

The CAQH Index tracks and reports progress by the U.S. healthcare industry to adopt electronic transactions for 13 routine business interactions between healthcare providers and health plans. The Index also estimates the potential savings this transition could deliver.

Advance the Effort: How You Can Help

Health plans can advance the effort by contributing data.

For the 2018 CAQH Index, more data is needed to more completely benchmark the transactions currently tracked and to reveal insights about the evolving use of administrative transactions. (If you are not the right contact, you can help by sharing this information with colleagues in operations or analytics.)

Every Contribution Adds Value

Every data contribution enriches the overall quality of the Index dataset. With richer data, CAQH can deliver increasingly useful insights, more precise measures of progress and more accurate estimates of cost savings. All health plans, regardless of adoption status, are encouraged to participate.

Support Planned Enhancements

Your data contribution can support planned enhancements such as:

- Value-based payment initial reference point.
- Portal use and its ultimate effects on the transition to electronic administrative transactions.
- Practice management system and clearinghouse vendor fee and product research.
- Call inquiry drivers and barriers to use of electronic transactions.

Receive a Customized Benchmark Report

Health plans that contribute data receive customized benchmark reports. CAQH prepares and delivers a detailed analysis of organizational performance alongside national results to each data contributor.

How It Works

Health plans work directly with CAQH to contribute only necessary data through a streamlined, confidential process. The activities required of each data contributor vary according to the accessibility of requested data, but generally require a time commitment ranging from eight to 36 hours.

LEARN MORE ABOUT PARTICIPATION

Access the On-Demand Webinar

Two health plan data contributors share their experiences and offer helpful insights about participating in the CAQH Index. <https://www.youtube.com/watch?v=AmVFMXG35yo>

Contact the Lead Researcher

To ask questions about participation, please contact Kristine Burnaska, Director, Research and Measurement, at explorations@cqh.org.

