Take the Frustration Out of Updating Directories

Frequent requests from plans for directory information is frustrating.

Sharing updates can be difficult and takes too much time. Using a single process can help.

Maintaining accurate directory information helps patients find you.



Patients need to know your practice locations, whether you are accepting new patients, and if their insurance will be accepted. Keeping directory information up-to-date with your many network health plans is important, but should not take a lot of your time.

Health plans are using CAQH ProView® to update directories.



You can use a single process through CAQH ProView to communicate changes about your practice and professional information with multiple health plans. More than 1.4 million providers and many plans are using CAQH ProView.

It's easy to keep directory information up-to-date.



Each time there is a change to your directory information, simply update your CAQH ProView profile. Relevant changes you make will be reflected in your 'Directory Snapshot'. You can make changes to your directory information at any time and instantly share updates with your health plans.

Why CAQH ProView?





- Decrease the number of requests to update directory information.
- Use a single process to share directory changes with multiple health plans.
- Leverage your CAQH ProView profile to simplify directory maintenance, not just credentialing.
- Available to providers at no charge.

