# Introduction

The CAQH CORE Certification ROI & Efficiency Measurement Tool helps organizations understand the impact, costs, and benefits of implementing operating rules. This tool provides a high-level framework to gather estimates of the resources required for operating rule implementation, assess savings opportunities, and assign value scores across the advantages that rules could afford for your organization. Please work with your teams to complete the survey in as much detail as possible.

Individual organization submissions will be kept **confidential** by CAQH CORE. The aggregated deidentified results will be used to measure the efficiency of published CAQH CORE Operating Rules.

Once your organization completes this survey and pending sufficient data, CAQH CORE will follow-up with a **customized benchmark report** that can be used to evaluate your performance compared to the industry. Please note CAQH CORE will not share this information with any other organization.

The aggregated deidentified results will be used to measure the efficiency of published CAQH CORE Operating Rules:

**Survey Tool Format**

The survey tool consists of the following sections for each operating rule set to guide cost and benefit analysis:

* **System Inventory and Impact Assessment:** Understand how your systems/products are impacted by each rule requirement and determine the level of system(s) remediation necessary for adopting the business requirements.
* **Implementation/Remediation Planning:** Identify staffing resources required to support remediation, estimate total costs to support IT system changes, and assess implementation timelines.
	+ **Staffing Resources****:** Identify staffing resources required to support operating rule implementations.
	+ **System Implementation Cost:** Estimate total cost to implement, upgrade, and/or support IT systems to align with operating rule requirements.
	+ **Implementation Timeframe:** Estimate time to complete operating rule implementation.
* **Savings Opportunities:** Assess saving opportunities across time, staffing, and costs from implementing the operating rules that could be achieved by switching from manual and partially electronic workflows to fully automated processes.
* **Value Assessment:** Measure the perceived value that implementing the operating rules could benefit your organization across time, service, operational, and efficiency metrics.

**Please complete the survey sections that correspond to the applicable CAQH CORE Operating Rule sets for your CORE Certification or Recertification.**

For questions, please contact: Taha Anjarwalla, CAQH CORE Associate Director at tanjarwalla@caqh.org.

# CAQH CORE Connectivity Rule(s)

## 1.1 System Inventory and Impact Assessment

|  |  |  |
| --- | --- | --- |
| **CAQH CORE Operating Rule Requirements** | **IT System Impact:Is One or More System(s) Impacted (Yes/No; Name of Impacted System; N/A if System Meets Rule Requirements)**  | **Potential Options to Address Rule Requirements (e.g. remediate an inhouse developed system, replace or upgrade any COTS system, or work with third party vendor to ensure they meet CAQH CORE Operating Rule requirements)** |
| CAQH CORE Connectivity Rule vC2.2.0 |  |  |
| CAQH CORE Connectivity Rule vC4.0.0 |  |  |

## 1.2 Implementation/Remediation Planning

### 1.2.1 Staffing Resources

|  |  |  |  |
| --- | --- | --- | --- |
| **Types of Skilled Resources Required**(e.g., Project Manager, System Architect, Developer, EDI Analyst, Business Analyst, etc.) | **#FTEs** | **Personnel Hours Required** | **Average Staff Salary** |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |

### 1.2.2 System Implementation Cost

|  |  |
| --- | --- |
| **$** | **=** Estimated Total Cost to Implement, Upgrade, and/or Support IT Systems |

### 1.2.3 Implementation Timeframe

|  |  |
| --- | --- |
|  **months** | **=** Estimated Timeframe to Complete Implementation |

## 1.3 Savings Opportunities

|  |  |  |  |
| --- | --- | --- | --- |
| **Savings Opportunity** | **Measurement Description** | **Pre-Implementation via Fully Manual or Partial Automation****(e.g., estimate based off current environment)** | **Post Implementation via Automation****ROI Forecast (e.g., estimate savings opportunity 2 -3 years after implementation)** |
| **Time**  | Evaluate the time spent to conduct/process/adjudicate a single transaction. *Provide estimate in number of minutes.* |  |  |
| **Staff Resources** | Provide the total number of staffing resources required to support transaction processing. *Provide estimate in number of FTEs.* |  |  |
| **Cost**  | Approximate the annual cost needed to manage, support, and maintain transaction processing operations. *Provide estimate in dollars.* |  |  |

## **1.4 Benefit & Value Assessment**

Please assign a rating for each value metric using a scale of 1 – 5, to assess if the impact of implementation of the CAQH CORE Connectivity Rule Update would drive value and provide benefits to your organization.

1 = No Value | 2= Low Value | 3= Neutral Value | 4= Moderate Value | 5= High Value

|  |  |  |  |
| --- | --- | --- | --- |
| **Value Metric** | **Metric Description** | **Value Score (1 – 5)** | **Real-world examples/experiences for each metric.** |
| Time Impact | Improved time to deliver information.  |  |  |
| Service Impact | Increased satisfaction or experience for stakeholders upstream/downstream. |  |  |
| Operational Impact | Reduction in resources, operational and maintenance costs. |  |  |
| Efficiency Impact  | Streamlined workflows and improved automation.  |  |  |
| Vulnerability/Risk Impact | Modernization of communication infrastructure to improve IT security posture and support emerging technologies. |  |  |

# 2. CAQH CORE Eligibility & Benefits (270/271) Operating Rule Set

##  2.1 System Inventory and Impact Assessment

|  |  |  |
| --- | --- | --- |
| CAQH CORE Operating Rule(s) | IT System Impact:Is One or More System(s) Impacted (Yes/No; Name of Impacted System; N/A if System Meets Rule Requirements)  | Potential Options to Address Rule Requirements (e.g. remediate an inhouse developed system, replace or upgrade any COTS system, or work with third party vendor to ensure they meet CAQH CORE Operating Rule requirements) |
| CAQH CORE Eligibility & Benefits (270/271) Infrastructure Rule |  |  |
| CAQH CORE Eligibility & Benefits (270/271) Data Content Rule |  |  |
| CAQH CORE Eligibility & Benefits (270/271) Single Patient Attribution Data Content Rule |  |  |

##

## 2.2 Implementation/Remediation Planning

### 2.2.1 Staffing Resources

|  |  |  |  |
| --- | --- | --- | --- |
| **Types of Skilled Resources Required**(e.g. Project Manager, System Architect, Developer, EDI Analyst, Business Analyst, etc.) | **#FTEs** | **Personnel Hours Required** | **Average Staff Salary** |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |

### 2.2.2 System Implementation Cost

|  |  |
| --- | --- |
| **$** | **=** Estimated Total Cost to Implement, Upgrade, and/or Support IT Systems |

### 2.2.3 Implementation Timeframe

|  |  |
| --- | --- |
|  **months** | **=** Estimated Timeframe to Complete Implementation |

## 2.3 Savings Opportunities

|  |  |  |  |
| --- | --- | --- | --- |
| **Savings Opportunity** | **Measurement Description** | **Pre-Implementation via Fully Manual or Partial Automation****(e.g., estimate based off current environment)** | **Post Implementation via Automation****ROI Forecast (e.g., estimate savings opportunity 2 -3 years after implementation)** |
| **Time**  | Evaluate the time spent to conduct/process/adjudicate a single transaction. *Provide estimate in number of minutes.* |  |  |
| **Staff Resources** | Provide the total number of staffing resources required to support transaction processing. *Provide estimate in number of FTEs.* |  |  |
| **Cost**  | Approximate the annual cost needed to manage, support, and maintain transaction processing operations. *Provide estimate in dollars.* |  |  |
| **Volume** |  |  |  |

2.4 Benefit & Value Assessment
Please assign a rating for each value metric using a scale of 1 – 5, to assess if the impact of implementation of the CAQH CORE Eligibility & Benefit Data Content Rule Update would drive value and provide benefits to your organization.

1 = No Value | 2= Low Value | 3= Neutral Value | 4= Moderate Value | 5= High Value

|  |  |  |  |
| --- | --- | --- | --- |
| **Value Metric** | **Metric Description** | **Value Score (1 – 5)** | **Real-world examples/experiences for each metric.** |
| **Time Impact** | Improved time to deliver information.  |  |  |
| **Service Impact** | Increased satisfaction or experience for stakeholders upstream/downstream. |  |  |
| **Operational Impact** | Reduction in resources, operational and maintenance costs. |  |  |
| **Efficiency Impact** | Streamlined workflows and improved automation.  |  |  |

# 3. CAQH CORE Claim Status (276/277) Operating Rule Set

##  3.1 System Inventory and Impact Assessment

|  |  |  |
| --- | --- | --- |
| CAQH CORE Operating Rule(s) | IT System Impact:Is One or More System(s) Impacted (Yes/No; Name of Impacted System; N/A if System Meets Rule Requirements)  | Potential Options to Address Rule Requirements (e.g. remediate an inhouse developed system, replace or upgrade any COTS system, or work with third party vendor to ensure they meet CAQH CORE Operating Rule requirements) |
| CAQH CORE Claim Status (276/277) Infrastructure Rule |  |  |

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## 3.2 Implementation/Remediation Planning

### 3.2.1 Staffing Resources

|  |  |  |  |
| --- | --- | --- | --- |
| **Types of Skilled Resources Required**(e.g. Project Manager, System Architect, Developer, EDI Analyst, Business Analyst, etc.) | **#FTEs** | **Personnel Hours Required** | **Average Staff Salary** |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |

### 3.2.2 System Implementation Cost

|  |  |
| --- | --- |
| **$** | **=** Estimated Total Cost to Implement, Upgrade, and/or Support IT Systems |

### 3.2.3 Implementation Timeframe

|  |  |
| --- | --- |
|  **months** | **=** Estimated Timeframe to Complete Implementation |

##

## 3.3 Savings Opportunities

|  |  |  |  |
| --- | --- | --- | --- |
| **Savings Opportunity** | **Measurement Description** | **Pre-Implementation via Fully Manual or Partial Automation****(e.g., estimate based off current environment)** | **Post Implementation via Automation****ROI Forecast (e.g., estimate savings opportunity 2 -3 years after implementation)** |
| **Time**  | Evaluate the time spent to conduct/process/adjudicate a single transaction. *Provide estimate in number of minutes.* |  |  |
| **Staff Resources** | Provide the total number of staffing resources required to support transaction processing. *Provide estimate in number of FTEs.* |  |  |
| **Cost**  | Approximate the annual cost needed to manage, support, and maintain transaction processing operations. *Provide estimate in dollars.* |  |  |

## **3.4 Benefit & Value Assessment**

Please assign a rating for each value metric using a scale of 1 – 5, to assess if the impact of implementation of the CAQH CORE Connectivity Rule Update would drive value and provide benefits to your organization.

1 = No Value | 2= Low Value | 3= Neutral Value | 4= Moderate Value | 5= High Value

|  |  |  |  |
| --- | --- | --- | --- |
| **Value Metric** | **Metric Description** | **Value Score (1 – 5)** | **Real-world examples/experiences for each metric.** |
| Time Impact | Improved time to deliver information.  |  |  |
| Service Impact | Increased satisfaction or experience for stakeholders upstream/downstream. |  |  |
| Operational Impact | Reduction in resources, operational and maintenance costs. |  |  |
| Efficiency Impact  | Streamlined workflows and improved automation.  |  |  |
| Vulnerability/Risk Impact | Modernization of communication infrastructure to improve IT security posture and support emerging technologies. |  |  |

# 4. CAQH CORE Payment & Remittance (835) Operating Rule Set

## 4.1 System Inventory and Impact Assessment

|  |  |  |
| --- | --- | --- |
| CAQH CORE Operating Rule(s) | IT System Impact:Is One or More System(s) Impacted (Yes/No; Name of Impacted System; N/A if System Meets Rule Requirements)  | Potential Options to Address Rule Requirements (e.g. remediate an inhouse developed system, replace or upgrade any COTS system, or work with third party vendor to ensure they meet CAQH CORE Operating Rule requirements) |
| CAQH CORE Payment & Remittance (835) Infrastructure Rule |  |  |
| CAQH CORE Payment & Remittance Uniform Use of CARCs and RARCs (835) Rule |  |  |
| CAQH CORE Payment & Remittance (CCD+/835) Reassociation Rule |  |  |
| CAQH CORE Payment & Remittance EFT Enrollment Data Rule |  |  |
| CAQH CORE Payment & Remittance ERA Enrollment Data Rule |  |  |

## 4.2 Implementation/Remediation Planning

### 4.2.1 Staffing Resources

|  |  |  |  |
| --- | --- | --- | --- |
| **Types of Skilled Resources Required**(e.g. Project Manager, System Architect, Developer, EDI Analyst, Business Analyst, etc.) | **#FTEs** | **Personnel Hours Required** | **Average Staff Salary** |
|  |  |  |  |
|  |  |  |  |
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### 4.2.2 System Implementation Cost

|  |  |
| --- | --- |
| **$** | **=** Estimated Total Cost to Implement, Upgrade, and/or Support IT Systems |

### 4.2.3 Implementation Timeframe

|  |  |
| --- | --- |
|  **months** | **=** Estimated Timeframe to Complete Implementation |

## 4.3 Savings Opportunities

|  |  |  |  |
| --- | --- | --- | --- |
| **Savings Opportunity** | **Measurement Description** | **Pre-Implementation via Fully Manual or Partial Automation****(e.g., estimate based off current environment)** | **Post Implementation via Automation****ROI Forecast (e.g., estimate savings opportunity 2 -3 years after implementation)** |
| **Time**  | Evaluate the time spent to conduct/process/adjudicate a single transaction. *Provide estimate in number of minutes.* |  |  |
| **Staff Resources** | Provide the total number of staffing resources required to support transaction processing. *Provide estimate in number of FTEs.* |  |  |
| **Cost**  | Approximate the annual cost needed to manage, support, and maintain transaction processing operations. *Provide estimate in dollars.* |  |  |

4.4 Benefit & Value Assessment
Please assign a rating for each value metric using a scale of 1 – 5, to assess if the impact of implementation of the CAQH CORE Infrastructure Rule Update would drive value and provide benefits to your organization.

1 = No Value | 2= Low Value | 3= Neutral Value | 4= Moderate Value | 5= High Value

|  |  |  |  |
| --- | --- | --- | --- |
| **Value Metric** | **Metric Description** | **Value Score (1 – 5)** | **Real-world examples/experiences for each metric.** |
| Time Impact | Improved time to deliver information.  |  |  |
| Service Impact | Increased satisfaction or experience for stakeholders upstream/downstream. |  |  |
| Operational Impact | Reduction in resources, operational and maintenance costs. |  |  |
| Efficiency Impact | Streamlined workflows and improved automation.  |  |  |

# 5. CAQH CORE Prior Authorization & Referrals (278) Operating Rule Set

## 5.1 System Inventory and Impact Assessment

|  |  |  |
| --- | --- | --- |
| CAQH CORE Operating Rule(s) | IT System Impact:Is One or More System(s) Impacted (Yes/No; Name of Impacted System; N/A if System Meets Rule Requirements)  | Potential Options to Address Rule Requirements (e.g. remediate an inhouse developed system, replace or upgrade any COTS system, or work with third party vendor to ensure they meet CAQH CORE Operating Rule requirements) |
| CAQH CORE Prior Authorization & Referrals (278) Infrastructure Rule |  |  |
| CAQH CORE Prior Authorization & Referrals (278) Data Content Rule |  |  |
| CAQH CORE Prior Authorization & Referrals Web Portal Rule |  |  |
| CAQH CORE Attachments Prior Authorization Infrastructure Rule |  |  |
| CAQH CORE Attachments Prior Authorization Data Content Rule |  |  |

## 5.2 Implementation/Remediation Planning

### 5.2.1 Staffing Resources

|  |  |  |  |
| --- | --- | --- | --- |
| **Types of Skilled Resources Required**(e.g., Project Manager, System Architect, Developer, EDI Analyst, Business Analyst, etc.) | **#FTEs** | **Personnel Hours Required** | **Average Staff Salary** |
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### 5.2.2 System Implementation Cost

|  |  |
| --- | --- |
| **$** | **=** Estimated Total Cost to Implement, Upgrade, and/or Support IT Systems |

### 5.2.3 Implementation Timeframe

|  |  |
| --- | --- |
|  **months** | **=** Estimated Timeframe to Complete Implementation |

## 5.3 Savings Opportunities

|  |  |  |  |
| --- | --- | --- | --- |
| **Savings Opportunity** | **Measurement Description** | **Pre-Implementation via Fully Manual or Partial Automation****(e.g., estimate based off current environment)** | **Post Implementation via Automation****ROI Forecast (e.g., estimate savings opportunity 2 -3 years after implementation)** |
| **Time**  | Evaluate the time spent to conduct/process/adjudicate a single transaction. *Provide estimate in number of minutes.* |  |  |
| **Staff Resources** | Provide the total number of staffing resources required to support transaction processing. *Provide estimate in number of FTEs.* |  |  |
| **Cost**  | Approximate the annual cost needed to manage, support, and maintain transaction processing operations. *Provide estimate in dollars.* |  |  |

5.4 Benefit & Value Assessment
Please assign a rating for each value metric using a scale of 1 – 5, to assess if the impact of implementation of the CAQH CORE Health Care Claim Attachment Operating Rules would drive value and provide benefits to your organization.

1 = No Value | 2= Low Value | 3= Neutral Value | 4= Moderate Value | 5= High Value

|  |  |  |  |
| --- | --- | --- | --- |
| **Value Metric** | **Metric Description** | **Value Score (1 – 5)** | **Real-world examples/experiences for each metric.** |
| Time Impact | Improved time to deliver information.  |  |  |
| Service Impact | Increased satisfaction or experience for stakeholders upstream/downstream. |  |  |
| Operational Impact | Reduction in resources, operational and maintenance costs. |  |  |
| Efficiency Impact | Streamlined workflows and improved automation.  |  |  |

# 6. CAQH CORE Health Care Claims (837) Operating Rule Set

## 6.1 System Inventory and Impact Assessment

|  |  |  |
| --- | --- | --- |
| CAQH CORE Operating Rule(s) | IT System Impact:Is One or More System(s) Impacted (Yes/No; Name of Impacted System; N/A if System Meets Rule Requirements)  | Potential Options to Address Rule Requirements (e.g. remediate an inhouse developed system, replace or upgrade any COTS system, or work with third party vendor to ensure they meet CAQH CORE Operating Rule requirements) |
| CAQH CORE Health Care Claim (837) Infrastructure Rule |  |  |
| CAQH CORE Attachments Health Care Claims Infrastructure Rule |  |  |
| CAQH CORE Attachments Health Care Claims Data Content Rule |  |  |

## 6.2 Implementation/Remediation Planning

### 6.2.1 Staffing Resources

|  |  |  |  |
| --- | --- | --- | --- |
| **Types of Skilled Resources Required**(e.g. Project Manager, System Architect, Developer, EDI Analyst, Business Analyst, etc.) | **#FTEs** | **Personnel Hours Required** | **Average Staff Salary** |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |

### 6.2.2 System Implementation Cost

|  |  |
| --- | --- |
| **$** | **=** Estimated Total Cost to Implement, Upgrade, and/or Support IT Systems |

### 6.2.3 Implementation Timeframe

|  |  |
| --- | --- |
|  **months** | **=** Estimated Timeframe to Complete Implementation |

## 6.3 Savings Opportunities

|  |  |  |  |
| --- | --- | --- | --- |
| **Savings Opportunity** | **Measurement Description** | **Pre-Implementation via Fully Manual or Partial Automation****(e.g., estimate based off current environment)** | **Post Implementation via Automation****ROI Forecast (e.g., estimate savings opportunity 2 -3 years after implementation)** |
| **Time**  | Evaluate the time spent to conduct/process/adjudicate a single transaction. *Provide estimate in number of minutes.* |  |  |
| **Staff Resources** | Provide the total number of staffing resources required to support transaction processing. *Provide estimate in number of FTEs.* |  |  |
| **Cost**  | Approximate the annual cost needed to manage, support, and maintain transaction processing operations. *Provide estimate in dollars.* |  |  |

6.4 Benefit & Value Assessment
Please assign a rating for each value metric using a scale of 1 – 5, to assess if the impact of implementation of the CAQH CORE Prior Authorization Attachment Operating Rules would drive value and provide benefits to your organization.

1 = No Value | 2= Low Value | 3= Neutral Value | 4= Moderate Value | 5= High Value

|  |  |  |  |
| --- | --- | --- | --- |
| **Value Metric** | **Metric Description** | **Value Score (1 – 5)** | **Real-world examples/experiences for each metric.** |
| Time Impact | Improved time to deliver information.  |  |  |
| Service Impact | Increased satisfaction or experience for stakeholders upstream/downstream. |  |  |
| Operational Impact | Reduction in resources, operational and maintenance costs. |  |  |
| Efficiency Impact | Streamlined workflows and improved automation.  |  |  |

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# 7. CAQH CORE Benefit Enrollment (834) Operating Rule Set

## 7.1 System Inventory and Impact Assessment

|  |  |  |
| --- | --- | --- |
| CAQH CORE Operating Rule(s) | IT System Impact:Is One or More System(s) Impacted (Yes/No; Name of Impacted System; N/A if System Meets Rule Requirements)  | Potential Options to Address Rule Requirements (e.g. remediate an inhouse developed system, replace or upgrade any COTS system, or work with third party vendor to ensure they meet CAQH CORE Operating Rule requirements) |
| CAQH CORE Benefit Enrollment (834) Infrastructure Rule |  |  |

## 7.2 Implementation/Remediation Planning

### 7.2.1 Staffing Resources

|  |  |  |  |
| --- | --- | --- | --- |
| **Types of Skilled Resources Required**(e.g. Project Manager, System Architect, Developer, EDI Analyst, Business Analyst, etc.) | **#FTEs** | **Personnel Hours Required** | **Average Staff Salary** |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |

### 7.2.2 System Implementation Cost

|  |  |
| --- | --- |
| **$** | **=** Estimated Total Cost to Implement, Upgrade, and/or Support IT Systems |

### 7.2.3 Implementation Timeframe

|  |  |
| --- | --- |
|  **months** | **=** Estimated Timeframe to Complete Implementation |

## 7.3 Savings Opportunities

|  |  |  |  |
| --- | --- | --- | --- |
| **Savings Opportunity** | **Measurement Description** | **Pre-Implementation via Fully Manual or Partial Automation****(e.g., estimate based off current environment)** | **Post Implementation via Automation****ROI Forecast (e.g., estimate savings opportunity 2 -3 years after implementation)** |
| **Time**  | Evaluate the time spent to conduct/process/adjudicate a single transaction. *Provide estimate in number of minutes.* |  |  |
| **Staff Resources** | Provide the total number of staffing resources required to support transaction processing. *Provide estimate in number of FTEs.* |  |  |
| **Cost**  | Approximate the annual cost needed to manage, support, and maintain transaction processing operations. *Provide estimate in dollars.* |  |  |

7.4 Benefit & Value Assessment
Please assign a rating for each value metric using a scale of 1 – 5, to assess if the impact of implementation of the CAQH CORE Eligibility & Benefits Single Patient Attribution Data Content Rule would drive value and provide benefits to your organization.

1 = No Value | 2= Low Value | 3= Neutral Value | 4= Moderate Value | 5= High Value

|  |  |  |  |
| --- | --- | --- | --- |
| **Value Metric** | **Metric Description** | **Value Score (1 – 5)** | **Real-world examples/experiences for each metric.** |
| Time Impact | Improved time to deliver information.  |  |  |
| Service Impact | Increased satisfaction or experience for stakeholders upstream/downstream. |  |  |
| Operational Impact | Reduction in resources, operational and maintenance costs. |  |  |
| Efficiency Impact | Streamlined workflows and improved automation.  |  |  |

# 8. CAQH CORE Premium Payment (820) Operating Rule Set

## 8.1 System Inventory and Impact Assessment

|  |  |  |
| --- | --- | --- |
| CAQH CORE Operating Rule(s) | IT System Impact:Is One or More System(s) Impacted (Yes/No; Name of Impacted System; N/A if System Meets Rule Requirements)  | Potential Options to Address Rule Requirements (e.g. remediate an inhouse developed system, replace or upgrade any COTS system, or work with third party vendor to ensure they meet CAQH CORE Operating Rule requirements) |
| CAQH CORE Premium Payment (820) Infrastructure Rule |  |  |

## 8.2 Implementation/Remediation Planning

### 8.2.1 Staffing Resources

|  |  |  |  |
| --- | --- | --- | --- |
| **Types of Skilled Resources Required**(e.g. Project Manager, System Architect, Developer, EDI Analyst, Business Analyst, etc.) | **#FTEs** | **Personnel Hours Required** | **Average Staff Salary** |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |

### 8.2.2 System Implementation Cost

|  |  |
| --- | --- |
| **$** | **=** Estimated Total Cost to Implement, Upgrade, and/or Support IT Systems |

### 8.2.3 Implementation Timeframe

|  |  |
| --- | --- |
|  **months** | **=** Estimated Timeframe to Complete Implementation |

## 8.3 Savings Opportunities

|  |  |  |  |
| --- | --- | --- | --- |
| **Savings Opportunity** | **Measurement Description** | **Pre-Implementation via Fully Manual or Partial Automation****(e.g., estimate based off current environment)** | **Post Implementation via Automation****ROI Forecast (e.g., estimate savings opportunity 2 -3 years after implementation)** |
| **Time**  | Evaluate the time spent to conduct/process/adjudicate a single transaction. *Provide estimate in number of minutes.* |  |  |
| **Staff Resources** | Provide the total number of staffing resources required to support transaction processing. *Provide estimate in number of FTEs.* |  |  |
| **Cost**  | Approximate the annual cost needed to manage, support, and maintain transaction processing operations. *Provide estimate in dollars.* |  |  |
| **Volume** |  |  |  |

8.4 Benefit & Value Assessment
Please assign a rating for each value metric using a scale of 1 – 5, to assess if the impact of implementation of the CAQH CORE Eligibility & Benefit Data Content Rule Update would drive value and provide benefits to your organization.

1 = No Value | 2= Low Value | 3= Neutral Value | 4= Moderate Value | 5= High Value

|  |  |  |  |
| --- | --- | --- | --- |
| **Value Metric** | **Metric Description** | **Value Score (1 – 5)** | **Real-world examples/experiences for each metric.** |
| **Time Impact** | Improved time to deliver information.  |  |  |
| **Service Impact** | Increased satisfaction or experience for stakeholders upstream/downstream. |  |  |
| **Operational Impact** | Reduction in resources, operational and maintenance costs. |  |  |
| **Efficiency Impact** | Streamlined workflows and improved automation.  |  |  |

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# 9. CAQH CORE Attributed Patient Roster (X12 005010X318 834) Operating Rule Set

## 9.1 System Inventory and Impact Assessment

|  |  |  |
| --- | --- | --- |
| CAQH CORE Operating Rule(s) | IT System Impact:Is One or More System(s) Impacted (Yes/No; Name of Impacted System; N/A if System Meets Rule Requirements)  | Potential Options to Address Rule Requirements (e.g. remediate an inhouse developed system, replace or upgrade any COTS system, or work with third party vendor to ensure they meet CAQH CORE Operating Rule requirements) |
| CAQH CORE Attributed Patient Roster (X12 005010X318 834) Data Content Rule |  |  |
| CAQH CORE Attributed Patient Roster (X12 005010X318 834) Infrastructure Rule |  |  |

## 9.2 Implementation/Remediation Planning

### 9.2.1 Staffing Resources

|  |  |  |  |
| --- | --- | --- | --- |
| **Types of Skilled Resources Required**(e.g. Project Manager, System Architect, Developer, EDI Analyst, Business Analyst, etc.) | **#FTEs** | **Personnel Hours Required** | **Average Staff Salary** |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |

### 9.2.2 System Implementation Cost

|  |  |
| --- | --- |
| **$** | **=** Estimated Total Cost to Implement, Upgrade, and/or Support IT Systems |

### 9.2.3 Implementation Timeframe

|  |  |
| --- | --- |
|  **months** | **=** Estimated Timeframe to Complete Implementation |

##

## 9.3 Savings Opportunities

|  |  |  |  |
| --- | --- | --- | --- |
| **Savings Opportunity** | **Measurement Description** | **Pre-Implementation via Fully Manual or Partial Automation****(e.g., estimate based off current environment)** | **Post Implementation via Automation****ROI Forecast (e.g., estimate savings opportunity 2 -3 years after implementation)** |
| **Time**  | Evaluate the time spent to conduct/process/adjudicate a single transaction. *Provide estimate in number of minutes.* |  |  |
| **Staff Resources** | Provide the total number of staffing resources required to support transaction processing. *Provide estimate in number of FTEs.* |  |  |
| **Cost**  | Approximate the annual cost needed to manage, support, and maintain transaction processing operations. *Provide estimate in dollars.* |  |  |
| **Volume** |  |  |  |

9.4 Benefit & Value Assessment
Please assign a rating for each value metric using a scale of 1 – 5, to assess if the impact of implementation of the CAQH CORE Eligibility & Benefit Data Content Rule Update would drive value and provide benefits to your organization.

1 = No Value | 2= Low Value | 3= Neutral Value | 4= Moderate Value | 5= High Value

|  |  |  |  |
| --- | --- | --- | --- |
| **Value Metric** | **Metric Description** | **Value Score (1 – 5)** | **Real-world examples/experiences for each metric.** |
| **Time Impact** | Improved time to deliver information.  |  |  |
| **Service Impact** | Increased satisfaction or experience for stakeholders upstream/downstream. |  |  |
| **Operational Impact** | Reduction in resources, operational and maintenance costs. |  |  |
| **Efficiency Impact** | Streamlined workflows and improved automation.  |  |  |