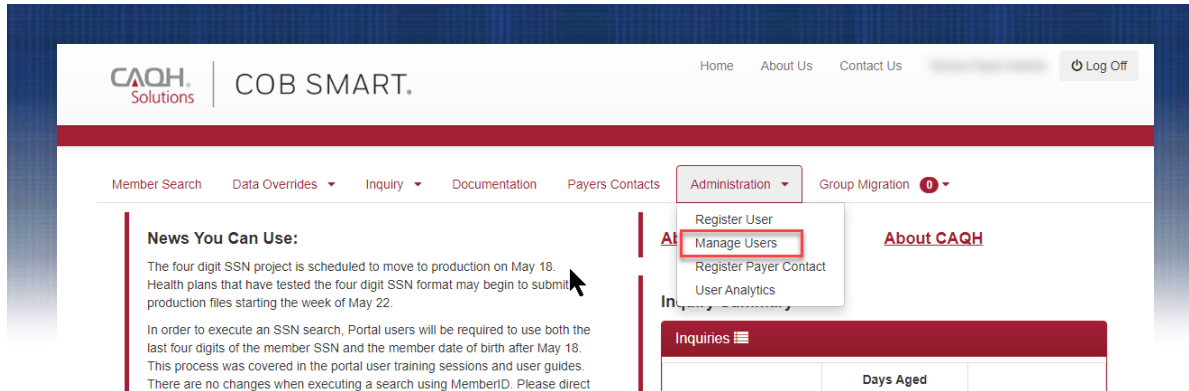


NOTE: **Send Reset Password Request** is also available on the **Edit User** page.

Unlock user

If a user has entered the incorrect password 5 times they will be locked out of their account. The user may follow the self-help instructions or request an administrator unlock their account.

Step 1: Log on to the **COB Smart Portal** and navigate to **Administration/Manage Users**.

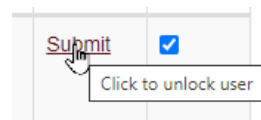


Step 3: Click the **Submit** link in the Unlock column.

Actions	Full Name	Email Address	Payer	Role Description	Unlock	Active
Edit User Reset Password Resend Activation Email	YourName Here		PHC Payer 1	Payer Analyst	Submit	<input checked="" type="checkbox"/>

Showing 1 to 1 of 1 entries

NOTE: The Submit link has a tooltip indicating **“Click to unlock user”**.



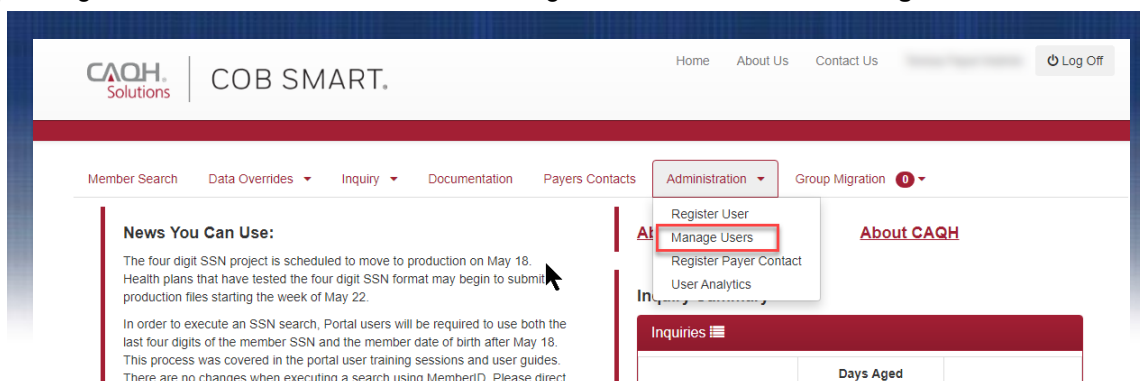
Inactivate User and Delete User

To remove access temporarily or permanently to the **COB Smart Portal**, an administrator may **inactivate** the account or **delete** the account.

Action	Result
Inactivate Account	Removes access to the COB Smart Portal . Sends a request to suspend the Okta account.
Delete User	Removes access to the COB Smart Portal .

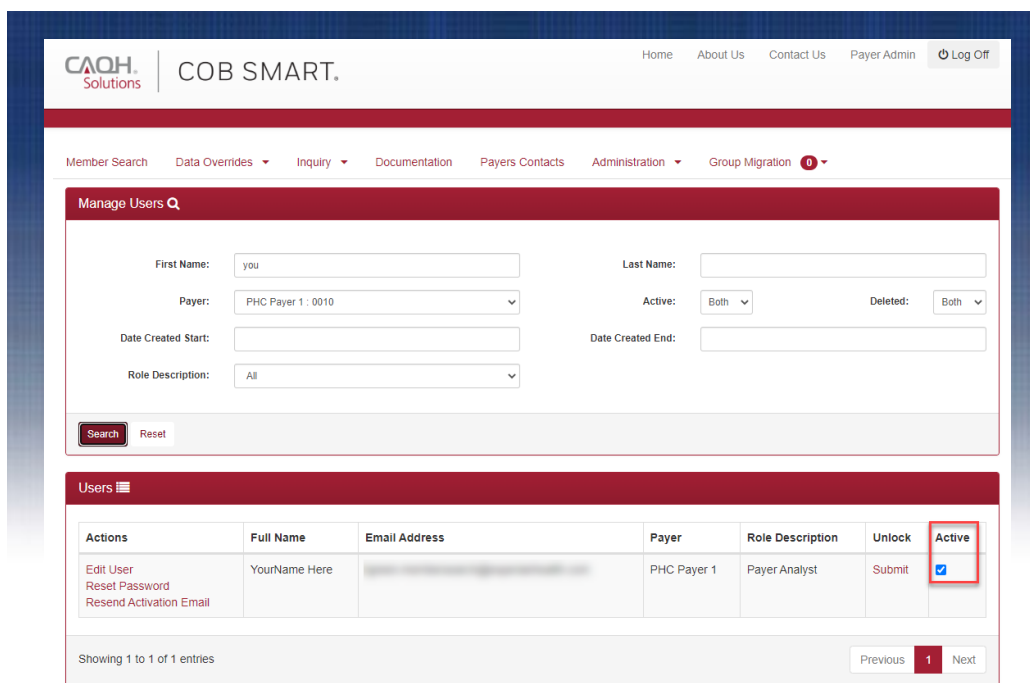
NOTE: If a user no longer needs access to the **COB Smart Portal**, their account should be immediately deleted. Unless otherwise directed by CAQH do not make the user's account inactive in the **COB Smart Portal**. For Payer Administrators that no longer need access to the portal, a request should be sent to the help desk to have their **COB Smart Portal** account deleted.

Step 1: Log on to the **COB Smart Portal** and navigate to **Administration/Manage Users**.



Step 2: Search for the user.

Step 3a: To inactivate the user's account uncheck the **Active** checkbox, input the suspend user reason and click **Suspend**.



Step 3b: To delete the user's account click **Edit User** on the **Manage User** screen.

The screenshot shows the 'Manage Users' interface. At the top, there's a navigation bar with 'Home', 'About Us', 'Contact Us', 'Payer Admin', and 'Log Off'. Below this is a menu bar with 'Member Search', 'Data Overrides', 'Inquiry', 'Documentation', 'Payers Contacts', 'Administration', and 'Group Migration'. The main section is titled 'Manage Users' and contains search filters for First Name, Last Name, Payer, Active, Deleted, Date Created Start/End, and Role Description. Below the filters is a 'Search' button and a 'Reset' link. The 'Users' table lists one user with the following details:

Actions	Full Name	Email Address	Payer	Role Description	Unlock	Active
Edit User Reset Password Resend Activation Email	YourName Here	[Redacted]	PHC Payer 1	Payer Analyst	Submit	<input checked="" type="checkbox"/>

At the bottom, it says 'Showing 1 to 1 of 1 entries' with 'Previous', '1', and 'Next' navigation links.

Step 4: Click **Delete User**, input the Delete User reason and click **Delete**.

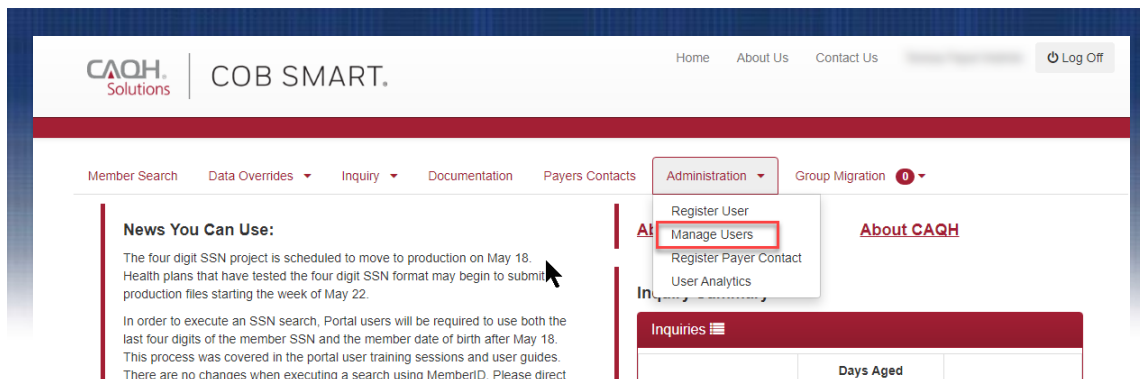
The screenshot shows the 'Edit User' form. It has a navigation bar and a menu bar similar to the previous screen. The form is titled 'Edit User' and includes a 'Send Reset Password Request' button. The form is divided into two main sections: 'User Information' and 'Role, Permissions, Payer, Reporting Entities, and Email Subscriptions'. The 'User Information' section includes fields for Email, First Name, Last Name, Phone Number, Mobile Phone Number, Address Line 1, Address Line 2, City, State, and Zip Code. The 'Role, Permissions, Payer, Reporting Entities, and Email Subscriptions' section includes fields for Primary Role, Group Migration, Additional Role(s), Permission(s), Payer, Reporting Entities, and Email Subscriptions. The 'Delete User' button is highlighted with a red box.

Undelete User

To restore access to the **COB Smart Portal**, an administrator may **undelete** a user's account.

NOTE: CAQH will remove deleted portal users from Okta. If the user has been removed from Okta you will no longer be able to undelete the user in the portal. You will have to register the user's account in the portal to restore access.

Step 1: Log on to the **COB Smart Portal** and navigate to **Administration/Manage Users**.



Step 2: Search for the user.

Step 3: To undelete the user's account click **Edit User** on the **Manage User** screen.

A screenshot of the COB SMART portal's Manage Users screen. The top navigation bar includes links for Home, About Us, Contact Us, Payer Admin, and a Log Off button. Below this, a secondary navigation bar contains links for Member Search, Data Overrides, Inquiry, Documentation, Payers Contacts, Administration (highlighted), and Group Migration. The main content area is titled 'Manage Users' and contains search filters for First Name, Last Name, Payer, Active, Deleted, Date Created Start, Date Created End, and Role Description. A 'Search' button and a 'Reset' button are at the bottom of the filters. Below the filters is a table titled 'Users' with columns: Actions, Full Name, Email Address, Payer, Role Description, Unlock, and Active. The table contains one entry with the following data: Actions (Edit User, Reset Password, Resend Activation Email), Full Name (YourName Here), Email Address (redacted), Payer (PHC Payer 1), Role Description (Payer Analyst), Unlock (Submit), and Active (checked). At the bottom of the table, it says 'Showing 1 to 1 of 1 entries' and there are 'Previous', '1', and 'Next' buttons.

Step 4: Click **Undelete User**, input the reason to Undelete User reason and click **Undelete**.

CAQH. Solutions | COB SMART. | Home | About Us | Contact Us | Payer Admin | Log Off

Member Search | Data Overrides | Inquiry | Documentation | Payers Contacts | Administration | Group Migration

Edit User | Send Reset Password Request

(*) indicates required fields.

Email * | First Name * | Last Name * | Phone Number | Mobile Phone Number | Address Line 1 * | Address Line 2 | City * | State * | Zip Code *

By providing the mobile number I accept CAQH Terms of Service

Role, Permissions, Payer, Reporting Entities, and Email Subscriptions

Primary Role * | Group Migration | Additional Role(s) | Permission(s) | Payer | Reporting Entities | Email Subscriptions

Undelete User

Submit Changes | Cancel

Step 5: Navigate to **Administration/Manage User** page and click the **Reset Password** link for the undeleted user.

CAQH. Solutions | COB SMART. | Home | About Us | Contact Us | Payer Admin | Log Off

Member Search | Data Overrides | Inquiry | Documentation | Payers Contacts | Administration | Group Migration

Manage Users

First Name: | Last Name: | Payer: | Active: | Deleted: | Date Created Start: | Date Created End: | Role Description: | Search | Reset

Users

Actions	Full Name	Email Address	Payer	Role Description	Unlock	Active
Edit User Reset Password Resend Activation Email	YourName Here		PHC Payer 1	Payer Analyst	Submit	<input checked="" type="checkbox"/>

Showing 1 to 1 of 1 entries | Previous | Next

NOTE: The undeleted user will not be able to log in to the **COB Smart Portal** until they receive an email with the **Reset Password link**.