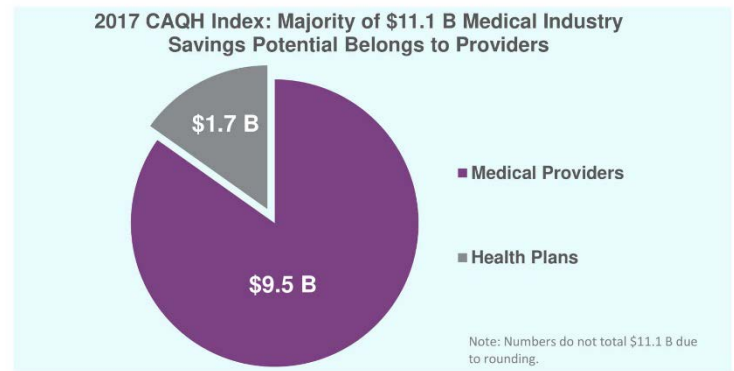


About the CAQH Index

The **CAQH Index** is the only national effort tracking the costs and other trends in business interactions between healthcare providers and health plans, including:

- Prior Authorization/Referrals
- Claim Status Inquiries
- Claim Remittance Advice
- Prior Authorization Attachments
- Claim Attachments
- Eligibility and Benefit Verification
- Claim Payment
- Coordination of Benefit Claims
- Referral Certification
- Enrollment and Disenrollment
- Premium Payment
- Acknowledgments
- Claim Submission



Advance the Effort: How You Can Help

Healthcare providers can advance the effort by contributing data. More data is needed to completely benchmark the transactions currently tracked and to reveal insights about the evolving use of administrative transactions.

Every Contribution Adds Value

Every data contribution enriches the overall quality of the Index dataset. With richer data, CAQH can deliver increasingly useful insights, more precise measures of progress and more accurate estimates of cost savings. All healthcare provider organizations, regardless of size or adoption status, are encouraged to participate.

How It Works

Healthcare providers work directly with [NORC at the University of Chicago](#) (NORC) to complete a questionnaire about their organizational volume of certain transactions, time spent processing the transactions and staffing resources. NORC will also follow-up with an interview. The questionnaire takes approximately two to six hours total to complete.

Receive a Customized Benchmark Report

Healthcare provider data contributors receive customized benchmark reports. CAQH prepares and delivers a detailed analysis of organizational performance alongside national results to each data contributor.

LEARN MORE OR GET STARTED

The 2018 data collection effort is underway now, and we need your support. Email NORC at IndexHelp@norc.org or call NORC at (877) 394-1975 to learn more or to get started.