



# Phase IV CORE Certification Pioneers

Panel Discussion with Humana, PokitDok  
and WorkComp EDI

Wednesday, December 20, 2017  
2:00 – 3:00 PM ET

# Logistics

## Presentation Slides & How to Participate in Today's Session

- **Download a copy of today's presentation slides at [caqh.org/core/events](http://caqh.org/core/events).**
  - Navigate to the Resources section for today's event to find a PDF version of today's presentation slides.
  - Also, a copy of the slides and the webinar recording will be emailed to all attendees and registrants in the next 1-2 business days.
- At any time throughout the session, you may communicate a question via the web.

Questions can be submitted **at any time** with the **Questions panel on the right side of the GoToWebinar desktop**.

### Resources

- [Presentation Slides](#)

The screenshot shows the GoToWebinar desktop interface. At the top, there is a menu bar with 'File', 'View', and 'Help'. Below this, there are two main panels. The first panel is titled 'Audio' and contains options for 'Telephone' and 'Mic & Speakers' (which is selected). A 'MUTED' indicator is visible next to a volume slider. The second panel is titled 'Questions' and contains a text input field with the placeholder text '[Enter a question for staff]' and a 'Send' button. Below the 'Questions' panel, there is a section for 'Webinar Housekeeping' with the text 'Webinar ID: 275-918-366' and the 'GoToWebinar' logo.

# Session Outline

- Welcome and Introduction.
- Phase IV CAQH CORE Operating Rule Requirements.
- Phase IV CORE Certification.
- Panel Discussion with Phase IV Pioneers – Humana, PokitDok and WorkComp EDI.

# Thank You!

**CAQH CORE would like to thank our guest panelists for today's webinar.**



**Humana**<sup>®</sup>

**Amy Peterson**  
Process Manager

**Lisa Savicki**  
Operations Program Manager



**pokitdok**

**Faride Beaubien**  
Director of EDI



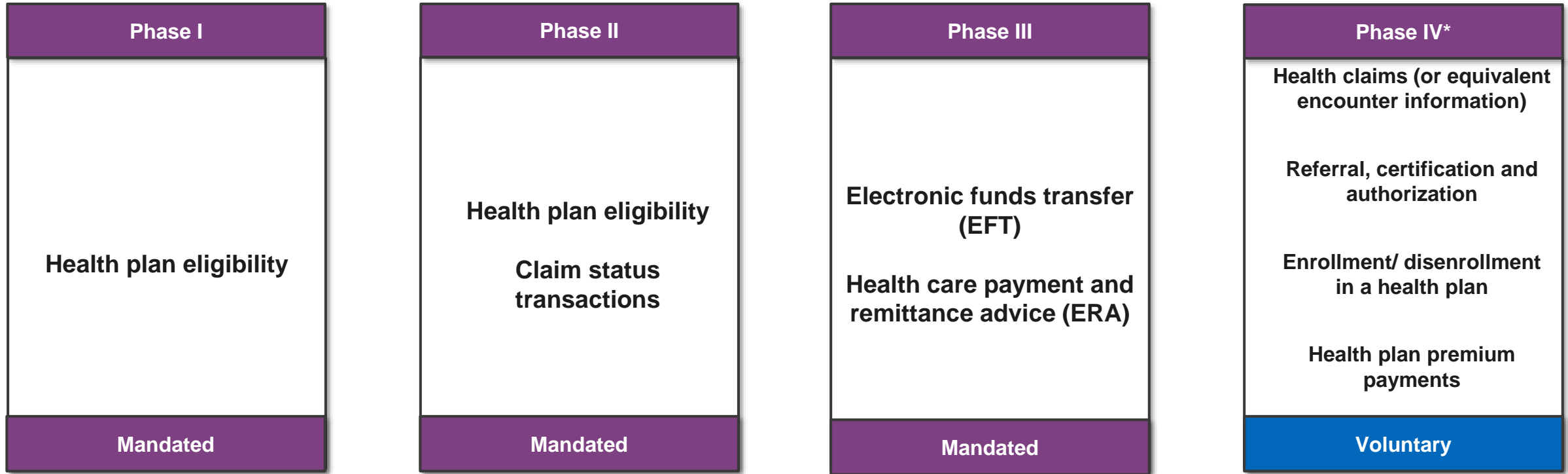
**WorkCompEDI**  
*Connectivity Simplified*

**Jennifer Jones**  
Director of Operations & Support

# Phase IV CAQH CORE Operating Rule Requirements

**Robert Bowman**  
CAQH CORE Director

# CAQH CORE Operating Rule Overview



## CAQH CORE is HHS-designated Operating Rule Author

*HIPAA covered entities conduct these transactions using the CAQH CORE Operating Rules.*

\*Health claims attachments (HHS Standard not yet mandated therefore not included in PIV).

# Scope of Phase IV CAQH CORE Rule Requirements

Infrastructure Requirement	Prior Authorization	Claims	Enrollment/ Disenrollment	Premium Payment
Processing Mode	Batch OR Real Time Required	Batch Required; Real Time Optional	Batch Required; Real Time Optional	Batch Required; Real Time Optional
Batch Processing Mode Response Time	If Batch Offered	X	X	X
Batch Acknowledgements	If Batch Offered	X	X	X
Real Time Processing Mode Response Time	If Real Time Offered	If Real Time Offered	If Real Time Offered	If Real Time Offered
Real Time Acknowledgements	If Real Time Offered	If Real Time Offered	If Real Time Offered	If Real Time Offered
Safe Harbor Connectivity and Security	X	X	X	X
System Availability	X	X	X	X
Companion Guide Template	X	X	X	X
Other	N/A	Include guidance for COB in companion guide	Timeframe requirements to process data after successful receipt and verification of transaction	Timeframe requirements to process data after successful receipt and verification of transaction

**X = Required.**



# Phase IV Batch Requirements

## Processing Mode Response Time & Acknowledgment

**Batch Processing Mode Response Time** requirements specify the overall length of elapsed time from when a transaction is sent to a health plan and when the acknowledgement(s) or response to the transaction is available for pick up (retrieval) by the sender.

- 1 Sent by 9 pm ET on a business day.
- 2 Available by 7 am ET within specified # of business days.

### Batch Acknowledgment

- All Four Transactions:** Health plan must return an ASC X12C v5010 999 to indicate the Functional Group was accepted, accepted with errors, or rejected and to specify the Transaction Set was accepted, accepted with errors, or rejected.
- ACS X12N v5010 837 Transaction Only:** A health plan must acknowledge each claim received using the ASC X12N v5010 277CA unless previous processing resulted in rejection of the Interchange or a Transaction Set in a Functional Group.

### Applicability of Requirements

Infrastructure Requirement	X12N v5010 837	X12N v5010 278	X12N v5010 834	X12N v5010 820
Batch Processing Mode Response Time	X	If Batch Offered	X	X

### Applicability of Requirements

Infrastructure Requirement	X12N v5010 837	X12N v5010 278	X12N v5010 834	X12N v5010 820
Batch Ack	X	If Batch Offered	X	X



# Phase IV Real Time Requirements

## Processing Mode Response Time & Acknowledgment

**Real Time Processing Mode Response Time** requirements specify the overall length of elapsed time from when a provider/health plan purchaser (sender) sends a transaction to a health plan and the related response transaction is received by the sender.

**20 Seconds**  
Round Trip Max Response Time

### Applicability of Requirements

Infrastructure Requirement	X12N v5010 837	X12N v5010 278	X12N v5010 834	X12N v5010 820
Real Time Processing Mode Response Time	If Real Time Offered	If Real Time Offered	If Real Time Offered	If Real Time Offered

### Real Time Acknowledgment

When a claim is submitted in real time processing mode without adjudication:

**All Four Transactions:**

- A health plan must return an ACS X12C v5010 999 to indicate Functional Group is rejected.

**ASC X12C v5010 837 Transaction**

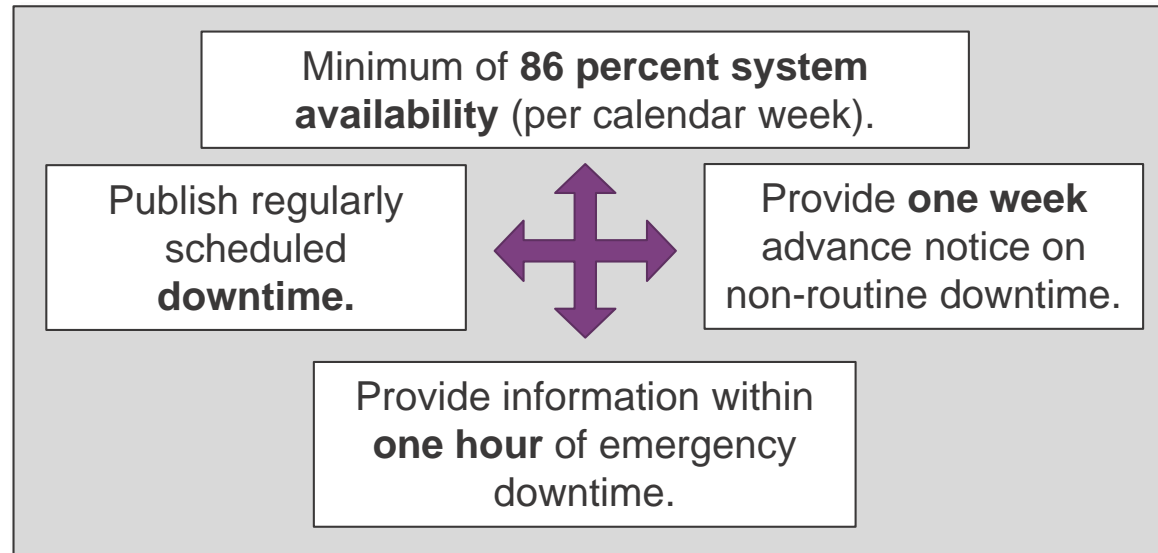
- A health plan must return an ASC X12N v5010 277CA to indicate Functional Group is accepted or accepted with errors.

### Applicability of Requirements

Infrastructure Requirement	X12N v5010 837	X12N v5010 278	X12N v5010 834	X12N v5010 820
Real Time Acknowledgement	If Real Time Offered	If Real Time Offered	If Real Time Offered	If Real Time Offered

# Phase IV System Availability Requirements

**System Availability requirements establish the amount of time a system must be available to process the specified transactions:**



## Applicability of Requirements

Infrastructure Requirement	X12N v5010 837	X12N v5010 278	X12N v5010 834	X12N v5010 820
System Availability	X	X	X	X

# Phase IV Companion Guide Requirements

The CAQH CORE Companion Guide requirements establish the format and flow for any entity that publishes a Companion Guide.

## Format & Flow Specified in Template

- Introduction.
- Getting started.
- Testing with the payer.
- Connectivity with payer/communications.
- Contact information.
- Control segment/envelopes.
- Payer specific business rules and limitations.
- Acknowledgements and/or reports.
- Trading partner agreements.
- Transaction specific information.

## Applicability of Requirements

Infrastructure Requirement	X12N v5010 837	X12N v5010 278	X12N v5010 834	X12N v5010 820
Companion Guide	X	X	X	X

# Unique Phase IV Infrastructure Requirements

Phase IV Operating Rule	Unique Phase IV Infrastructure Requirement (e.g. not included in previous CAQH CORE Rules)
<p><b>Health Care Claim</b> Infrastructure Rule</p>	<p>The receiver (defined as the HIPAA-covered provider or its agent) of ASC X12C v5010 999 transaction and ASC X12N v5010 277CA transaction is required to:</p> <ul style="list-style-type: none"> <li>▪ Process any ASC X12C v5010 999 or ASC X12N v5010 277CA transaction <u>within one business day</u> of its receipt.</li> <li>▪ Recognize all error conditions and pass all such error conditions to the end user OR display to the end user text that describes the specific error conditions.</li> </ul>
<p><b>Benefit Enrollment and Maintenance</b> Infrastructure Rule</p>	<p>A HIPAA-covered health plan or its agent must process benefit enrollment/maintenance data by its system within five business days following the receipt and validation of the data.</p>
<p><b>Payroll Deducted and Other Group Premium Payment for Insurance Products</b> Infrastructure Rule</p>	<p>A HIPAA-covered health plan or its agent must process the Payroll Deducted and Other Group Premium Payment for Insurance Products data by its internal application system within five business days following the successful receipt and validation of the data.</p>

# Phase IV CAQH CORE Connectivity Rule

*Phase IV Rule Enhances Phase II Connectivity Requirements*

## Technical Improvements



Added implementer feedback to improve the clarity of the rule wording.



Increases network transport security.



Separates the payload and processing mode documentation into separate documents for easier change maintenance.



Simplifies interoperability.

- Convergence to a single message envelope.
- Single authentication standard.



Contains additional message interactions for conducting additional transactions.

## Transaction Support



Adds support for the Claims, Premium Payments, Benefit Enrollments and Prior Authorizations transactions.



The CORE Safe Harbor allows entities to implement the Phase I, II and/or the Phase IV Connectivity Rules for all transactions, or other connectivity methods.

# Phase IV CAQH CORE Connectivity Rule

## *Safe Harbor Connectivity & Security Requirements*

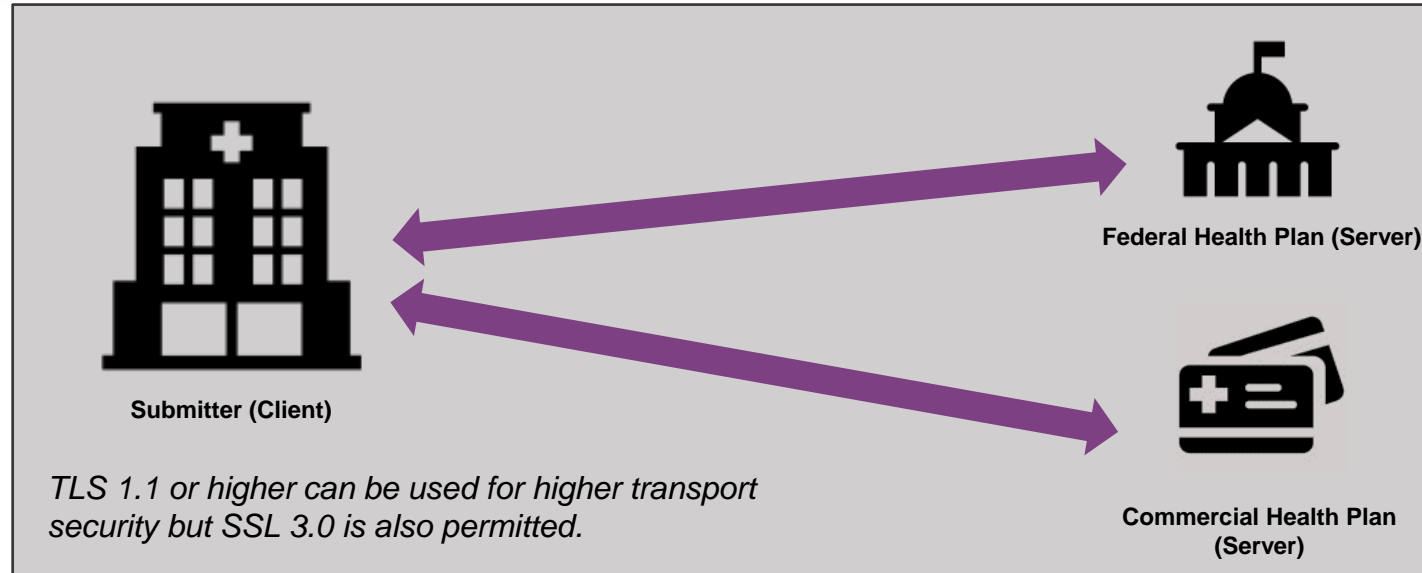


**Enables trading partners to use different communications and security methods than what is specified in rule:**

- HIPAA covered entities must support CORE Connectivity Rule requirements for real time and batch processing modes.
- Can offer other communications and security methods.
- Does not require trading partners to de-implement any existing connectivity methods not compliant with CORE Connectivity Rule.

# Phase IV CAQH CORE Connectivity Rule

## Security Requirements



### 1. Submitter Authentication:

- X.509 Digital Certificate over SSL/TLS.
- Username and Password authentication has been phased out in this rule.

### 2. Transport Security:

- SSL Version 3 or TLS 1.1 or higher (TLS 1.1 or higher can be used in addition to or in lieu of SSL 3.0 for FIPS 140-2 compliance, or to support an entity's stronger security policy).
- SHA-2 for payload integrity using a checksum (in lieu of SHA-1).

*Entities requiring FIPS 140-2 compliance, or requiring higher transport security can use TLS 1.1 or higher in lieu of SSL 3.0, and SHA-2 (in lieu of SHA-1) for payload integrity using a checksum.*



# Phase IV CAQH CORE Connectivity Rule

## *X.509 Digital Certificate: A Single Submitter Authentication Method*

### Benefits

- X.509 Client Certificate based authentication over SSL/TLS is stronger than username + password.
- Reduced implementation cost and complexity having one standard.
- Client certificate based authentication requires the submitter to access its cryptographic key (private key) to use its public key certificate.
- Digital Certificates:
  - Expire and need to be renewed; the potential for a successful [brute force attack](#) is low.
  - Can be revoked through a Certificate Revocation List (CRL) or Online Certificate Status Protocol (OCSP) mechanism.
- Aligned with clinical initiatives and industry trends (e.g., NwHIN Exchange) that use SOAP over HTTP for clinical data exchanges, and use client certificate based authentication for Business-to Business authentication.

### Submitter Authentication

X.509 digital certification as the single authentication standard.

\*Username + password was removed.

### Background

The CAQH CORE Connectivity Rule Version 2.2.0 has two submitter authentication standards:

1. X.509 Client Authentication over SSL Version 3.0 or TLS 1.0 (FIPS 140).
2. Username-Password.

# Polling Question

**Which Phase IV CAQH CORE Operating Rule transactions does your organization conduct? (Check all that apply)**

1. Healthcare claims (837).
2. Prior authorization (278).
3. Employee premium payment (820).
4. Enrollment and disenrollment in a health plan (834).

## Phase IV CORE Certification

**Taha Anjarwalla**  
CAQH CORE Manager

# Voluntary CORE Certification

Developed BY Industry, FOR Industry

[CORE Certification](#) is the most robust and widely-recognized industry program of its kind – the Gold Standard. Its approach assures an independent, industry-developed confirmation of conformance with operating rules and underlying standards.



Requirements are developed by broad, multi-stakeholder industry representation via transparent discussion and polling processes.



Required conformance testing is conducted by third party testing vendors that are experts in EDI and testing.



CAQH CORE serves as a neutral, non-commercial administrator.

**Authorizes** the conformance testing vendors.

**Reviews and approves the Certification applications, e.g. trading partner dependencies, number of platforms,** and conformance test reports before a Certification Seal is awarded.



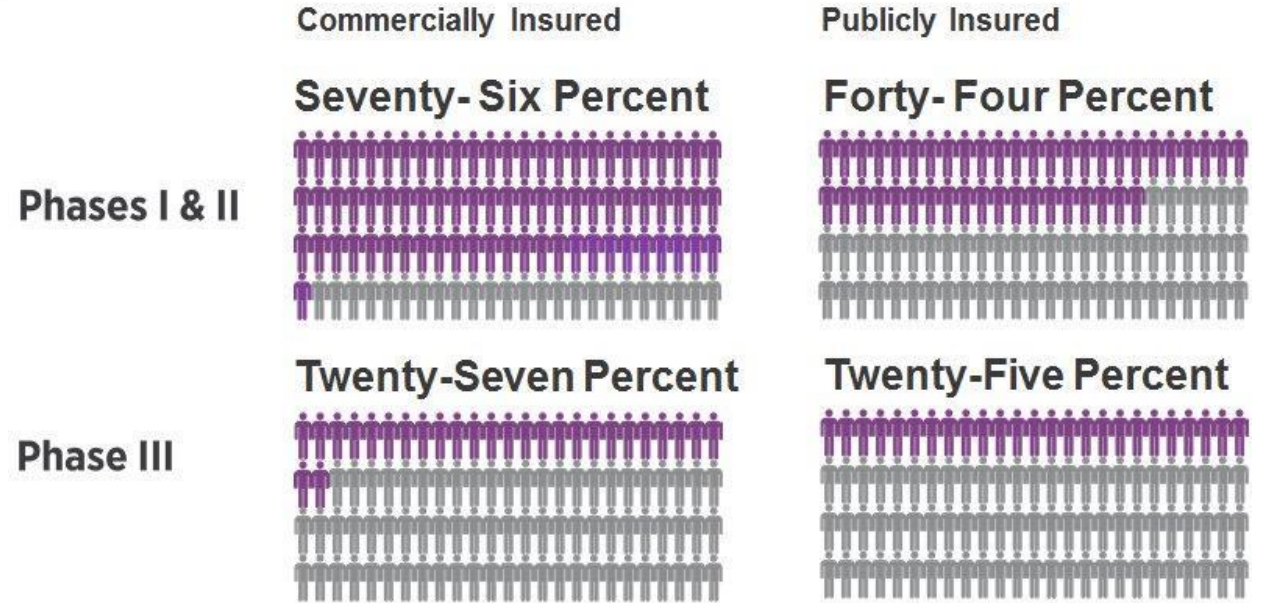
# CORE Certifications Phase I-IV

Entities Recognizing the Benefits Continues to Grow

# 330

Certifications have been awarded since the program's inception.

Covered lives impacted by CORE-certified commercial and public health plans.



## First Phase IV Certifications

**Humana.**

Humana  
(Phase IV)



WorkComp EDI  
(Phase IV)

**pokitdok**

PokitDok  
(Phase IV)



Texas Medicaid  
(Phase IV)

# Phase IV Implementation Tools

## CAQH CORE Analysis & Planning Guide

As with previous Phases, CAQH CORE offers an [Analysis & Planning Guide](#) for the Phase IV CAQH CORE Operating Rules.



Planning Guide should be used by project staff to:

- **Understand applicability of the Phase IV CAQH CORE Operating Rule requirements** to organization's systems and processes that conduct the transactions.
- **Identify all impacted external and internal systems** and outsourced vendors that process the transactions.
- **Conduct detailed rule requirements gap analysis** to identify system(s) that may require remediation and business processes which may be impacted.

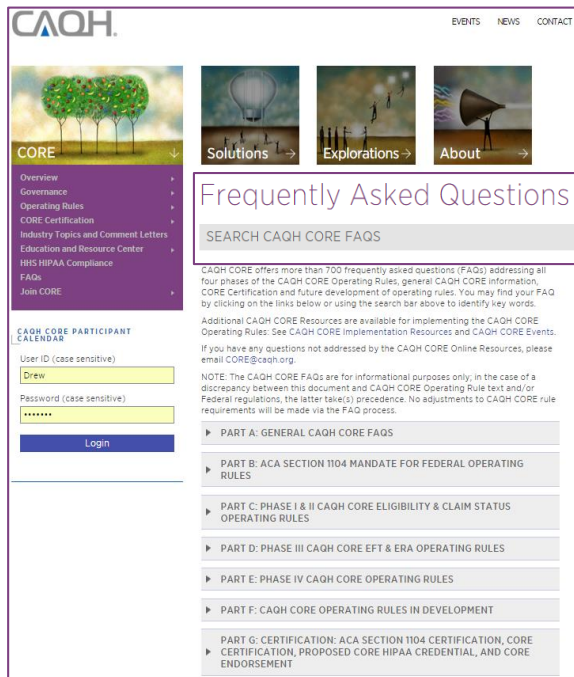


# Phase IV Implementation Tools

## Frequently Asked Questions (FAQs)

### [CAQH CORE FAQ Website](#)

Includes more than 100 Phase IV CAQH CORE Operating Rule FAQs, from general concepts to technical questions.



### Part E: Phase IV CAQH CORE Operating Rules

[I. Overview of Phase IV CAQH CORE Operating Rules](#)

[II. CAQH CORE 450: Health Care Claim \(837\) Infrastructure Rule](#)

[III. CAQH CORE 452: Health Care Services Review - Request for Review and Response \(278\) Infrastructure Rule](#)

[IV. CAQH CORE 454: Benefit Enrollment and Maintenance \(834\) Infrastructure Rule](#)

[V. CAQH CORE 456: Premium Payment \(820\) Infrastructure Rule](#)

[VI. CAQH CORE 470: Connectivity Rule](#)

[VII. Resources for Implementing the Phase IV CAQH CORE Operating Rules](#)

### Part G: ACA Section 1104 Certification, CORE Certification, Proposed CORE HIPAA Credential, and CORE Endorsement

[II. A. i. CORE Certification Overview](#)

[II. C. I. CORE Certification Testing Overview](#)

[II. C. v. Phase IV CIRE Certification Testing](#)

More FAQs are added every month!



# Phase IV Implementation Tools

## CORE Certification Testing Portal

### Welcome to the Edifecs CAQH-CORE Testing Portal

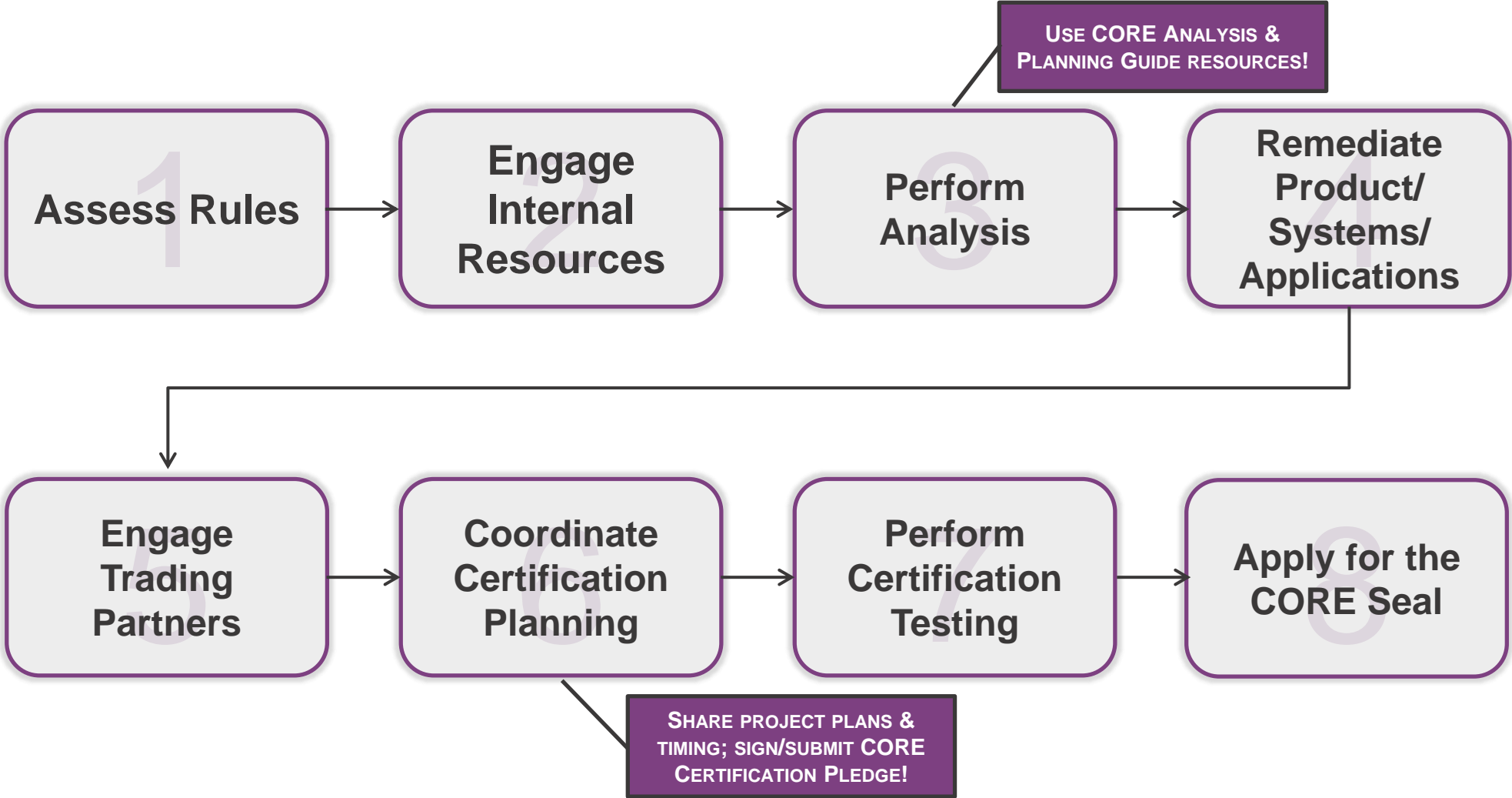
**Congratulations!** You have successfully enrolled into the Edifecs CORE testing system and are ready to begin Phase IV certification testing. Edifecs is proud to have been selected by CAQH as an approved certification vendor and is offering this certification testing portal at no charge to you.

In preparation for testing please make sure that you have reviewed the [CAQH Step-by-step CORE Certification Process](#) and [Phase IV Rules](#) information. This webpage will provide you with links to the necessary documents to complete the initial steps of CORE certification, as well as provide you a step-by-step review of the certification process. Please note that the primary document to begin the certification process is the [CORE Pledge](#). You can begin testing without having signed the Pledge, but the Pledge must be signed and submitted prior to applying for the CORE seal. Also note that once you have signed the Pledge you will have 180 business days to complete the certification testing required for your Stakeholder type. To begin testing please follow the simple outlined steps below.

- 1 Download and Review the [CORE Testing Quick Start Guide](#).
- 2 Determine the transactions for which you would be performing the testing to be CORE certified. Select appropriate test suite and options from the test cases to perform the testing
- 3 Make certain that you have the required connectivity resources available.  

Please check with your internal IT team if you have questions regarding these requirements or your organization's ability to meet them. Before you begin testing, please be sure you have the resources to formulate the posts and communications required during the process. Edifecs experts will be available to answer any questions related to testing. However, Edifecs experts will not be available to solve any connectivity issues. Questions related to connectivity and your internal capabilities should be directed to your internal IT staff.
- 4 Click on the "Programs" tab at the top to access the testing programs that you have been enrolled in for CORE testing.

# Phase IV CAQH CORE Operating Rule Implementation Approach



# CAQH CORE Certification Enforcement

The screenshot displays the CAQH CORE website interface. At the top left is the CAQH logo. Navigation links for 'EVENTS', 'NEWS', and 'CONTACT' are visible, along with a search bar and social media icons for Twitter and LinkedIn. A main navigation menu on the left includes 'CORE', 'Overview', 'Governance', 'Operating Rules', 'CORE Certification', 'Industry Topics and Comment Letters', 'Education and Implementation Resource Center', 'HHS HIPAA Compliance', 'FAQs', and 'Join CORE'. Below this is a 'CORE NEWS SIGN UP' form with fields for 'FIRSTNAME\*', 'LASTNAME\*', and 'EMAIL ADDRESS\*', and a 'Sign up' button. The central content area features a 'CORE Certification Enforcement' article with a sub-header 'CAQH CORE Certification Enforcement'. The article text states: 'The CORE Certification program is the Industry Gold Standard for demonstrating adherence to the CAQH CORE Operating Rules, enabling organizations and their trading partners to exchange administrative healthcare data efficiently and securely. The program was developed by the industry for the industry with broad, multi-stakeholder representation ensuring requirements for independent third-party testing and neutral program administration. Achievement of CORE Certification provides organizations a means to assure, validate and demonstrate that their systems are operating in conformance with the operating rules and their underlying standards. To date, CAQH CORE has awarded more than 300 certifications to organizations in public and private sectors. As the numbers show, there is a growing commitment from health plans, providers, vendors and clearinghouses to share electronic data securely, accurately, efficiently and timely. As the operating rules become rooted as part of the healthcare system, the need to monitor and enforce adherence becomes vital, as stakeholders rely on the rules to drive business actions that impact care delivery and revenue cycles. With nearly 65 percent of insured lives in the nation covered by CORE-certified health plans, industry self-monitoring and self-reporting of non-compliance is important. As an industry program, CORE Certification has an enforcement policy in place that enables stakeholders to take part in self-enforcing activities. Enforcing the rules encourages the reporting of non-compliance, which leads to remediation of systems, policies and processes to reach conformance and recertify. An industry-driven enforcement policy strengthens the exchange of administrative data and information sharing across the healthcare system.' To the right of the article is a 'CONTACT CAQH CORE' section with the email 'core@caqh.org'. Below that is a 'CAQH CORE PARTICIPANT CALENDAR' login form with fields for 'User ID (case sensitive)' (containing 'tanjarwalla') and 'Password (case sensitive)' (containing '\*\*\*\*\*'), and a 'Login' button. Further down is a section titled 'AN OPEN ROAD: TO SENSIBLE E-HEALTHCARE BUSINESS DATA' featuring a quote from Susan Turney, M.D., Vice Chair of the CAQH CORE Board and CEO of Marshfield Clinic Health System. At the bottom is a 'MANDATED OPERATING RULES' section with a link to 'View the Mandated Operating Rules Timeline'.

## Enforcement Toolkit: Engagement in the CORE Certification Enforcement Process

- Visit the [CORE-certified Organization webpage](#) to determine if your trading partner is CORE-certified.
- For non-certified trading partners, use the [CAQH CORE Benefits of Operating Rules Tool](#) to identify gaps and encourage your trading partner to become CORE-certified.
- For instances of non-compliance with CORE-certified trading partner, leverage the [Enforcement Letter Template](#) to help engage and start a conversation with the trading partner.
- For those trading partners not cooperating with requests to comply with a CORE CAQH Operating Rule(s), begin to document instances of non-compliance.
- After five documented instances of non-compliance, complete a Request for Review of Possible Non-Conformance Form for each applicable phase(s) CORE Certification: [Phase I](#), [Phase II](#), [Phase III](#), & [Phase IV](#).

# Panel Discussion

**MODERATOR:**  
**Jessica Porras**  
CAQH CORE Senior Manager

# About Humana

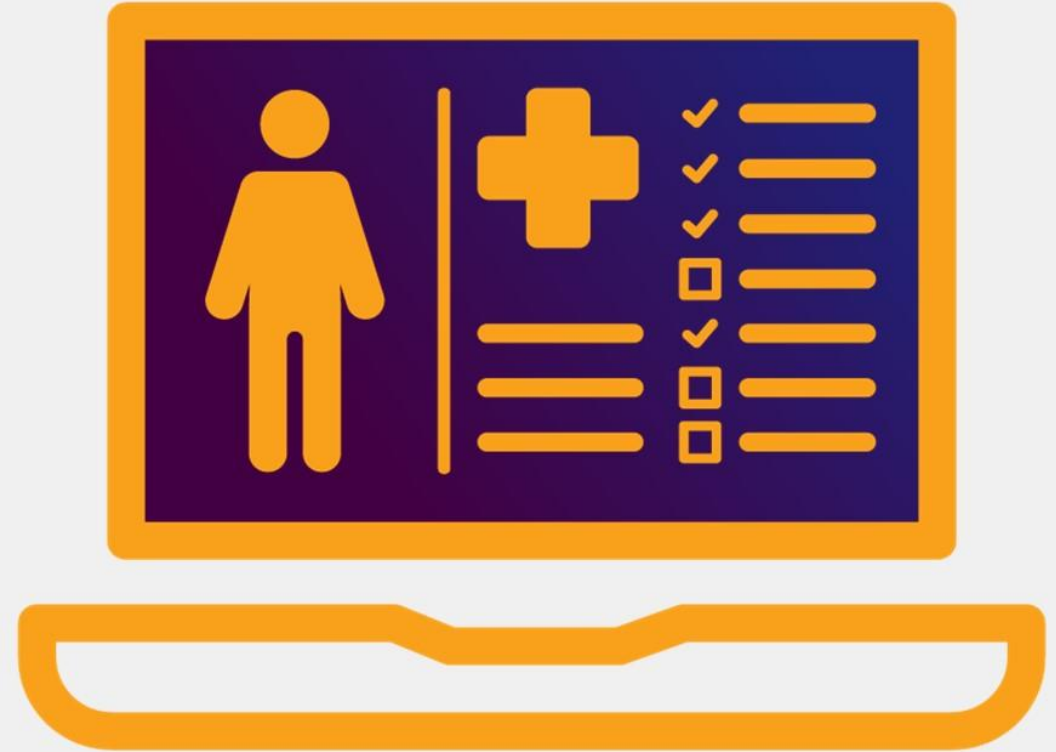
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- Leading health care company that offers a wide range of insurance products and health and wellness services; founded in 1961; headquartered in Louisville, KY
- 2016 revenues of \$54.4 billion
- Total assets of approximately \$33.0 billion as of September 30, 2017
- Over 30 years of experience in the Medicare program
- One of the nation's top providers of Medicare Advantage benefits with approximately 3.3 million members as of September 30, 2017
- Approximately 14.0 million medical members nationwide as of September 30, 2017
- Approximately 6.9 million members in specialty products as of September 30, 2017



PokitDok enables healthcare organizations to accelerate app development and integration.

Our customers can plug directly into 650+ trading partners to immediately scale transactional data. No need to rip and replace legacy systems to innovate.





## About WorkCompEDI

WorkCompEDI is the nation's leading clearinghouse for the work comp, auto, and personal injury markets. We specialize in bringing together Submitters, Receivers, and Vendors to promote the open exchange of EDI to accelerate revenue cycles that lower costs and increase operational efficiencies. Specialized business process outsource (BPO) services (OCR/paper-to-EDI; document management systems & services; printing services; custom EDI translation and transmission services) enhance our ongoing efforts to deliver Connectivity Simplified™. Our firm offers an array of flexible solutions and services for all parties (Payors, Vendors, Bill Review Companies, Clearinghouses, Software Vendors, Provider Networks & more) that facilitate connectivity amongst the integral parties of our industries, helping achieve the expansion and development of advanced transactions for the future.

WorkCompEDI's management team has been delivering EDI solutions and services since 1991, having built the healthcare industry's first and leading real-time claims clearinghouse. Our experiences have allowed us to process hundreds of millions of healthcare claims, deliver services to tens of thousands of submitters, receivers and vendors nation-wide, and allowed us to develop the industry's most flexible clearinghouse for the P&C (workers' compensation, auto, and personal injury/no-fault) markets.

- EDI Clearinghouse (submitters, receivers, vendors) for P&C (workers' compensation, auto, PI)
- Mailroom / OCR / Paper-to-EDI Conversion Services
- Document Management System (IMSLink™) Licensing & Deployment
- Custom EDI Translation & Transmission Services
- Printing & Fulfillment Services
- Workflow & Custom Software Application Development (SaaS)



# Panel Discussion with PIV Pioneers

**Amy Peterson**

Process Manager  
Humana

**Lisa Savicki**

Operations Program Manager  
Humana

**Fay Beaubien**

Director of EDI  
PokitDok

**Jennifer Jones**

Director of Operations & Support  
WorkComp EDI

**Taha Anjarwalla**

Manager  
CAQH CORE

**Robert Bowman**

Director  
CAQH CORE

**Jessica Porras**

CAQH CORE Senior Manager  
**MODERATOR**

# Value Proposition: Implementing Phase IV CAQH CORE Operating Rules

## ▪ **Improve Business Processes:**

- Applying consistent infrastructure across transactions to achieve economies of scale.
- Recognizing that the steps in financial management are a set of interrelated processes.
- Addressing the interrelatedness of clinical and financial data.

## ▪ **Reduce cost and increase efficiency:**

- Response time and acknowledgment requirements ensure nothing falls into a black hole and that providers are informed.
- Less time is spent verifying information over the phone.
- CAQH CORE safe harbor ensures providers can connect online for all of their transactions using their preferred connection method.

## ▪ **Improve Customer Satisfaction:**

- Use of the CORE Companion Guide Template makes it easier to engage trading partners.
- Timely data will lead to faster treatment and consolidation of clinical and financial transactions – improving patient satisfaction.

# Polling Question

**Is your organization planning to pursue voluntary Phase IV CORE Certification?**

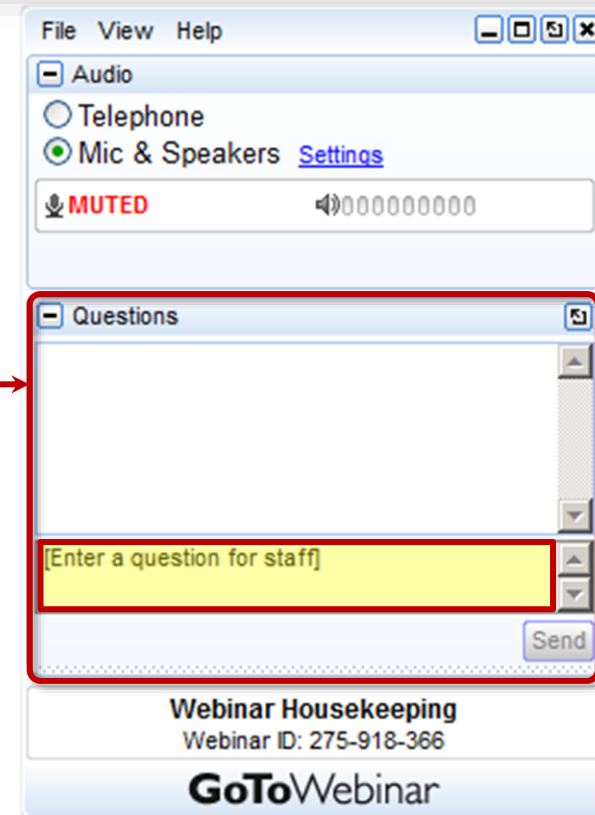
1. Yes.
2. No.
3. Not at this time.
4. Need more information.

# Audience Q&A

**Please submit your questions.**

Enter your question into the “Questions” pane in the lower right hand corner of your screen.

**You can also submit questions at any time to [CORE@caqh.org](mailto:CORE@caqh.org).**



**Download a copy of today’s presentation slides at [caqh.org/core/events](http://caqh.org/core/events)**

- Navigate to the Resources section for today’s event to find a PDF version of today’s presentation slides.
- Also, a copy of the slides and the webinar recording will be emailed to all attendees and registrants in the next 1-2 business days.

**Resources**

- [Presentation Slides](#)

# CORE Certification E-Learning Resources



[www.caqh.org/core/elearning-resources](http://www.caqh.org/core/elearning-resources)

A screenshot of the CAQH CORE website's e-Learning Resources page. On the left is a purple navigation menu with white text. The menu items are: Overview, Governance, Operating Rules, CORE Certification, Industry Topics and Comment Letters, Education and Implementation Resource Center (expanded), e-Learning Resources (highlighted with a white mouse cursor), Events, and Impact (ROI). The main content area has a white background with the heading 'e-Learning Resources' and a sub-heading 'Welcome to the new CAQH CORE e-Learning Resources page.' Below this is a paragraph: 'CORE Education and Outreach is working to create new online learning resources including e-learning modules, information widgets and dashboards, and short informational videos.'

Understand the four components needed to complete voluntary CORE Certification.

An infographic titled 'The Four Components of Voluntary CORE Certification'. It features a staircase-like graphic with four steps, each numbered and labeled with a component: 1. Pre-certification Planning &amp; Systems Evaluation, 2. Sign &amp; Submit CORE Pledge, 3. CORE Certification Testing, and 4. Apply for CORE Certification Seal. The infographic includes social media icons for LinkedIn, Twitter, and Facebook, and a 'Provide Feedback' icon. A circular logo with 'Why CORE Certify?' is also present.

Learn about the new CORE Certification Application Portal.

A screenshot of the 'Voluntary CORE Certification Application Portal'. The page has a light gray background with a white header. Below the header are four buttons: 'How to use this Tutorial', 'Application Portal Quick Overview', 'Application Portal Registration', and 'Application Portal'. Social media icons for LinkedIn and Twitter are visible, along with a 'Provide Feedback' icon. The CAQH CORE logo is at the bottom left.

Explore an interactive map to see which Medicaid entities around the country have achieved CORE Certification.

An interactive map of the United States titled 'Voluntary CORE Certification Medicaid Agencies and Managed Medicaid Plans'. The map shows states highlighted in purple, indicating they have achieved CORE Certification. A legend on the left side of the map lists 'STATE GOVERNMENT MEDICAID AGENCY' and 'MANAGED MEDICAID'. Below the legend is a text box that says 'Click the states to learn more.' The CAQH CORE logo is in the bottom right corner.

# Upcoming CAQH CORE Education Sessions

**Implementing Successful Value-based Payment: Alternative Payment Models with CMMI**

**THURSDAY, JANUARY 11<sup>TH</sup>, 2018 – 2 PM ET**

**Use and Adoption of Attachments in Healthcare Administration, Part IV: Clinical Document Architecture (CDA) Basics – Clinical Content (Body)**

**THURSDAY, JANUARY 18<sup>TH</sup>, 2018 – 2 PM ET**

**CAQH Core Town Hall National Webinar**

**TUESDAY, FEBRUARY 6<sup>TH</sup>, 2018 – 2 PM ET**

To register for these, and all CAQH CORE events, please go to [www.caqh.org/core/events](http://www.caqh.org/core/events).

# Thank you for joining us!



@CAQH

Website: [www.CAQH.org/CORE](http://www.CAQH.org/CORE)

Email: [CORE@CAQH.org](mailto:CORE@CAQH.org)

## **The CAQH CORE Mission**

Drive the creation and adoption of healthcare operating rules that support standards, accelerate interoperability, and align administrative and clinical activities among providers, payers and consumers.