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# ***Reality Check: Testing Mandate Readiness with Edifecs, A CAQH CORE-authorized testing vendor***

***Monday, July 30, 2012***

***2:00 pm to 3:30 pm ET***

**Alison Schambach**  
*Senior Healthcare Business Consultant*  
**Edifecs**

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*CORE Manager*  
**CAQH CORE**

# Session Topics

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- ACA Section 1104: Timeline and Compliance
  - Mandated Eligibility and Claim Status Operating Rules
- *Voluntary* CORE Certification Testing Demonstration
  - *Voluntary* CORE Certification Overview
  - Key Conformance Testing Rule Requirements
  - CORE Certification Test Suite
  - Edifecs CORE Certification Test Site
    - On-line Navigation
    - Test Case Execution
- CORE Certification Testing Resources
- Question & Answer

# CAQH® and Its Initiatives



Multi-stakeholder collaboration of over 130 participating organizations that is developing industry-wide operating rules, built on existing standards, to streamline administrative transactions. CORE® participants maintain eligibility/benefits data for over 150 million lives, or approximately 75% of the commercially insured, plus Medicare and some Medicaid.



An industry utility that replaces multiple health plan paper processes for collecting provider data with a single, electronic, uniform data-collection system (i.e., credentialing). More than 1 million providers self-report their information to UPD and over 650 organizations access the system, including a range of public and private entities.



An objective industry forum for monitoring business efficiency in healthcare. Tracking progress and savings associated with adopting electronic solutions for administrative transactions across the industry.

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# Introduction to Edifecs

## Corporate Background

- Founded in 1996 (16 years), headquartered in Bellevue, WA
- A CAQH CORE-authorized Certification Testing vendor since 2006
- Board member of the Managed Care Executive Group (MCEG)
- Actively involved in many industry workgroups such as WEDI, X12, HIMSS, and AHIP

## What We Do

- Modernize front-end information exchange infrastructure
- Edifecs products streamline the processing and exchange of transactions in real time at the edge-of-the-enterprise
- Help healthcare organizations drive down administrative costs and achieve regulatory compliance

## Customer Momentum

- 46 Blue plans out of total 64
- 47 commercial plans
- 71 providers
- 31 State Medicaid out of total 56



100 Fastest Growing  
Companies in WA



Inc5000 fastest-growing  
private companies in the US



100 Best Places to  
work for in WA

# Welcome

- Resource materials you should have for today's call
  - Link for *Go To Meeting* Webinar to access Edifecs demo
  - Today's presentation can be found on the CAQH website at [http://www.caqh.org/CORE\\_Education\\_Events.php](http://www.caqh.org/CORE_Education_Events.php)
- Resource materials AFTER the call
  - [Phase II CORE® Certification Test Suite](#)
  - [Phase I CORE® Certification Test Suite](#)
  - [CORE Users Quick Start Guide](#)

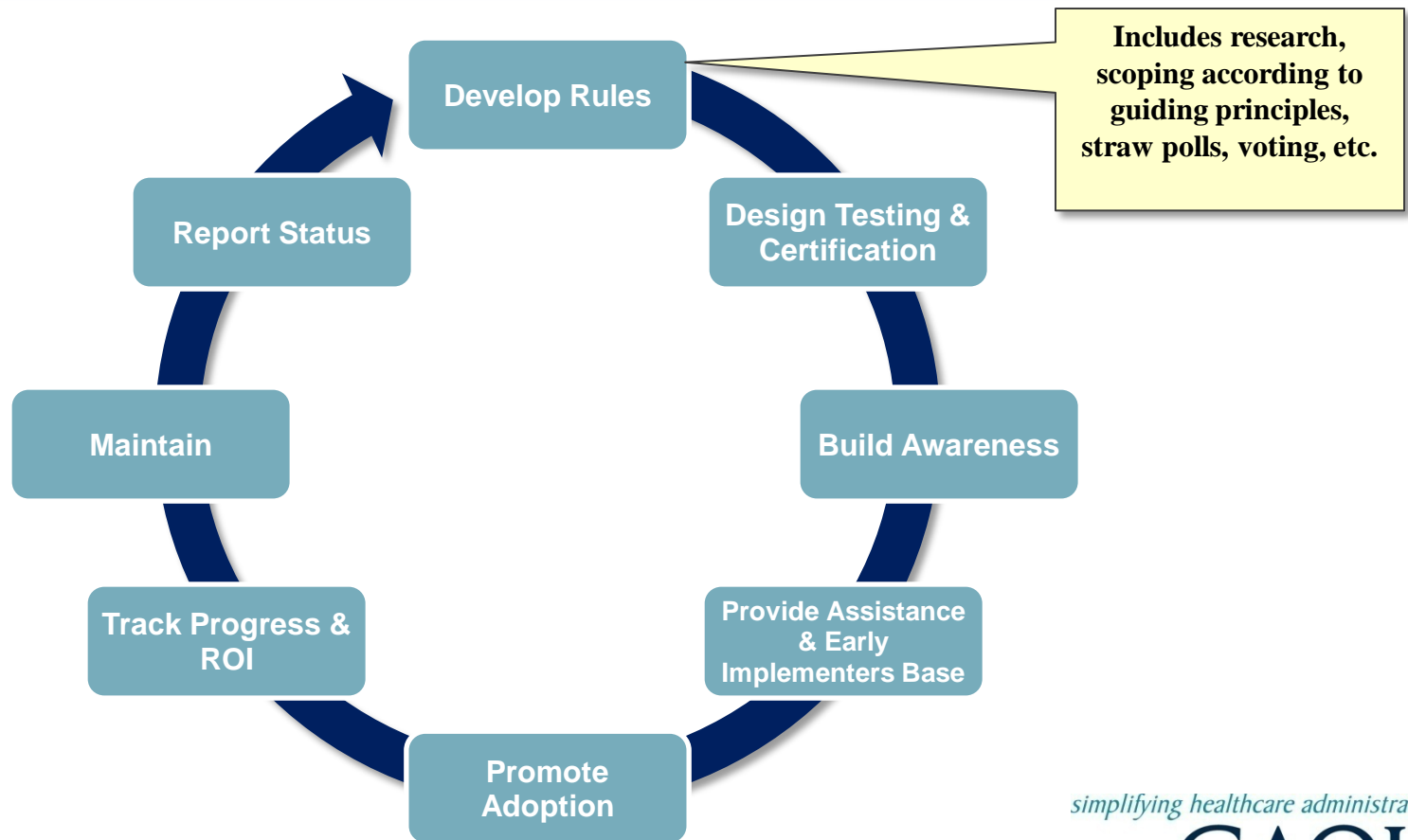
# Committee on Operating Rules for Information Exchange

- Integrated Model
  - Rule writing, certification and testing, and outreach/education
- Mission: To build consensus among healthcare industry stakeholders on a set of operating rules that facilitate administrative interoperability between providers and health plans
  - Enable providers to submit transactions from the system of their choice (*vendor agnostic*) and quickly receive a standardized response
  - Enable stakeholders to implement in phases that encourage feasible progress in resolving industry business needs while minimizing barriers to adoption
  - Facilitate administrative and clinical data integration
- CAQH CORE is not:
  - Replicating the work being done by standard-setting bodies, e.g., ASC X12, HL7, OASIS, W3C
  - Developing software or building a database

# CAQH CORE Integrated Model:

## *Rule Writing, Certification and Testing*

*CAQH CORE rules and early CORE-certified implementers have achieved success via an integrated model that combines rule development with ROI measurement*



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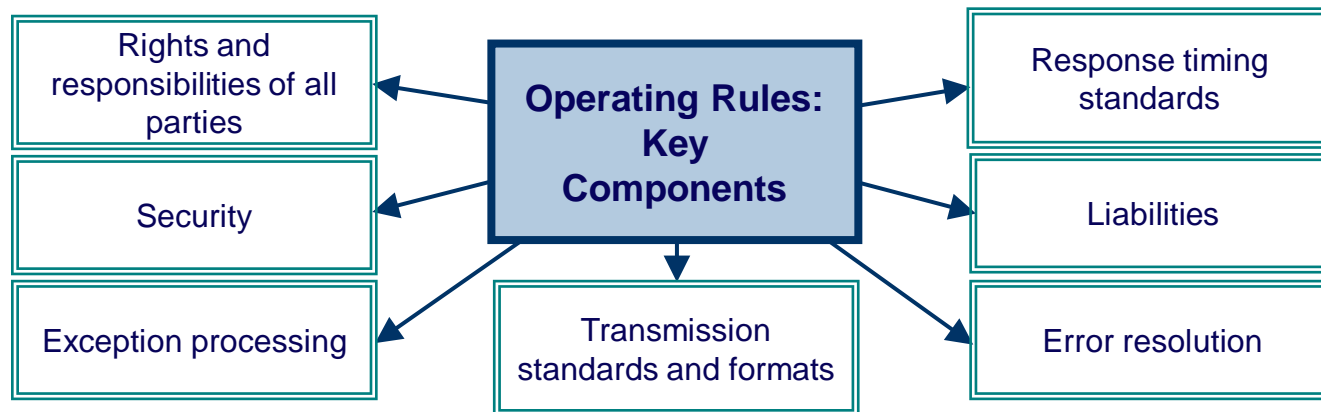
# ACA Section 1104

## Timeline and Compliance



# Purpose of Operating Rules

- The [Patient Protection and Affordable Care Act \(ACA\)](#) defines operating rules as “the necessary business rules and guidelines for the electronic exchange of information that are not defined by a standard or its implementation specifications”
- They address gaps in standards, help refine the infrastructure that supports electronic data exchange and recognize interdependencies among transactions; they do not duplicate standards



# What are Healthcare Operating Rules?

- Current healthcare operating rules build upon a range of standards - healthcare specific (e.g. ASC X12) and industry neutral (e.g., OASIS, W3C) - and support alignment with the national HIT agenda
- Operating rules and standards work in unison
- Healthcare operating rules pair content and infrastructure rules to help data flow consistently in *varied settings and with various vendors*

Examples of Topics that Healthcare Operating Rules Address:			
<u>Data Content</u> <i>Enhances what your organization already supports</i>	Addresses Need to Drive Further Industry Value in Transaction Processing	More Robust Eligibility Verification Plus Financials	Enhanced Error Reporting and Patient Identification
	Addresses Industry Needs for Common/ Accessible Documentation	Companion Guides	System Availability
	Addresses Industry-wide Goals for Architecture/ Performance/ Connectivity	Response Times	Connectivity and Security
<u>Infrastructure</u>			

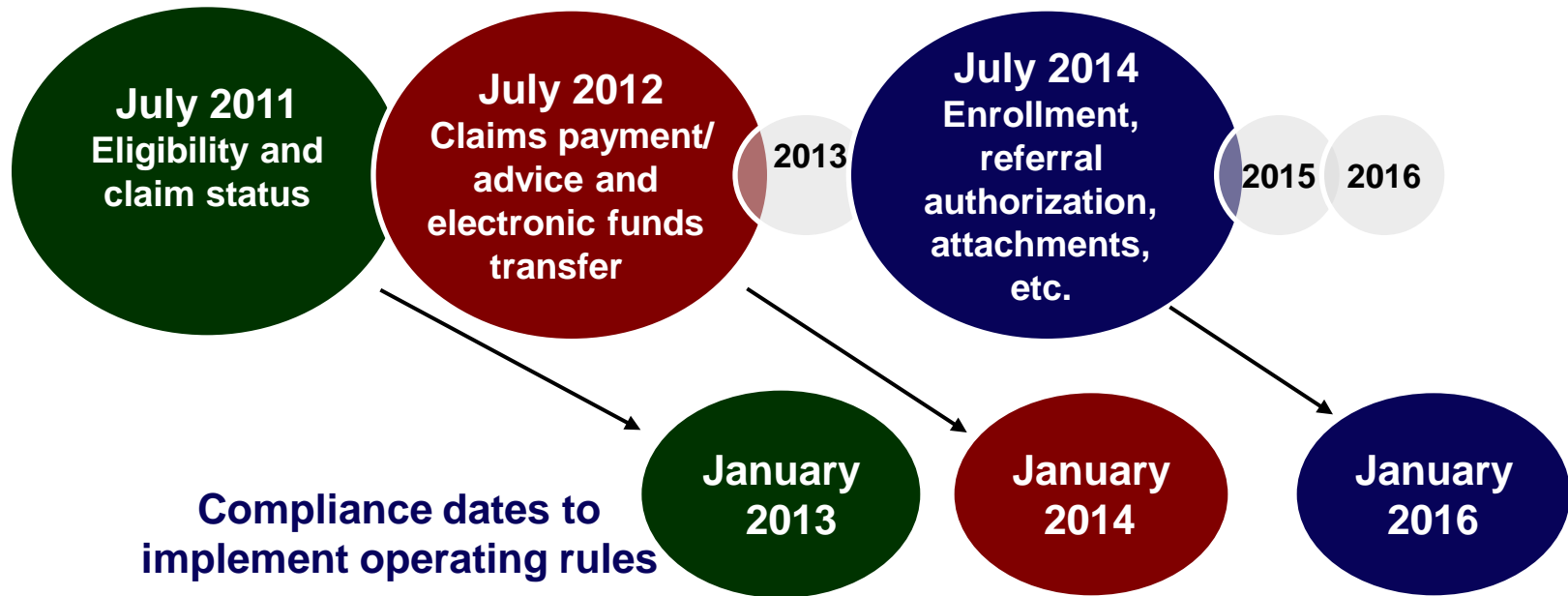
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# ACA Mandated Operating Rules Approach

Operating rule writing and mandated implementation timeframe per ACA legislation

## Adoption deadlines to finalize operating rules



### NOTES:

1. NCVHS is the body designated by HHS to make recommendations regarding the operating rule authors and the operating rules.
2. Statute defines relationship between operating rules and standards.
3. Operating rules apply to HIPAA covered entities; beyond HIPAA compliance penalties, certification penalties for health plans.
4. Per statute, documentation of compliance for health plans may include completion of end-to-end testing (i.e., certification and testing).
5. Statute states compliance with the applicable standard/operating rule is required no later than its effective date.

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# ACA Federal Compliance Requirements: *Highlights & Key Dates*

Three dates are critical for industry implementation of the Federally mandated CAQH CORE Eligibility & Claim Status Operating Rules

*Note: There are two types of penalties related to compliance with the mandated operating rules<sup>1</sup>*

	January 1, 2013 <i>Compliance Date</i>	December 31, 2013 <i>Health Plan Certification Date</i>	No Later than April 1, 2014 <i>Health Plan Penalty Date</i>
Key Area	HIPAA Mandated Implementation	ACA-required Health Plan Certification	
Description	<b>Who:</b> All HIPAA covered entities  <b>Action:</b> Implement CAQH CORE Eligibility & Claim Status Operating Rules	<b>Who:</b> Health plans  <b>Action:</b> File statement with HHS certifying that data and information systems are in compliance with the standards and operating rules <sup>2</sup>	<b>Who:</b> Health plans  <b>Action:</b> HHS will assess penalties against health plans that have failed to meet the ACA compliance requirements for certification and documentation <sup>2</sup>
Applicable Penalties	<b>Amount:</b> Due to HITECH, penalties for HIPAA non-compliance have increased, now up to \$1.5 million per entity per year	<b>Amount:</b> Fee amount equals \$1 per covered life <sup>3</sup> until certification is complete; penalties for failure to comply cannot exceed on an annual basis an amount equal to \$20 per covered life or \$40 per covered life for deliberate misrepresentation	

<sup>1</sup> CMS OESS is the authority on the HIPAA and ACA Administrative Simplification provisions and requirements for compliance and enforcement. The CMS website provides information on the ACA [compliance, certification, and penalties](#) and [enforcement process](#).

<sup>2</sup> According to CMS, regulation detailing the health plan certification process is under development, and they will release details surrounding this process later this year; CAQH CORE will continue to offer its *voluntary* CORE Certification program and will share lessons learned with CMS as the Federal process is developed.

<sup>3</sup> Covered life for which the plan's data systems are not in compliance; shall be imposed for each day the plan is not in compliance *simplifying healthcare administration*

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# Mandated Eligibility and Claim Status Operating Rules

# Mandated Eligibility & Claim Status Operating Rules:

## *Five Months Until Compliance Deadline*

- **Status**: The first set of operating rules have been adopted into Federal regulation
  - July 2011, CMS published [CMS-0032-IFC](#) with the following key features:
    - Adopted Phase I and II CAQH CORE Operating Rules for the Eligibility & Claim Status transactions, *except for rule requirements pertaining to Acknowledgements\**
    - Highlights CORE Certification is *voluntary*; further defines relationship between standards and operating rules and analysis of ROI from operating rules implementation
  - December 2011, CMS adopted above as a Final Rule; industry implementation efforts underway for the **January 1, 2013 effective date**
    - CAQH CORE is committed to assisting with roll-out of the Final Rule and continuing to support maintenance of the rules, e.g., coordinating with CMS on FAQs, and hosting education sessions
- ACA Section 1104 requires *all HIPAA covered entities* be compliant with applicable HIPAA standards **and associated operating rules**

**The complete set of CAQH CORE Eligibility & Claim Status Operating Rules are available free of charge [HERE](#).**

\*On September 22, 2011, NCVHS issued a [letter](#) recommending Acknowledgements be adopted as formally recognized standards and the CAQH CORE Operating Rules for these standards also be recognized.

# Mandated Eligibility & Claim Status Operating Rules:

## *Requirements Scope for HIPAA covered entities*

Rules		High-Level Phase I & II CAQH CORE Requirements
Data Content	<b>Eligibility &amp; Benefits</b>	<p>Respond to generic and explicit inquiries for a defined set of 50+ high volume services with:</p> <ul style="list-style-type: none"> <li>• Health plan name and coverage dates</li> <li>• Static financials (co-pay, co-insurance, base deductibles)</li> <li>• Benefit-specific and base deductible for individual and family</li> <li>• In/Out of network variances</li> <li>• Remaining deductible amounts</li> </ul>
Infrastructure	<b>Eligibility, Benefits &amp; Claims Status</b>	<ul style="list-style-type: none"> <li>• Connectivity via Internet and aligned with NHIN direction, e.g., supports plug and play method (SOAP and digital certificates and clinical/administrative alignment)</li> <li>• Companion Guide – common flow/format</li> <li>• Real-time and batch turnaround times (e.g., 20 seconds or less for real time and next day for batch)</li> <li>• System Availability service levels – minimum 86% availability per calendar week</li> <li>• <i>Eligibility/Benefits only</i>: Enhanced Patient Identification and Error Reporting requirements</li> <li>• Acknowledgements (transactional)*</li> </ul>

**\*NOTE:** In the [Final Rule for Administrative Simplification: Adoption of Operating Rules for Eligibility for a Health Plan and Health Care Claim Status Transaction](#), requirements pertaining to use of Acknowledgements are NOT included for adoption. Although HHS is not requiring compliance with any operating rule requirements related to Acknowledgements, the Final Rule does note “we are addressing the important role acknowledgements play in EDI by strongly encouraging the industry to implement the acknowledgement requirements in the CAQH CORE rules we are adopting herein.”

A PowerPoint overview of the Phase I & II CAQH CORE Rules is available [HERE](#); the complete rule sets are available [HERE](#).

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# Mandated Eligibility & Claim Status Operating Rules

CAQH CORE Eligibility & Claim Status Operating Rules were initially developed in two phases; for ease of use the rules are presented here by transaction addressed and rule type rather than by phase

- Rules Addressing the **ASC X12 270/271 Eligibility & Benefits Transactions**
  - Data Content Related Rules
    - CAQH CORE [154](#) & [260](#): Eligibility & Benefits Data Content Rules
    - [CAQH CORE 258](#): Normalizing Patient Last Name Rule for Eligibility
    - [CAQH CORE 259](#): AAA Error Code Rule for Eligibility
  - Infrastructure Related Rules
    - CAQH CORE [150](#): Batch Acknowledgements Rule for Eligibility (999)\*
    - CAQH CORE [151](#): Real Time Acknowledgements Rule for Eligibility (999)\*
    - CAQH CORE [152](#): Companion Guide Rule
    - CAQH CORE [155](#): Batch Response Time Rule for Eligibility
    - CAQH CORE [156](#): Real Time Response Rule for Eligibility
    - CAQH CORE [157](#): System Availability Rule
    - CAQH CORE [153](#) & CAQH CORE [270](#): Connectivity Rules
- Rules Addressing the **ASC X12 276/277 Claim Status Transactions**
  - [CAQH CORE 250](#): 276/277 Claim Status Infrastructure Rule\*

**\*NOTE:** In the [Final Rule for Administrative Simplification: Adoption of Operating Rules for Eligibility for a Health Plan and Health Care Claim Status Transaction](#), requirements pertaining to use of Acknowledgements are NOT included for adoption. Although HHS is not requiring compliance with any operating rule requirements related to Acknowledgements, the Final Rule does note “we are addressing the important role acknowledgements play in EDI by strongly encouraging the industry to implement the acknowledgement requirements in the CAQH CORE rules we are adopting herein.”

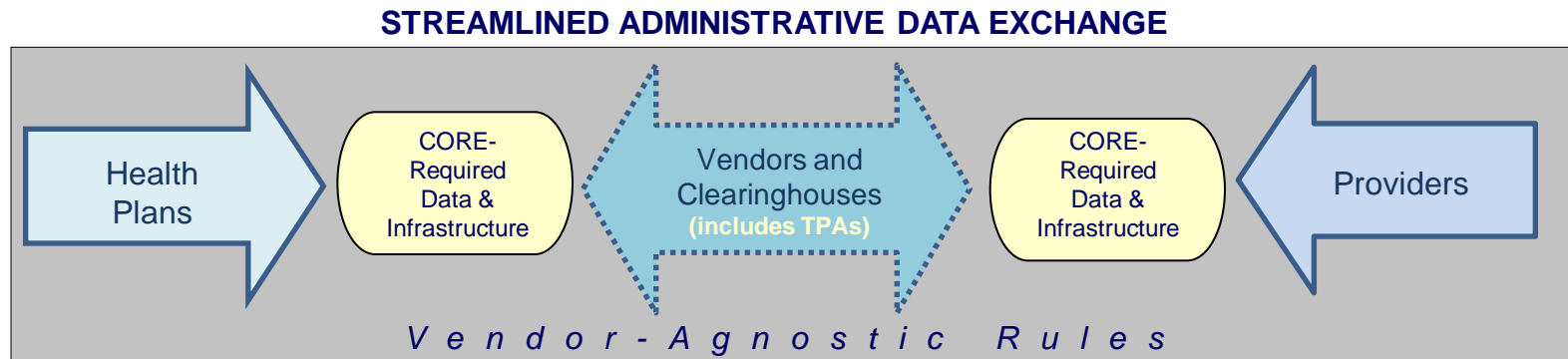
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# Implementing Mandated Operating Rules: *The Importance of Trading Partner Collaboration*



- HIPAA-covered entities work together to exchange transaction data in a variety of ways
- Understand your electronic data flows associated with your administrative agreements
- Vendors play a crucial role in enabling provider clients to realize the benefits of industry adoption of CAQH CORE Operating Rules; engage them
  - Providers rely on their vendors/Practice Management System Vendors (PMS) to achieve their administrative cost saving goals and achieve end-to-end interoperability
  - Health plans and clearinghouses work together in a variety of ways

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# Trading Partner Relationships:

## *Health Plan Examples*

- The scope of a health plan's implementation of mandated operating rules will depend upon the extent to which they work with clearinghouses, e.g.,
  - Health Plan A
    - Health plan implements CAQH CORE Operating Rules in their entirety
    - Health plan's implementation is independent of any clearinghouse relationship
  - Health Plan B
    - Infrastructure and connectivity rules requirements outsourced to a clearinghouse
    - Both health plan and clearinghouse pursue implementation activities
    - Health plan-facing clearinghouse acts as a proxy for agreed upon functions
  - Health Plan C
    - Eligibility and benefit verification (and/or claim status) rules requirements outsourced to a clearinghouse, including data hosting
    - Clearinghouse supports Phase I and/or Phase II CAQH CORE Operating Rules in their entirety
    - Clearinghouse's implementation is independent of its relationship to health plan
    - Health plan-facing clearinghouse acts as a proxy for agreed-upon functions

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# Polling Question #1:

## *Audience Profile*

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**Choose the stakeholder type that best describes your organization**

- Healthcare provider
- Health plan/payer
- Clearinghouse/intermediary
- Product/Services vendor
- Other

# Voluntary CORE Certification Testing Demonstration



A CAQH Initiative



A CAQH Initiative



A CAQH Initiative



A CAQH Initiative

# Voluntary CORE Certification Testing: *Overview*

- **What:** *Voluntary* CORE Certification is stakeholder-specific and demonstrates that an applicant's system(s) conform with CAQH CORE Operating Rules; a CORE Certification Seal is awarded to organizations that voluntarily complete CORE Certification Testing
- **Why:** Offers a mechanism to test an organization's ability to exchange transaction data with trading partners in accordance with the operating rules
  - Process offers useful, accessible and relevant guidance in meeting obligations under the CAQH CORE Operating Rules
  - Encourages trading partners to work together on data flow and content needs
  - Promotes maximum ROI when all entities in data exchange are known to conform with the operating rules
  - Testing done on-line by authorized testing entity
  - Testing and CORE Certification is **free** for government entities
- **How:** Systems must be up-to-date and compliant with CAQH CORE Operating Rules *prior* to testing and standard test scripts are applied
- **Key Benefit:** Encourages trading partners to consider the *end-to-end process* of achieving administrative simplification

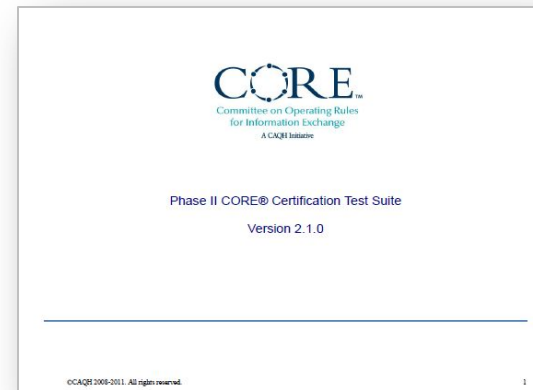
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# Voluntary CORE Certification Test Suites

- Per the CAQH CORE Operating Rules development process, for each CAQH CORE Rule Set, a *voluntary* CORE Certification Test Suite is developed specifying how entities can achieve *voluntary* CORE Certification on the rule set
- The *voluntary* CORE Certification Test Suite includes:
  - Guidance to help stakeholders better understand the various types of stakeholders to which the Eligibility & Claim Status Operating Rules apply and how to determine when a specific detailed test script applies
  - Key Rule Requirements
  - Conformance Testing Requirements
  - Test Scripts Assumptions
  - Detailed Step-By-Step Test Script
- CORE-authorized testing vendors
  - Apply to be authorized
  - CORE testing site alpha/beta tested
  - CORE participants ensure site matches Test Suite test scripts

[Phase II CORE® Certification Test Suite](#)



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# Voluntary Phase I/Phase II CORE Certification Testing

- Follows Phase I and Phase II CORE Certification Test Suites including:
  - Guidance to help stakeholders better understand the various types of stakeholders to which the Eligibility & Claim Status Operating Rules apply
  - Key Rule Requirements
  - Conformance Testing Requirements
  - Detailed Step-By-Step Test Script
- Utilizes Edifecs Phase I and Phase II CORE Certification Testing Site
  - Test scripts are stakeholder specific and activated based upon user role selection
    - A complete list of all required test scripts are based upon your stakeholder role; the number of scripts varies by role
  - Allows user to satisfy multiple rule requirements through a single test script
  - Stakeholders can use site as much and as many times as they want and need
  - Can do combined testing for all Federally mandated operating rules for Eligibility and Claim Status

# Voluntary CORE Certification:

## *Demonstration Outline Objectives*

- Provide an overview of key rule requirements for CAQH CORE Phase I and Phase II operating rules for Eligibility/Benefits and Claim Status Transactions
  - These include all the Federally mandated rules
- Illustrate conformance test requirements detailed in the *voluntary* Phase I/II CORE Certification Test Suites, their applicability by stakeholder type and how stakeholder specific test scripts are generated by the Edifecs CORE Certification Testing Site

ROLES	
Information Source <i>Health Plans or Clearinghouses</i>	Information Requestor <i>Providers, Clearinghouses or Vendors</i>
Store eligibility, benefit and claim history data	Request eligibility, benefit and claim status data
Receive Eligibility and Benefit 270 Inquiries and provide 271 Responses	Send 270 Eligibility and Benefit Inquiries and receive 271 Responses
Receive Claim Status 276 Requests and provide 277 Responses	Send 276 Claim Status Requests and receive 277 Responses

- Navigate the Edifecs CORE Phase I/II Certification Test Site and execute Test Cases
  - Experience the look and feel of the testing site; view all test cases for an information source profile
  - Run three specific test scripts and view results



# Edifecs Live-Demonstration Outline

1. See how to navigate the Edifecs *voluntary* CORE Certification Testing Site by viewing how to generate CAQH CORE test scripts
  - Edifecs staff will show how four Federally mandated operating rules are tested
2. Conduct three “live” tests highlighting Federally mandated operating rules

## #1

*How an Information Source responds to an Eligibility Inquiry with an Eligibility Response when using the mandated Federal operating rule requirements regarding patient financial responsibility such as YTD deductible and Federally mandated operating rule requirements for Connectivity specific to SOAP+WSDL*

## #2

*How an Information Source can test for the mandated operating rule requirements for a Companion Guide template; tests that the flow and format is consistent with the CAQH CORE Master Companion Guide Template*

## #3

*How an Information Requester can test for the mandated operating rules for Real-time Response for Eligibility; test that entity can demonstrate conformance with the Real Time Response Time requirement of 20 seconds*

# Mandated Eligibility & Claim Status Operating Rules: Categories of CAQH CORE Operating Rules

**CAQH CORE Eligibility & Claim Status Operating Rules Address:**  
*All are within ACA-defined scope of operating rules and build on standards where appropriate*

<b>Data Content:</b> <b><i>Eligibility</i></b>	Address Need to Drive Further Industry Value in v5010 Investment	More Robust Eligibility Verification Plus Financials	Enhanced Error Reporting and Patient Identification
<b>Infrastructure:</b> <b><i>Eligibility and Claim Status</i></b>	Address Industry Needs for Common/ Accessible Documentation	Companion Guides	System Availability
	Address Industry-wide Goals for Architecture/ Performance/ Connectivity	Response Times	Acknowledgements*  Connectivity and Security

**\*NOTE:** In the [Final Rule for Administrative Simplification: Adoption of Operating Rules for Eligibility for a Health Plan and Health Care Claim Status Transaction](#), requirements pertaining to use of Acknowledgements are NOT included for adoption. Although HHS is not requiring compliance with any operating rule requirements related to Acknowledgements, the Final Rule does note “we are addressing the important role acknowledgements play in EDI by strongly encouraging the industry to implement the acknowledgement requirements in the CAQH CORE rules we are adopting herein.”

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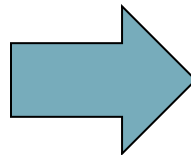
# Eligibility 270/271 & Claim Status 276/277: *Infrastructure Operating Rules*

## Connectivity\* Key Requirements

Entities must support HTTP/S 1.1 over the public Internet as a transport method for both batch and real-time eligibility inquiry and response transaction, and claim status; they must follow:

- Real-time and/or batch request submission and response pickup guidelines
- Security and authentication requirements
- Response message options and error notification
- Response time, time out parameters and re-transmission guidelines
- Prescriptive submitter authentication, envelope specifications, etc.
- Payload-agnostic, can use to send any type of data

For more detail, see CORE Rules [153](#), [250](#) and [270](#)



## Safe Harbor Key Requirements

Phase I & II CAQH CORE Connectivity Rules constitute a **“Safe Harbor” rule which provides for a uniform method of exchanging administrative transaction data** between health plan and provider –*but other methods may be used. The rules:*

- Apply to information sources performing the role of an HTTP/S server and information receivers performing the role of an HTTP/S client
- Apply to real-time transactions (and batch, *if offered; batch NOT required*)
- Do not require trading partners to remove existing connections that do not match the rule
- Include prescriptive submitter authentication, envelope specifications, etc., (SOAP and WSDL, Name/Password or X.509 Certificate)

For more detail, see CORE Rules [153](#), [250](#) and [270](#)

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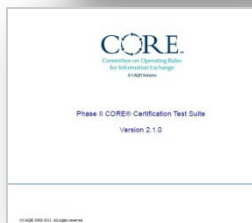
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\*Specifically designed to align with key Federal efforts, e.g., NHIN.

# Eligibility 270/271 & Claim Status 276/277: Infrastructure Operating Rule Demo Test Script

## Detailed Step-By-Step Test Script

Test #	Criteria	Expected Result	Actual Result	Pass/Fail		Stakeholder <sup>28</sup>				
						Provider	Health Plan	Clearinghouse	Vendor	N/A <sup>29</sup>
Real Time Connectivity Test Scripts										
1.	Implement and enforce <u>one of two</u> Submitter Authentication standards on communications <u>server</u> (Key Rule Requirement #3 and #12)									
1.1	Implement and enforce use of Username/Password over SSL on communications <u>server</u> (Key Rule Requirement #3 and #12)	Communications server accepts a valid logon by a client using Username/Password, which is embedded in the message envelope as specified in Phase II CORE Connectivity Rule		<input type="checkbox"/> Pass	<input type="checkbox"/> Fail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
1.2	Implement and enforce use of X.509 Certificate over SSL on communications <u>server</u> (Key Rule Requirement #3 and #12)	Communications server accepts a valid logon by a client using X.509 Certificate over SSL		<input type="checkbox"/> Pass	<input type="checkbox"/> Fail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2.	On the authenticated connection as per Test #1, implement capability to support <u>both</u> Message Envelope Standards and envelope metadata for Real Time as a communications <u>server</u> (Key Rule Requirement #1, #10 and #37)									



See [Phase II CORE Certification Test Suite](#). Each Rule requirement is provided in a numbered list.

3.10	Phase II CORE 270 Connectivity Rule Certification Testing .....
3.10.1	Key Rule Requirements .....
3.10.2	Conformance Testing Requirements .....
3.10.3	Test Scripts Assumptions .....
3.10.4	Detailed Step-by-Step Test Script .....

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# Eligibility 270/271 Transaction: *Data Content Operating Rules*

## Improve Eligibility Verification Plus Financials Key Requirements

CAQH CORE Data Content Rules for v5010 270/271 require that health plans and information sources that create a v5010 271 response to a generic v5010 270 inquiry must include:

- The **name of the health plan** covering the individual (if available)
- **Patient financials** for the static financials of co-insurance, co-payment, and deductible, and return the remaining deductible amount; include in-network and out-of-network coverage and financials for **48 required service types (benefits)**

*For more detail, see CORE Rules [154](#) and [260](#)*

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# Eligibility 270/271 Transaction: Data Content Operating Rule Demo Test Script

## Detailed Step-By-Step Test Script

Test #	Criteria	Expected Result	Actual Result	Pass/Fail		Stakeholder <sup>24</sup>				
						Provider	Health Plan	Clearinghouse	Vendor	N/A <sup>25</sup>
1.	Create a valid v5010 271 response transaction as defined in the Phase II CORE rule specifying the <u>Health Plan remaining deductible amount</u> (Key Rule Reference #4)	Output a valid fully enveloped v5010 271 eligibility response transaction set with the correct Health Plan remaining deductible amount		<input type="checkbox"/> Pass	<input type="checkbox"/> Fail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>



See [Phase II CORE Certification Test Suite](#). Each Rule requirement is provided in a numbered list.

3.10	Phase II CORE 270 Connectivity Rule Certification Testing .....
3.10.1	Key Rule Requirements .....
3.10.2	Conformance Testing Requirements .....
3.10.3	Test Scripts Assumptions .....
3.10.4	Detailed Step-by-Step Test Script .....

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# Live Demonstration

## Execute Test Case #1

How an Information Source responds to an Eligibility Inquiry with an Eligibility Response when using the mandated Federal operating rule requirements regarding patient financial responsibility such as YTD deductible and Federally mandated operating rule requirements for Connectivity specific to SOAP+WSDL



# Test Case #1- 270 Inquiry with 270 Response: Test Script Listing

Welcome Robert Bowman [Manage](#)  
CORE Certification Testing [Manage](#)

[Home](#) [Partners](#) [Contacts](#) [Issues](#) [Reports](#) [Programs](#) [CORE Certification H...](#) [5010 - Information S...](#) [Setup](#) [Help](#) [Logout](#)

Start  
Testing Steps  
FAQs  
Edifecs Support  
Add Issue  
Edifecs Products  
Manage

You must complete all required tasks to successfully complete this program. Select a task for details, and for the specific steps required to complete it.

Task Name	Task Requ.	Applicable	Task Status Message
<a href="#">#13b Respond to a Valid 270 Inquiry for CORE Base Data #2 using HTTP MIME Multipart (Rule 154. 4)</a>	Yes	No	Not Started -- Incomplet...
<a href="#">#13c Respond to a Valid 270 Inquiry for CORE Base Data #5 using HTTP MIME Multipart (Rule 154. 10)</a>	Yes	No	Not Started -- Incomplet...
<a href="#">#14a Respond to a Valid 270 Inquiry for CORE Base Data #17 using HTTP MIME Multipart (Rule 154. 2)</a>	Yes	Yes	Not Started -- Incomplet...
<a href="#">#14b Respond to a Valid 270 Inquiry for CORE Base Data #18 using HTTP MIME Multipart (Rule 154. 4)</a>	Yes	Yes	Not Started -- Incomplet...
<a href="#">#14c Respond to a Valid 270 Inquiry for CORE Base Data #21 using HTTP MIME Multipart (Rule 154. 1)</a>	Yes	Yes	Not Started -- Incomplet...
<a href="#">#15a Respond to a Valid 270 Inquiry for CORE Base Data #1 using SOAP+WSDL (Rule 154. 2)</a>	Yes	No	Not Started -- Incomplet...
<a href="#">#15b Respond to a Valid 270 Inquiry for CORE Base Data #2 using SOAP+WSDL (Rule 154. 4)</a>	Yes	No	Not Started -- Incomplet...
<a href="#">#15c Respond to a Valid 270 Inquiry for CORE Base Data #5 using SOAP+WSDL (Rule 154. 10)</a>	Yes	No	Not Started -- Incomplet...
<a href="#">#16a Respond to a Valid 270 Inquiry for CORE Base Data #17 using SOAP+WSDL (Rule 154. 2)</a>	Yes	Yes	Not Started -- Incomplet...
<a href="#">#16b Respond to a Valid 270 Inquiry for CORE Base Data #18 using SOAP+WSDL (Rule 154. 4)</a>	Yes	Yes	Not Started -- Incomplet...
<a href="#">#16c Respond to a Valid 270 Inquiry for CORE Base Data #21 using SOAP+WSDL (Rule 154. 10)</a>	Yes	Yes	Not Started -- Incomplet...
<a href="#">#17a-1 Respond to a Valid 270 Inquiry for CORE Base Data #1 (Rule 154. 2)</a>	Yes	No	Not Started -- Incomplet...
<a href="#">#17a-2 Respond to a Valid 270 Inquiry for CORE Base Data #1 (Rule 154. 2)</a>	Yes	No	Not Started -- Incomplet...
<a href="#">#17b-1 Respond to a Valid 270 Inquiry for CORE Base Data #2 (Rule 154. 4)</a>	Yes	No	Not Started -- Incomplet...
<a href="#">#17b-2 Respond to a Valid 270 Inquiry for CORE Base Data #2 (Rule 154. 4)</a>	Yes	No	Not Started -- Incomplet...
<a href="#">#17c-1 Respond to a Valid 270 Inquiry for CORE Base Data #5 (Rule 154. 10)</a>	Yes	No	Not Started -- Incomplet...
<a href="#">#17c-2 Respond to a Valid 270 Inquiry for CORE Base Data #5 (Rule 154. 10)</a>	Yes	No	Not Started -- Incomplet...
<a href="#">#18a-1 Respond to a Valid 270 Inquiry for CORE Base Data #17 (Rule 154. 2)</a>	Yes	No	Not Started -- Incomplet...
<a href="#">#18a-2 Respond to a Valid 270 Inquiry for CORE Base Data #17 (Rule 154. 2)</a>	Yes	No	Not Started -- Incomplet...
<a href="#">#18b-1 Respond to a Valid 270 Inquiry for CORE Base Data #18 (Rule 154. 4)</a>	Yes	No	Not Started -- Incomplet...
<a href="#">#18b-2 Respond to a Valid 270 Inquiry for CORE Base Data #18 (Rule 154. 4)</a>	Yes	No	Not Started -- Incomplet...
<a href="#">#18c-1 Respond to a Valid 270 Inquiry for CORE Base Data #21 (Rule 154. 10)</a>	Yes	No	Not Started -- Incomplet...
<a href="#">#18c-2 Respond to a Valid 270 Inquiry for CORE Base Data #21 (Rule 154. 10)</a>	Yes	No	Not Started -- Incomplet...
<a href="#">#19a Respond to a Valid 270 Inquiry for CORE Base Data #4 using HTTP MIME Multipart (Rule 260. 1)</a>	Yes	No	Not Started -- Incomplet...
<a href="#">#19b Respond to a Valid 270 Inquiry for CORE Base Data #5 using HTTP MIME Multipart (Rule 260. 2)</a>	Yes	No	Not Started -- Incomplet...
<a href="#">#19c Respond to a Valid 270 Inquiry for CORE Base Data #7 using HTTP MIME Multipart (Rule 260. 3)</a>	Yes	No	Not Started -- Incomplet...
<a href="#">#19d Respond to a Valid 270 Inquiry for CORE Base Data #4 using HTTP MIME Multipart (Rule 260. 4)</a>	Yes	No	Not Started -- Incomplet...
<a href="#">#19e Respond to a Valid 270 Inquiry for CORE Base Data #3 using HTTP MIME Multipart (Rule 260. 5)</a>	Yes	No	Not Started -- Incomplet...
<a href="#">#20a Respond to a Valid 270 Inquiry for CORE Base Data #17 using HTTP MIME Multipart (Rule 260. 1)</a>	Yes	Yes	Not Started -- Incomplet...
<a href="#">#20b Respond to a Valid 270 Inquiry for CORE Base Data #21 using HTTP MIME Multipart (Rule 260. 2)</a>	Yes	Yes	Not Started -- Incomplet...

Record(s) 31 - 60 (152 total) [<](#) [1](#) [2](#) [3](#) [4](#) [5](#) [6](#) [>](#)



# Test Case #1 - 270 Inquiry with 270 Response: Testing Instructions

**EDIFICS CORE**

Home Partners Contacts Issues Reports Programs CORE Certification H... 5010 - Information S...

Start

Testing Steps

FAQs

Edifecs Support

• Add Issue

Edifecs Products

Manage

**Complete Responder Real-Time Verification Task**

Save and Close Cancel Add Issue

**#13c Respond to a Valid 270 Inquiry for CORE Base Data #5 using HTTP MIME Multipart (Rule 154, 10)** Required

**1 Testing Instructions**

This task is designed to allow CORE Stakeholders to be able to receive a 270 Eligibility Inquiry via the HTTP Mime Multipart Communication Method and respond with the appropriate 271 Eligibility Response per CORE Rule 154 Data Content Rule. This task will walk you through a wizard that will allow you to enter in the necessary HTTP/S information for submission to your HTTP/S server and then submit a 270 Eligibility Inquiry according to the specifications you entered and to the URL of the server.

This task will be completed when you receive the 270 Eligibility Inquiry and provide the expected response. In the present case a **271 Eligibility Response to T** is expected. This 271 will highlight the **patient financial responsibility** associated with the Case pursuant to CORE Rule 154, Test Script 10, which states:

"[The CORE Stakeholder will] create a valid 271 response transaction as defined in the CORE Rule 154, Test Script 10, indicating the **patient financial responsibility** for each of the benefits covered by the patient."

To complete this task please do the following:

1. Review the outlined steps in the box below. If desired you may elect to view the guideline associated with this task, using the "View Guideline" button.
2. Use the "Run Test" button to begin the wizard process where you will enter the Receiver ID and have an option to select the Authentication Method. If you select Username/password Authentication enter the appropriate username/password. If you select X.509 certificate authentication method, please download the Edifecs certificate from the link provided in the wizard in order to register this certificate with your server.
3. In the **Review Data Information** screen the values are automatically populated from the EDI data file. If any information is updated they will be populated in the submitted 270 Eligibility Inquiry. This is done so that the testing entity can provide with the information they would like to see on the request that is posted to them.

Powered by **EDIFICS**

**EDIFICS CORE**

Home Partners Contacts Issues Reports Programs CORE Certification H... 5010 - Information S...

Start

Testing Steps

FAQs

Edifecs Support

• Add Issue

Edifecs Products

Manage

3. In the **Review Data Information** screen the values are automatically populated from the EDI data file. If any information is updated they will be populated in the submitted 270 Eligibility Inquiry. This is done so that the testing entity can provide with the information they would like to see on the request that is posted to them.

4. Once complete with the wizard, selecting "Finish" will cause the HTTP/S client to submit a 270 Eligibility Inquiry to your HTTP/S server according to the specifications you provided. The expectation is that an appropriate real time response will be returned in the **same HTTP/S communication session**.

5. Note the **Test Results** in the lower panel, and click on "details" if necessary to determine why a file was invalid.

6. Select "Save and Close" once you have completed this task to your satisfaction to save the task.

By completing this task you are complying to the following CORE RULE and Test script(s):

- CORE RULE 154: Data Content. Test 10.

**2 Test Results**

**No Files Submitted**  
Please complete the testing instructions in section one above.

Task Status: Not Started -- Incomplete (Action Optional)

Powered by **EDIFICS**

**3 Test History**

# Test Case #1- 270 Inquiry with 270 Response: Submit Test

The screenshot shows a web application interface for a test wizard. On the left is a vertical navigation menu with links: Home, Partners, Contacts, Issues, Reports, Programs, CORE Certification H..., 5010 - Information S..., Start, Testing Steps, FAQs, Edifecs Support, Add Issue, Edifecs Products, and Manage. The main content area is titled "Responder Real-Time Verification Test Wizard" and contains the following sections:

- Enter server URL and request parameters**: A sub-header with a help icon.
- Server URL**: A section with the instruction "Specify the URL of your server where the real-time request will be sent." followed by a text input field labeled "URL: \*".
- Authentication Method**: A section with the label "Authentication Method: \*" and two radio button options: "Username/Password" (selected) and "X.509 Certificate".
- Username/Password Parameters**: A section with the instruction "Enter the Username and Password parameters. Parameter values cannot be longer than 50 characters." followed by two text input fields labeled "Username: \*" and "Password: \*".
- Sender ID and Receiver ID**: A paragraph explaining that these IDs will be inserted into the EDI data file and must be configured on the server. Below this are two text input fields: "Sender ID:" (containing "EDIFECSTEST") and "Receiver ID: \*" (empty).
- Data file**: A text input field containing "FOSSUM\_CASEY\_19760506\_5010\_request.txt".
- Instructions**: A line of text stating "Click Next to continue or Cancel to exit the wizard."
- Buttons**: At the bottom right are three buttons: "Cancel", "Previous", and "Next".

At the bottom left of the interface is a logo that says "Powered by EDIFECs".

# Test Case #1- 270 Inquiry with 270 Response: Test Results

The screenshot displays the EDIFICS CORE web application interface. The top navigation bar includes links for Home, Partners, Contacts, Issues, Reports, Programs, CORE Certification H..., and 5010 - Information S... The user is logged in as Robert Bowman, with 'Manage' buttons for both the user and the CORE Certification Testing module. The left sidebar contains a 'Testing Steps' menu with options like Start, FAQs, Edifecs Support, Add Issue, Edifecs Products, and Manage. The main content area shows the 'Test Results' section for a task. It indicates that the last test passed, with a 'Task Status: Completed -- Complete'. Below this is a 'Test History' table listing several failed attempts. The 'Notes and Comments' section shows task metadata and a private access authorization.

**EDIFICS CORE**

Welcome Robert Bowman **Manage**  
CORE Certification Testing **Manage**

Home Partners Contacts Issues Reports Programs CORE Certification H... 5010 - Information S... Setup Help Logoff

Start  
Testing Steps  
FAQs  
Edifecs Support  
• Add Issue  
Edifecs Products  
Manage

3. Return to this page to get the test results.

**2 Test Results**

**Your last test PASSED.**  
Click for [details](#).  
Task Status: Completed -- Complete

**3 Test History**

Select a report below to review your results. The last test results are the only ones used when calculating your completion status.

Edit	File Name	Submission ...	Time	Status	Error Count
	<a href="#">ARROJO ROLANDO_1971...</a>	02/18/2011	11:15:30	Passed	
	<a href="#">ARROJO ROLANDO_1971...</a>	02/18/2011	11:11:08	Failed	
	<a href="#">ARROJO ROLANDO_1971...</a>	02/18/2011	11:09:20	Failed	
	<a href="#">ARROJO ROLANDO_1971...</a>	02/18/2011	10:54:06	Failed	
	<a href="#">ARROJO ROLANDO_1971...</a>	02/18/2011	09:19:37	Failed	
	<a href="#">ARROJO ROLANDO_1971...</a>	02/18/2011	09:13:38	Failed	
	<a href="#">ARROJO ROLANDO_1971...</a>	02/18/2011	08:41:51	Failed	
	<a href="#">ARROJO ROLANDO_1971...</a>	02/18/2011	08:21:53	Failed	

**4 Notes and Comments**

Task Deadline:  
Last Partner Update: May 21, 2011 @  
Completed Date: 02/18/2011

Notes Access Authorization: Private

No notes are currently available

Save and Close Cancel Add Issue

Powered by **EDIFICS**

# Eligibility 270/271 Transaction:

## *Data Content Operating Rules*

### Enhanced Error Reporting and Patient Identification Key Requirements

CAQH CORE Normalizing Patient Last Name Rule requires health plans to **normalize submitted and stored last name** before using the submitted and stored last names:

- If normalized name validated, return v5010 271 with CORE-required content
- If normalized name validated but un-normalized names do not match, return last name as stored by health plan and specified INS segment
- If normalized name not validated, return specified AAA code

*For more detail, see CORE Rule [258](#)*

CAQH CORE AAA Error reporting Rule requires health plans to return a **unique combination of one or more AAA segments along with one or more of the submitted patient identifying data elements** in order to communicate the specific errors to the submitter.

The receiver of the v5010 271 response is required to detect all error conditions reported and display to the end user text that uniquely describes the specific error conditions and data elements determined to be missing or invalid.

*For more detail, see CORE Rule [259](#)*

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# Live Demonstration

## Navigate and View

Certification Testing Task list and Test Instructions for Enhanced Error Reporting  
and Patient Identification certification testing task list and test instructions

# ViewTest Script Listing for Last Name Normalization and AAA Error Code Rule

CommerceDesk - Microsoft Internet Explorer provided by AHIP

https://phase2.5010.core.edifecs.com/content/workspaces/uiexplorer.jsp?uid=Bpq3cQt&GroupID=3(167210)&SiteKey=core2&CommunityGatewayID=14

File Edit View Favorites Tools Help

LEXMARK Print Now: Normal Black and White Text Only Picnik Preview Schedule

Favorites CAQH Homepage CommerceDesk

EDIFECSCORE

Welcome Robert Bowman Manage Alpha Test Partner Manage

Home Programs CORE Certification H... 5010 - Information S... Logoff

Start

Testing Steps

FAQs

Edifecs Support

Add Issue

Edifecs Products

You must complete all required tasks to successfully complete this program. Select a task for details, and for the specific steps required to complete it.

Task Name	Task Required	Task Status Mes...	Completion Date
#21b Respond to a Valid 270 Inquiry for CORE Base Data #5 using SOAP+WSDL (Rule 260_2)	Yes	Not Started -- Inc...	
#21c Respond to a Valid 270 Inquiry for CORE Base Data #7 using SOAP+WSDL (Rule 260_3)	Yes	Not Started -- Inc...	
#21d Respond to a Valid 270 Inquiry for CORE Base Data #4 using SOAP+WSDL (Rule 260_4)	Yes	Not Started -- Inc...	
#21e Respond to a Valid 270 Inquiry for CORE Base Data #3 using SOAP+WSDL (Rule 260_5)	Yes	Not Started -- Inc...	
#25a Last Name Normalization Rule for CORE Base Data #1 using HTTP Mime Multipart (Rule 258_1)	Yes	Not Started -- Inc...	
#25b Last Name Normalization Rule for CORE Base Data #6 using HTTP Mime Multipart (Rule 258_1)	Yes	Not Started -- Inc...	
#25c Last Name Normalization Rule for CORE Base Data #2 using HTTP Mime Multipart (Rule 258_2)	Yes	Not Started -- Inc...	
#25d Last Name Normalization Rule for CORE Base Data #3 using HTTP Mime Multipart (Rule 258_2)	Yes	Not Started -- Inc...	
#25e Last Name Normalization Rule for CORE Base Data #4 using HTTP Mime Multipart (Rule 258_2)	Yes	Not Started -- Inc...	
#25f Last Name Normalization Rule for CORE Base Data #5 using HTTP Mime Multipart (Rule 258_2)	Yes	Not Started -- Inc...	
#26a Last Name Normalization Rule for CORE Base Data #1 using SOAP+WSDL (Rule 258_1)	Yes	Not Started -- Inc...	
#26b Last Name Normalization Rule for CORE Base Data #6 using SOAP+WSDL (Rule 258_1)	Yes	Not Started -- Inc...	
#26c Last Name Normalization Rule for CORE Base Data #2 using SOAP+WSDL (Rule 258_2)	Yes	Not Started -- Inc...	
#26d Last Name Normalization Rule for CORE Base Data #3 using SOAP+WSDL (Rule 258_2)	Yes	Not Started -- Inc...	
#26e Last Name Normalization Rule for CORE Base Data #4 using SOAP+WSDL (Rule 258_2)	Yes	Not Started -- Inc...	
#26f Last Name Normalization Rule for CORE Base Data #5 using SOAP+WSDL (Rule 258_2)	Yes	Not Started -- Inc...	
#28a AAA Error Code Rule for CORE Base Data #7 using HTTP Mime Multipart (Rule 259_1)	Yes	Not Started -- Inc...	
#28b AAA Error Code Rule for CORE Base Data #8 using HTTP Mime Multipart (Rule 259_1)	Yes	Not Started -- Inc...	
#28c AAA Error Code Rule for CORE Base Data #9 using HTTP Mime Multipart (Rule 259_1)	Yes	Not Started -- Inc...	
#28d AAA Error Code Rule for CORE Base Data #10 using HTTP Mime Multipart (Rule 259_1)	Yes	Not Started -- Inc...	
#28e AAA Error Code Rule for CORE Base Data #11 using HTTP Mime Multipart (Rule 259_1)	Yes	Not Started -- Inc...	
#28f AAA Error Code Rule for CORE Base Data #12 using HTTP Mime Multipart (Rule 259_1)	Yes	Not Started -- Inc...	
#29a AAA Error Code Rule for CORE Base Data #7 using SOAP+WSDL (Rule 259_1)	Yes	Not Started -- Inc...	
#29b AAA Error Code Rule for CORE Base Data #8 using SOAP+WSDL (Rule 259_1)	Yes	Not Started -- Inc...	
#29c AAA Error Code Rule for CORE Base Data #9 using SOAP+WSDL (Rule 259_1)	Yes	Not Started -- Inc...	
#29d AAA Error Code Rule for CORE Base Data #10 using SOAP+WSDL (Rule 259_1)	Yes	Not Started -- Inc...	
#29e AAA Error Code Rule for CORE Base Data #11 using SOAP+WSDL (Rule 259_1)	Yes	Not Started -- Inc...	
#29f AAA Error Code Rule for CORE Base Data #12 using SOAP+WSDL (Rule 259_1)	Yes	Not Started -- Inc...	
#31 Upload a Response Time Log File for 270/271 (Rule 156_3)	Yes	Pending -- Wait fo...	
#32 Upload a 270/271 Linking Log File (Rule 156_4)	Yes	Not Started -- Inc...	

Record(s) 31 - 60 (69 total) [1] [2] [3] [4]

https://phase2.5010.core.edifecs.com/servelet/com.edifecs.cdesk.ui.action.ActionHandler?uid=1343402821040&SiteKey=core2&Communi

Internet 100%

Start Access - Micro... Screenshots F... RE: Screensho... Microsoft Pow... Microsoft Offic... CommerceD... WEDI Summer ... Document1 - ... 11:27 AM

# View Test Instructions for Last Name Normalization and AAA Error Code Rule

The screenshot displays the CommerceDesk web application in a Microsoft Internet Explorer browser window. The address bar shows the URL: <https://phase2.5010.core.edifecs.com/content/workspaces/uiexplorer.jsp?uid=Bpq3cQt&GroupID=3{167210}&SiteKey=core2&CommunityGatewayID=14>. The browser's Favorites bar includes "CAQH Homepage" and "CommerceDesk".

The application header features the "EDIFECs CORE" logo on the left and a user welcome message "Welcome Robert Bowman" with "Alpha Test Partner" status and "Manage" buttons on the right. The navigation menu includes "Home", "Programs", "CORE Certification H...", and "5010 - Information S...".

The main content area is titled "#28c AAA Error Code Rule for CORE Base Data #9 using HTTP Mime Multipart (Rule 259, 1)" and is marked as "Required". Under the "Testing Instructions" section, the text explains that the task is designed to allow CORE Stakeholders to receive a 270 Eligibility Inquiry via the HTTP Mime Multipart Communication Method and respond with the appropriate 271 Eligibility Response per CORE Rule 259 AAA Error Code Rule. It further states that the task will walk the user through a wizard to enter necessary HTTP/S information for submission to their HTTP/S server and then submit a 270 Eligibility Inquiry according to the specifications entered and the URL provided.

The instructions continue, stating that the task will be completed when the user receives the 270 Eligibility Inquiry and processes it to produce the expected response. In this case, a 271 Eligibility Response containing the patient identifying data elements submitted and used, the AAA segment with AAA Reject Reason Code corresponding to the error condition detected and other required AAA segment data elements and codes as specified is expected pursuant to CORE Rule 259, Test Script 1, which states:

"[The CORE Stakeholder will] create a valid 271 response transaction as defined in the CORE rule indicating that the 270 inquiry is being rejected because the health plan could not correctly identify the patient".

To complete this task, the user is instructed to do the following:

1. Review the outlined steps in the box below. If desired, you may elect to view the 271 Guideline associated with this task, using the "View Guideline" button.
2. Use the "Run Test" button to begin the wizard process where you will specify the URL of your server, the Receiver ID and have an option to select the Authentication Method. In the case of the Username/password Authentication, enter the appropriate username/password values. In the case of the X.509 certificate authentication method, please download the Edifecs X.509 Client certificate from the link provided in the wizard in order to register this certificate in your system.
3. In the Review Data Information screen, the values are automatically populated from the EDI data file. If any information is updated, they will be populated in the submitted 270 Eligibility Inquiry. This is done so that the testing entity can provide with the information they would like to see on the request that is posted to them.
4. Once complete with the wizard, selecting "Finish" will cause the HTTP/S client to submit a 270

The bottom of the browser window shows the Windows taskbar with various open applications, including "Access - Micro...", "Screenshots F...", "RE: Screenho...", "Microsoft Pow...", "Microsoft Offic...", "CommerceD...", "WEDI Summer ...", and "Document1 - ...". The system clock indicates 11:28 AM.

# Eligibility 270/271 & Claim Status 276/277: *Infrastructure Operating Rules*

## Companion Guide Key Requirements

The CAQH CORE Companion Guide Rule and Claim Status Rule require that Companion Guides covering v5010 270/271 and v5010 276/277 transactions follow the format and flow of the CORE v5010 Master Companion Guide Template.

The Companion Guide Template\* organizes information into distinct sections:

- General Information
- Connectivity with the payer
- Transaction-Specific Information
- Key contact information
- Testing with the payer
- Control segment details
- Payer specific business rules
- Allows health plans (information sources) to tailor the document to meet their particular needs while still maintaining a standard template/common structure

*For more detail, see CORE Rules [152](#) and [250](#)*

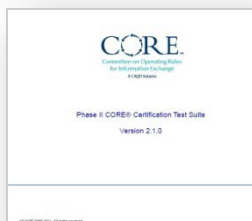
\*Adapted from the CAQH/WEDI Best Practices Companion Guide Template originally published January 1, 2003.



# Eligibility 270/271 & Claim Status 276/277: *Infrastructure - Demo Test Scripts*

## Detailed Step-By-Step Test Script

Test #	Criteria	Expected Result	Actual Result	Pass/Fail		Stakeholder <sup>9</sup>				
						Provider	Health Plan	Clearinghouse	Vendor	N/A <sup>10</sup>
1.	Companion Document conforms to the flow and format of the CORE Master Companion Document Template	Submission of the Table of Contents of the 276/277 companion document, including an example of the v5010 276/277 content requirements		<input type="checkbox"/> Pass	<input type="checkbox"/> Fail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2.	Companion Document conforms to the format for presenting each segment, data element and code flow and format of the CORE Master Companion Document Template	Submission of a page of the v5010 276/277 companion document depicting the presentation of segments, data elements and codes showing conformance to the required presentation format		<input type="checkbox"/> Pass	<input type="checkbox"/> Fail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>



See [Phase II CORE Certification Test Suite](#). Each Rule requirement is provided in a numbered list.

3.10	Phase II CORE 270 Connectivity Rule Certification Testing .....
3.10.1	Key Rule Requirements .....
3.10.2	Conformance Testing Requirements .....
3.10.3	Test Scripts Assumptions .....
3.10.4	Detailed Step-by-Step Test Script .....

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CAQH

# Live Demonstration

## Execute Test Case #2

How an Information Source can test for the mandated operating rule requirements for a Companion Guide template; tests that the flow and format is consistent with the CAQH CORE Master Companion Guide Template

# Infrastructure: Test Script Listing for Companion Guide Flow and Format

Microsoft Internet Explorer provided by AHIP

://phase2.5010.core.edifecs.com/content/workspaces/uiexplorer.jsp?uid=j97z9Nm&GroupID=3{167210}&SiteKey=core2&CommunityGatewayID=14

Print Now: Normal Black and White Text Only Picnik Preview Schedule

CAQH Homepage CommerceDesk

Welcome Robert B  
Alpha Test

CORE Certification H... 5010 - Information S...

You must complete all required tasks to successfully complete this program. Select a task for details, and for the specific steps required to complete it.

Task Name	Task Required	Task Status Mes	Comple
Select testing with Connectivity or without?	Yes	Completed -- Com...	07/25/20
Click here to select your connectivity testing options	Yes	Completed -- Com...	07/25/20
#1 Indicate the date on which you signed the CORE Pledge (Rule 201)	Yes	Not Started -- Inc...	
#2 Download CORE Certification Test Suite and Test Bed Data	Yes	Not Started -- Inc...	
#3a Respond to Invalid 270 Eligibility Inquiry with 999 using HTTP Mime Multipart (Rule 151. 3)	Yes	Not Started -- Inc...	
#3b Respond to Invalid 270 Eligibility Inquiry with 999 using SOAP+WSDL (Rule 151. 3)	Yes	Not Started -- Inc...	
#4a Respond to an Invalid 270 Inquiry with 271 - AAA using HTTP Mime Multipart (Rule 151. 2. 4. 5)	Yes	Not Started -- Inc...	
#4b Respond to an Invalid 270 Inquiry with 271 - AAA using SOAP+WSDL (Rule 151. 2. 4. 5)	Yes	Not Started -- Inc...	
#5a Respond to Invalid 276 Claim Status Inquiry with 999 using HTTP Mime Multipart (Rule 250. 3)	Yes	Not Started -- Inc...	
#5b Respond to Invalid 276 Claim Status Inquiry with 999 using SOAP+WSDL (Rule 250. 3)	Yes	Not Started -- Inc...	
#6a Respond to Valid 276 Inquiry with 277 using HTTP Mime Multipart (Rule 250. 2. 4. 5)	Yes	Not Started -- Inc...	
#6b Respond to Valid 276 Inquiry with 277 using SOAP+WSDL (Rule 250. 2. 4. 5)	Yes	Not Started -- Inc...	
#7 Upload the Table of Contents from Stakeholder's 270/271 Companion Guide (Rule 152. 1)	Yes	Pending -- Wait fo...	
#8 Upload a Sample Page From the Stakeholder's 270/271 Companion Guide (Rule 152. 2)	Yes	Not Started -- Inc...	
#9 Upload the Table of Contents from Stakeholder's 270/271 Companion Guide (Rule 152. 1)	Yes	Not Started -- Inc...	
#10 Upload a Sample Page from Stakeholder's 270/271 Companion Guide (Rule 152. 1)	Yes	Not Started -- Inc...	
#11 Upload Communications Log File for Review for 270/271 (Rule 270. 5)	Yes	Not Started -- Inc...	
#12 Upload Communications Log File for Review for 276/277 (Rule 250. 3) (Rule 270. 5)	Yes	Not Started -- Inc...	
#13a Respond to a Valid 270 Inquiry for CORE Base Data #1 using HTTP MIME Multipart (Rule 154. 2)	Yes	Not Started -- Inc...	
#13b Respond to a Valid 270 Inquiry for CORE Base Data #2 using HTTP MIME Multipart (Rule 154. 4)	Yes	Not Started -- Inc...	
#13c Respond to a Valid 270 Inquiry for CORE Base Data #5 using HTTP MIME Multipart (Rule 154. 10)	Yes	Completed -- Com...	07/27/20
#15a Respond to a Valid 270 Inquiry for CORE Base Data #1 using SOAP+WSDL (Rule 154. 2)	Yes	Not Started -- Inc...	
#15b Respond to a Valid 270 Inquiry for CORE Base Data #2 using SOAP+WSDL (Rule 154. 4)	Yes	Not Started -- Inc...	
#15c Respond to a Valid 270 Inquiry for CORE Base Data #5 using SOAP+WSDL (Rule 154. 10)	Yes	Completed -- Com...	07/30/20
#19a Respond to a Valid 270 Inquiry for CORE Base Data #4 using HTTP MIME Multipart (Rule 260. 1)	Yes	Not Started -- Inc...	
#19b Respond to a Valid 270 Inquiry for CORE Base Data #5 using HTTP MIME Multipart (Rule 260. 2)	Yes	Not Started -- Inc...	
#19c Respond to a Valid 270 Inquiry for CORE Base Data #7 using HTTP MIME Multipart (Rule 260. 3)	Yes	Not Started -- Inc...	
#19d Respond to a Valid 270 Inquiry for CORE Base Data #4 using HTTP MIME Multipart (Rule 260. 4)	Yes	Not Started -- Inc...	
#19e Respond to a Valid 270 Inquiry for CORE Base Data #3 using HTTP MIME Multipart (Rule 260. 5)	Yes	Not Started -- Inc...	
#21a Respond to a Valid 270 Inquiry for CORE Base Data #4 using SOAP+WSDL (Rule 260. 1)	Yes	Not Started -- Inc...	

Record(s) 1 - 30 (69 total) [1] [2] [3] [4]

edifecs.com/servlet/com.edifecs.cdesk.ui.action.ActionHandler?uid=1343654320743&SiteKey=core2&Communi

Inbox - Microsoft Out... LAST COMMENTS - R... RE: LAST COMMENTS... WEDI201207 Microsoft PowerPoint... CommerceDesk - ...

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# Infrastructure: Test Instructions for Companion Guide Flow and Format

Microsoft Internet Explorer provided by AHIP

://phase2.5010.core.edifecs.com/content/workspaces/uiexplorer.jsp?uid=f97z9Nm&GroupID=3{167210}&SiteKey=core2&CommunityGatewayID=14

Print Now: Normal Black and White Text Only Picnik Preview Schedule

CAQH Homepage CommerceDesk

Welcome Robert B  
Alpha Test

CORE Certification H... 5010 - Information S...

Complete Manual Task

Save and Close Cancel Add Issue

**#7 Upload the Table of Contents from Stakeholder's 270/271 Companion Guide (Rule 152, 1)** Required

To complete this task, follow the steps listed below.

**1 Instructions**

This task is designed to allow CORE Stakeholders to upload a screen shot or other electronic copy/image of the Table of Contents of the Stakeholder's 270/271 Companion Guide. Once uploaded Edifecs support will verify that the uploaded document meets the CORE testing criteria. Once verified the task will be marked as "Completed."

CORE Rule 152: Companion Guide, Test Script 1 states:

"[Stakeholders should submit] the Table of Contents of the 270/271 companion document, including an example of the 270/271 content requirements."

To complete this task please do the following:

1. Use the "Add New Attachment" function in order to browse to and select the testers screenshot or other electronic copy/image of the **Companion Guide - Table of Contents**, and attach that document. We accept files in the following format - DOC, JPEG, PNG, GIF, BMP, PDF, TIF, XLS, TXT, CSV, XML.
2. Select the "Partner Steps Complete" radio button to signify that you have attached the required document.
3. Select the "Save and Close" button at the top or bottom of the screen in order to save the task.

By completing this task you are complying to the following CORE RULE and Test script(s):

- CORE RULE 152: Companion Guide, Test 1.

Attachment:

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# Eligibility 270/271 & Claim Status 276/277: *Infrastructure Operating Rules*

## System Availability Key Requirements

The CAQH CORE System Availability Rule and the Claim Status Rule establish guidelines for system availability and provider support for health plan eligibility and claim status transactions including:

- Minimum of **86 percent system availability** (per calendar week)
- Publish regularly scheduled downtime
- Provide one week advance notice on non-routine downtime
- Provide information within one hour of emergency downtime

*For more detail, see CORE Rules [157](#) and [250](#)*

\*Adapted from the CAQH/WEDI Best Practices Companion Guide Template originally published January 1, 2003.

# Eligibility 270/271 & Claim Status 276/277: *Infrastructure Operating Rules*

## Response Time Key Requirements

Phase I and Phase II CAQH CORE Operating Rules include **maximum response processing guidelines**:

- Real-time Response of Maximum: 20-second round trip
- Batch (*if offered*) Response Receipt by 9 pm ET requires response by 7 am ET the next business day
- Conformance with this rule will be considered achieved if entities meet these measures 90 percent of the time within a calendar month

*For more detail, see CORE Rules [155](#), [156](#) and [250](#)*

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# Eligibility 270/271 & Claim Status 276/277: Infrastructure Rule Test Script

## Detailed Step-By-Step Test Script

Test #	Criteria	Expected Result	Actual Result	Pass/Fail		Stakeholder <sup>26</sup>				
						Provider	Health Plan	Clearinghouse	Vendor	N/A <sup>27</sup>
4)	Verify that outer most communications module(s) captures, assigns, logs and links all required data elements from the ASC X12 v5010 270 Interchange to the submitted ASC X12 v5010 271 Interchange. If transactions use an alternate communication method to HTTP/S, entities must store enough information from the ASC X12 v5010 Transaction to uniquely identify the transmission in addition to the times that the request was received and response was sent. ( <u>Key Rule Requirement #3</u> )	Output a system-generated audit log report showing all required data elements.		<input type="checkbox"/> Pass	<input type="checkbox"/> Fail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>



See [Phase I CORE Certification Test Suite](#). Each Rule requirement is provided in a numbered list.

3.1	Phase I CORE 150 Eligibility and Benefits Batch Acknowledgements Rule Certification Testing .....
3.1.1	Key Rule Requirements .....
3.1.2	Conformance Testing Requirements .....
3.1.3	Test Scripts Assumptions .....
3.1.4	Detailed Step-By-Step Test Script .....

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# Live Demonstration

## Execute Test Case #3

How an Information Requester can test for the mandated operating rules for Real-time Response for Eligibility; test that entity can demonstrate conformance with the Real Time Response Time requirement of 20 seconds



# Infrastructure: Test Script Listing for *Response Time* Logging

Microsoft Internet Explorer provided by AHIP

://phase2.5010.core.edifecs.com/content/workspaces/ulexplorer.jsp?uid=Lek62xg&GroupID=3{176824}&SiteKey=core2&CommunityGatewayID=14

Print Now: Normal Black and White Text Only Picnik Preview Schedule

CAQH Homepage CommerceDesk

Welcome Robert B  
Alpha Test

CORE Certification H... 5010 - Information R...

5010 - Information R... - Program Tasks

Close Task Name

You must complete all required tasks to successfully complete this program. Select a task for details, and for the specific steps required to complete it.

Task Name	Task Required	Task Status Mes...	Comple
<a href="#">Click here to select your testing options</a>	Yes	Completed -- Com...	07/27/20
<a href="#">#1 Indicate the date on which you signed the CORE Pledge (Rule 201)</a>	Yes	Not Started -- Inc...	
<a href="#">#2 Download CORE Certification Test Suite and Test Bed Data</a>	Yes	Not Started -- Inc...	
<a href="#">#3 Upload Communications Log File for Review for 270/271 (Rule 270_6)</a>	Yes	Not Started -- Inc...	
<a href="#">#5 Submit 270 Inquiries per CORE TestBed Base Data #1-24 using the Username/Password Authentication</a>	Yes	Completed -- Com...	07/30/20
<a href="#">#6 Submit 270 Inquiries per CORE TestBed Base Data #1-24 using the X509 Certificate Authentication</a>	Yes	Not Started -- Inc...	
<a href="#">#7a Upload System Screenshot Showing a 271 Response (Rule 154_3)</a>	Yes	Not Started -- Inc...	
<a href="#">#7b Upload System Screenshot Showing a 271 Response (Rule 154_5)</a>	Yes	Not Started -- Inc...	
<a href="#">#7c Upload System Screenshot Showing a 271 Response (Rule 154_11)</a>	Yes	Not Started -- Inc...	
<a href="#">#9a Upload System Screenshot Showing a 271 Response (Rule 260_7)</a>	Yes	Not Started -- Inc...	
<a href="#">#9b Upload System Screenshot Showing a 271 Response (Rule 260_7)</a>	Yes	Not Started -- Inc...	
<a href="#">#9c Upload System Screenshot Showing a 271 Response (Rule 260_7)</a>	Yes	Not Started -- Inc...	
<a href="#">#9d Upload System Screenshot Showing a 271 Response (Rule 260_7)</a>	Yes	Not Started -- Inc...	
<a href="#">#9e Upload System Screenshot Showing a 271 Response (Rule 260_7)</a>	Yes	Not Started -- Inc...	
<a href="#">#11a Upload System Screenshot Showing a 271 Response for Last Name Normalization (Rule 258_3)</a>	Yes	Not Started -- Inc...	
<a href="#">#11b Upload System Screenshot Showing a 271 Response for Last Name Normalization (Rule 258_4)</a>	Yes	Not Started -- Inc...	
<a href="#">#12 Upload System Screenshot Showing a 271 Response for AAA Error Code Reporting (Rule 259_2)</a>	Yes	Not Started -- Inc...	
<a href="#">#13 Upload Response Time Log File for 270/271 (Rule 156_1)</a>	Yes	Not Started -- Inc...	
<a href="#">#14 Upload 270/271 Linking Log File (Rule 156_2)</a>	Yes	Not Started -- Inc...	
<a href="#">#17 CORE Testing Complete and Certification Next Steps</a>	Yes	Not Started -- Inc...	

Deleted Items - Mi... LAST COMMENTS -... Additional Screen ... 20120730 Microsoft PowerPo... CommerceDesk ... 7-30-2012 webina...

# Infrastructure: Test Instructions for *Response Time* Logging

The screenshot displays the CommerceDesk web application interface within a Microsoft Internet Explorer browser window. The browser's address bar shows the URL: <https://phase2.5010.core.edifecs.com/content/workspaces/uiexplorer.jsp?uid=Lek62xg&GroupID=3{176824}&SiteKey=core2&CommunityGatewayID=14>. The browser's title bar reads "CommerceDesk - Microsoft Internet Explorer provided by AHIP".

The application's header includes the "EDIFECs CORE" logo on the left and a user welcome message "Welcome Robert Bowman" with a "Manage" link on the right. Below the header, a navigation bar contains links for "Home", "Programs", "CORE Certification H...", and "5010 - Information R...". A "Logoff" link is also present.

The main content area is titled "Complete Manual Task" and features a sidebar on the left with a tree view containing "Start", "Testing Steps", "FAQs", "Edifecs Support", "Add Issue", and "Edifecs Products". The main task area displays the title "#7c Upload System Screenshot Showing a 271 Response (Rule 154, 11)" with a "Required" status. Below the title, instructions are provided for completing the task, including a list of steps and a note about the required data element.

The instructions section is titled "Instructions" and includes the following text:

This task is designed to allow CORE stakeholders to verify that they have received the 271 Eligibility Response from the CORE Testing System, have loaded that response into their system, and have taken a screenshot highlighting the correct information inside of the Practice Management or Eligibility system.

This particular task is designed to allow you to upload a screenshot verifying that your system has properly complied with the CORE Data Content Rule 154, Test Script number 11:

"Extract from a valid 271 response transaction as defined in the CORE rule the data indicating the **patient financial responsibility** for each of the benefits covering the individual."

To complete this task please do the following:

1. Use the task entitled **Submit 270 Inquiries per CORE TestBed Base Data #1-24** to submit the appropriate 270 Eligibility Inquiry required for the **Test Bed Case #3**.
2. Receive and save the 271 Eligibility Response via HTTP Mime Multipart or SOAP+WSDL and load that response into your Practice Management or Eligibility system.
3. Screenshot the required data element listed above as shown in your Practice Management or Eligibility system.
4. Use the "Add New Attachment" function in order to browse to and select the screenshot of the required element with in the PMS system, and attach that document. We accept files in the following format - DOC, JPEG, PNG, GIF, BMP, PDF, TIF, XLS, TXT, CSV, XML.
5. Select the "Partner Steps Complete" radio button to signify that you have attached the required document.
6. Select the "Save and Close" button at the top or bottom of the screen in order to save the task.

By completing this task you are complying to the following CORE Rule and Test script(s):

The bottom of the screenshot shows the Windows taskbar with various open applications, including "Deleted Items - Mi...", "LAST COMMENTS -...", "Additional Screen...", "20120730", "Microsoft PowerPo...", "CommerceDesk...", and "7-30-2012 webina...". The system clock indicates the time is 9:25 AM.

# Eligibility 270/271 & Claim Status 276/277: *Infrastructure Operating Rules*

## Acknowledgements\* Key Requirements

Phase I and Phase II CAQH CORE Operating Rules include **assurances that sent transactions are accurately received** and to facilitate health plan correction of errors in outbound messages.

For Real-time transactions, submitter will always receive a response (i.e., a v5010 271 or v5010 999), only one response; Batch Receivers include Plans, intermediaries and providers will always return a v5010 999 to acknowledge receipt for Rejections and Acceptance.

*For more detail, see CORE Rules [150](#), [151](#) and [250](#)*

**\*NOTE:** In the [Final Rule for Administrative Simplification: Adoption of Operating Rules for Eligibility for a Health Plan and Health Care Claim Status Transaction](#), requirements pertaining to use of Acknowledgements are **NOT** included for adoption. Although HHS is not requiring compliance with any operating rule requirements related to Acknowledgements, the Final Rule does note “we are addressing the important role acknowledgements play in EDI by strongly encouraging the industry to implement the acknowledgement requirements in the CAQH CORE rules we are adopting herein”.

# Live Demonstration

## Navigate and View

Certification Testing Task list and Test Instructions for  
*Acknowledgements* operating rule testing



# Infrastructure: Test Script Listing for Acknowledgements

Microsoft Internet Explorer provided by AHIP

://phase2.5010.core.edifecs.com/content/workspaces/uiexplorer.jsp?uid=jmUhtNn9&GroupID=3{167210}&SiteKey=core2&CommunityGatewayID=14

Print Now: Normal Black and White Text Only Picnik Preview Schedule

CAQH Homepage CommerceDesk

Welcome Robert B  
Alpha Test

CORE Certification H... 5010 - Information S...

You must complete all required tasks to successfully complete this program. Select a task for details, and for the specific steps required to complete it.

Task Name	Task Required	Task Status Mes.	Comple
<a href="#">Select testing with Connectivity or without?</a>	Yes	Completed -- Com...	07/25/20
<a href="#">Click here to select your connectivity testing options</a>	Yes	Completed -- Com...	07/25/20
<a href="#">#1 Indicate the date on which you signed the CORE Pledge (Rule 201)</a>	Yes	Not Started -- Inc...	
<a href="#">#2 Download CORE Certification Test Suite and Test Bed Data</a>	Yes	Not Started -- Inc...	
<a href="#">#3a Respond to Invalid 270 Eligibility Inquiry with 999 using HTTP Mime Multipart (Rule 151_3)</a>	Yes	Not Started -- Inc...	
<a href="#">#3b Respond to Invalid 270 Eligibility Inquiry with 999 using SOAP+WSDL (Rule 151_3)</a>	Yes	Not Started -- Inc...	
<a href="#">#4a Respond to an Invalid 270 Inquiry with 271 - AAA using HTTP Mime Multipart (Rule 151_2_4_5)</a>	Yes	Not Started -- Inc...	
<a href="#">#4b Respond to an Invalid 270 Inquiry with 271 - AAA using SOAP+WSDL (Rule 151_2_4_5)</a>	Yes	Not Started -- Inc...	
<a href="#">#5a Respond to Invalid 276 Claim Status Inquiry with 999 using HTTP Mime Multipart (Rule 250_3)</a>	Yes	Not Started -- Inc...	
<a href="#">#5b Respond to Invalid 276 Claim Status Inquiry with 999 using SOAP+WSDL (Rule 250_3)</a>	Yes	Not Started -- Inc...	
<a href="#">#6a Respond to Valid 276 Inquiry with 277 using HTTP Mime Multipart (Rule 250_2_4_5)</a>	Yes	Not Started -- Inc...	
<a href="#">#6b Respond to Valid 276 Inquiry with 277 using SOAP+WSDL (Rule 250_2_4_5)</a>	Yes	Not Started -- Inc...	
<a href="#">#7 Upload the Table of Contents from Stakeholder's 270/271 Companion Guide (Rule 152_1)</a>	Yes	Pending -- Wait fo...	
<a href="#">#8 Upload a Sample Page From the Stakeholder's 270/271 Companion Guide (Rule 152_2)</a>	Yes	Not Started -- Inc...	
<a href="#">#9 Upload the Table of Contents from Stakeholder's 276/277 Companion Guide (Rule 250_1)</a>	Yes	Not Started -- Inc...	
<a href="#">#10 Upload a Sample Page from the Stakeholder's 276/277 Companion Guide (Rule 250_2)</a>	Yes	Not Started -- Inc...	
<a href="#">#11 Upload Communications Log File for Review for 270/271 (Rule 270_5)</a>	Yes	Not Started -- Inc...	
<a href="#">#12 Upload Communications Log File for Review for 276/277 (Rule 250_3) (Rule 270_5)</a>	Yes	Not Started -- Inc...	
<a href="#">#13a Respond to a Valid 270 Inquiry for CORE Base Data #1 using HTTP MIME Multipart (Rule 154_2)</a>	Yes	Not Started -- Inc...	
<a href="#">#13b Respond to a Valid 270 Inquiry for CORE Base Data #2 using HTTP MIME Multipart (Rule 154_4)</a>	Yes	Not Started -- Inc...	
<a href="#">#13c Respond to a Valid 270 Inquiry for CORE Base Data #5 using HTTP MIME Multipart (Rule 154_10)</a>	Yes	Completed -- Com...	07/27/20
<a href="#">#15a Respond to a Valid 270 Inquiry for CORE Base Data #1 using SOAP+WSDL (Rule 154_2)</a>	Yes	Not Started -- Inc...	
<a href="#">#15b Respond to a Valid 270 Inquiry for CORE Base Data #2 using SOAP+WSDL (Rule 154_4)</a>	Yes	Not Started -- Inc...	
<a href="#">#15c Respond to a Valid 270 Inquiry for CORE Base Data #5 using SOAP+WSDL (Rule 154_10)</a>	Yes	Completed -- Com...	07/30/20
<a href="#">#19a Respond to a Valid 270 Inquiry for CORE Base Data #4 using HTTP MIME Multipart (Rule 260_1)</a>	Yes	Not Started -- Inc...	
<a href="#">#19b Respond to a Valid 270 Inquiry for CORE Base Data #5 using HTTP MIME Multipart (Rule 260_2)</a>	Yes	Not Started -- Inc...	
<a href="#">#19c Respond to a Valid 270 Inquiry for CORE Base Data #7 using HTTP MIME Multipart (Rule 260_3)</a>	Yes	Not Started -- Inc...	
<a href="#">#19d Respond to a Valid 270 Inquiry for CORE Base Data #4 using HTTP MIME Multipart (Rule 260_4)</a>	Yes	Not Started -- Inc...	
<a href="#">#19e Respond to a Valid 270 Inquiry for CORE Base Data #3 using HTTP MIME Multipart (Rule 260_5)</a>	Yes	Not Started -- Inc...	
<a href="#">#21a Respond to a Valid 270 Inquiry for CORE Base Data #4 using SOAP+WSDL (Rule 260_1)</a>	Yes	Not Started -- Inc...	

Record(s) 1 - 30 (69 total) [ < ] [ 1 ] [ 2 ] [ 3 ] [ > ]

Internet

Deleted Items - Mi... LAST COMMENTS -... Additional Screen ... 20120730 Microsoft PowerPo... CommerceDesk ... 7-30-2012 webina...

# Infrastructure: Test Instructions for *Acknowledgements*

The screenshot shows a Microsoft Internet Explorer window with the address bar displaying a URL from edifecs.com. The browser's toolbar includes buttons for Print Now, Normal, Black and White, Text Only, Picnik, Preview, and Schedule. The page title is "CORE Certification H... 5010 - Information S...". The main content area is titled "#3b Respond to Invalid 270 Eligibility Inquiry with 999 using SOAP+WSDL (Rule 151, 3)" and is marked as "Required".

**1 Testing Instructions**

This task is designed to allow CORE Stakeholders to be able to receive a 270 Eligibility Inquiry via the SOAP+WSDL Communication Method and respond with the appropriate acknowledgement per CORE Rule 151 Real Time Acknowledgements Rule. This task will walk you through a wizard that will allow you to enter in the necessary information for submission to your web service server and then submit a 270 Eligibility Inquiry according to the specifications you entered and to the URL that you provide.

This task will be completed if you receive the 270 Eligibility Inquiry and process it so as to produce the expected response. In the present case an **invalid** 270 Eligibility Inquiry will be submitted to your web service server expecting a **999 rejecting** the 270 Eligibility Inquiry file.

To complete this task please do the following:

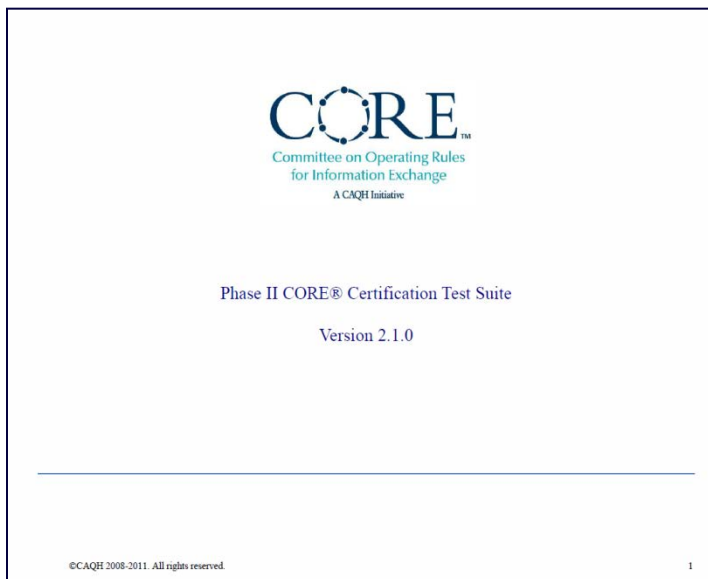
1. Review the outlined steps in the box below. If desired you may elect to view the Acknowledgement Guideline for the expected Acknowledgement associated with this task, using the "View Guideline" button.
2. Use the "Run Test" button to begin the wizard process where you will specify the URL of your server, the Receiver ID and have an option to select the Authentication Method. In the case of the Username/password Authentication enter the appropriate username/password values. In the case of the X.509 certificate authentication method, please download the Edifecs X.509 Client certificate from the link provided in the wizard in order to register this certificate in your system.
3. In the **Review Data Information** screen the values are automatically populated from the EDI data file. If any information is updated they will be populated in the submitted 270 Eligibility Inquiry. This is done so that the testing entity can provide with the information they would like to see on the request that is posted to them.
4. Once complete with the wizard, selecting "Finish" will cause the web service client to submit a 270 Eligibility Inquiry to your web service server according to the specifications you provided. The expectation is that an appropriate real time response will be returned in the **same communication session**.

The bottom of the browser window shows a taskbar with several open applications, including "Deleted Items - Mi...", "LAST COMMENTS -...", "Additional Screen...", "20120730", "Microsoft PowerPo...", "CommerceDesk...", and "7-30-2012 webina..."

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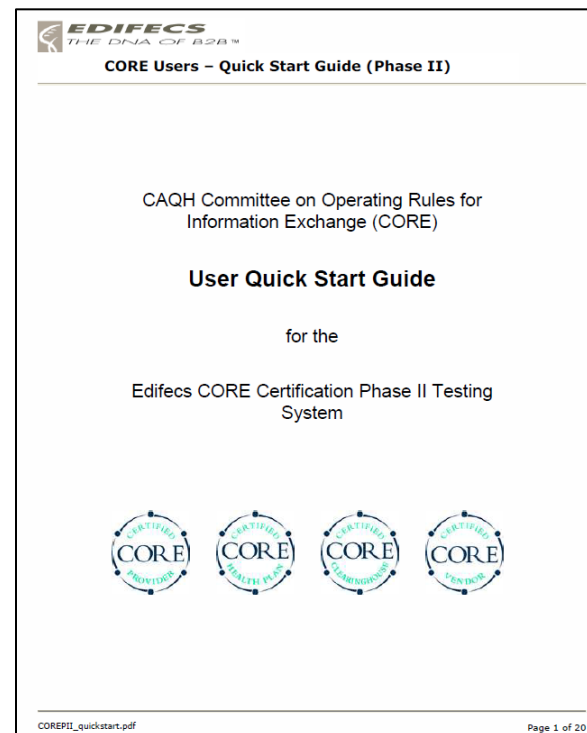
# CORE Certification Testing Resources

# Voluntary CORE Certification Testing Documentation



[Phase I CORE Certification Test Suite](#)

[Phase II CORE Certification Test Suite](#)



[Edifecs CORE Users Quick Start Guide-Phase II](#)



## 57

**EDIFECS™**

# Edifecs CAQH-CORE Testing Portal Help Guide

[Home](#) [Partners](#) [Contacts](#) [Issues](#) [Reports](#) [Programs](#) [CORE Certification H...](#) [Setup](#) [Help](#) [Log](#)

**Start**  
**Manage**  
**About Edifecs**

**WELCOME TO THE EDIFECS CAQH-CORE TESTING PORTAL**

**Congratulations!** You have successfully enrolled into the Edifecs CORE testing system and are ready to begin certification testing. Edifecs is proud to have been selected by CAQH as an approved certification vendor and is offering this certification testing portal at no charge to you the CORE Stakeholder.

**Welcome to Ramp Manager Help**

Click a link below for help with common tasks, or use the navigation pane on the left to find other help topics.

**Getting Started**  
Find out more about using Ramp Manager:  
- [Ramp Manager Overview](#)  
- [Navigation](#)  
- [Update Your User Account](#)  
- [Change Your User Contact Profile](#)

**Tips and Tricks**  
Make the most of your community with best practices, tips, and tricks:  
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- [Use Validation Certificates](#)  
- [Use Branching Tasks](#)  
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**Set Up Your Community**  
Manage your partners, users, issues and more:  
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- [View Community Issues](#)  
- [More...](#)

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- [Link to Existing Documents](#)  
- [More...](#)

**Tasks**  
- [Add a Task](#)  
- [Assign Tasks to Partners](#)  
- [More...](#)

**Issues**  
- [Add Issues to a Program](#)  
- [Respond to Issues](#)  
- [More...](#)

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- [Create Report Profiles](#)  
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# CAQH CORE Operating Rule Implementation Support

- Interactive tools that are free or low cost, e.g.,
  - [Analysis and Planning Guide](#)
  - Information requests can be submitted to the CAQH CORE Request Process at [CORE@caqh.org](mailto:CORE@caqh.org); facilitate referrals to others such as ASC X12 and CMS
  - [Listing of FAQs](#)
  - Learn the basics of *voluntary* [CORE Certification](#)
    - *Voluntary* CORE Certification, in conjunction with our CAQH CORE-authorized testing vendor
- Join us for a *free* [CAQH CORE Education Event](#)
  - Upcoming CAQH CORE Education Sessions
    - August 15<sup>th</sup>: Joint CAQH CORE/InstaMed Education Session (registration email forthcoming)
  - Upcoming Public CAQH CORE Town Hall Calls
    - September 11<sup>th</sup>, 3:00-4:00 pm ET
    - October 30<sup>th</sup>, 3:00-4:00 pm ET

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## Question & Answer