2019 CAQH Index: We Need Your Help
Call for Health Plan Participants

The CAQH Index tracks and reports progress by the U.S. healthcare industry to adopt electronic transactions for routine business interactions between healthcare providers and plans. The Index also estimates the potential savings associated with switching from manual to electronic transactions.

Advance the Effort
Health plans can advance the effort by contributing data. For the 2019 CAQH Index, additional data is needed to more completely benchmark transactions currently tracked and to reveal insights about the evolving use of administrative transactions.

Every Contribution Adds Value
Every data contribution enriches the overall quality of the Index dataset. With richer data, CAQH can deliver increasingly useful findings, more precise measures of progress and more accurate estimates of cost savings.

Support Industry Call to Action
Your data contribution can support planned efforts to:

▪ Track and monitor industry progress on adoption recognizing successes and challenges.
▪ Identify and quantify cost and time savings opportunities related to evolving market needs.
▪ Expand industry’s understanding of functions and resources associated with the administrative workflow.

Receive a Customized Benchmark Report
Health plans that contribute data receive customized benchmark reports. CAQH prepares and delivers a detailed analysis of organizational performance alongside national results to each data contributor.

How It Works
Health plans work directly with CAQH to contribute only necessary data through a streamlined, confidential process. The activities required of each data contributor vary according to the accessibility of requested data but can generally be completed in eight hours.

LEARN MORE ABOUT PARTICIPATION
Visit our Website
Learn more about the Index or download the 2018 CAQH Index at www.caqhindex.org.

Contact the Lead Researcher
Please contact Kristine Burnaska, Director, Research and Measurement, at explorations@caqh.org with any questions you may have regarding participation and the Index.