Better provider directories with less effort

DirectAssure® improves the quality and accuracy of provider information in health plan directories by simplifying the data collection and evaluation process.

**BENEFITS**
- Increase directory accuracy
- Decrease frequency of outreach to providers
- Reduce administrative costs
- Meet state and federal regulatory requirements

**HOW IT WORKS**
- Providers update their directory information in CAQH ProView once to share it with all health plans they authorize to see the data
- Health plans monitor the directory improvement process and view rosters on demand in the DirectAssure portal or via secure digital files delivered via sftp
- View directory data for each provider in your network, including affiliation status, office hours and plan participation
- Easily generate compliance reports

**PROVEN RESULTS**
- **80%** Provider response rate after a single outreach email
- **80%** Reduction in directory-related outreach costs
- **84%** Directory data accuracy achieved by a large national health plan

For more details on how DirectAssure can improve provider directory data accuracy and quality, visit caqh.org/directassure.