CAQH Solutions | PROVIEW® FOR GROUPS

Delegated provider data, simplified

Managing delegated provider data has long been a cumbersome and error-prone process, requiring many plans to dedicate significant resources to double-checking group data and resulting in slow and inaccurate directory updates. To solve this problem, CAQH ProView has added new functionality that streamlines the process for maintaining and sharing data between delegated provider groups and health plans.

CAQH worked with plans and groups to build a solution that replaces the current, error-prone process with a simple web-based platform designed to improve data quality and minimize the burden of data sharing for both parties.

Benefits for health plans:

Streamline the process of receiving delegated provider data:

- Consolidates data from delegated groups in one convenient location, eliminating the need for emailed rosters.

- Requires provider groups to submit rosters in one standard format, making it easier to find and match data elements with plan internal data management systems.

- Delivers instant access to the most current rosters and change reports from delegated groups.

Receive higher-quality provider data:

- Streamlines the process of updating, sharing, and retrieving rosters, reducing opportunities for manual errors by both groups and plans.

- Performs more than 100 quality checks which rosters must satisfy before uploading into the system, including:

  - Identifying missing elements and duplicates

  - Ensuring all fields are entered in the correct format

  - Verifying that standardized fields (such as specialty name) contain acceptable values from a reference table.

- Shares only plan-specific provider and location data.
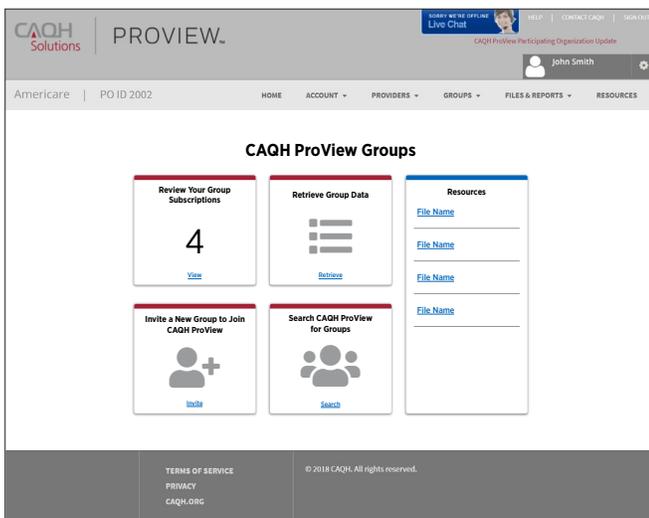
Speed directory updates:

- Highlights all changes since the last update by automatically calculating a change report after each new roster upload.

- Enables future automation of directory updates with rosters available in a machine-readable JSON format.

Benefits for delegated groups:

- Reduces the administrative burden for groups by requiring only one standard roster, in a single standard format, on one standard schedule for multiple health plans.

- Uses standardized terminology and a reference guide to ensure that only the correct data elements are entered in each field.

- Improves data quality by helping groups see and resolve any critical errors at the time of submission.

- Increases transparency by showing when a plan last accessed a roster.

- Expands access for patients by facilitating faster updates to delegated provider data in plans' provider directories.

- Gives groups the option to authorize only specific data elements and providers for each contracted plan.

- Facilitates automation with group provider data management systems through use of a single, standard format.

- Offered at no cost to groups.
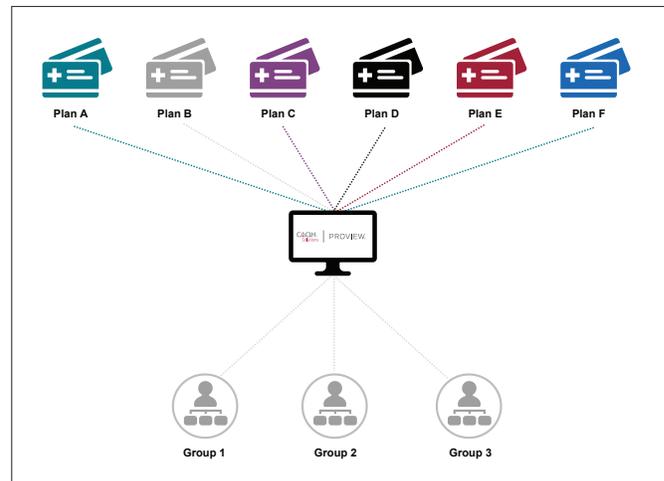
CAQH ProView for Groups Offers Easy, Standardized Sharing of Delegated Provider Data

A full-service solution:

CAQH ProView for Groups supports both health plans and groups through implementation and beyond. CAQH also promotes group adoption through direct outreach and by assisting plans in recruiting their own delegated groups to participate.

To learn more about how this solution is revolutionizing the way plans and groups share delegated data, visit www.caqhproviewforgroups.org, or contact a member of our business development team for a demo at sales@caqh.org.