



**CAQH CORE Eligibility & Benefit Operating Rules  
CORE Certification Pledge**

**CAQH Committee on Operating Rules for Information Exchange (CORE)**  
**CAQH CORE Certification Pledge**  
**CAQH CORE Eligibility & Benefit Operating Rules**

The Council for Affordable Quality Healthcare (CAQH®) has created the Committee on Operating Rules for Information Exchange (CORE®). CAQH CORE's mission is to use common business rules (the "Operating Rules") to promote interaction of healthcare trading partners and the exchange of healthcare-related information in a consistent, clear, and standardized manner and in compliance with applicable laws and regulations. Developing consistency between trading partners, and thus promoting interoperability, would benefit the healthcare industry by improving the usefulness of healthcare information and reducing administrative costs for stakeholders involved in healthcare data exchange.

CAQH CORE's mission drives the creation and adoption of healthcare operating rules that support standards, accelerate interoperability, and align administrative and clinical activities among providers, payers and consumers.

\_\_\_\_\_ ("Participant") hereby endorses CAQH CORE's mission.

In furtherance of CAQH CORE's mission, Participant pledges to adopt, implement, and comply with the CAQH CORE Eligibility & Benefit Operating Rules as promulgated by CAQH CORE and in effect as of the date of this Pledge, in accordance with the timeframes set forth in the Operating Rules, *as and to the extent applicable to Participant's business*. In addition, Participant pledges to use reasonable efforts to encourage Participant's trading partners to use the CAQH CORE Eligibility & Benefit Operating Rules. Moreover, Participant will participate in the CORE Certification Program described in the CAQH CORE Eligibility & Benefit Operating Rules ("Certification") to the extent applicable.<sup>1</sup> Finally, with the goal of improving the quality and utility of the Operating Rules on an ongoing basis, Participant pledges to provide feedback (which may be either qualitative or quantitative) relating to the Operating Rules.

By signing this Pledge, the Participant also agrees to be publicly recognized as a supporter of CAQH CORE's mission and an endorser of the CAQH CORE Eligibility & Benefit Operating Rules. CAQH CORE may use Participant's name and logo (as provided by Participant and subject to any reasonable restrictions around use of the logo provided by the Participant to CAQH CORE in writing) solely in connection with such CAQH CORE publicity. CAQH CORE will make any materials using Participant's name or logo available to Participant promptly after release and will respond to Participant promptly and in good faith if Participant objects to CAQH CORE's use of Participant's name or logo. In particular, CAQH CORE will discontinue any use of Participant's name or logo to the extent requested to do so by Participant in writing. Participant may describe itself as an endorser of the "CAQH CORE Eligibility & Benefit Operating Rules" or an endorser of "CAQH CORE" as long as this Pledge is in effect. Participant may describe itself as "CORE-certified" only after achieving certification in accordance with the CAQH CORE Eligibility & Benefit Operating Rules. Participant may not otherwise use the CAQH CORE name or trademarks without CAQH CORE's prior written consent.

Participant recognizes that the CAQH CORE Eligibility & Benefit Operating Rules have been developed by a team of representative members of the healthcare industry that have been coordinated by CAQH CORE through CAQH and the stakeholders participating in CAQH CORE, and Participant agrees that neither CAQH nor CORE (nor their respective members, representatives, and/or agents) will be held responsible for the results of using the Operating Rules in Participant's business and that neither CAQH nor CAQH CORE (or their respective members, representatives, and/or agents) shall have any liability to Participant arising from or related to the Operating Rules or their use by Participant. Remedies for breach of the CAQH CORE Eligibility & Benefit Operating Rules are as set forth in the Operating Rules; this Pledge does not create any additional remedies against Participant.

Participant recognizes that, as a standard, the CAQH CORE Eligibility & Benefit Operating Rules are being made publicly available for use by the healthcare industry in anticipation of broad industry adoption. As

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<sup>1</sup> This clause is meant to address entities that are not subject to Certification (e.g., associations or industry groups) and to address the differences in Certification applicable to different participant-types that are subject to Certification (e.g., providers, payers, vendors, and clearinghouses).

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such, Participant acknowledges that it has no intellectual property rights in the Operating Rules and that any intellectual property rights in the Operating Rules are owned by CAQH and CAQH CORE.

Participant represents that its participation with CAQH CORE and this Pledge to use the CAQH CORE Eligibility & Benefit Operating Rules are entirely voluntary. Participant may withdraw from using the Operating Rules at any time by submitting sixty (60) days written notice to CAQH CORE. In addition, CAQH CORE (including CAQH CORE as acting through CAQH) may terminate this Pledge upon written notice if Participant loses its Certification and such Certification is not reinstated within one-hundred eighty(180) days, or if Participant fails to obtain Certification within one-hundred eighty (180) days of execution of this Pledge. In the event of termination of the Pledge for any reason, Participant must immediately stop using all CAQH CORE trademarks, including any references to being "CORE-certified."

Accepted:

Acknowledged:

Participant:

Council for Affordable Quality Healthcare on  
behalf of CAQH CORE:

By: \_\_\_\_\_  
Name: \_\_\_\_\_  
Title: \_\_\_\_\_  
Date: \_\_\_\_\_

By: \_\_\_\_\_  
Name: Sarah Ahmad  
Title: CEO  
Date: \_\_\_\_\_

**After signing this document (and ensuring your organization will be able to successfully complete CORE Certification Testing in 180 days if you are seeking CORE Certification), please submit to [core@caqh.org](mailto:core@caqh.org).**