

2019 CAQH Pharmacy Services Index Call for Pharmacy Benefit Managers (PBMs)

The [CAQH Index](#) tracks and reports progress by the U.S. healthcare industry to adopt electronic transactions for routine business interactions between healthcare providers and plans. Since 2011, the CAQH Index has been the industry source tracking the electronic exchange of healthcare information for the medical and dental industries. This year, CAQH in collaboration with **NCPDP**, is evaluating **Standards** for the electronic exchange of healthcare information related to pharmacy services. The Index also estimates the potential savings associated with switching from manual to electronic transactions.

Advance the Effort

PBMs can advance the effort by contributing data. For the 2019 CAQH Index, data is needed to better understand transactions currently tracked and to reveal insights about the evolving use of administrative transactions related to pharmacy services.

Every Contribution Adds Value

Every data contribution enriches the overall quality of the Index dataset. With rich data, CAQH and NCPDP can deliver useful findings, meaningful measures of progress and estimates of cost savings.

Support Industry Call to Action

Your data contribution can support planned efforts to:

- Track and monitor industry progress on adoption recognizing successes and challenges.
- Identify and quantify cost and time savings opportunities related to evolving market needs.
- Expand industry's understanding of functions and resources associated with the administrative workflow.

Receive a Customized Benchmark Report

PBMs that contribute data receive customized benchmark reports. CAQH prepares and delivers a detailed analysis of organizational performance alongside blinded national results to each data contributor.

How It Works

PBMs work directly with CAQH to contribute only necessary data through a streamlined, confidential process.

The activities required of each data contributor vary according to the accessibility of requested data but can generally be completed in a few hours.

"I encourage all PBMs to participate in this survey that will benchmark and track adoption and implementation of NCPDP Standards and other HIPAA-mandated standards."

*Lee Ann Stember, President
& CEO, NCPDP*

LEARN MORE ABOUT PARTICIPATION

Visit our Website

Learn more about the Index or download the 2018 CAQH Index at www.caqhindex.org.

Contact the Lead Researcher

Please contact Kristine Burnaska, Director, Research and Measurement, at explorations@caqh.org with any questions.