

CORE 151: Eligibility and Benefit Real Time Acknowledgement Rule **version 1.1.0**

BACKGROUND

Rule assumes a successful communication connection has been established and that all parties in the transaction routing path are CORE-certified.

This CORE Phase I rule addresses only acknowledgements for receivers of the ASC X12 005010X279A1 Eligibility Benefit Request and Response (270/271) (hereafter v5010 270) for Real Time. It does not address acknowledgements that receivers of the ASC X12 005010X279A1 Eligibility Benefit Request and Response (270/271) (hereafter v5010 271) must consider.

RULE

Section 1: Use of the ~~TA1, 997 999~~ and v5010 271 Acknowledgements for Real Time

Subsection 1.1: Reporting on a Real-Time v5010 270 Submission that is Rejected

ISA/IEA Interchange Rejection

The TA1 Interchange Acknowledgement will be used only to indicate a rejection (negative acknowledgement) of the ISA/IEA Interchange containing the 270 Eligibility Benefit Inquiry Request. The receiver of the 270 request (clearinghouse, intermediary, health plan or information source) must always return the TA1 in the case of an ISA/IEA rejection, regardless of the value in the ISA 14 I13 Acknowledgement Requested indicator.

Functional Group or Transaction Set Rejection

If the v5010 270 passes ASC X12 Interchange ISA/IEA editing, but an error resulting in a rejection is found during the validation of the Functional Group(s) or Transaction Set(s) within a Functional Group, the receiver of the 270 inquiry request (clearinghouse, intermediary, health plan or information source) must always return a 005010X231 Implementation Acknowledgement for Health Care Insurance (999) (hereafter v5010 999) for the Functional Group of the v5010 270 inquiry ~~997 Functional Acknowledgement~~ to indicate a rejection (negative acknowledgement). If the Interchange is not rejected, ~~there are no errors,~~ a ~~999 997~~ must not be returned.

Subsection 1.2: Reporting on a Real time v5010 270 Submission that is Accepted

If the v5010 270 complies with the ASC X12 TR3 implementation guide ~~standard syntax~~ requirements, then the v5010 271 Eligibility Inquiry Response will be returned to the submitter.

The AAA segments in the v5010 271 will be used to report business level error situations.

Subsection 1.3: Summary

Therefore the submitter of a v5010 270 in real-time will receive only one acknowledgement/response from the receiver (clearinghouse, intermediary, health plan or information source): ~~a TA1 (error);~~ a ~~v5010 999 997~~ (error); or a v5010 271.

CONFORMANCE

Conformance with this rule is considered achieved by receivers of the 270 request (clearinghouse, intermediary, health plan or information source) if all of the following criteria are achieved:

CORE 151: Eligibility and Benefit Real Time Acknowledgement Rule **version 1.1.0**

~~1. A TAI is returned only to indicate an Interchange error resulting in the rejection of the entire Interchange; the ISA 14 I13 Acknowledgement Requested field is ignored.~~

~~a) A TAI must not be returned if there are no errors in the Interchange control segments.~~

2. A v5010 999-997 is returned only to indicate a Functional Group (including the enclosed Transaction Set) error resulting in the rejection of the entire Functional Group.

a) A v5010 999-997 must not be returned if there are no errors in the Functional Group and enclosed Transaction Set.

3. A v5010 271 eligibility response transaction must always be returned for an Interchange, Functional Group and Transaction Set that complies with X12 standard syntax requirements.

a) A v5010 271 eligibility response transaction may contain either the appropriate AAA Validation Request segment(s) in the case of a business level error or the data segments containing the requested eligibility and benefit status details.

Conformance with this rule must be demonstrated through successful completion of the approved CORE test suite for this rule with a CORE-authorized testing vendor.