

# 2021 Pharmacy Services CAQH Index

## Pharmacy Benefit Manager (PBM) Survey

Survey Instructions – Pharmacy Services Volume of Transactions



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## INTRODUCTION

These instructions accompany the 2021 Pharmacy Services CAQH Index Data Collection Tool. The Pharmacy Services CAQH Index collects data for numbers of transactions by line of business and by manual, electronic, partially electronic modes, for calendar year 2020. This document contains useful definitions related to the administrative transactions, including HIPAA and NCPDP Telecommunication standards, and the mode in which the transaction was conducted.

**Please submit your data by August 30, 2021.**

Please contact [explorations@caqh.org](mailto:explorations@caqh.org) with any questions or comments related to the data submission process.

	Adopted HIPAA/NCPDP Standard	Description
Primary Pharmacy Claims	Version D.0 Transaction Type B1	Used to request payment for a specific patient for claims billed. Billings may be for products dispensed, DUR conflict resolution, or professional services rendered. Specific to <u>primary</u> billing claims only. Does NOT include secondary or tertiary billing claims.
Eligibility and Benefit Verification	ASC X12N 270/271	An inquiry from a provider or a health plan to obtain eligibility, coverage, or benefits associated with the health or benefit plan, and a response. Does NOT include referrals.
Real-Time Pharmacy Benefit Prescription Check (NCPDP RTPB): Includes Beta, 1.0, 1.1, or Other Versions	Real-Time Pharmacy Benefit Prescription Check (NCPDP RTPB): Includes Beta, 1.0, 1.1, or Other Versions	Using the <u>NCPDP RTPB standard</u> to check patient out of pocket costs and alternative therapies and pharmacies for a specific prescription.
Real-Time Pharmacy Benefit Prescription Check (RTPB): Proprietary/Plan-specific Tool	Real-Time Pharmacy Benefit Prescription Check (RTPB): Proprietary/Plan-specific Tool	Using a <u>proprietary/plan-specific tool or portal</u> to check patient out of pocket costs and alternative therapies and pharmacies for a specific prescription. Includes proprietary and/or plan-specific formats.
Claim Payment for Drugs		An electronic funds transfer (EFT) to a provider's bank; including payment for drugs and data specific to the drug payment.
Claim Remittance for Drugs	ASC X12N 835	The transmission of explanation of benefits or remittance advice to a provider for drugs.
Prior Authorization	NCPDP SCRIPT	The transmission of information between the prescriber and payer to determine whether or not the Prior Authorization is granted.

## DATA COLLECTED

For the 2021 Pharmacy Services CAQH Index **please report data for** all coverage types e.g. commercial coverage, (self-funded and fully insured), Medicare Advantage Part D, Medicaid HMO and risk capitated plans, TRICare, federal employees plans, etc. Please categorize the data accordingly.

**Do NOT include** data for retail prescription drug card transactions.

### Time Frame

All measures for numbers of transactions in 2021 data submission are based on data from **January 1, 2020 through December 31, 2020**. If for any reason the data is not for the full calendar year, please contact CAQH so that we can adjust the aggregation approach.

### Modes

Transaction volume is reported by three modes (where applicable):

- Electronic (Transactions conducted using EDI, HIPAA/NCPDP standard)
- Partial (Transactions conducted using web portals, IVR, direct messaging)
- Manual (Transactions conducted via phone, paper, fax, mail)

## 2021 PHARMACY SERVICES CAQH INDEX ADVISORY COUNCIL

Below please find a list of the 2021 Pharmacy Services CAQH Index Advisory Council members.

Advisory Council Member		Organization
Pooja	Babbrah	Point of Care Partners
Morgan	Bojorquez	Humana
Heather	McComas	American Medical Association
Liz	Moore	CoverMyMeds
Jon	Paladino	Prime Therapeutics
Kamal	Tayal	DrFirst