

2019 CAQH Index: We Need Your Help

Call for Medical and Dental Providers

The [CAQH Index](#) is the only national effort tracking the costs and other trends in business interactions between healthcare providers and health plans, for:

- Prior Authorization/Referrals
- Claim Status Inquiries
- Claim Remittance Advice
- Claim Attachments
- Eligibility and Benefit Verification
- Claim Payment
- Coordination of Benefit Claims
- Claim Submission

Advance the Effort: How You Can Help Healthcare and dental providers can advance the effort by contributing data. More data is needed to completely benchmark the transactions currently tracked and to reveal insights about the evolving use of administrative transactions.

Every Data Contribution Adds Value

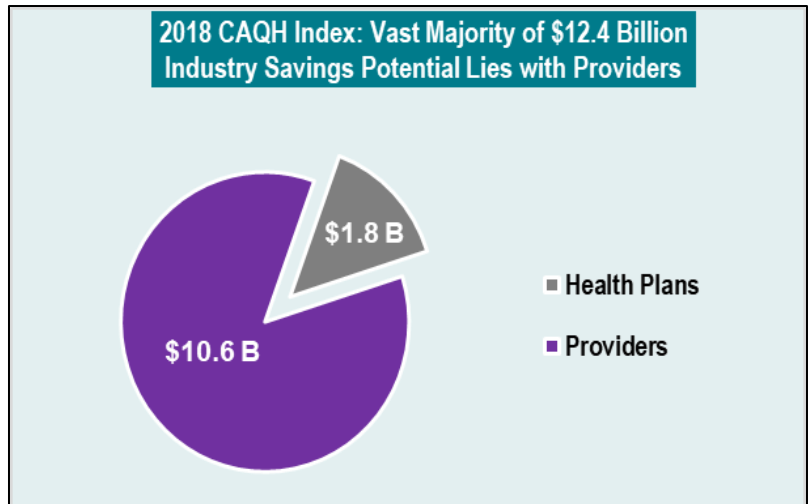
Every data contribution enriches the overall quality of the Index dataset. With richer data, CAQH can deliver increasingly useful insights, more precise measures of progress and more accurate estimates of cost savings. All healthcare provider organizations, irrespective of size or adoption status, are encouraged to participate.

How It Works

Healthcare providers work directly with [NORC at the University of Chicago](#) (NORC) to complete a questionnaire about their organizational volume of certain transactions, time spent processing the transactions and staffing resources. The questionnaire takes approximately two to six hours total to complete.

Receive a Customized Benchmark Report

Healthcare provider data contributors receive customized benchmark reports. CAQH prepares and delivers a detailed analysis of organizational performance alongside national results to each data contributor.



LEARN MORE ABOUT PARTICIPATION

Visit our Website

Learn more about the Index or download the 2018 CAQH Index at www.caqhindex.org.

Contact the Research Team

Email NORC at IndexHelp@norc.org or call NORC at (877) 394-1975 to learn more or to get started.